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Disability Reform Council
Performance Report

National and States/Territories Pack - 31 March 2017

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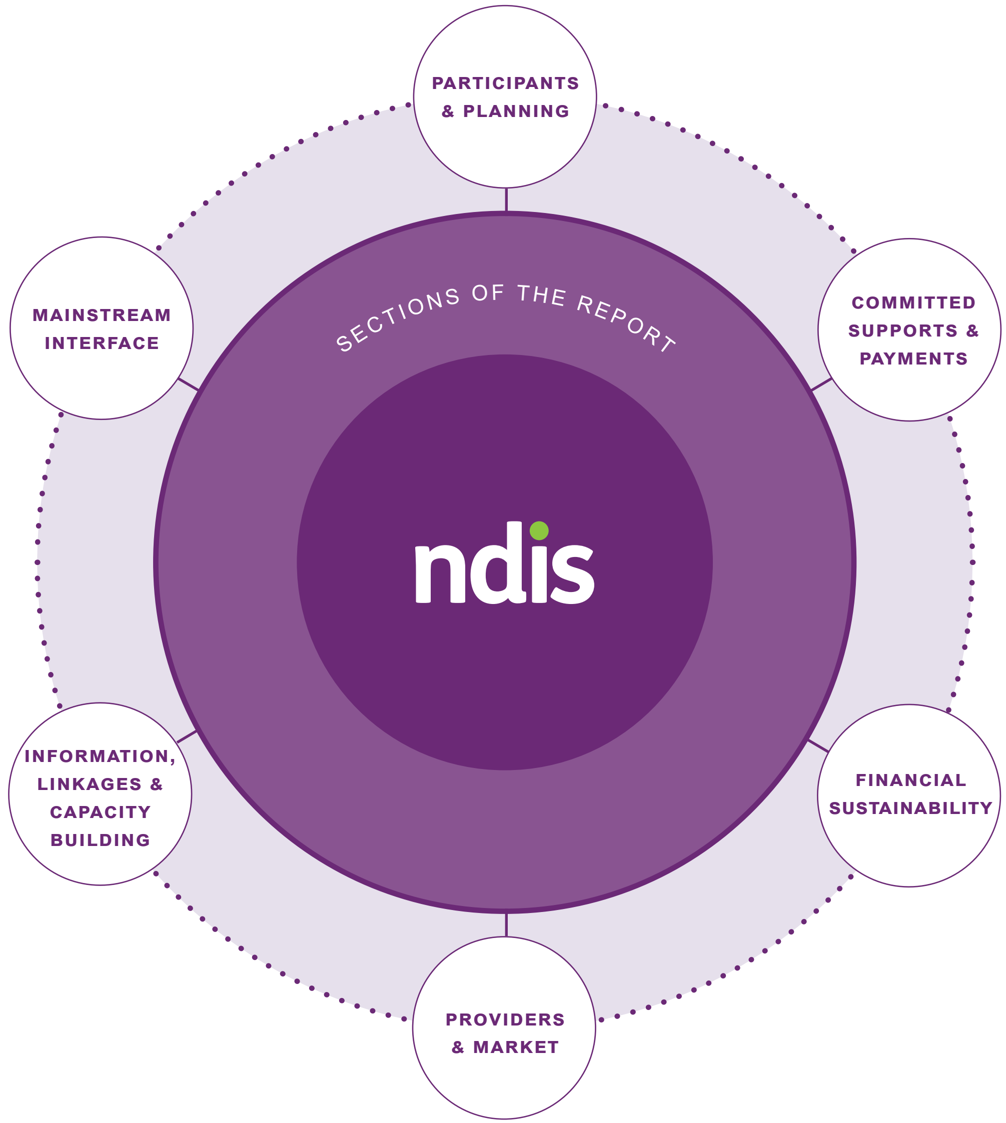
Disability Reform Council
Performance Report

National Slide Pack - 31 March 2017

ndis

Overview

This report is the third quarterly report during the NDIS Transition period, which commenced on 1st July 2016.



Summary

Participants and Planning

14,357 additional participants with plans this quarter and 2,439 children referred to the ECEI gateway.

82% of the bilateral estimate has been met at 31 March 2017, since Scheme inception.

Committed supports and payment

$6.3 billion of supports has been committed to 75,567 participants. This is a cumulative figure and represents all funding committed to participants since they entered the Scheme. That is, the cost is distributed across multiple financial years.

$2.2 billion has been paid to providers & participants since 1 July 2013.

Overall 65% of committed supports were utilised in 2013-14, 74% of committed supports were utilised in 2014-15 and 2015-16. 2016-17 experience is still emerging.

Financial sustainability

The insurance approach has identified some pressures which require monitoring such as higher than expected number of participants approaching the Scheme, and committed support in participant plans increasing above indexation.

Agency responses have been implemented to address identified pressures. The first is the Early Childhood Early Intervention (ECEI) approach which is progressively being introduced for participants who are 0-6 years old while the second is the reference package and first plan process which has been applied since 1 July 2016.

Providers and Market

6,814 approved providers.

80-90% of payments made by the NDIA are received by 25% of providers.

39% of service providers are individual/sole traders.

54% of providers are not yet active, noting providers have registered in anticipation of the Scheme rolling out across the country.

Information linkages and capacity building

Detailed transition plans have been agreed with all jurisdictions (excluding WA) outlining funding and activities that will be retained by the respective jurisdictions to build and align current activities to the future ILC policy.

ILC activities have commenced in the ACT through a funding arrangement with the ACT government to enable current ILC type activities to continue during transition. The open grant round in the ACT is scheduled to provide ILC activities from July 2017.

Mainstream Interface

80% of active participants with a first plan approved from 1 July 2016 access mainstream services.

The proportion of participants entering in the current quarter accessing mainstream services is consistent with prior quarters.

PART 1

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Participants and Planning

As the transition phase to full scheme continues, the NDIS continues to grow with 14,357 additional participants with approved plans this quarter.

Participants & Planning

The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by State/Territory and Commonwealth governments.

Key Statistics

26,385
ACCESS DECISIONS IN 2016-17 Q3

14,357
FIRST PLANS APPROVED IN 2016-17 Q3

2,439
CHILDREN WITH A CONFIRMED ECEIGATEWAY REFERRAL

82%
OF BILATERAL ESTIMATE MET

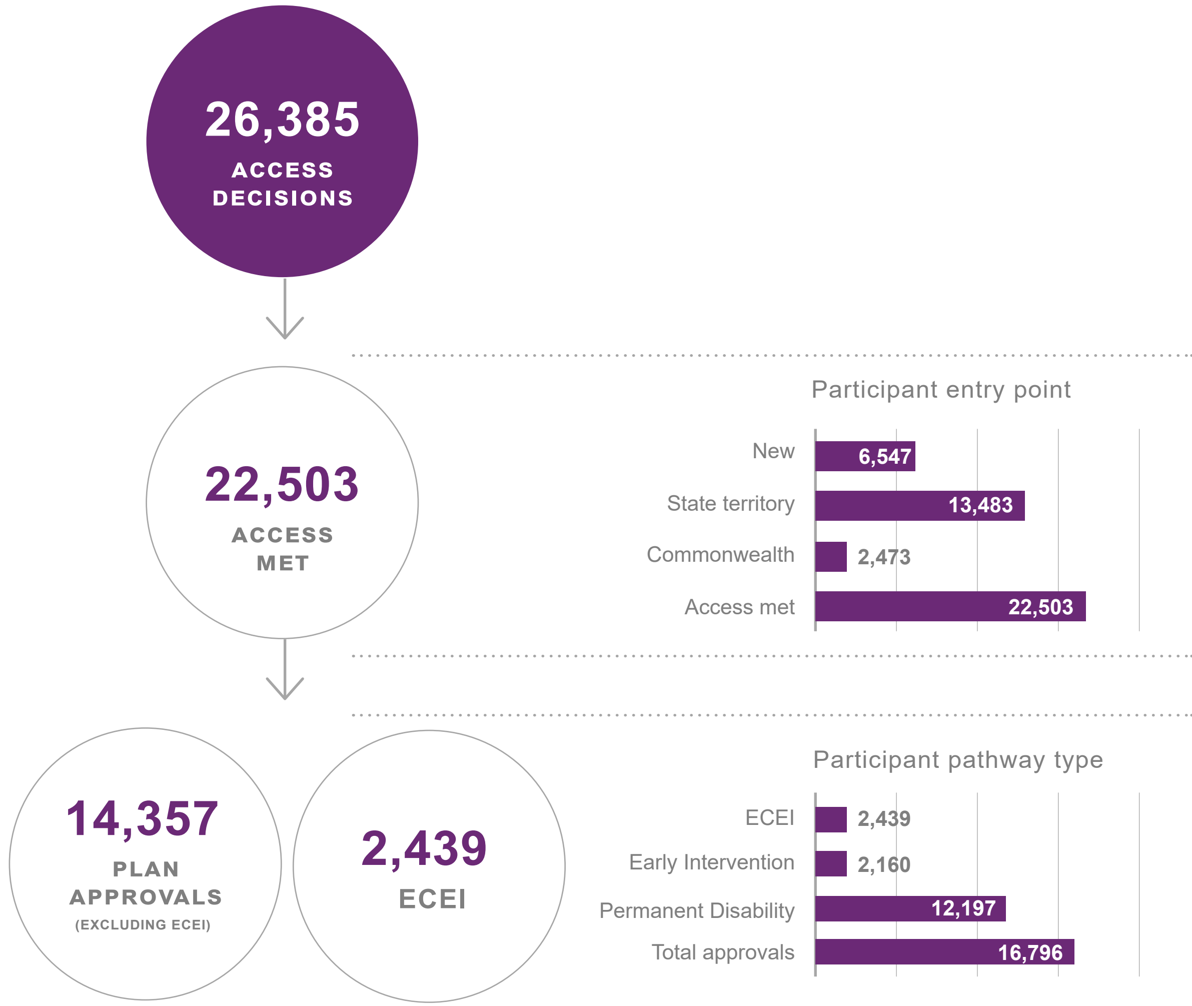
22%
OF PARTICIPANTS WITHANAPPROVED PLAN ARE CHILDREN AGED 7-14 YEARS

34%
OF PARTICIPANTS WITH AN APPROVED PLAN HAVE A REPORTEDPRIMARY DISABILITY OF INTELLECTUAL DISABILITY

Quarterly intake

2016-17 Q3.

Sixty percent (60%) of participants determined 'eligible' in this period had transitioned from an existing State/Territory program. Overall, since 1 July 2013, there have been 107,471 access decisions, and 78,006 participants have an approved plan (including children in the ECEI gateway).



Eight-five percent (85%) of decisions met the criteria of the Act (referred to as an 'eligible' decision. This is consistent with last quater.

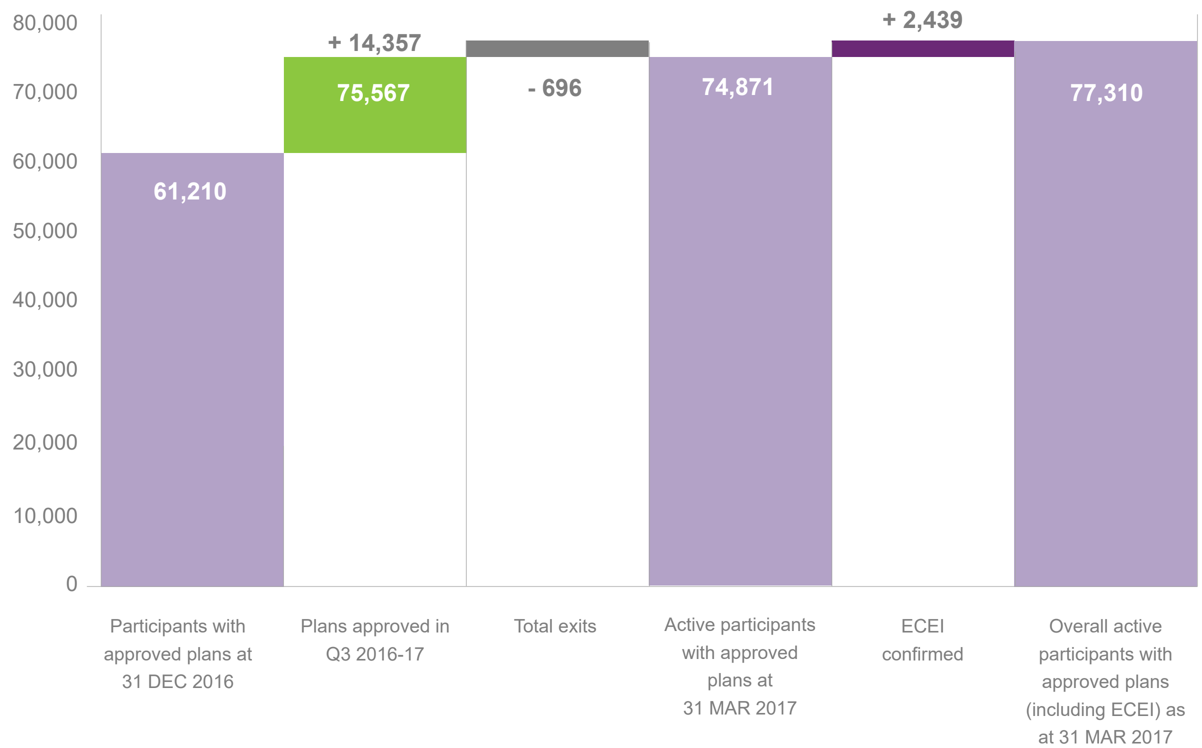
Quarterly intake detail

Plan approvals 2016-17 Q3.

Plan approval numbers since 1 July 2016 have increased from 61,210 at the end of 2016-17 Q2 to 75,567 by the end of 2016-17 Q3. This is an increase of 14,357 approvals. Additionally there were 2,439 children with a confirmed ECEI referral and 696 exits bringing overall number to 77,310 (including ECEI).

Plan reviews increased from 9,748 in the previous quarter to 12,449 in 2016-17 Q3. These figures relate to all participants who have entered the scheme (including transition), not just participants who entered the scheme in Q3 of 2016-17.

Change in plan approvals between Q2 and Q3 2016-17



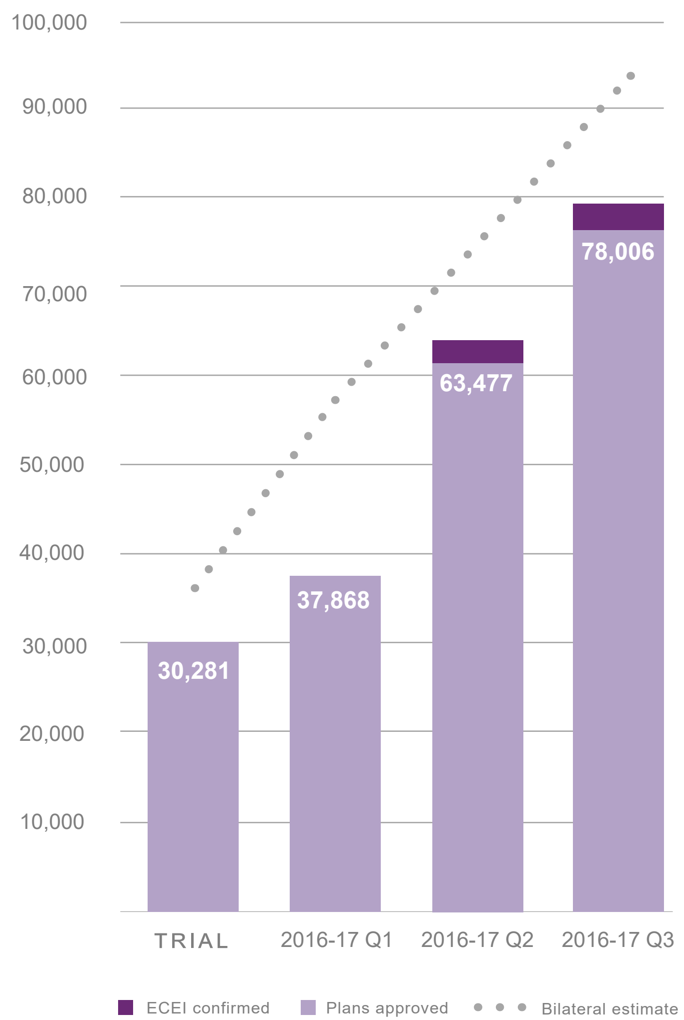
Cumulative position

Plan approvals to 31 March 2017.

By the end of Q3, the cumulative total number of participants receiving support was 78,006 (including 2,439 children supported through the ECEI gateway). In addition, 23,081 participants were awaiting a plan at 31 March 2017.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimates by quarter



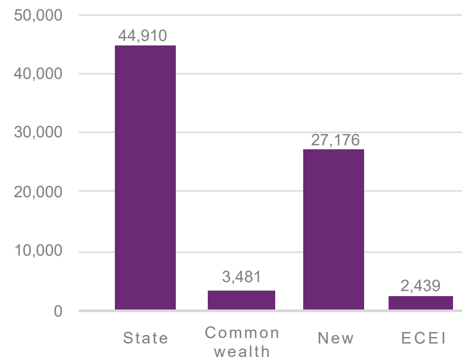
82%
of the bilateral estimate

14,357
plan approvals in 2016-17 Q3

75,567
plan approvals to date; 78,006 including ECEI confirmed

2,439
ECEI referrals confirmed in gateway

Plan approvals by participant referral pathway

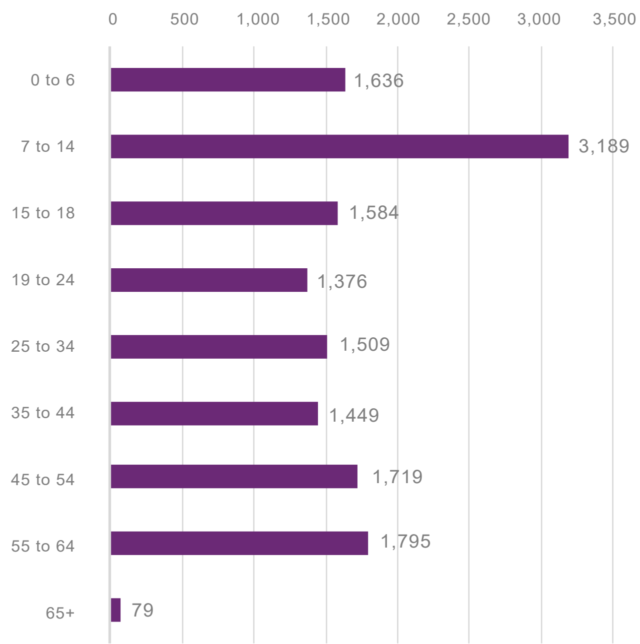


Participant profiles

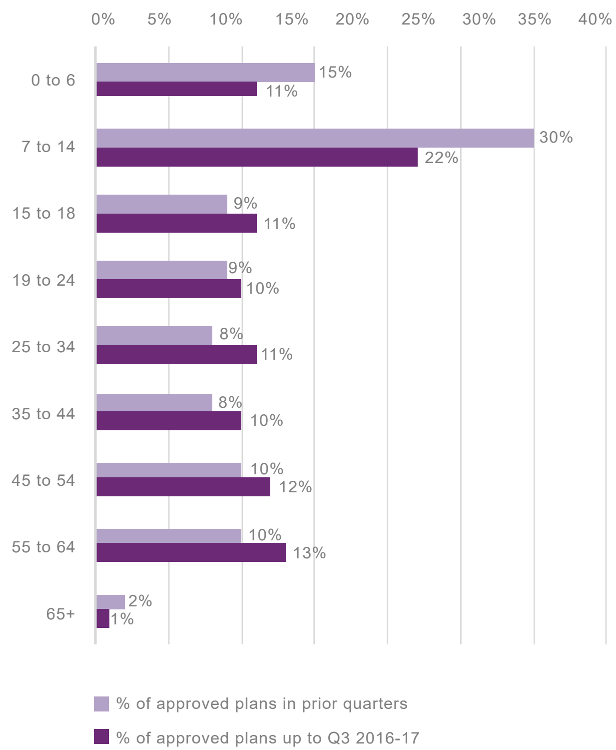
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

Around 22% of participants entering in the current quarter are children aged 7-14 years. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by age group



% of plan approvals by age group

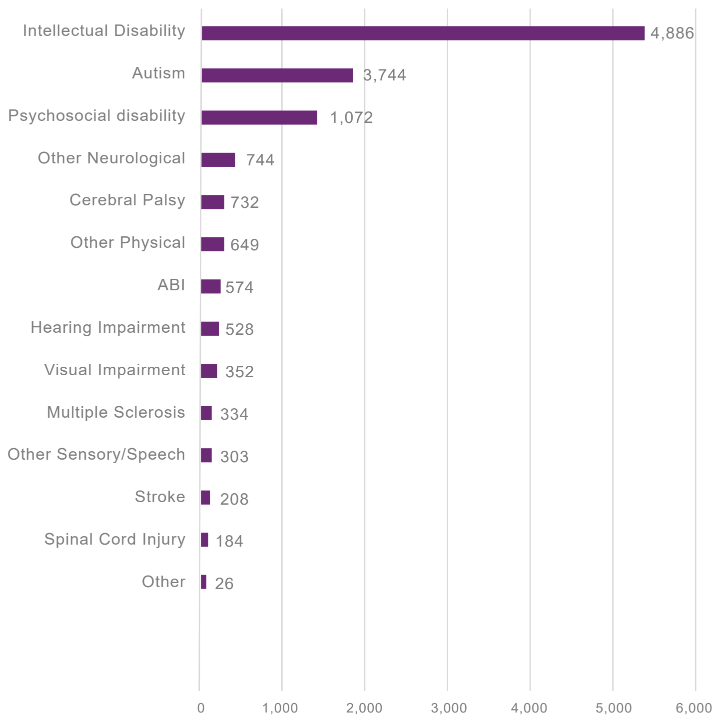


Participant profiles

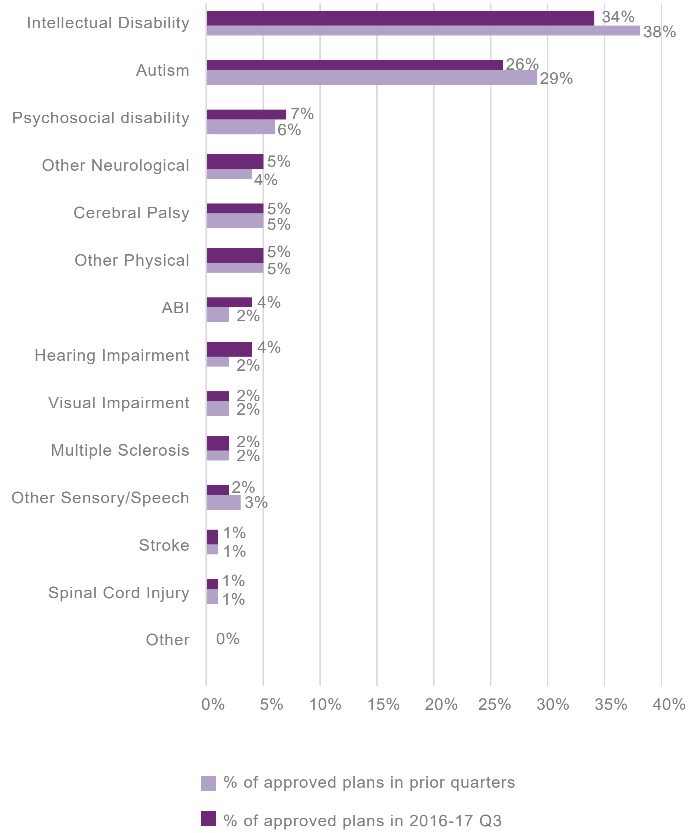
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

34% of participants entering in the current quarter have a primary disability group of Intellectual disability. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by primary disability group



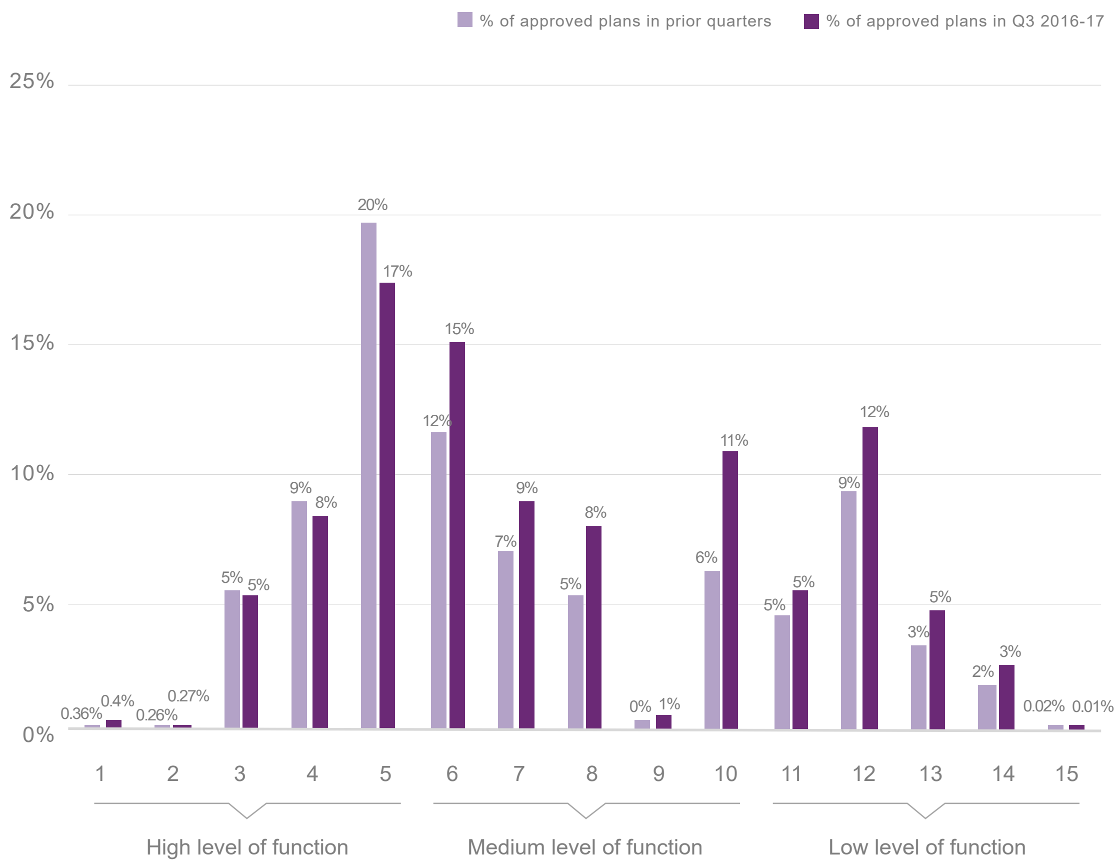
% of plan approvals by primary disability



Participant profiles

Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

For participants with a plan approval in the current quarter, around 50% have a level of function between 4 and 7 (moderate to high levels of function). 25% of participants with approved plans have low level of function (level 11 and above). This result is influenced by the phasing schedule.



Participant profiles

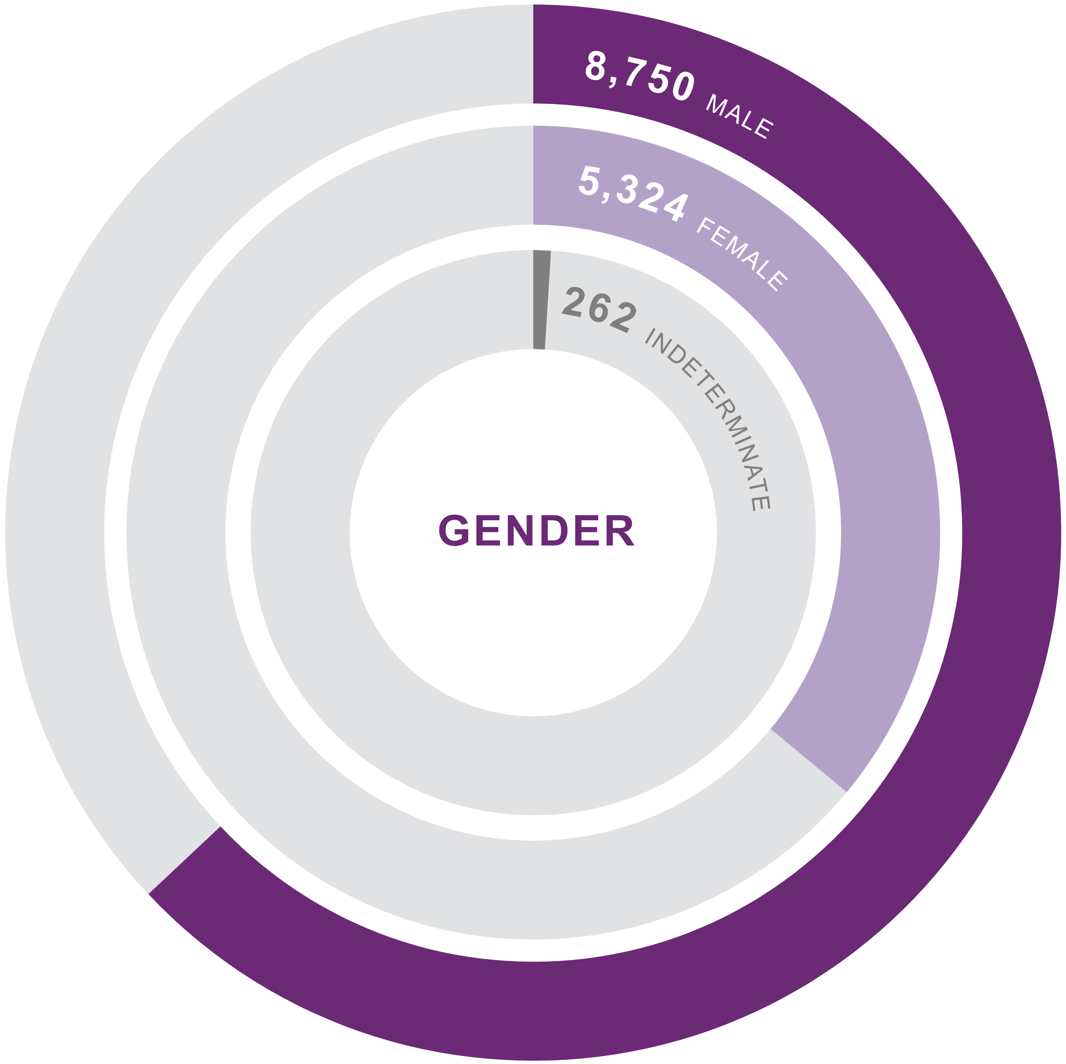
Demographic profile of participants with a plan approved in Q3 2016-17.

Aboriginal & Torres-Strait Islander Status

Aboriginal & Torres-Strait	**598**
Not stated	**305**

Young people in residential aged care (YPIRAC) status

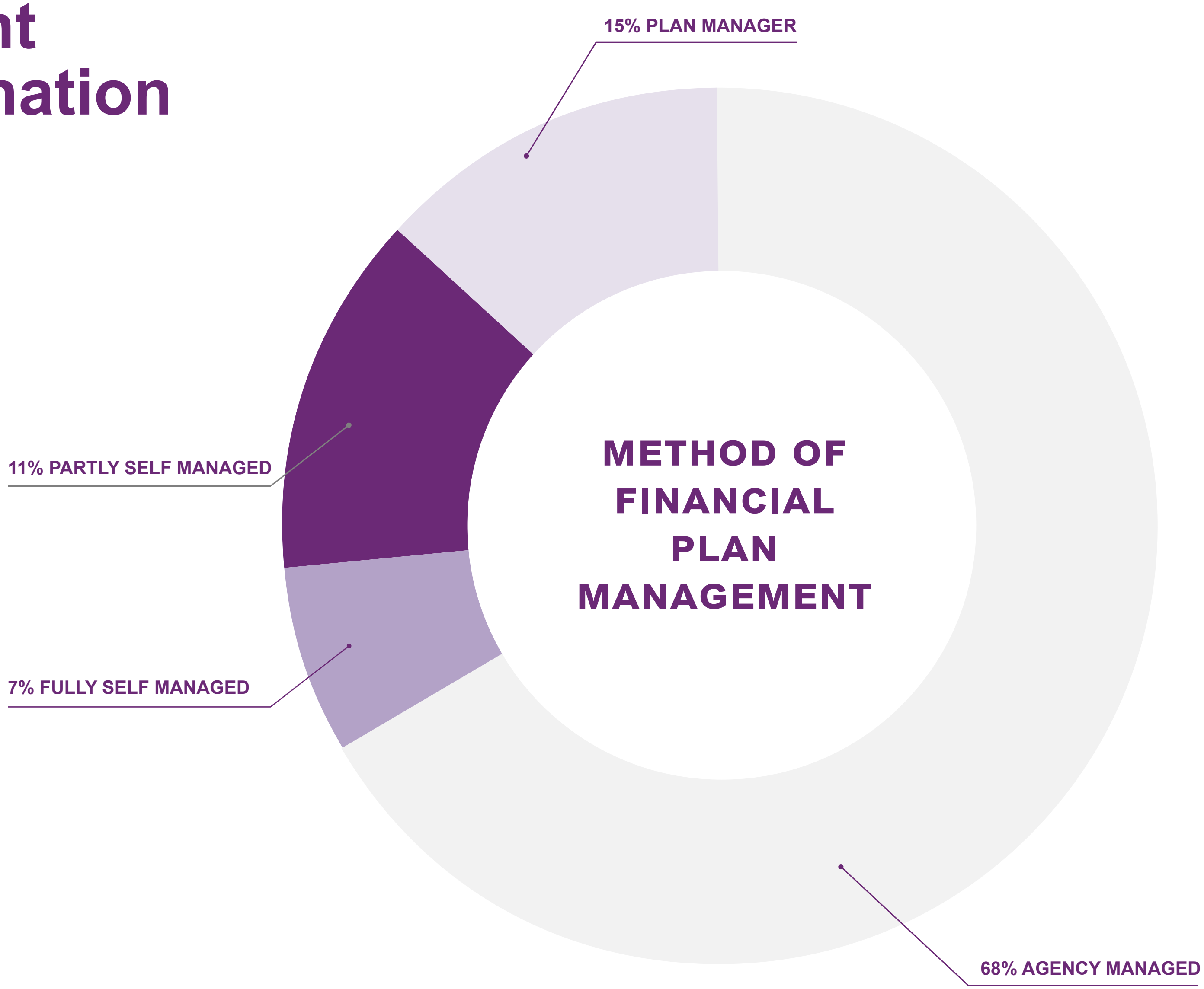
YPIRAC	**122**
Not YPIRAC	**14,214**



Plan management Support Co-ordination

Support co-ordination for 2016-17 Q3.

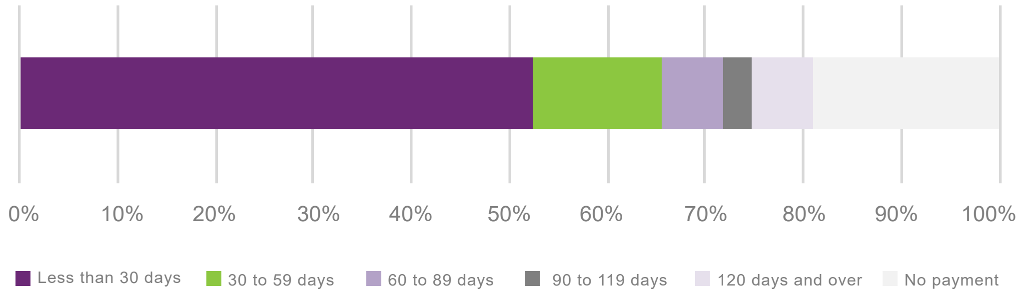
Support co-ordination
57%



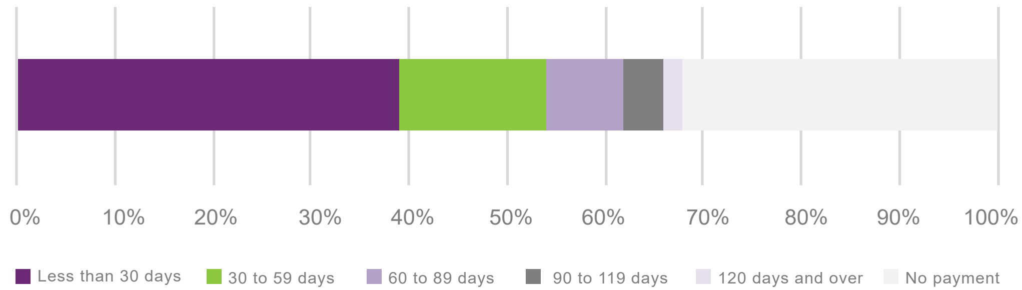
Plan activation

Plan activation refers to the amount of time between plan approval and the commencement of service. Seventy-three percent of plans approved in Quarter 1 were activated within 90 days of approval and 62% of plans approved in Quarter 2 were activated within 90 days of approval.

Duration to Plan activation by 2016-17 Q1 of first plan approval



Duration to Plan activation by 2016-17 Q2 of first plan approval



Given that plans approved in Quarter 3 are relatively new, it would be too early to examine the duration to plan activation for these plans and hence these have excluded from the charts to the right.

Participant outcomes

Number of questionnaires completed in the first three quarters for 2016-17 by Short Form Outcomes Framework (SFOF) version.

Baseline outcome measures were collected on 98% of participants receiving their first plan in the last three quarters. On the whole, participants want more choice and control in their life, have low levels of employment, and have low levels of community participation. Participation rates for mainstream education, training and skill development were also low. Most participants were happy with their current home.

Baseline outcomes were also collected on families and carers. Many reported that they would like to work more than they do and also see family and friends more often.

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires
Participant 0 to school	884	2,719	3,575	5,395
Participant school to 14	1,204	6,554	3,304	11,062
Participant 15 to 24	932	4,418	2,565	7,915
Participant 25 and over	4,361	9,068	6,351	19,780
Total participant	**7,381**	**22,756**	**14,015**	**44,152**
Family 0 to 14	1,944	8,786	4,743	15,473
Family 15 to 24	282	1,198	505	1,985
Family 25 and over	95	248	187	530
Total family	**2,321**	**10,232**	**5,435**	**17,988**
Total	9,702	32,988	19,450	62,140

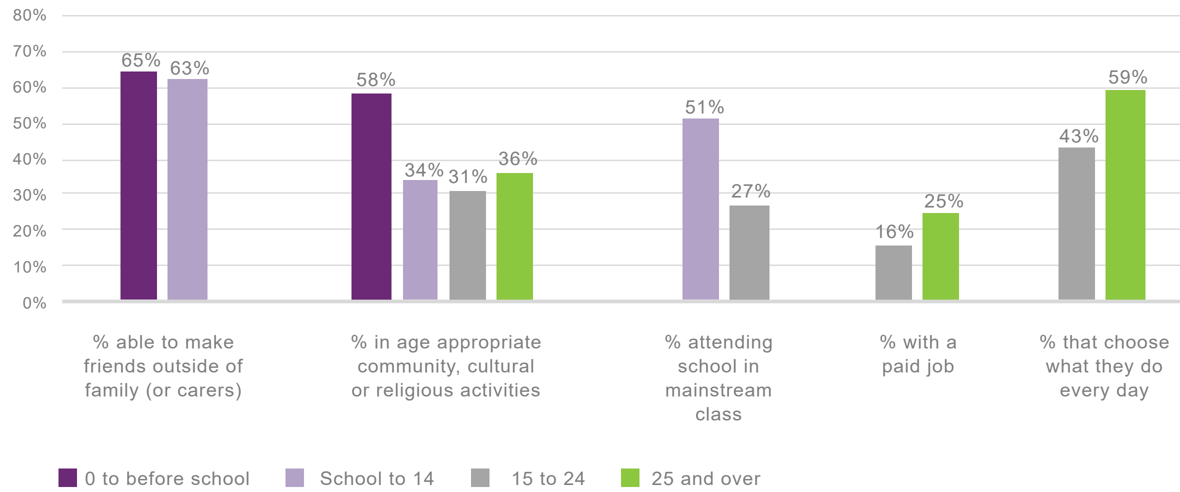
Participant outcomes

Key measures on baseline social, economic and independence outcomes

For the 0 to before school and school to 14 groups, between 63% - 65% of the participants entering the scheme this quarter reported being able to make friends outside of their family or carers. Participation in age appropriate community, cultural or religious activities was highest among 0 to before school age with 58% and for all other age groups the proportion was below 40%.

Around 25% of 25+ year olds had a paid job.

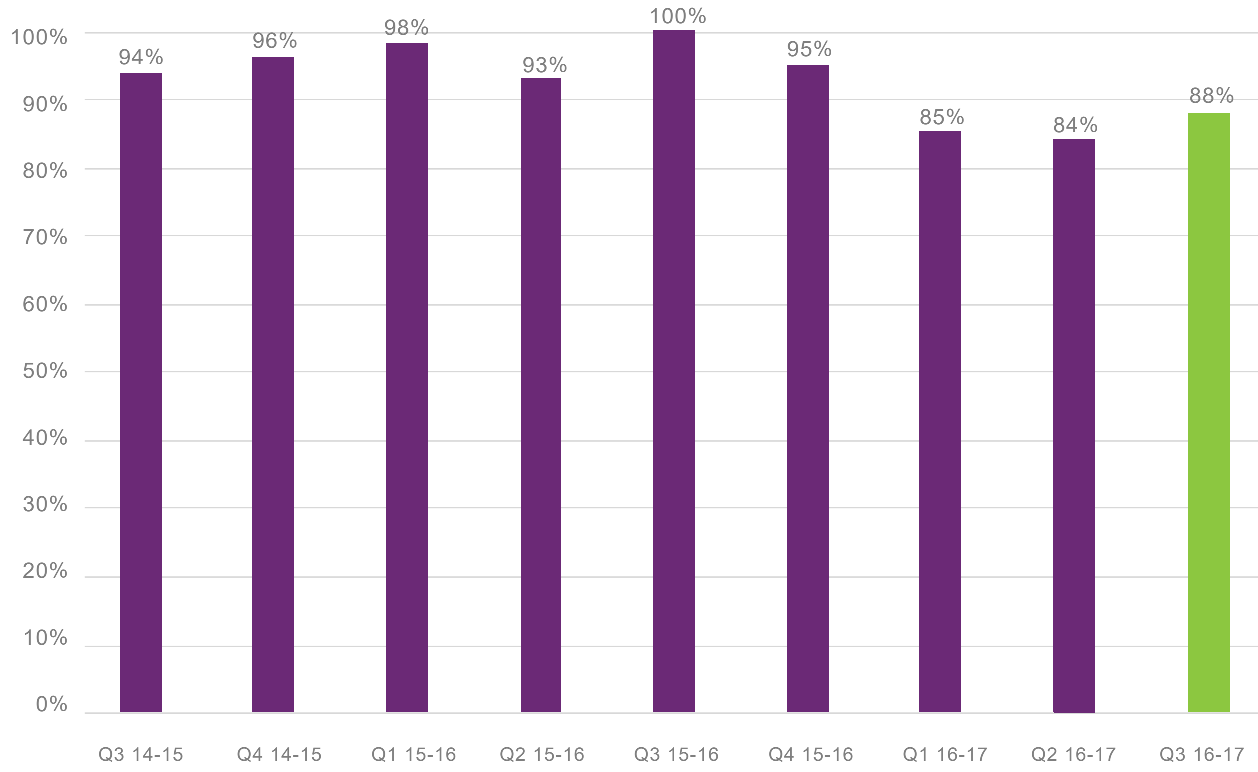
Selected key indicators for participants



Participant satisfaction

88% of participants rated their satisfaction with the Agency as either good or very good in the current quarter. This has increased since the last quarter. Since scheme inception, 93% of participants rated their satisfaction with the Agency as either good or very good.

Proportion of participants describing satisfaction with the agency as good or very good – by quarter



Participation satisfaction continues to be high, but has dropped during transition, compared with the trial site experience.

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Committed support and payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to $6.3 billion (including support periods in the future), of which $2.2 billion has been paid.

Committed support and payments

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$6.3 BILLION OF SUPPORTS HAS BEEN COMMITTED TO 75,567 PARTICIPANTS

$2.2 BILLION HAS BEEN PAID TO PROVIDERS & PARTICIPANTS

OVERALL 65% OF COMMITTED SUPPORTS WERE UTILISED IN 2013-14, 74% OF COMMITTED SUPPORTS WERE UTILISED IN 2014-15 AND 2015-16. 2016-17 EXPERIENCE IS STILL EMERGING.

Committed support and payments

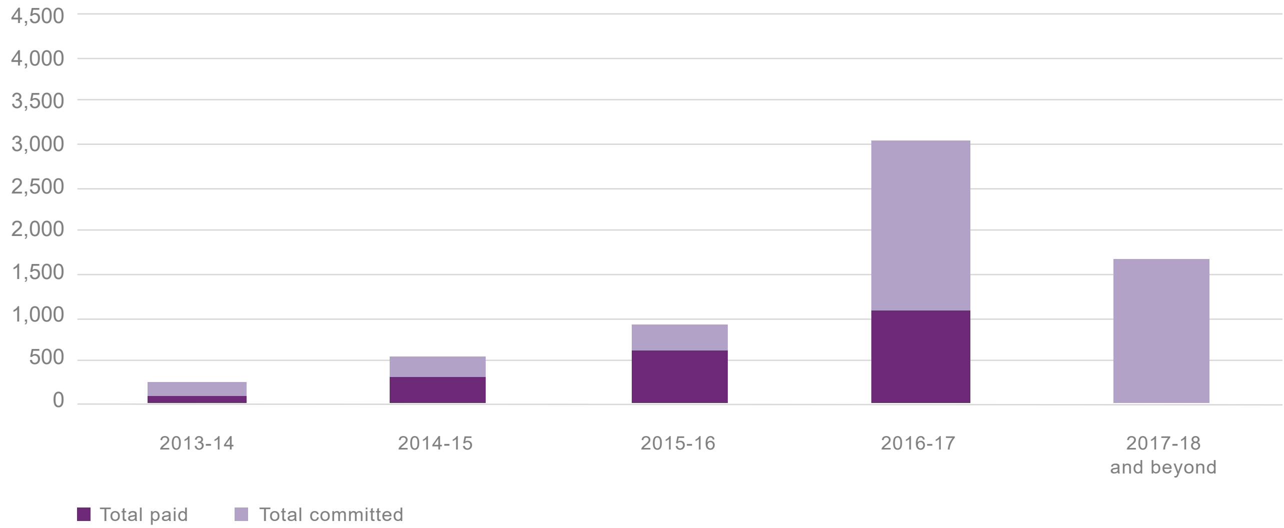
Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $6.3 billion that has been committed in participant plans, $2.2 billion has been paid to date.

In particular, for supports provided in:
2013-14 – $91.9m has been paid
2014-15 – $376.1m has been paid
2015-16 – $685.4m has been paid
2016-17 to date – $1,094.3m has been paid

Committed and paid by expected support year

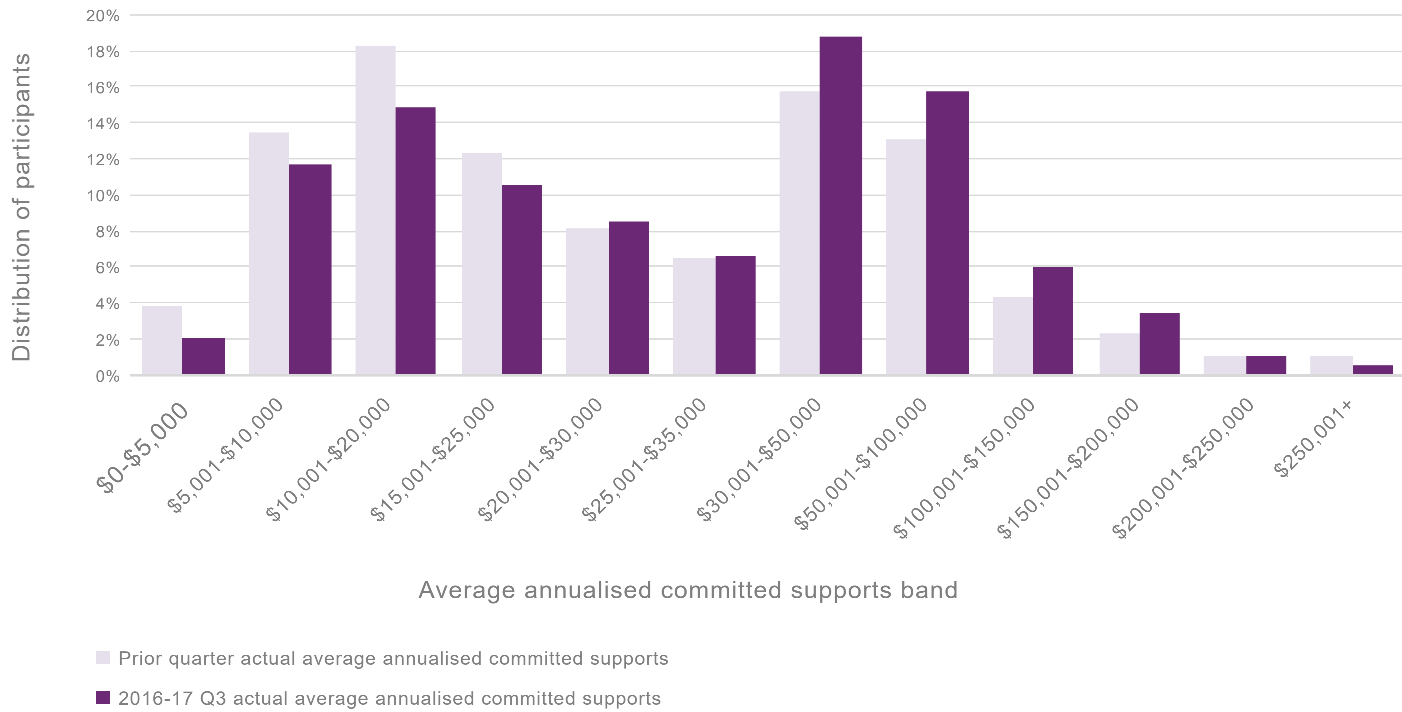
$Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	141.1	506.0	924.7	3,030.1	1,653.9	6,225.7
Total paid	91.9	376.1	685.4	1,094.3	-	2,247.6



Committed support and payments

A higher proportion of participants with first plan approvals in the third quarter 2016-17 have average annualised committed supports greater than $30,000 compared with participants who entered in prior quarters.

Distribution of average annualised committed supports by cost band

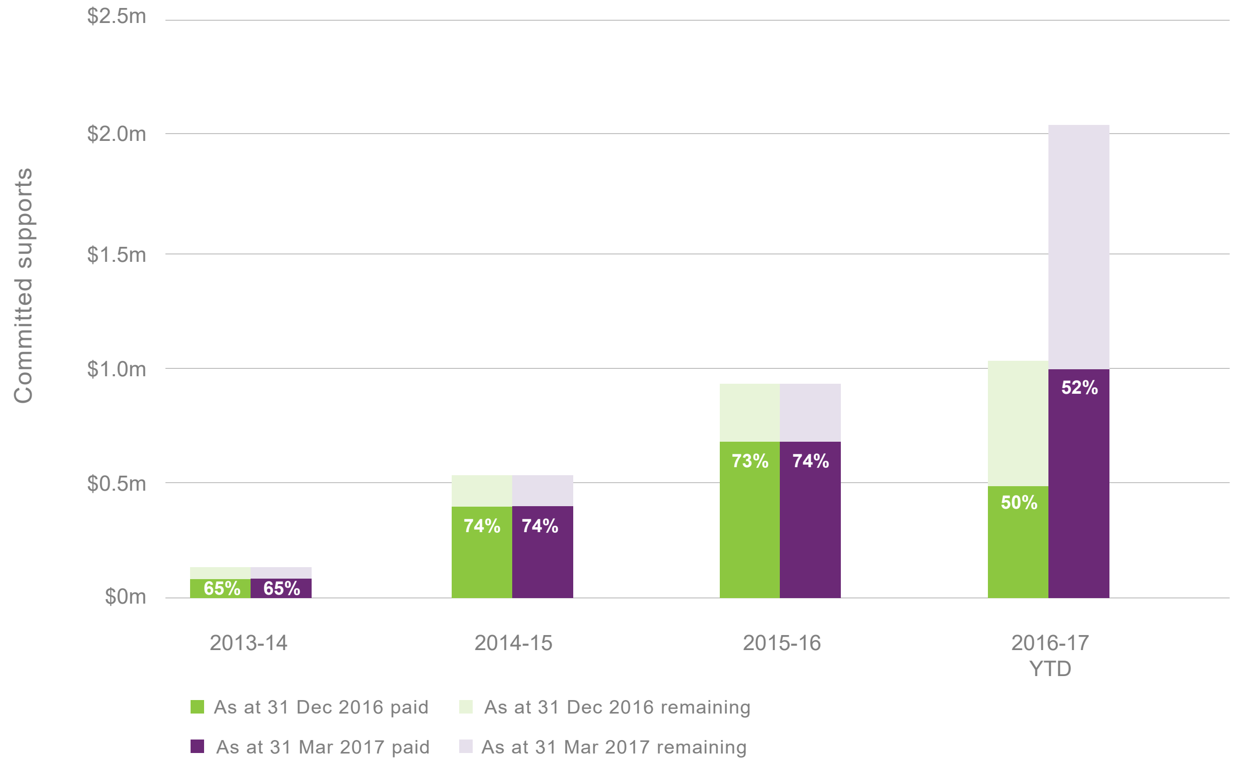


Committed support and payments

Utilisation of committed supports by year that the support was expected to be provided as at 31 December 2016, compared with 31 March 2017.

The utilisation of committed supports has increased for supports provided in 2015-16 and 2016-17 YTD.

Utilisation of committed supports as at 31 December 2016 and 31 March 2017



PART 3

ndis

Financial Sustainability

The NDIS insurance approach allows pressures on the scheme to be identified early and management responses put in place to respond to these pressures. This actuarial monitoring occurs continuously and allows management to put in place strategies as required.

Financial Sustainability

In managing the relevant financial sustainability trends for the Agency and Scheme, two specific initiatives have been put in place. These are the Early Childhood Early Intervention (ECEI) approach, and the reference package and first plan approach.

Key Statistics

- HIGHER THAN EXPECTED NUMBERS OF CHILDREN ENTERING THE SCHEME
- INCREASING PACKAGE COSTS OVER AND ABOVE THE IMPACTS OF INFLATION AND AGEING
- HIGHER THAN EXPECTED NUMBERS OF POTENTIAL PARTICIPANTS CONTINUING TO APPROACH THE SCHEME
- LOWER THAN EXPECTED PARTICIPANTS EXITING THE SCHEME
- A MISMATCH BETWEEN BENCHMARK PACKAGE COSTS AND ACTUAL PACKAGE COSTS
- COMMITTED SUPPORT FOR PARTICIPANTS IN SHARED SUPPORTED ACCOMMODATION IS HIGHER THAN EXPECTED (FIRST PLAN) AMOUNT AND HIGHERTHANREVENUE RECEIVED

PART 4

ndis

Providers and Markets

The scale and extent of the market continues to grow, with a 33% increase in the number of providers during the quarter to 6,814.

ndis

Providers and Markets

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- To provide supports to NDIS participants, a service provider is required to register and be approved by the NDIA.
- Providers register with the NDIS by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide
- Providers are approved to deliver disability supports and services to participants of the NDIS if they have at least one registration group approved

How providers interact with participants

- NDIS participants have the flexibility to choose the providers who support them
- Providers are paid for disability supports and services provided to the participants

Key Statistics

6,814 APPROVED PROVIDERS

80-90% OF PAYMENTS MADE BY THE NDIA ARE RECEIVED BY 25% OF PROVIDERS

39% OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

THERAPEUTIC SUPPORTS HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY HOUSEHOLDTASKS AND ASSISTANCE WITH TRAVEL/ TRANSPORT

Approved providers

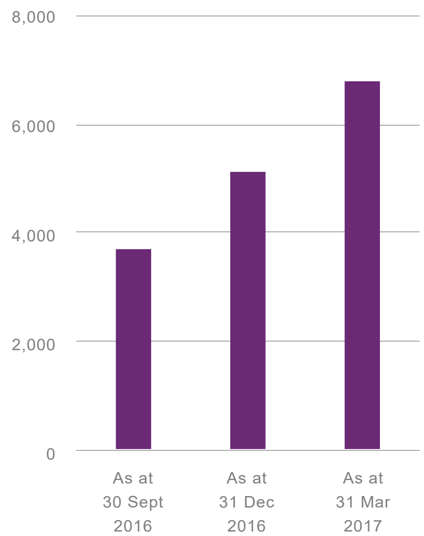
Increase in number of providers over time

As at 31 March 2017, there were 6,814 registered service providers of which 2,667 were individual/sole trader operated business while the remaining 4,147 providers were registered a company/organisation

0.51
AVERAGE NEW PROVIDERS PER PARTICIPANT

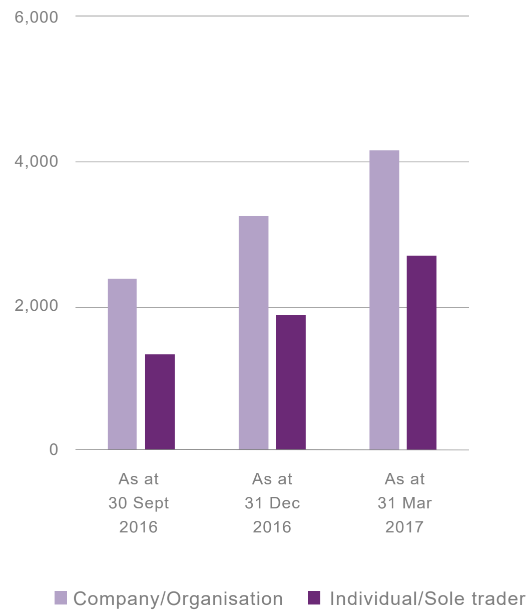
1.32
AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

Approved providers over time



The number of approved service providers increased by 33% from 5,110 to 6,814

Type of provider



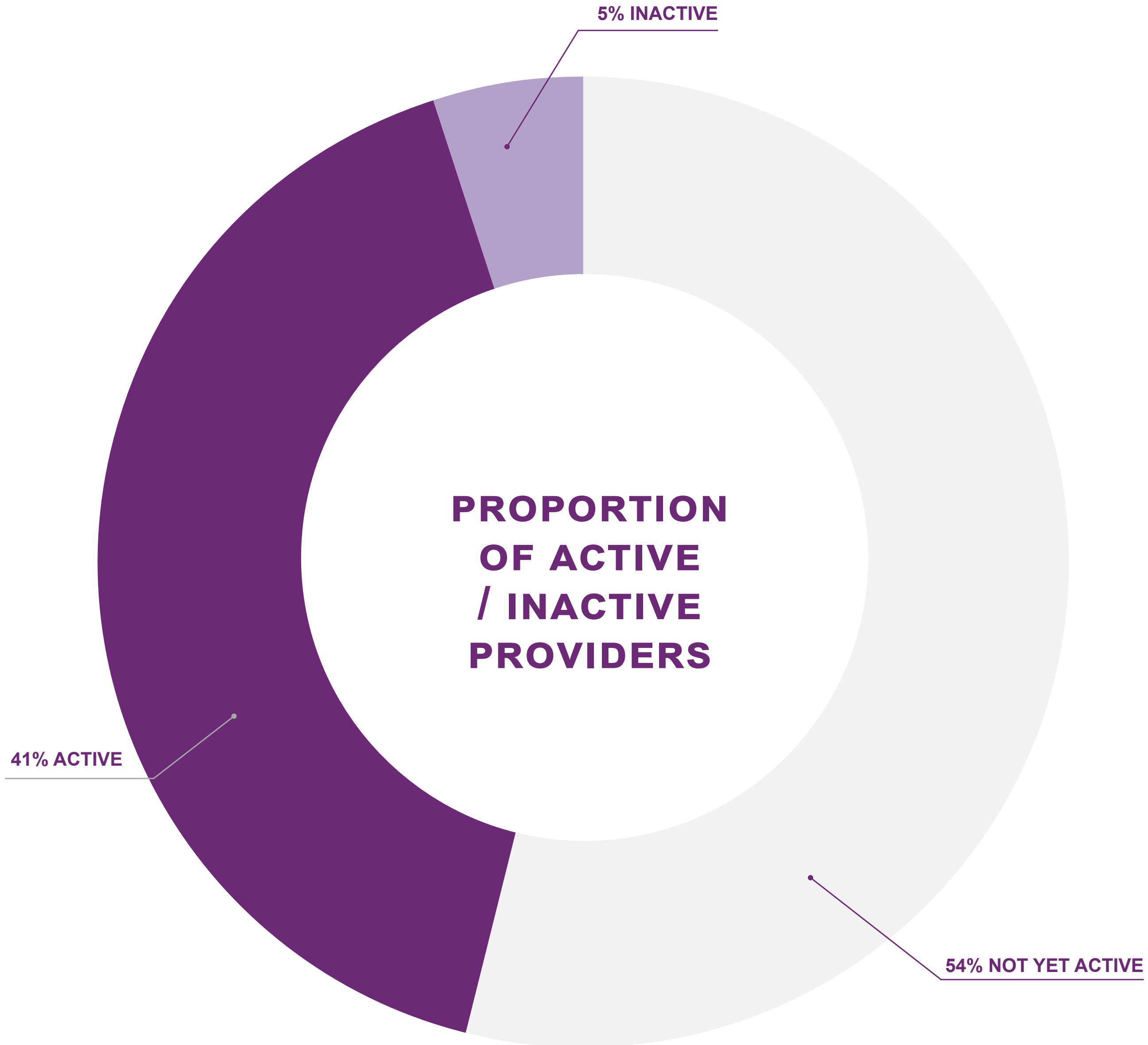
39% of approved service providers are individual/sole traders

Approved providers

Change in the activity status of providers

As at 31 March 2017 41% providers were active in the last quarter, 54% were yet to have evidence of activity and 5% were inactive. Of the overall stock of providers, 1,528 began delivering new supports in the quarter.

1,528
NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS

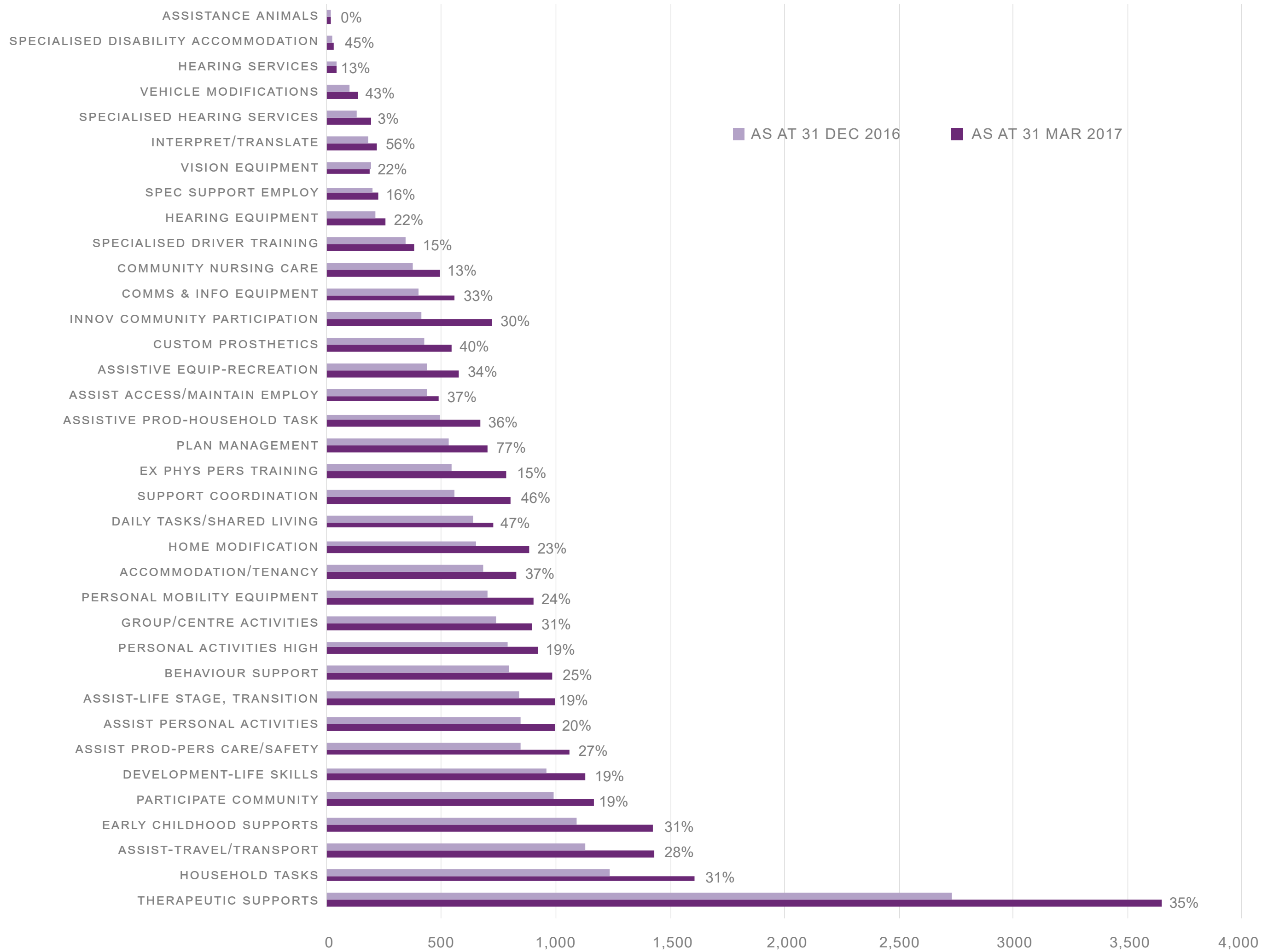


Registration groups

The increase in approved providers from 31 December 2016 to 31 March 2017 varies by registration group.

Therapeutic supports has seen a 35% increase in number since last quarter.

Approved providers by registration groups



Market share of top providers

80-90% of payments made by the NDIA are received by 25% of providers.

Market share of the top 25% of providers by registration group

25% of providers have received 82% of payments during Q3 2016-17 for personal activities.

PART 5

Information, linkages and capacity building

The focus of effort in Information Linkages and Capacity building will be to ensure that people with disability have the information they need to make decisions and are connected to appropriate supports required. Furthermore, they will have the skills and confidence to participate, contribute to and benefit from activities everyone else in the community has access to.

Information, linkages and capacity building

Detailed transition plans have been agreed with all jurisdictions (excluding WA) outlining funding and activities that will be retained by the respective jurisdictions to build and align current activities to the future ILC policy. These plans acknowledge the importance of commencing the capture of data on use and demand and commit to the adoption of the measurement of outcomes from the activities in a manner consistent with the ILC outcomes framework as it evolves between now and full scheme.

ILC activities have commenced in the ACT through a funding arrangement with the ACT government to enable current ILC type activities to continue during transition. The open grant round in the ACT is scheduled to provide ILC activities from July 2017. This will be the first opportunity for the Scheme to measure activities against the agreed ILC policy.

PART 6

Mainstream interface

The proportion of participants entering in the current quarter accessing mainstream services is consistent with prior quarters.

Mainstream interface

80% of active participants with approved plans access mainstream services. This is consistent with the previous quarter. Participants are accessing mainstream services predominantly for health and wellbeing, lifelong learning and daily activities.

80% of active participants are accessing mainstream supports

Main participant profile group

7% DAILY ACTIVITIES

46% HEALTH AND WELLBEING

14% LIFELONG LEARNING

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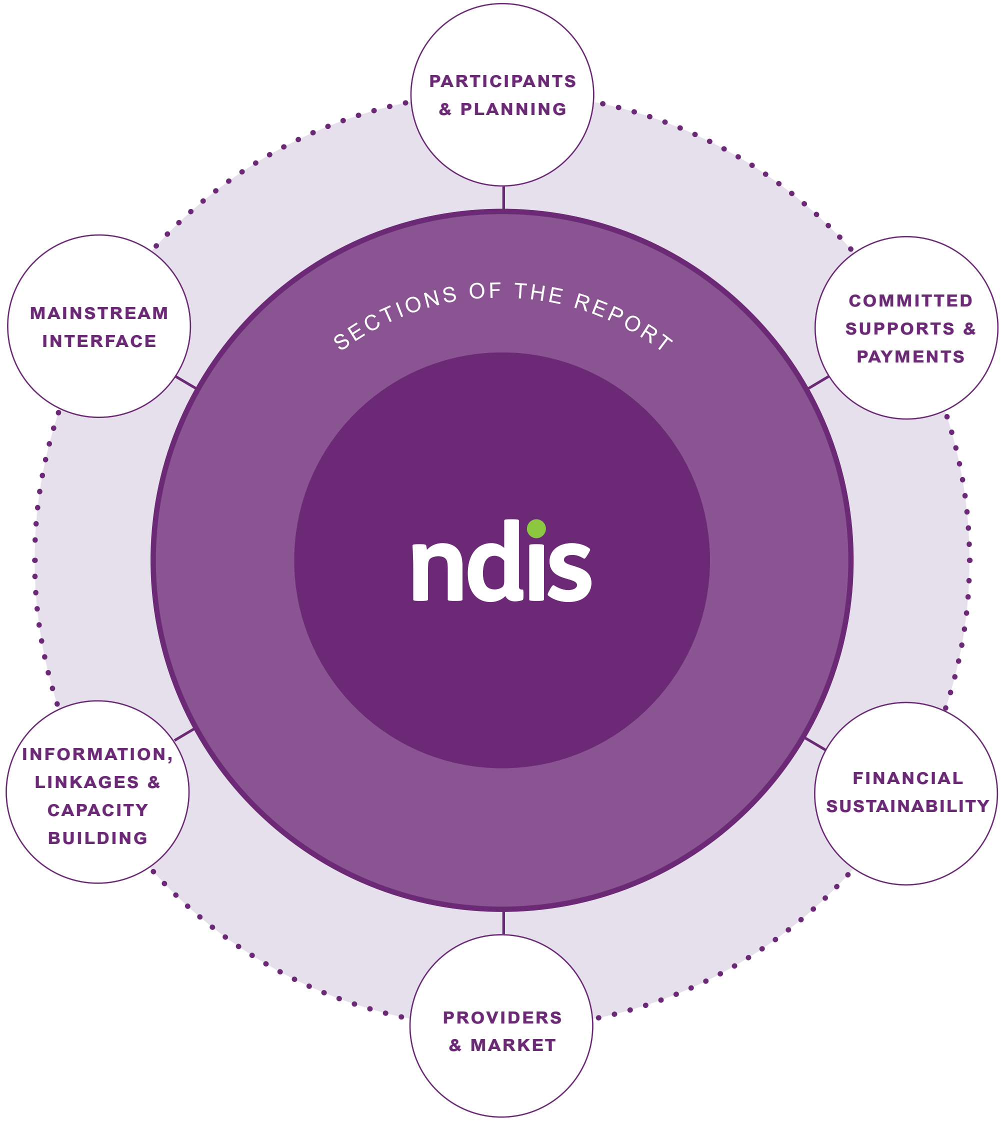
Disability Reform Council
Performance Report

New South Wales - Appendix - 31 March 2017

Overview

This report is the third quarterly report during the NDIS Transition period, which commenced on 1st July 2016.



Summary

Participants and Planning

7,261 additional participants with plans this quarter and 2,128 children referred to the ECEI gateway.

83% of the bilateral estimate has been met at 31 March 2017, since Scheme inception..

Committed supports and payment

$3.2 billion of supports has been committed to 36,035 participants. This is a cumulative figure and represents all funding committed to participants since they entered the Scheme. That is, the cost is distributed across multiple financial years.

$1.0 billion has been paid to providers & participants since 1 July 2013.

Overall 74% of committed supports were utilised in 2013-14, 77% of committed supports were utilised in 2014-15 and 72% in 2015-16. 2016-17 experience is still emerging.

Providers and Market

3,322 approved providers.

80 - 90% of total market is captured by the top 25% of providers.

39% of service providers are individual/sole traders.

Mainstream Interface

80% of active participants with a first plan approved from 1 July 2016 access mainstream services.

PART 1

ndis

Participants and Planning

As the transition phase to full scheme continues, the NDIS in NSW continues to grow with 7,261 additional participants with approved plans this quarter.

Participants & Planning

The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by the NSW and Commonwealth governments.

Key Statistics

15,047 ACCESS DECISIONS IN 2016-17 Q3	**7,261** FIRST PLANS APPROVED IN 2016-17 Q3	**2,128** CHILDREN WITH A CONFIRMED ECEIGATEWAY REFERRAL
83% OF BILATERAL ESTIMATE MET	**24%** OF PARTICIPANTS WITHANAPPROVED PLAN ARE CHILDREN AGED 7-14 YEARS	**32%** OF PARTICIPANTS WITH AN APPROVED PLAN HAVE A REPORTEDPRIMARY DISABILITY OF INTELLECTUAL DISABILITY

Quarterly intake

2016-17 Q3.

Sixty one percent (61%) of participants determined ‘eligible’ in this period had transitioned from an existing State/Territory program. Overall, since 1 July 2013, there have been 54,654 access decisions, and 38,163 participants have an approved plan (including children in the ECEI gateway).

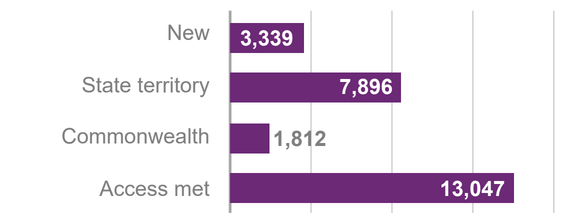
15,047 ACCESS DECISIONS

13,047 ACCESS MET

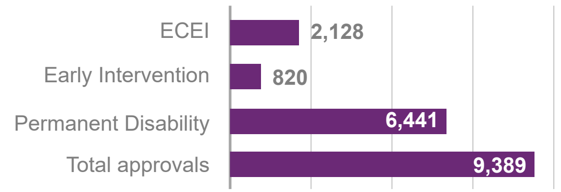
7,261 PLAN APPROVALS (EXCLUDING ECEI)

2,128 ECEI

Participant entry point



Participant pathway type



Eight-seven percent (87%) of decisions met the criteria of the Act (referred to as an ‘eligible’ decision. This is consistent with last quater.

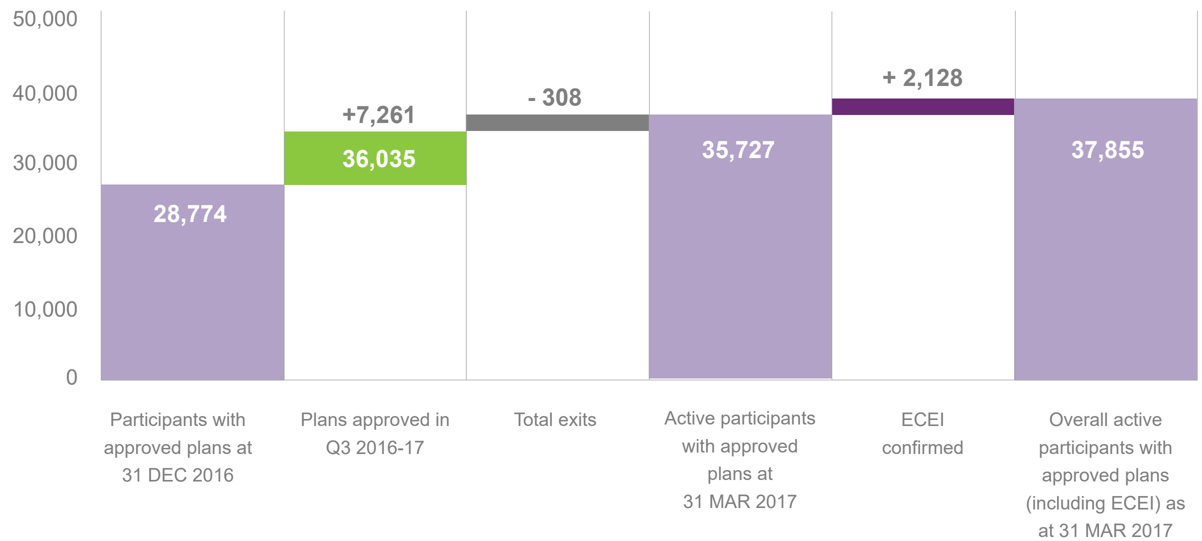
Quarterly intake detail

Plan approvals 2016-17 Q3.

Plan approval numbers since 1 July 2016 have increased from 28,774 at the end of 2016-17 Q2 to 36,035 by the end of 2016-17 Q3. This is an increase of 7,261 approvals. Additionally there were 2,128 children with a confirmed ECEI referral and 308 exits bringing overall number to 37,855 (including ECEI).

Plan reviews increased from 4,325 in the previous quarter to 5,460 in 2016-17 Q3. These figures relate to all participants who have entered the scheme (including transition), not just participants who entered the scheme in Q3 of 2016-17.

Change in plan approvals between Q2 and Q3 2016-17



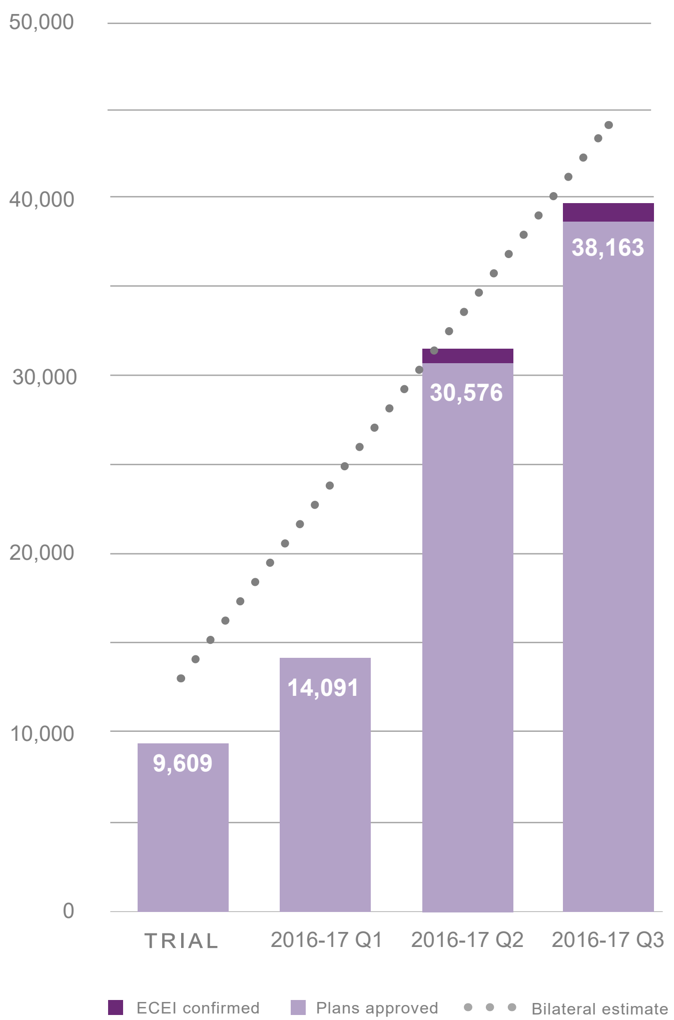
Cumulative position

Plan approvals to 31 March 2017.

By the end of Q3, the cumulative total number of participants receiving support was 38,163 (including 2,128 children supported through the ECEI gateway). In addition, 14,393 participants were awaiting a plan at 31 March 2017.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimates by quarter



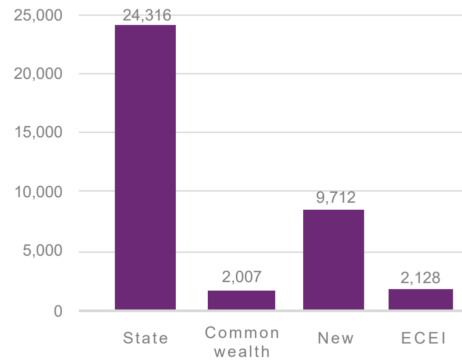
83%
of the bilateral estimate

7,261
plan approvals in 2016-17 Q3

36,035
plan approvals to date; 38,163 including ECEI confirmed

2,128
ECEI referrals confirmed in gateway

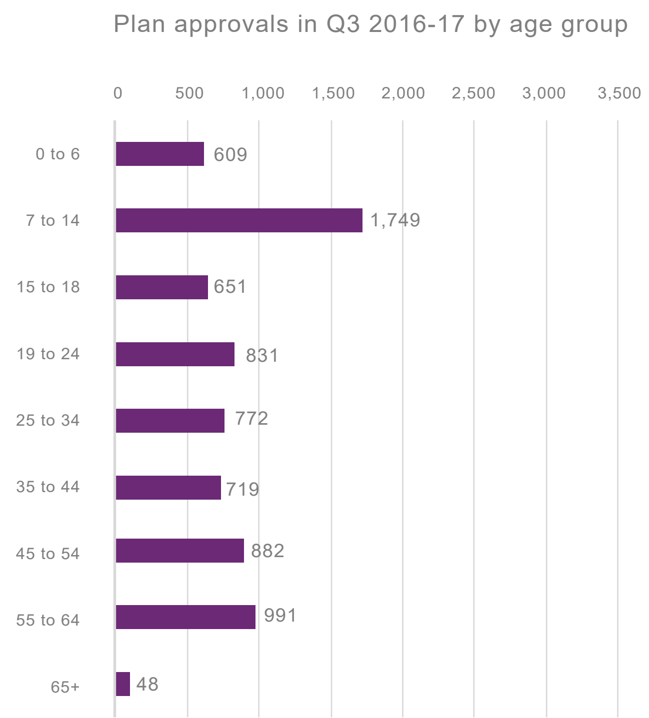
Plan approvals by participant referral pathway

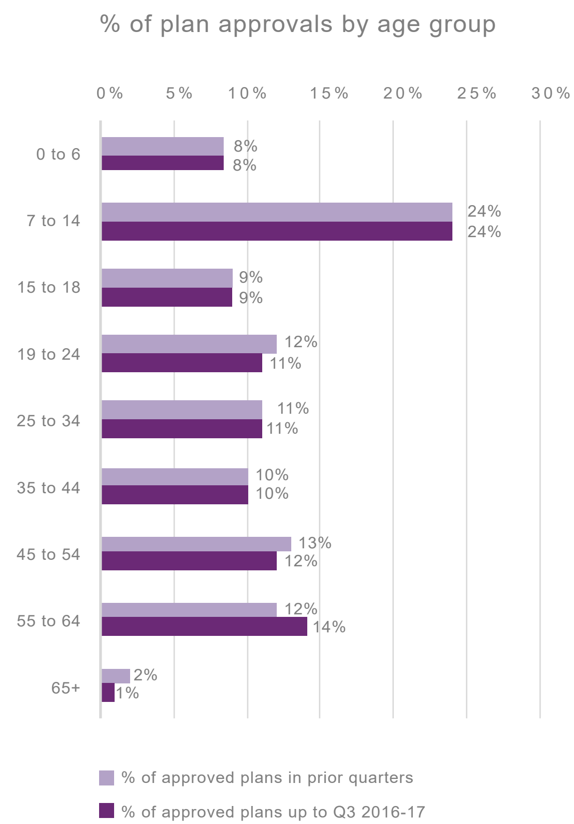


Participant profiles

Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

Around 24% of participants entering in the current quarter are children aged 7-14 years. This is consistent with previous experience.



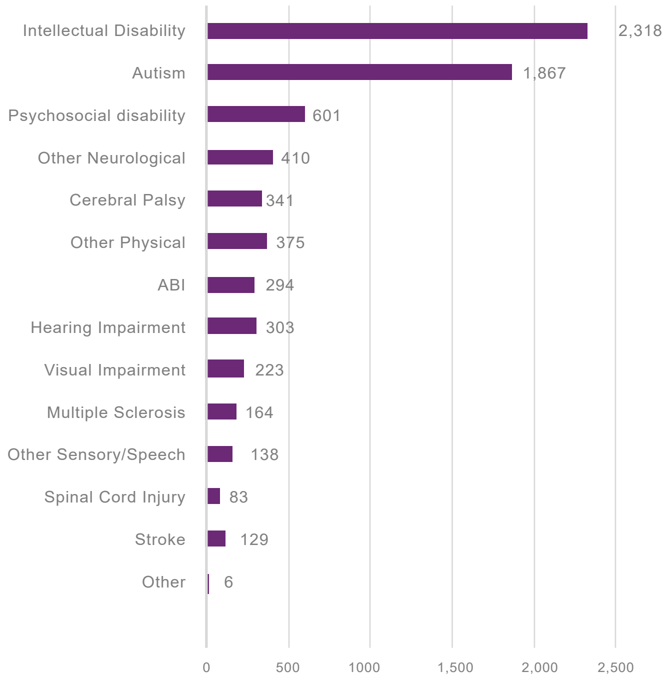


Participant profiles

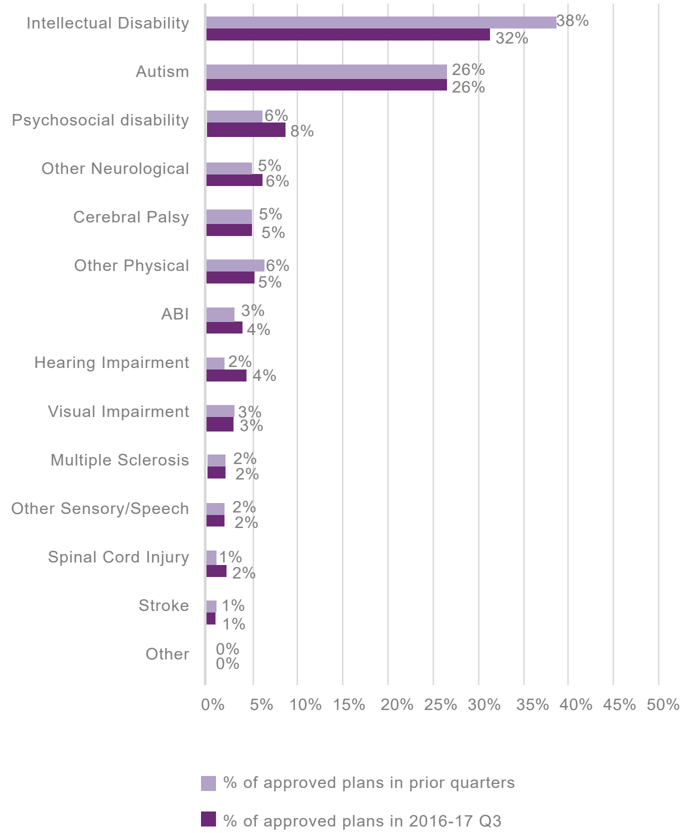
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

32% of participants entering in the current quarter have a primary disability group of Intellectual disability. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by primary disability group



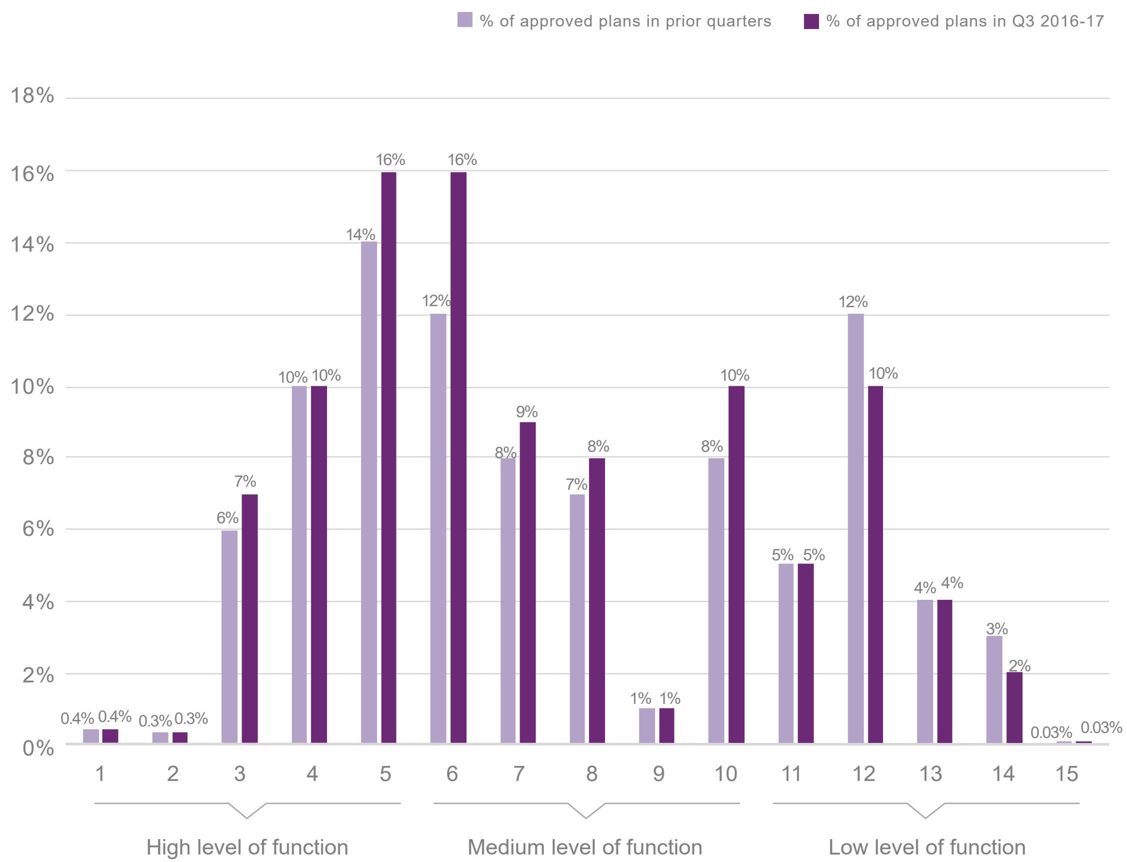
% of plan approvals by primary disability



Participant profiles

Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

For participants with a plan approval in the current quarter, around 51% have a level of function between 4 and 7 (moderate to high levels of function). 21% of participants with approved plans have low level of function (level 11 and above). This result is influenced by the phasing schedule.



Participant profiles

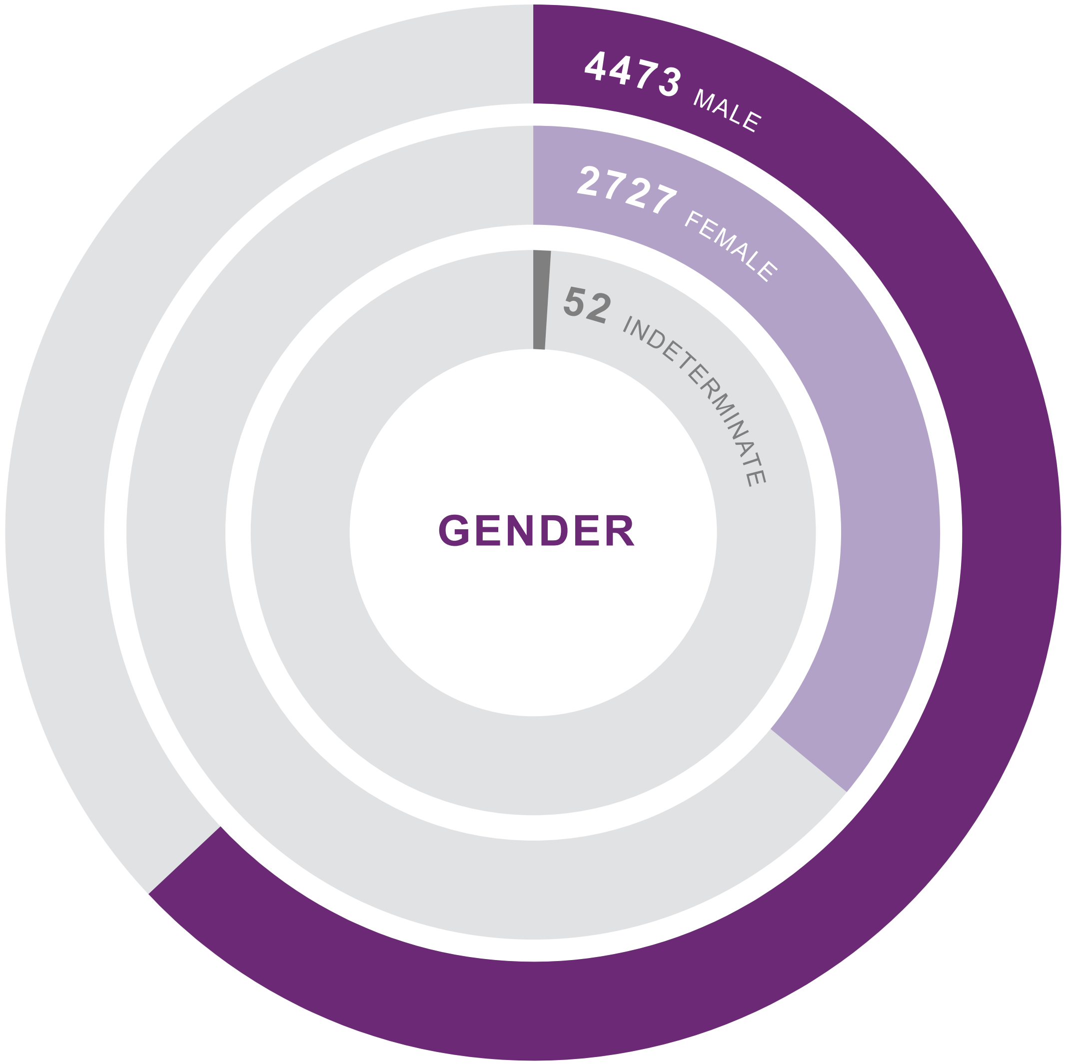
Demographic profile of participants with a plan approved in Q3 2016-17.

Aboriginal & Torres-Strait Islander Status

Aboriginal & Torres-Strait	**234**
Not stated	**145**

Young people in residential aged care (YPIRAC) status

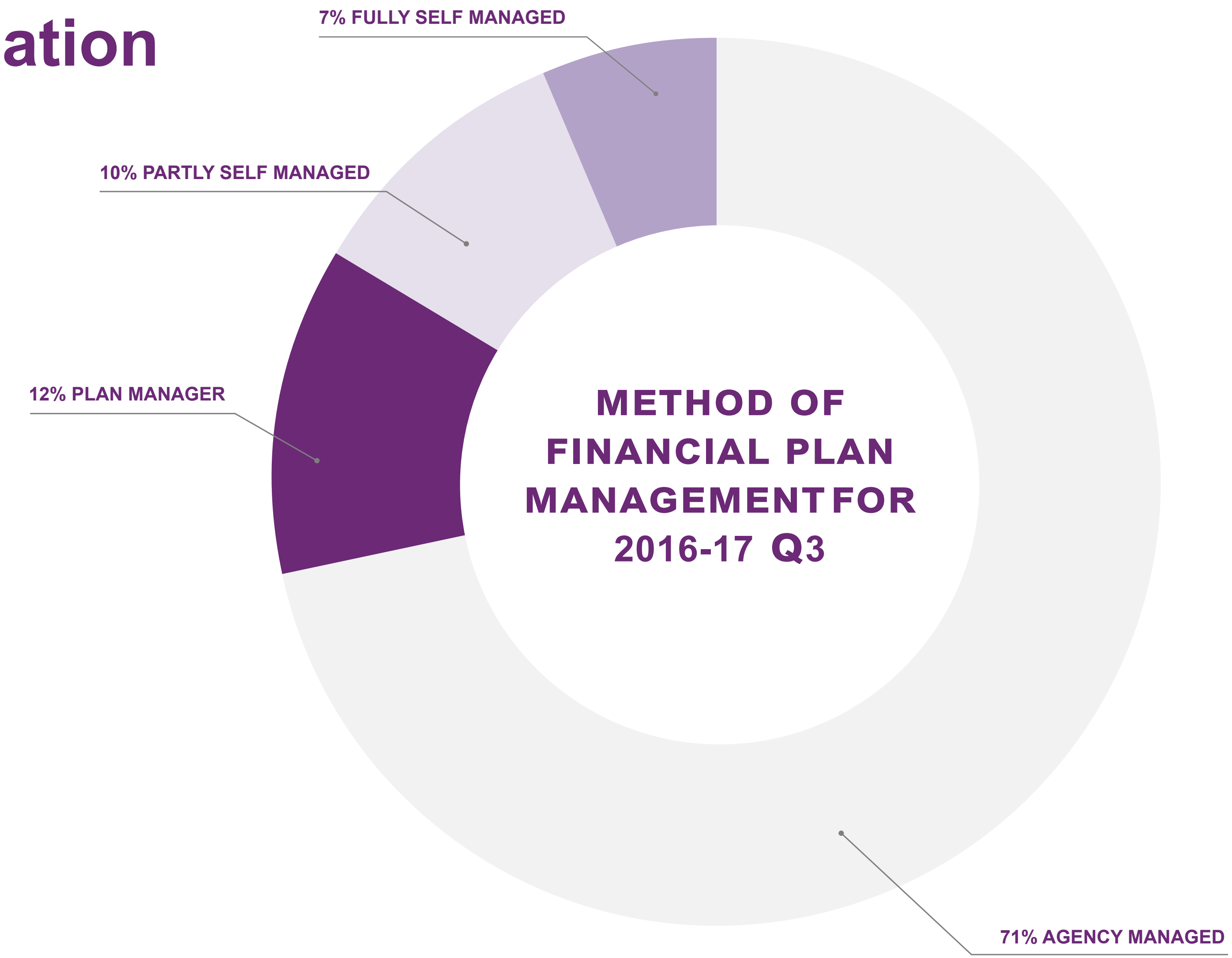
YPIRAC	**58**
Not YPIRAC	**7,194**



Plan management
Support Co-ordination

Support co-ordination for 2016-17 Q3.

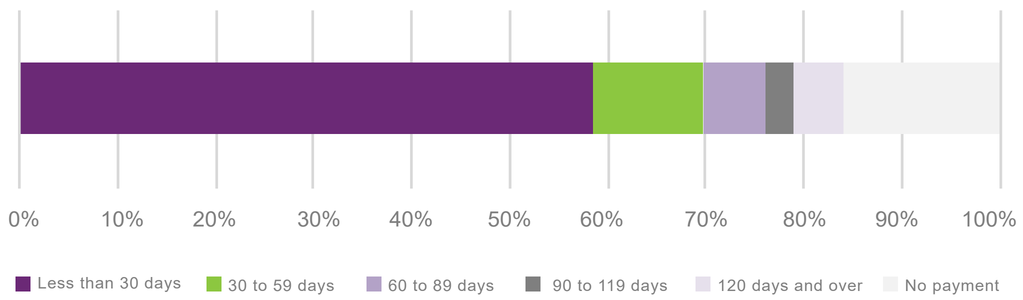
Support co-ordination
43%



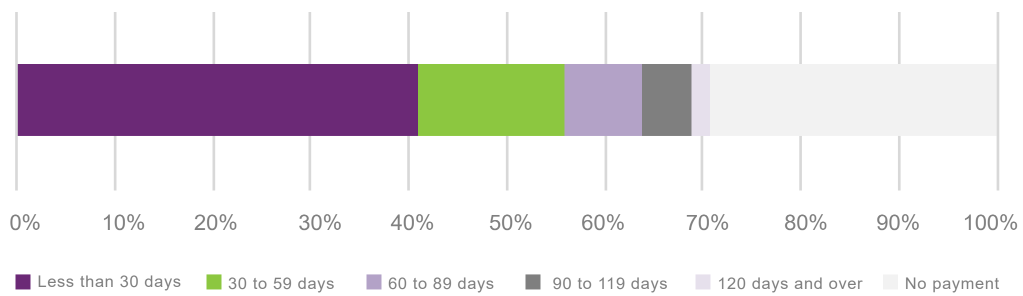
Plan activation

Plan activation refers to the amount of time between plan approval and the commencement of service. Seventy-five percent of plans approved in Quarter 1 were activated within 90 days of approval and 63% of plans approved in Quarter 2 were activated within 90 days of approval.

Duration to Plan activation by 2016-17 Q1 of first plan approval



Duration to Plan activation by 2016-17 Q2 of first plan approval



Given that plans approved in Quarter 3 are relatively new, it would be too early to examine the duration to plan activation for these plans and hence these have excluded from the charts to the right.

Participant outcomes

Number of questionnaires completed in the first three quarters for 2016-17 by Short Form Outcomes Framework (SFOF) version.

Baseline outcome measures were collected for participants receiving their first plan in the last three quarters. On the whole, participants want more choice and control in their life, have low levels of employment, and have low levels of community participation. Participation rates for mainstream education, training and skill development were also low. Most participants were happy with their current home.

Baseline outcomes were also collected on families and carers. Many reported that they would like to work more than they do and also see family and friends more often.

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires
Participant 0 to school	317	554	731	1,602
Participant school to 14	367	3,995	1,745	6,107
Participant 15 to 24	539	3,504	1,299	5,342
Participant 25 and over	3,150	6,317	3,315	12,782
Total participant	**4,373**	**14,370**	**7,090**	**25,833**
Family 0 to 14	558	4,225	2,303	7,086
Family 15 to 24	123	830	141	1,094
Family 25 and over	66	172	89	327
Total family	**747**	**5,227**	**2,533**	**8,507**
Total	5,120	19,597	9,623	34,340

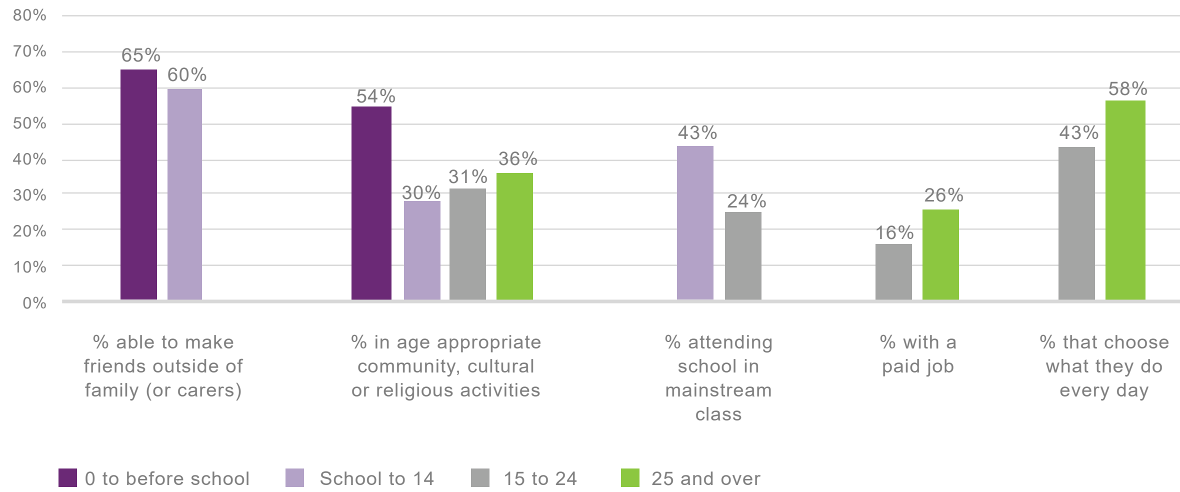
Participant outcomes

Key measures on baseline social, economic and independence outcomes

For the 0 to before school and school to 14 groups, between 60% - 65% of the participants entering the scheme this quarter reported being able to make friends outside of their family or carers. Participation in age appropriate community, cultural or religious activities was highest among 0 to before school age with 54% and for all other age groups the proportion was below 40%.

Around 26% of 25+ year olds had a paid job.

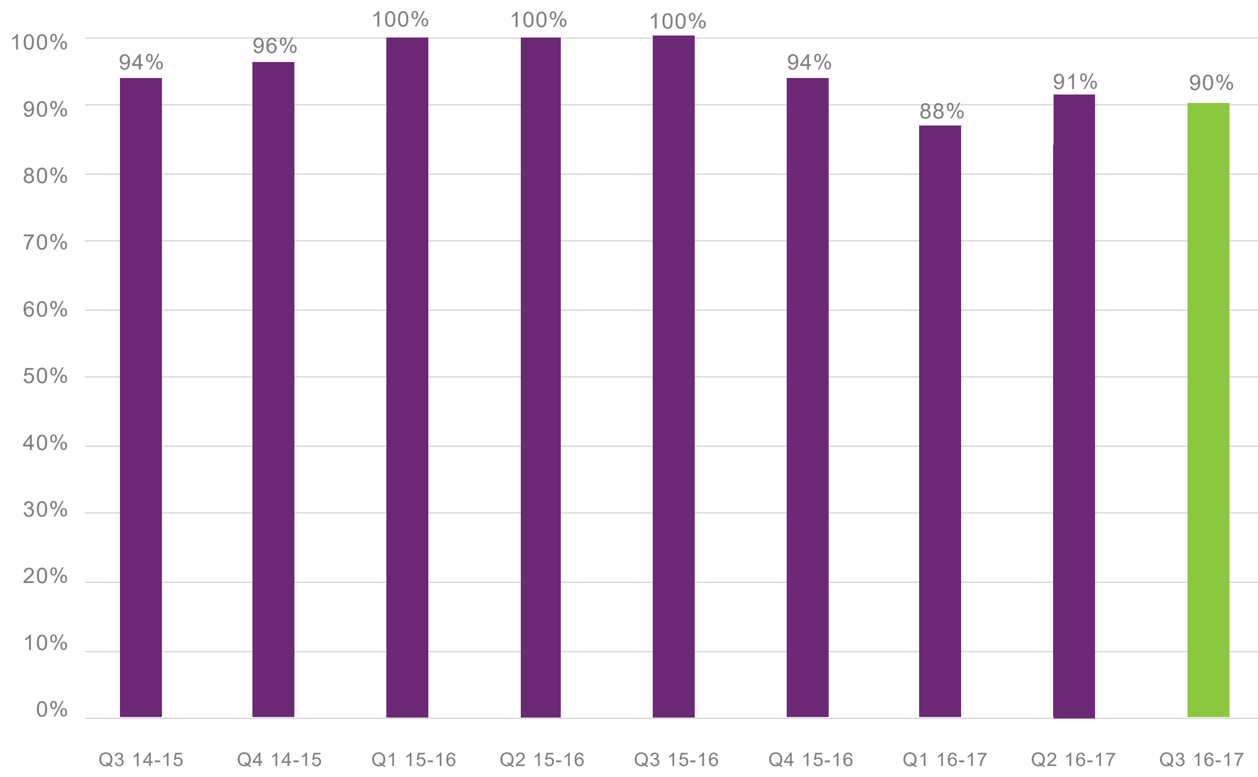
Selected key indicators for participants



Participant satisfaction

90% of participants rated their satisfaction with the Agency as either good or very good in the current quarter.

Proportion of participants describing satisfaction with the agency as good or very good – by quarter



Participation satisfaction continues to be high, but has dropped during transition, compared with the trial site experience.

PART 2

Committed support and payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to $3.2 billion (including support periods in the future), of which $1.0 billion has been paid.

Committed support and payments

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$3.2 BILLION OF SUPPORTS HAS BEEN COMMITTED TO 36,035 PARTICIPANTS

$1.0 BILLION HAS BEEN PAID TO PROVIDERS & PARTICIPANTS

OVERALL 74% OF COMMITTED SUPPORTS WERE UTILISED IN 2013-14, 77% OF COMMITTED SUPPORTS WERE UTILISED IN 2014-15 AND 72% IN 2015-16. 2016-17 EXPERIENCE IS STILL EMERGING.

Committed support and payments

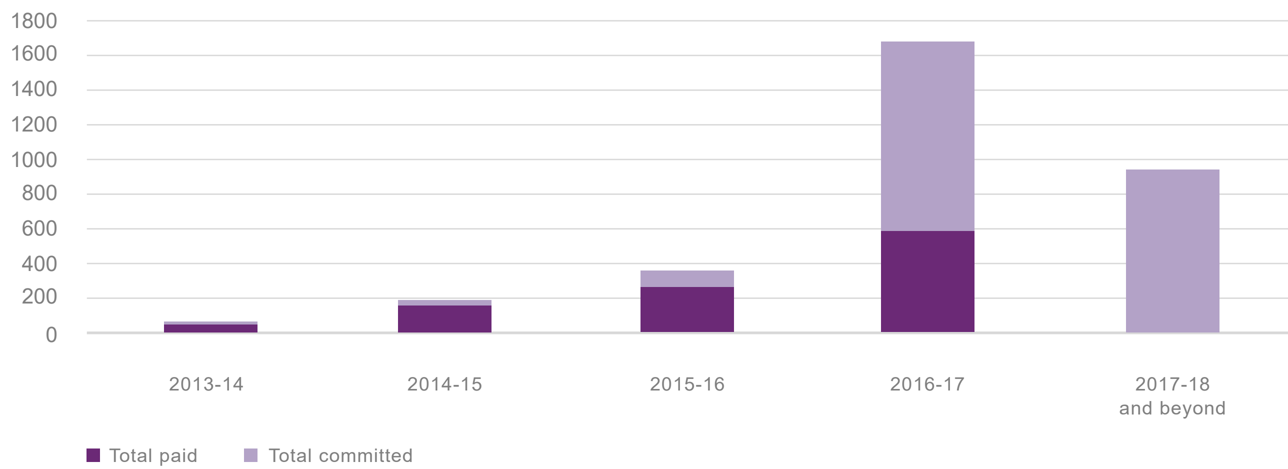
Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $3.2 billion that has been committed in participant plans, $1.0 billion has been paid to date.

In particular, for supports provided in:
2013-14 – $40m has been paid
2014-15 – $143m has been paid
2015-16 – $250.2m has been paid
2016-17 to date – $583.8m has been paid

Committed and paid by expected support year

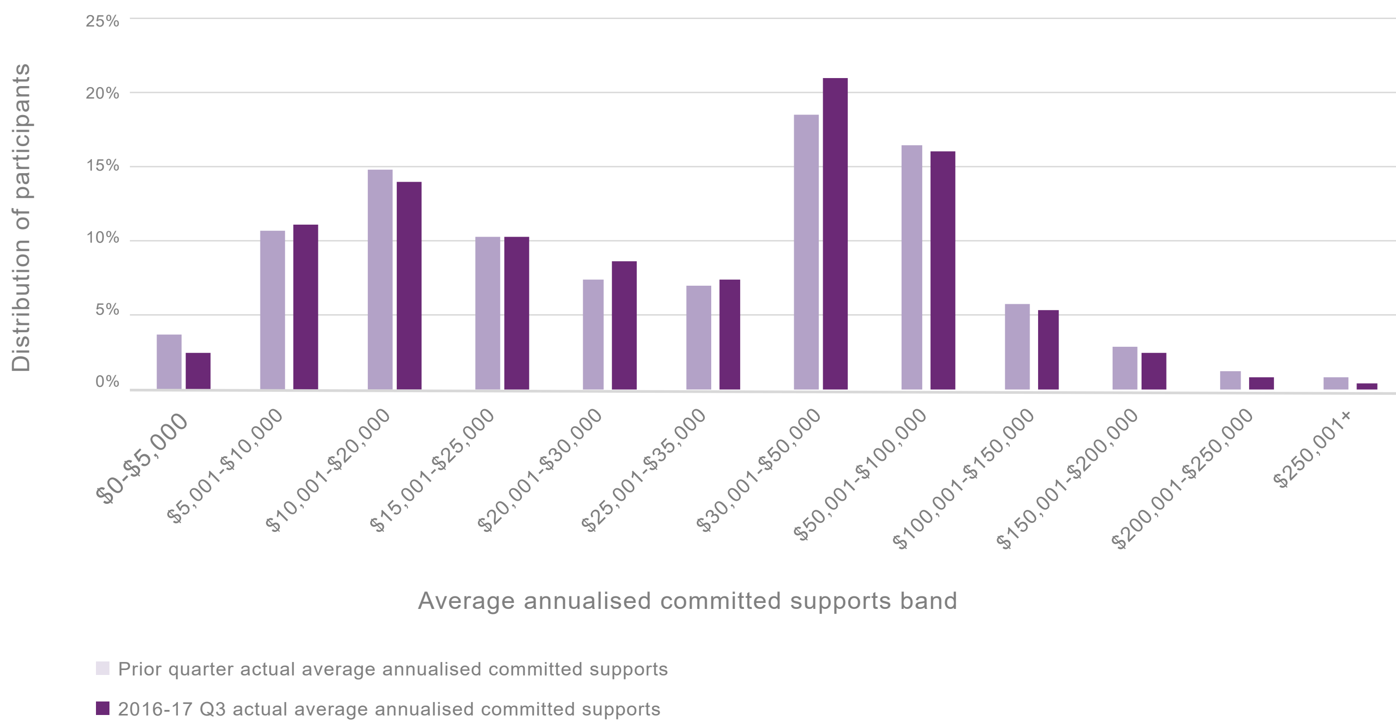
$Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	54.1	186.4	345.5	1,673.7	931.2	3,190.80
Total paid	40	143	250.2	583.8	-	1,016.90



Committed support and payments

A higher proportion of participants with first plan approvals in the third quarter 2016-17 have average annualised committed supports greater than $30,000 compared with participants who entered in prior quarters.

Distribution of average annualised committed supports by cost band

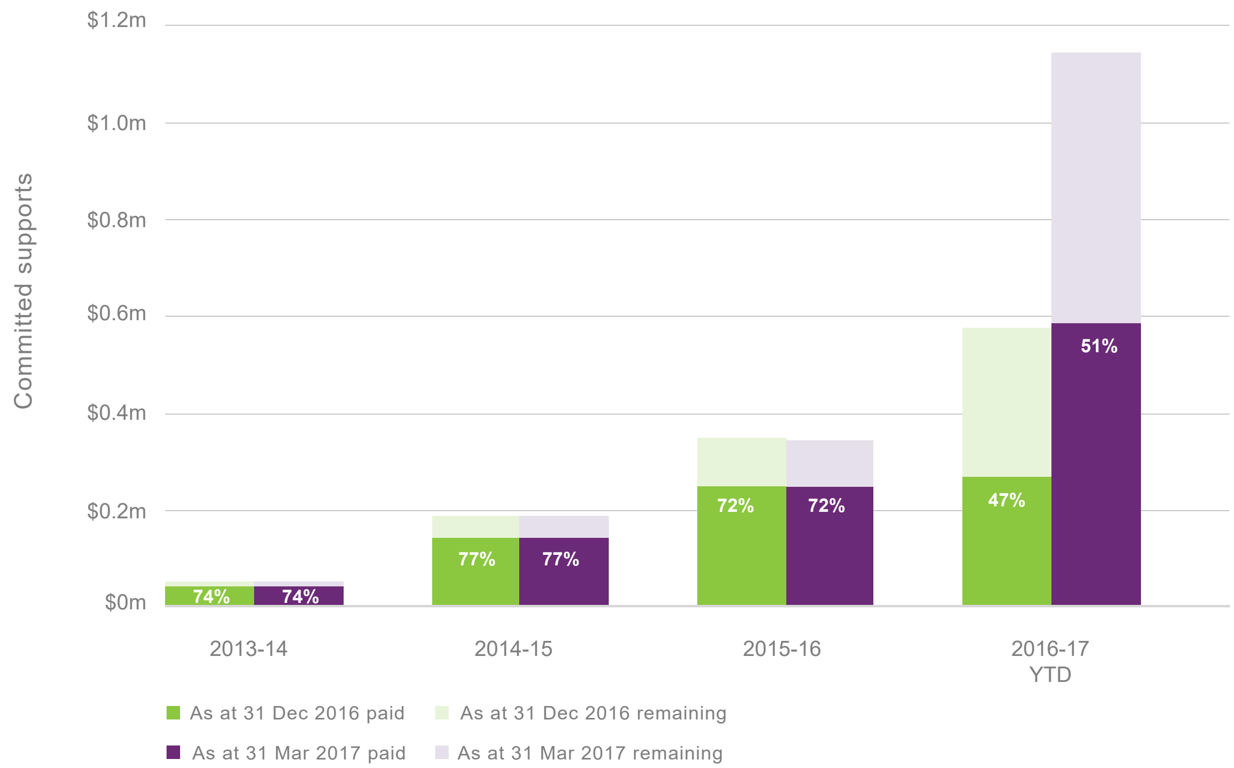


Committed support and payments

Utilisation of committed supports by year that the support was expected to be provided as at 31 December 2016, compared with 31 March 2017.

The utilisation of committed supports has increased for supports provided in 2015-16 and 2016-17 YTD.

Utilisation of committed supports as at 31 December 2016 and 31 March 2017



PART 3

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG report.

PART 4

ndis

Providers and Markets

The scale and extent of the market continues to grow, with a 40 % increase in the number of providers during the quarter to 3,322

Providers and Markets

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- To provide supports to NDIS participants, a service provider is required to register and be approved by the NDIA.
- Providers register with the NDIS by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide
- Providers are approved to deliver disability supports and services to participants of the NDIS if they have at least one registration group approved

How providers interact with participants

- NDIS participants have the flexibility to choose the providers who support them
- Providers are paid for disability supports and services provided to the participants

Key Statistics

3,322
APPROVED PROVIDERS

80-90%
OF PAYMENTS MADE BY THE NDIA ARE RECEIVED BY 25% OF PROVIDERS

39%
OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

THERAPEUTIC SUPPORTS HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY HOUSEHOLDTASKS AND ASSISTANCE WITH TRAVEL/ TRANSPORT

Approved providers

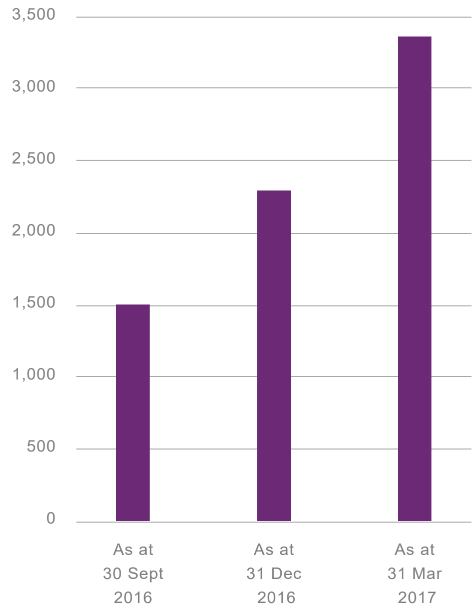
Increase in number of providers over time

As at 31 March 2017, there were 3,322 registered service providers of which 1,302 were individual/sole trader operated business while the remaining 2,020 providers were registered a company/organisation

0.63
AVERAGE NEW PROVIDERS PER PARTICIPANT

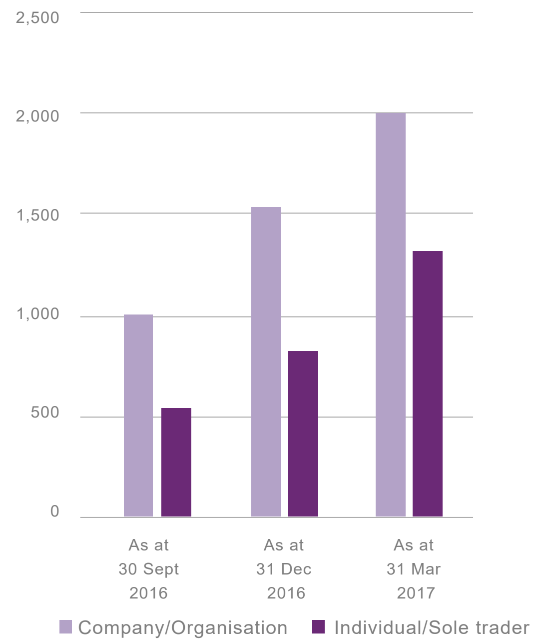
1.29
AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

Approved providers over time



The number of approved service providers increased by 40% from 2,365 to 3,332

Type of provider



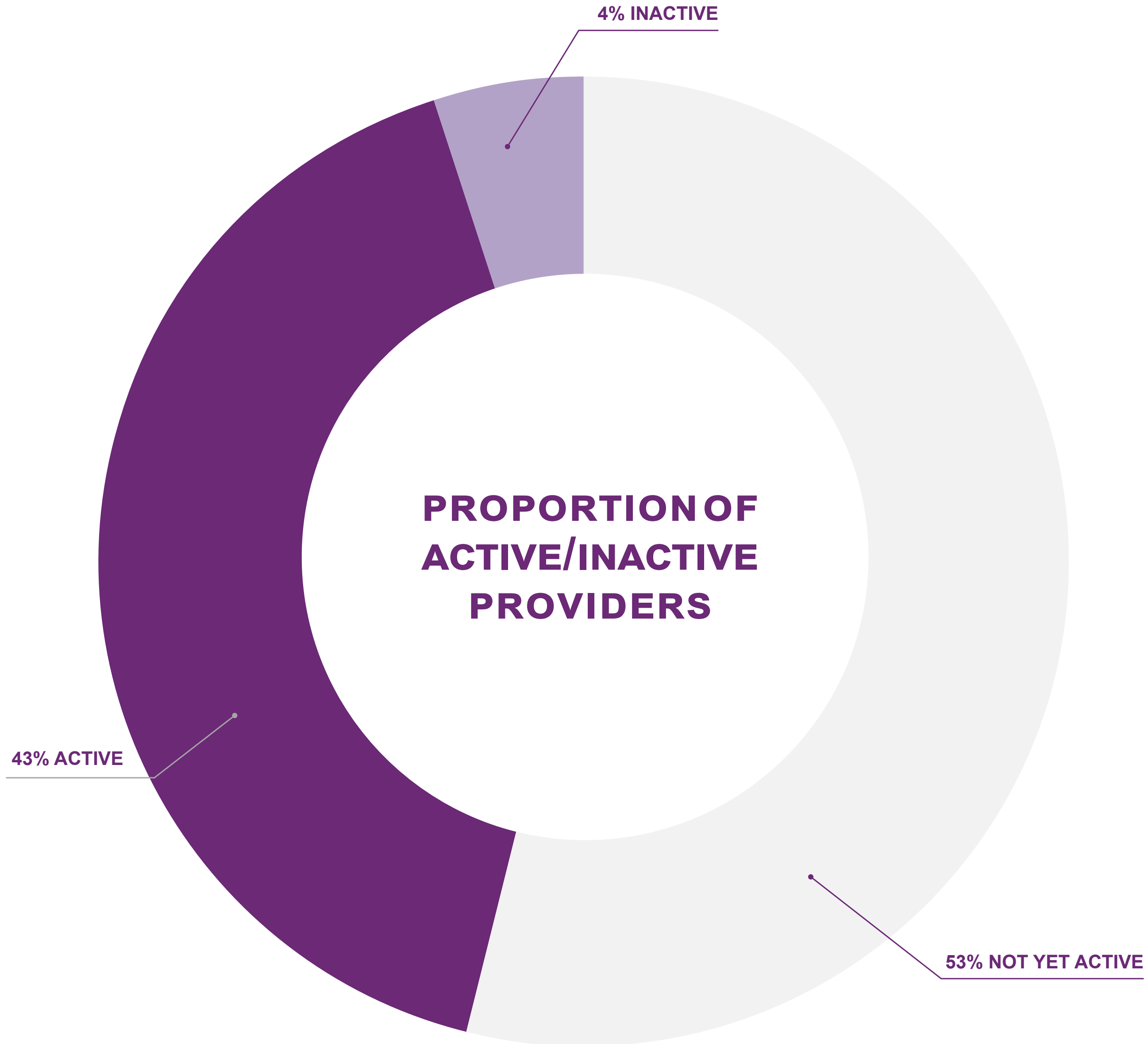
39% of approved service providers are individual/sole traders

Approved providers

Change in the activity status of providers

As at 31 March 2017 43% providers were active in the last quarter, 53% were yet to have evidence of activity and 4% were inactive. Of the overall stock of providers, 809 began delivering new supports in the quarter.

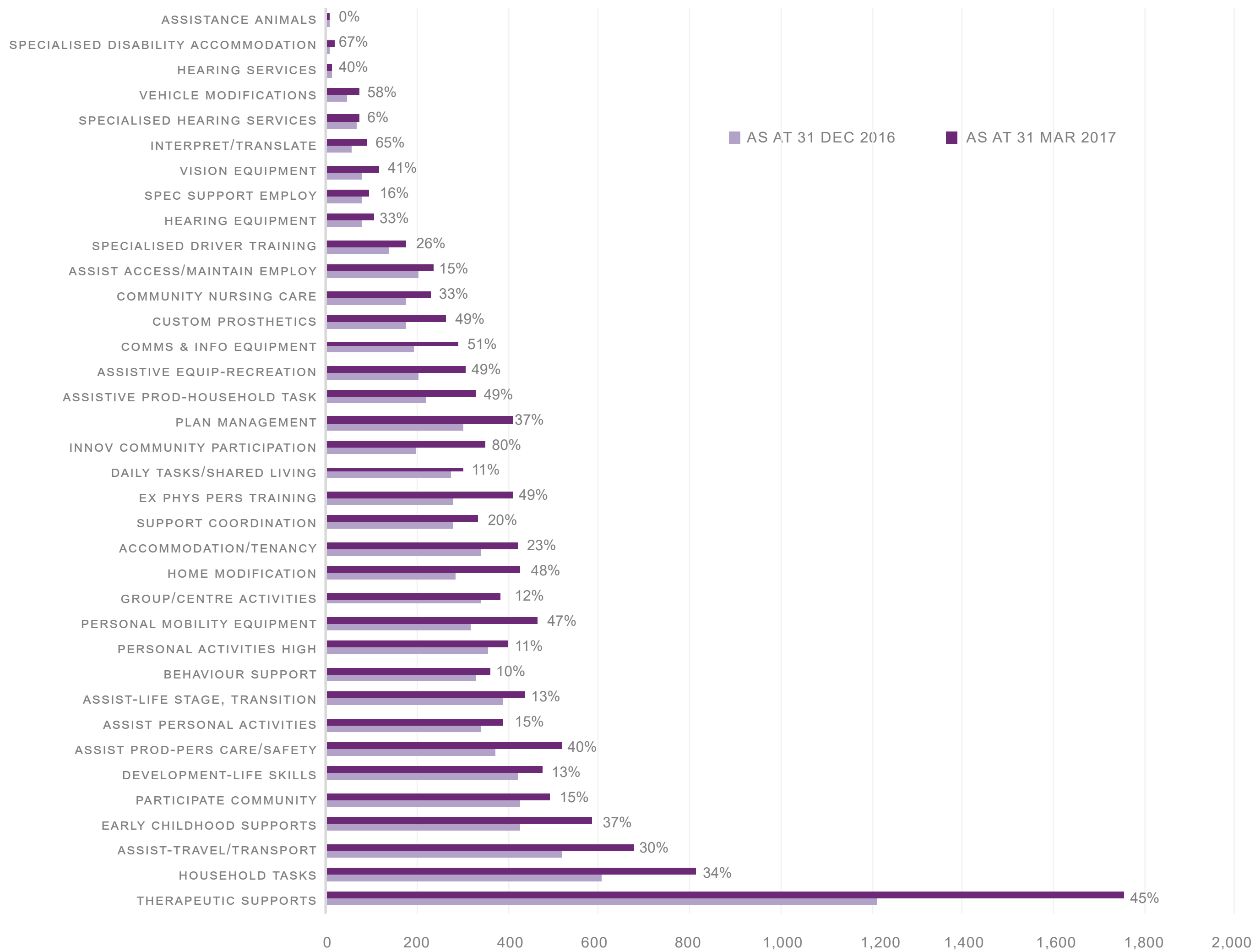
809
NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS



Registration groups

The increase in approved providers from 31 December 2016 to 31 March 2017 varies by registration group.

Approved providers by registration groups



Therapeutic supports has seen a 45% increase in number since last quarter.

Market share of top providers

80-90% of payments made by the NDIA are received by 25% of providers.

Market share of the top 25% of providers by registration group

25% of providers have received 82% of payments during Q3 2016-17 for personal activities.

PART 5

ndis

Information, linkages and capacity building

Information, linkages and capacity building was covered in the national version of the COAG report.

PART 6

Mainstream interface

80% of active participants with approved plans access mainstream services.

Mainstream interface

80% of active participants with approved plans access mainstream services.

80% of active participants are accessing mainstream supports

Main participant profile group

- **5%** DAILY ACTIVITIES
- **57%** HEALTH AND WELLBEING
- **10%** LIFELONG LEARNING

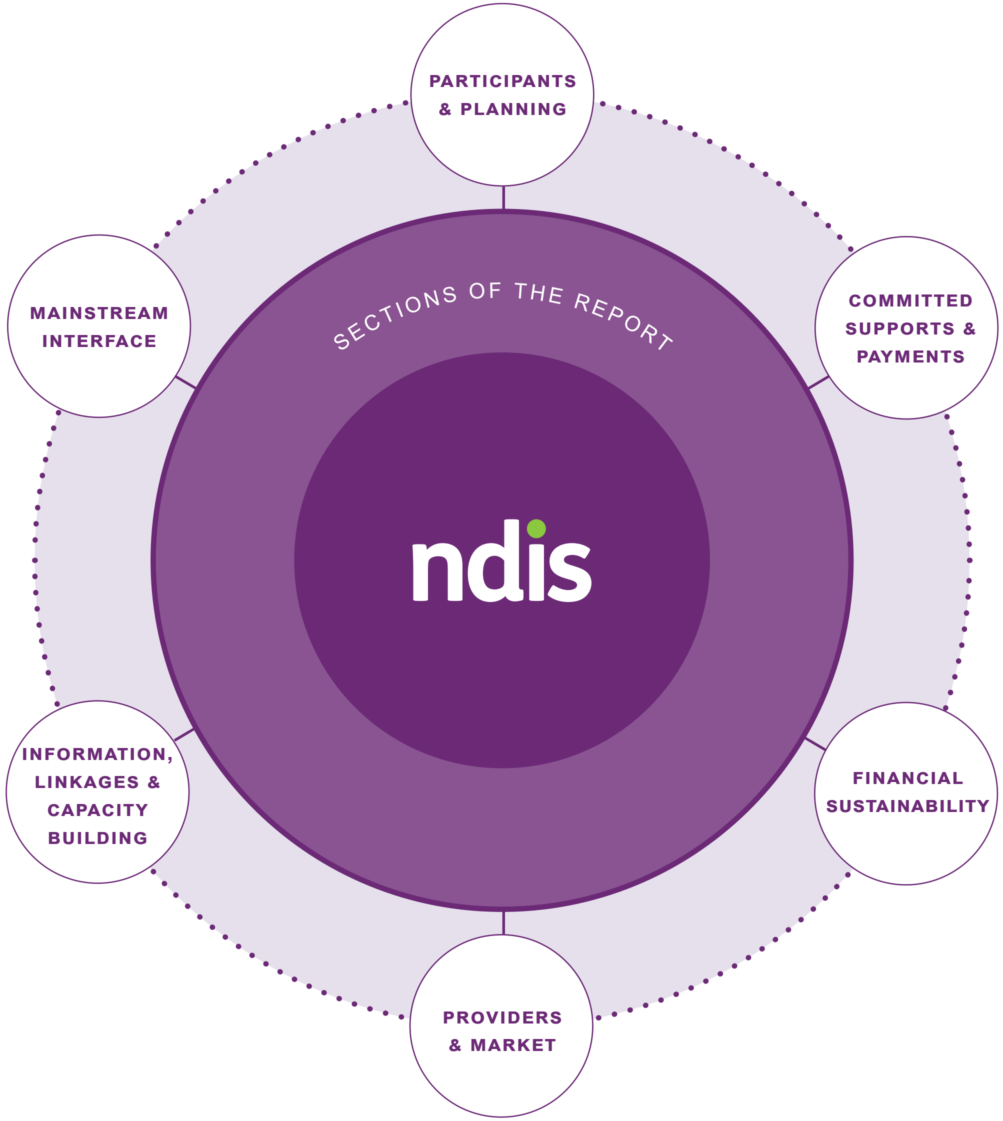
COAG

Disability Reform Council
Performance Report

Victoria - Appendix - 31 March 2017

Overview

This report is the third quarterly report during the NDIS Transition period, which commenced on 1st July 2016.



Summary

Participants and Planning

2,454 additional participants with plans this quarter and 157 children referred to the ECEI gateway.

86% of the bilateral estimate has been met at 31 March 2017, since Scheme inception.

Committed supports and payment

$1.1 billion of supports has been committed to 11,823 participants. This is a cumulative figure and represents all funding committed to participants since they entered the Scheme. That is, the cost is distributed across multiple financial years.

$0.48 billion has been paid to providers & participants since 1 July 2013.

Overall 62% of committed supports were utilised in 2013-14. 78% of committed supports were utilised in 2014-15 and this increased to 79% in 2015-16 . 2016-17 experience is still emerging.

Providers and Market

1,935 approved providers.

80-90% of payments made by the NDIA are received by 25% of providers.

36% of service providers are individual/sole traders.

Mainstream Interface

72% of active participants with a first plan approved from 1 July 2016 access mainstream services.

PART 1

ndis

Participants and Planning

As the transition phase to full scheme continues, the NDIS in VIC continues to grow with 2,454 additional participants with approved plans this quarter.

Participants & Planning

The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by State/Territory and Commonwealth governments.

Key Statistics

4,249
ACCESS DECISIONS IN 2016-17 Q3

2,454
FIRST PLANS APPROVED IN 2016-17 Q3

157
CHILDREN WITH A CONFIRMED ECEI GATEWAY REFERRAL

86%
OF BILATERAL ESTIMATE MET

20%
OF PARTICIPANTS WITH AN APPROVED PLAN ARE CHILDREN AGED 7-14 YEARS

40%
OF PARTICIPANTS WITH AN APPROVED PLAN HAVE A REPORTEDPRIMARY DISABILITY OF INTELLECTUAL DISABILITY

Quarterly intake

2016-17 Q3.

Sixty-five percent (65%) of participants determined ‘eligible’ in this period had transitioned from an existing State/Territory program. Overall, since 1 July 2013, there have been 16,909 access decisions, and 11,980 participants have an approved plan (including children in the ECEI gateway).

Eight-eight percent (88%) of decisions met the criteria of the Act (referred to as an ‘eligible’ decision. This is consistent with last quater.

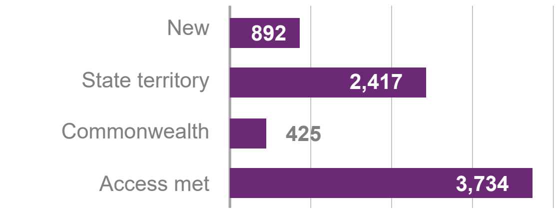
4,249 ACCESS DECISIONS

3,734 ACCESS MET

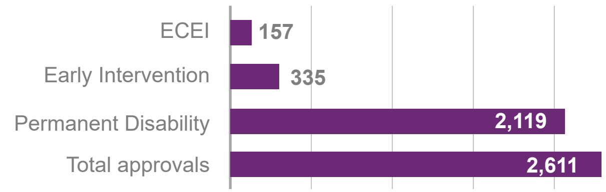
2,454 PLAN APPROVALS (EXCLUDING ECEI)

157 ECEI

Participant entry point



Participant pathway type



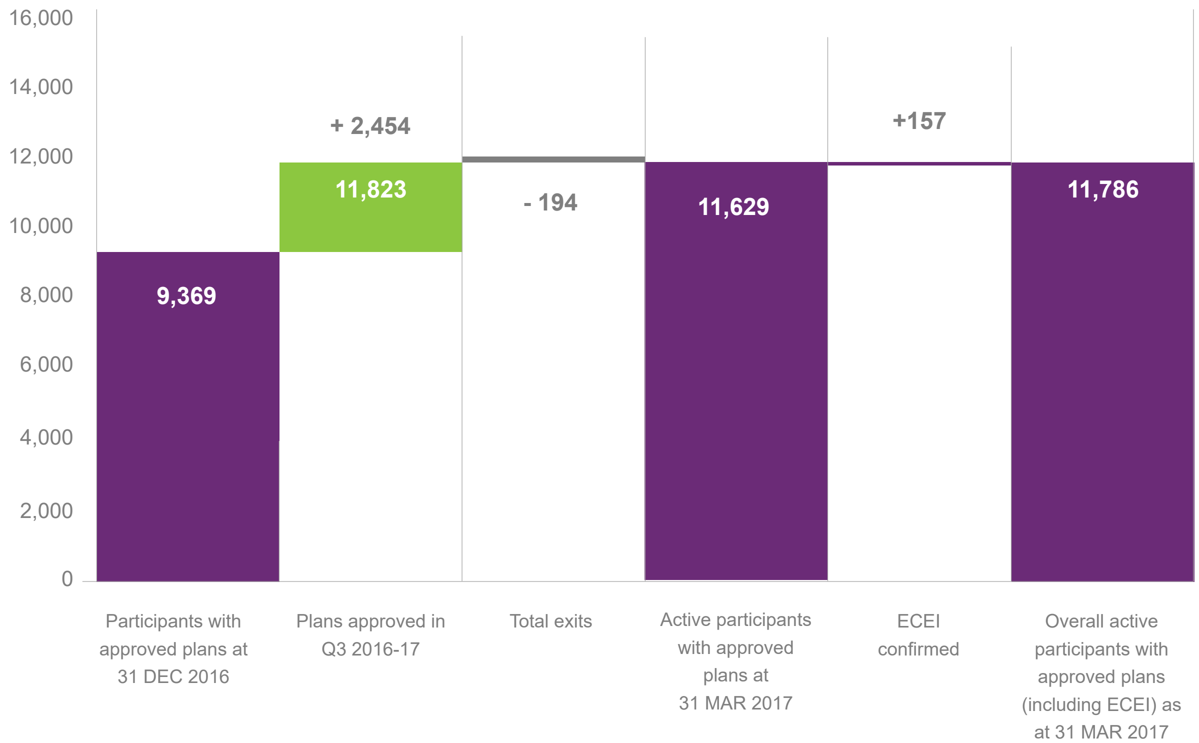
Quarterly intake detail

Plan approvals 2016-17 Q3.

Plan approval numbers since 1 July 2016 have increased from 9,369 at the end of 2016-17 Q2 to 11,823 by the end of 2016-17 Q3. This is an increase of 2,454 approvals. Additionally there were 157 children with a confirmed ECEI referral and 194 exits bringing overall number to 11,786 (including ECEI).

Plan reviews increased from 1,570 in the previous quarter to 1,871 in 2016-17 Q3. These figures relate to all participants who have entered the scheme (including transition), not just participants who entered the scheme in Q3 of 2016-17.

Change in plan approvals between Q2 and Q3 2016-17



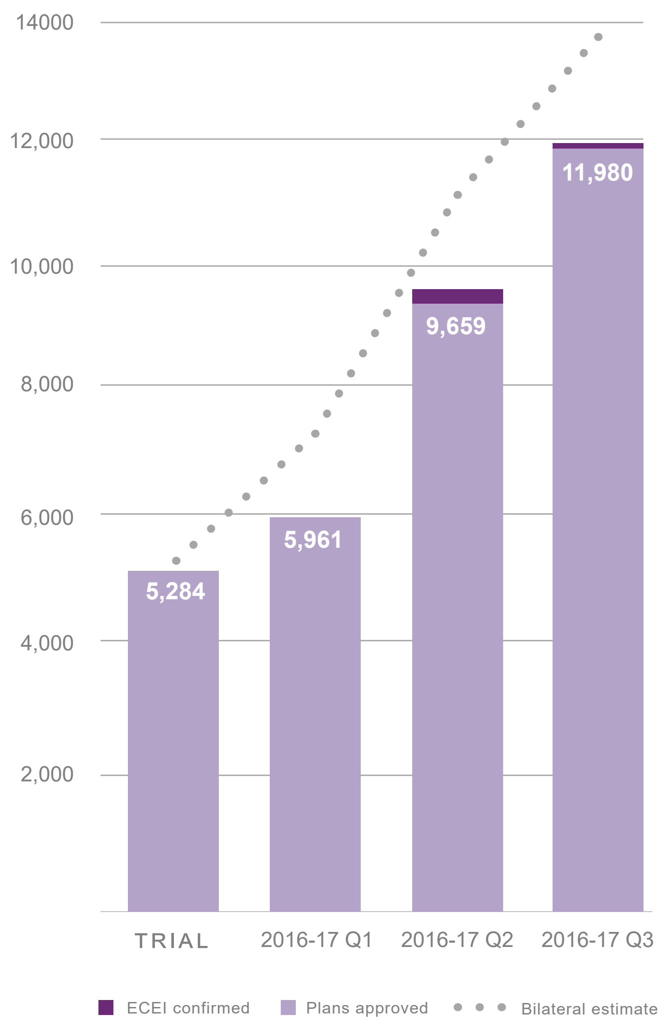
Cumulative position

Plan approvals to 31 March 2017.

By the end of Q3, the cumulative total number of participants receiving support was 11,980 (including 157 children supported through the ECEI gateway). In addition, 3,877 participants were awaiting a plan at 31 March 2017.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimates by quarter



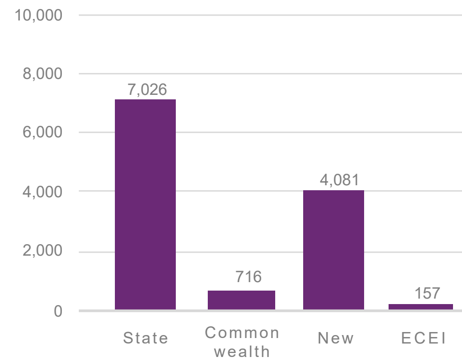
86%
of the bilateral estimate

2,454
plan approvals in 2016-17 Q3

11,823
plan approvals to date; 11,980 including ECEI confirmed

157
ECEI referrals confirmed in gateway

Plan approvals by participant referral pathway

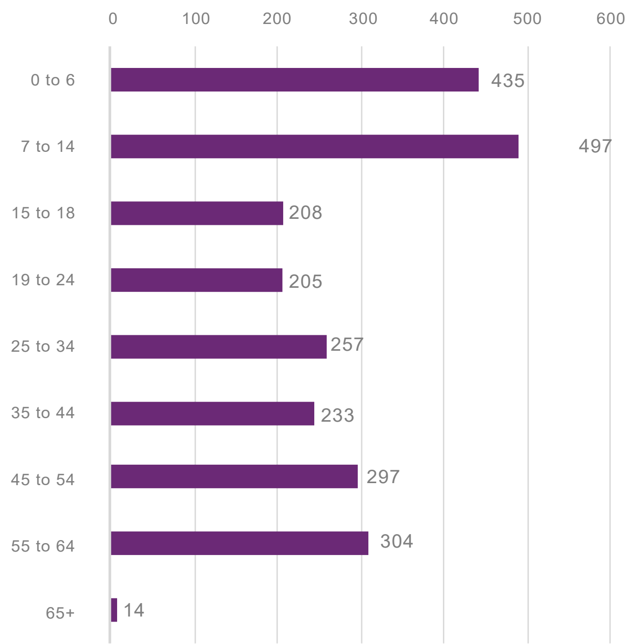


Participant profiles

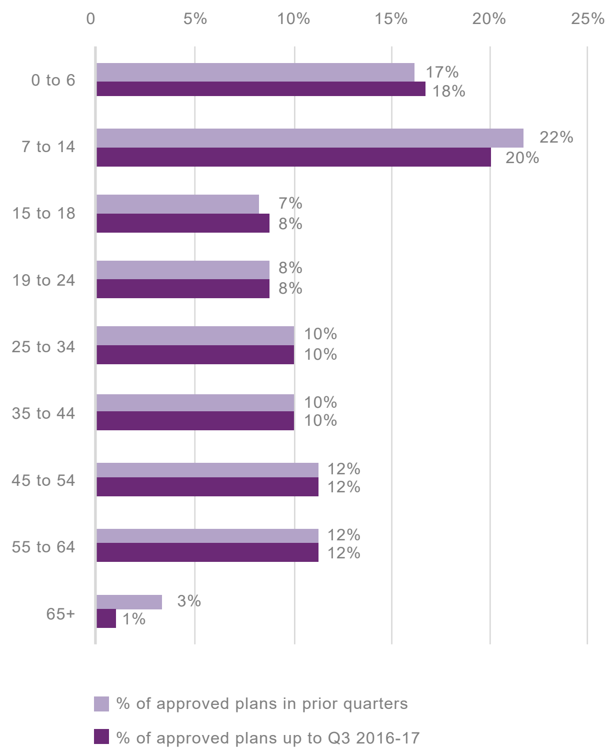
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

Around 20% of participants entering in the current quarter are children aged 7-14 years. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by age group



% of plan approvals by age group

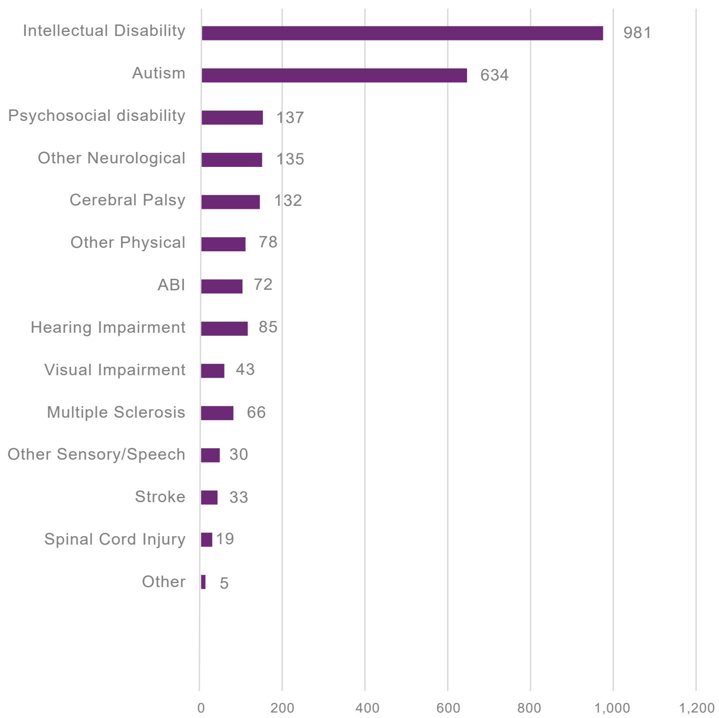


Participant profiles

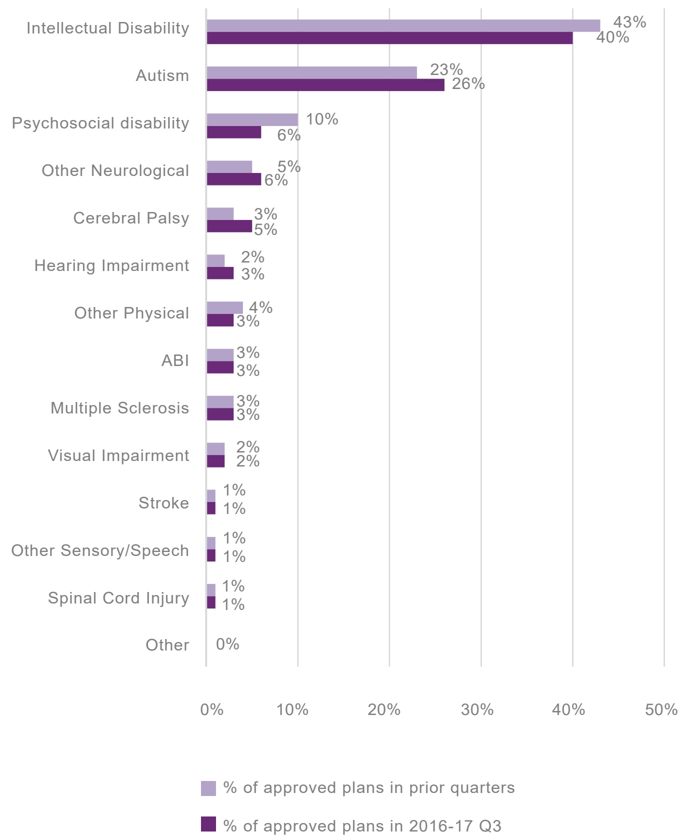
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

40% of participants entering in the current quarter have a primary disability group of Intellectual disability. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by primary disability group



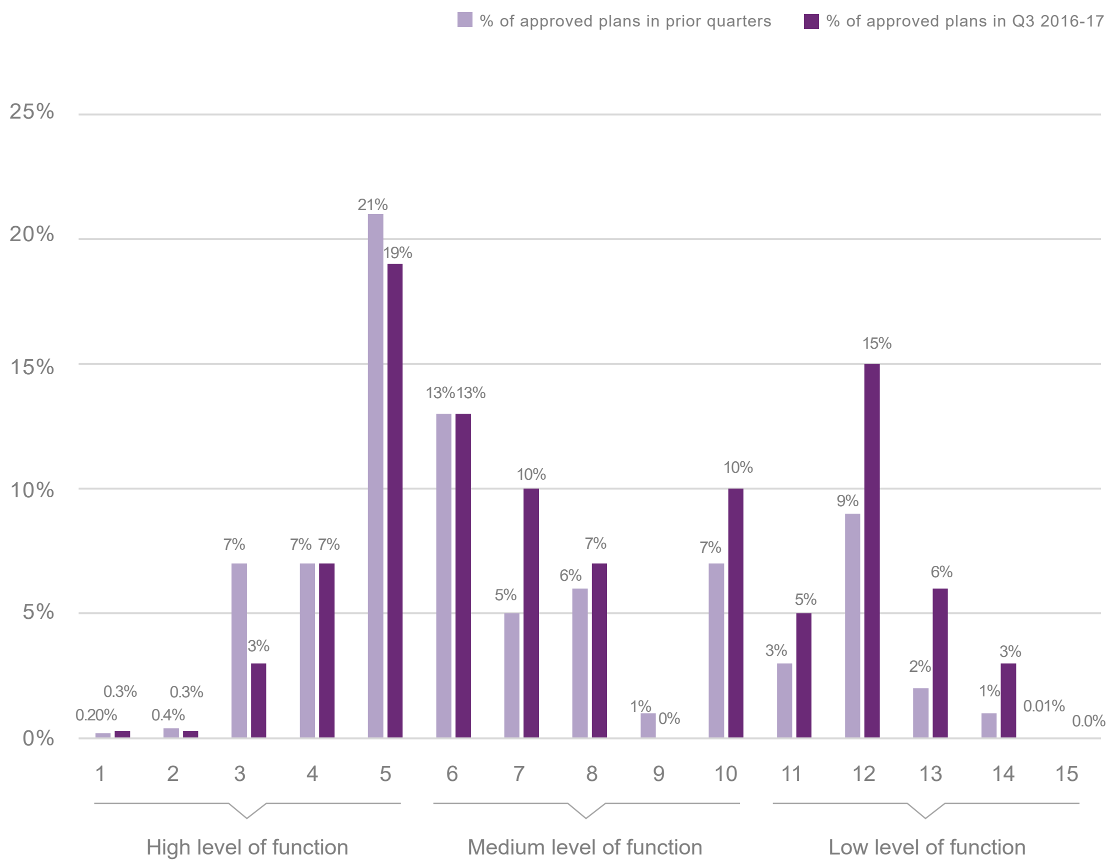
% of plan approvals by primary disability



Participant profiles

Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

For participants with a plan approval in the current quarter, around 49% have a level of function between 4 and 7 (moderate to high levels of function). 29% of participants with approved plans have low level of function (level 11 and above). This result is influenced by the phasing schedule.



Participant profiles

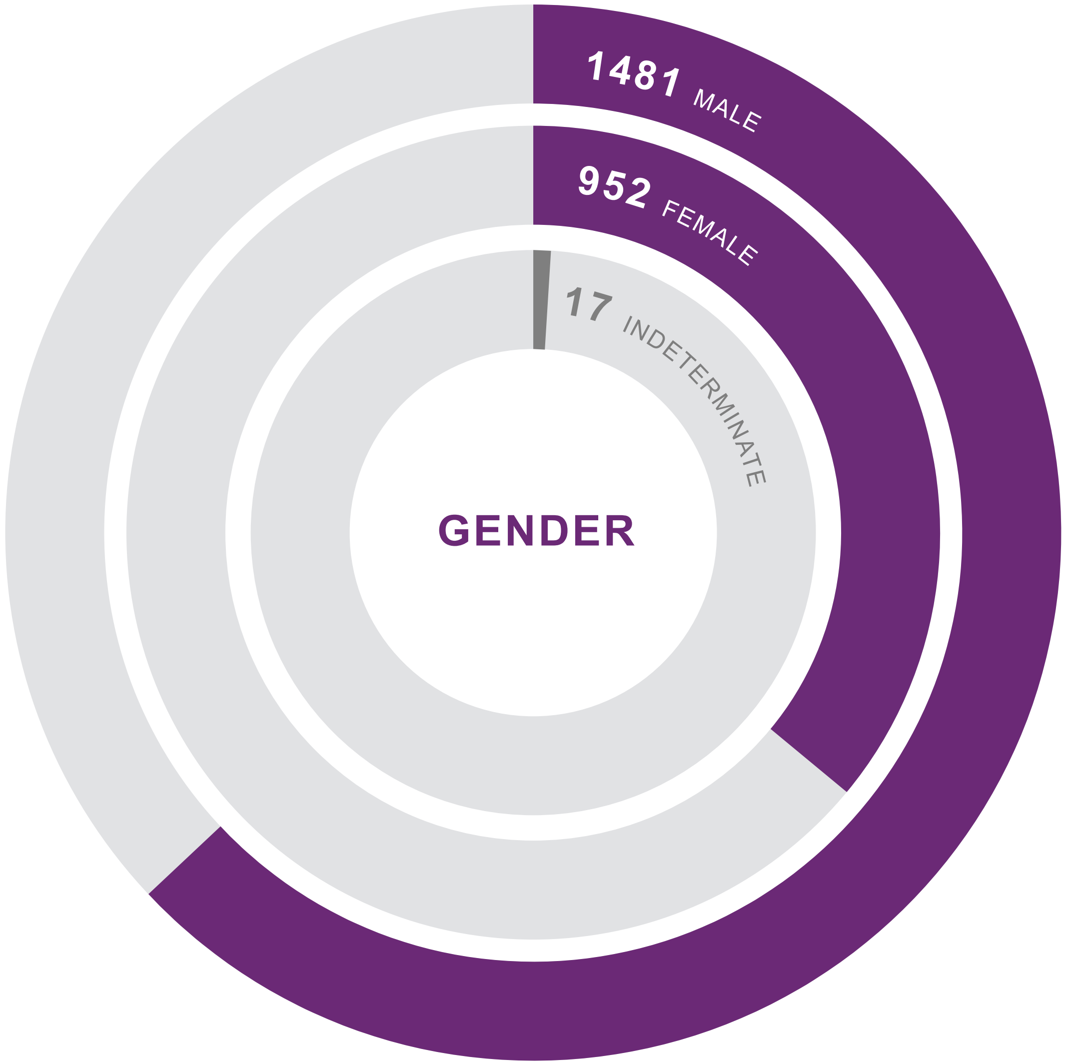
Demographic profile of participants with a plan approved in Q3 2016-17.

Aboriginal & Torres-Strait Islander Status

Aboriginal & Torres-Strait	**27**
Not stated	**72**

Young people in residential aged care (YPIRAC) status

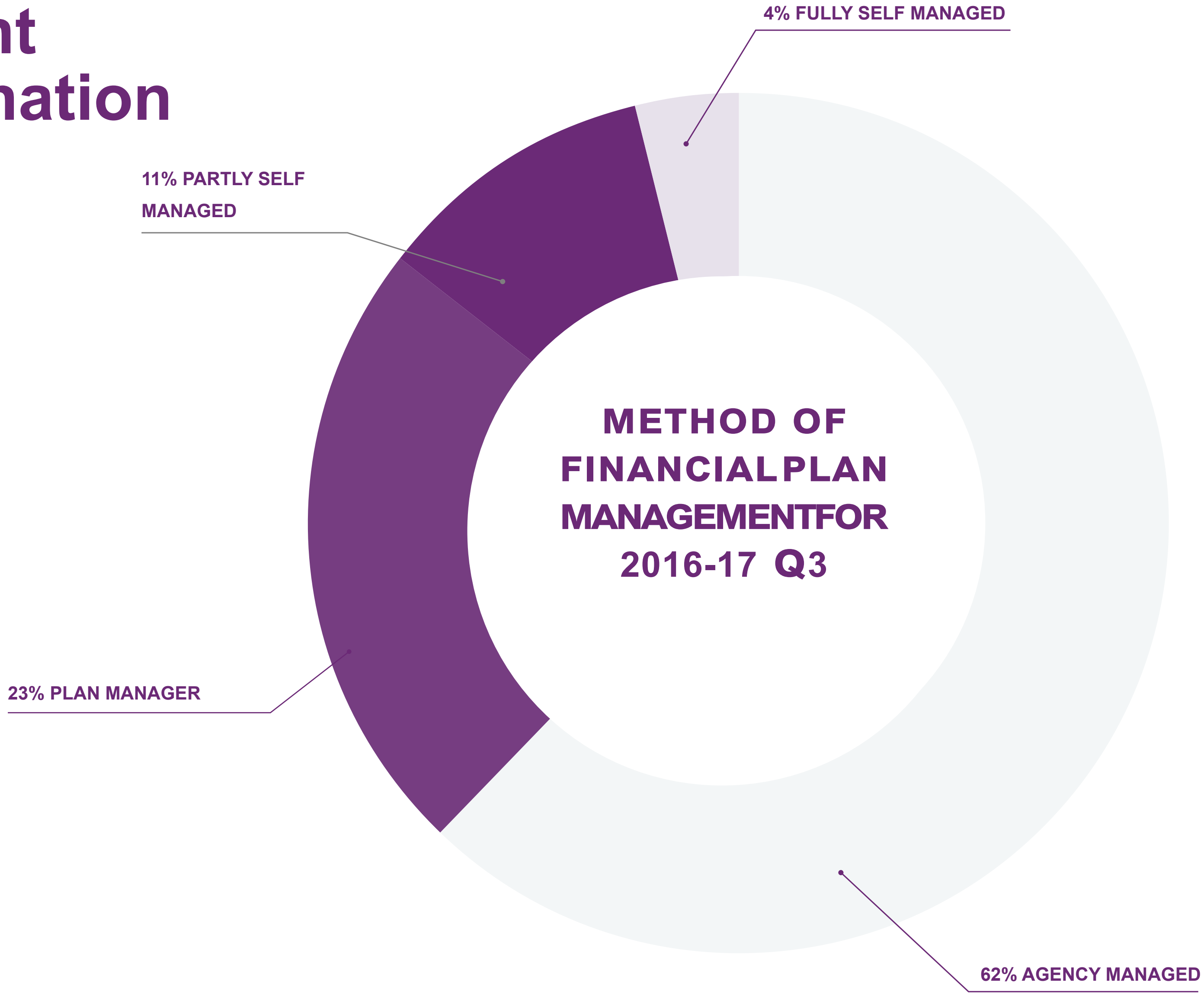
YPIRAC	**20**
Not YPIRAC	**2,430**



Plan management Support Co-ordination

Support co-ordination for 2016-17 Q3.

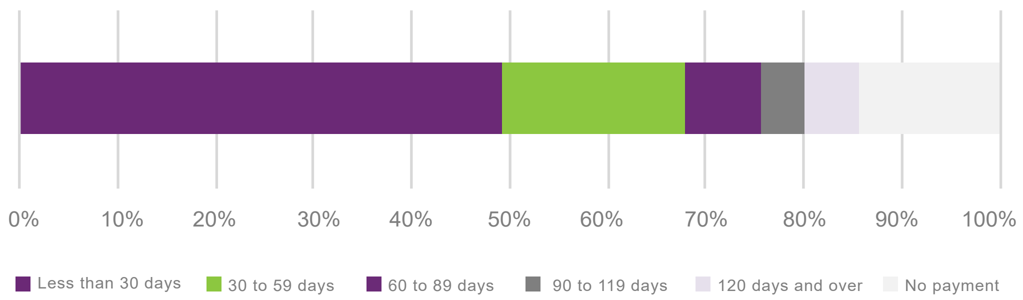
Support co-ordination
66%



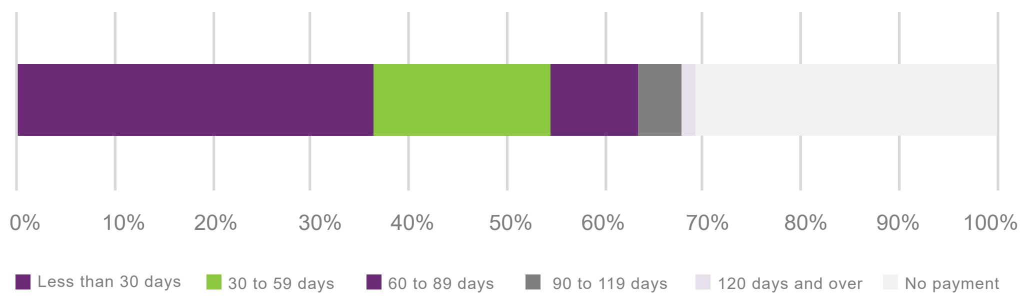
Plan activation

Plan activation refers to the amount of time between plan approval and the commencement of service. Seventy-six percent of plans approved in Quarter 1 were activated within 90 days of approval and 64% of plans approved in Quarter 2 were activated within 90 days of approval.

Duration to Plan activation by 2016-17 Q1 of first plan approval



Duration to Plan activation by 2016-17 Q2 of first plan approval



Given that plans approved in Quarter 3 are relatively new, it would be too early to examine the duration to plan activation for these plans and hence these have excluded from the charts to the right.

Participant outcomes

Number of questionnaires completed in the first three quarters for 2016-17 by Short Form Outcomes Framework (SFOF) version.

Baseline outcome measures were collected for participants receiving their first plan in the last three quarters. On the whole, participants want more choice and control in their life, have low levels of employment, and have low levels of community participation. Participation rates for mainstream education, training and skill development were also low. Most participants were happy with their current home.

Baseline outcomes were also collected on families and carers. Many reported that they would like to work more than they do and also see family and friends more often.

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires
Participant 0 to school	93	898	456	1,447
Participant school to 14	68	650	521	1,239
Participant 15 to 24	92	390	359	841
Participant 25 and over	417	1,370	1,074	2,861
Total participant	**670**	**3,308**	**2,410**	**6,388**
Family 0 to 14	158	1,518	933	2,609
Family 15 to 24	11	109	49	169
Family 25 and over	2	23	19	44
Total family	**171**	**1,650**	**1,001**	**2,822**
Total	841	4,958	3,411	9,210

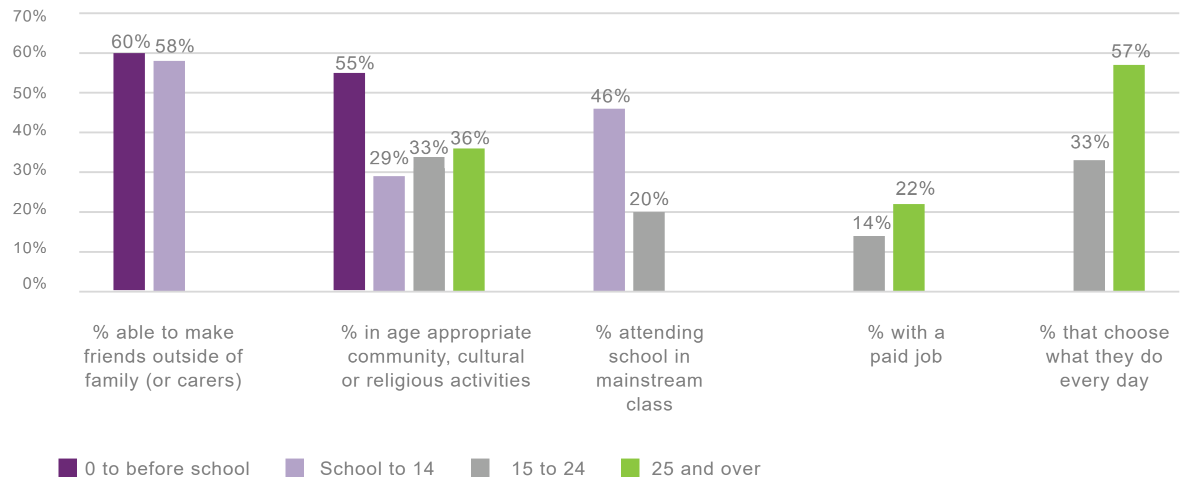
Participant outcomes

Key measures on baseline social, economic and independence outcomes

For the 0 to before school and school to 14 groups, between 58% - 60% of the participants entering the scheme this quarter reported being able to make friends outside of their family or carers. Participation in age appropriate community, cultural or religious activities was highest among 0 to before school age with 55% and for all other age groups the proportion was below 40%.

Around 22% of 25+ year olds had a paid job.

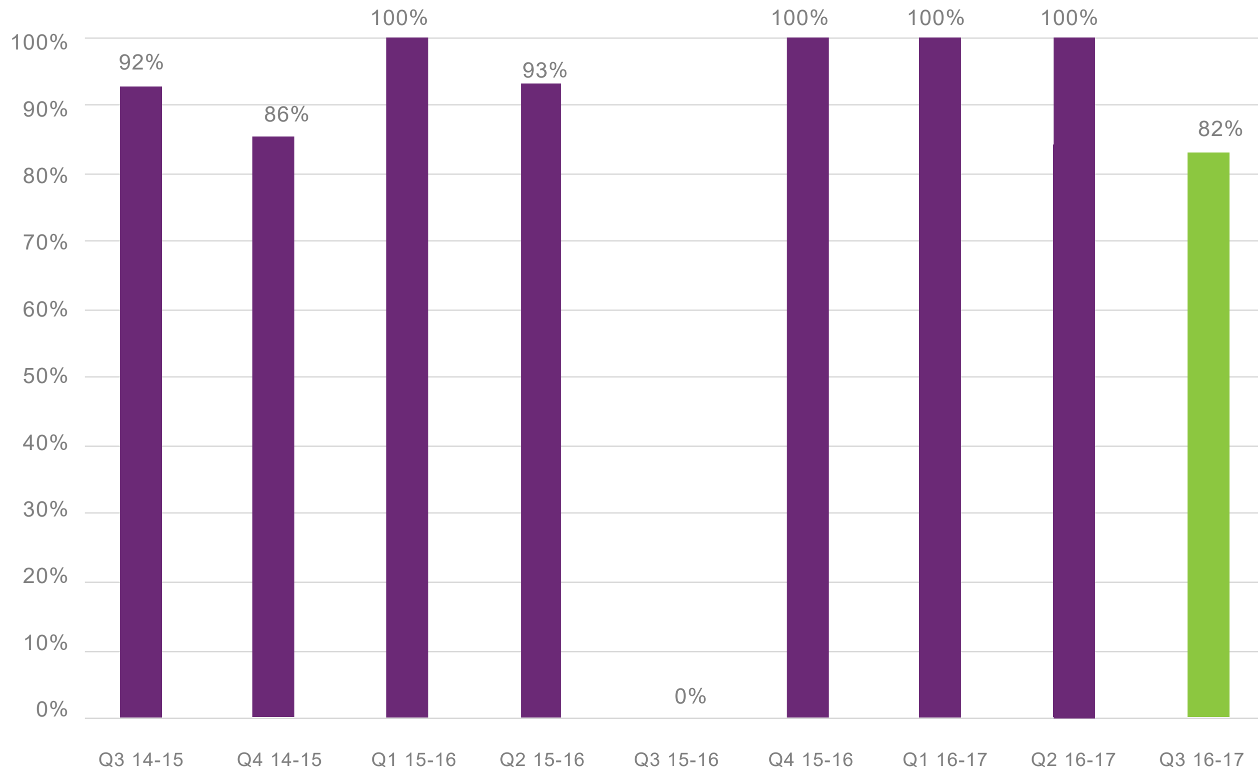
Selected key indicators for participants



Participant satisfaction

82% of participants rated their satisfaction with the Agency as either good or very good in the current quarter.

Proportion of participants describing satisfaction with the agency as good or very good – by quarter



Participation satisfaction continues to be high, but has dropped during transition, compared with the trial site experience.

PART 2

ndis

Committed support and payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to $1.1 billion (including support periods in the future), of which $0.48 billion has been paid.

Committed support and payments

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$1.1 BILLION OF SUPPORTS HAS BEEN COMMITTED TO 11,823 PARTICIPANTS

$0.48 BILLION HAS BEEN PAID TO PROVIDERS & PARTICIPANTS

OVERALL 62% OF COMMITTED SUPPORTS WERE UTILISED IN 2013-14. 78% OF COMMITTED SUPPORTS WERE UTILISED IN 2014-15 AND THIS INCREASED TO 79% IN 2015-16 . 2016-17 EXPERIENCE IS STILL EMERGING.

Committed support and payments

Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $1.1 billion that has been committed in participant plans, $0.48 billion has been paid to date.

In particular, for supports provided in:

2013-14 – $34.9m has been paid

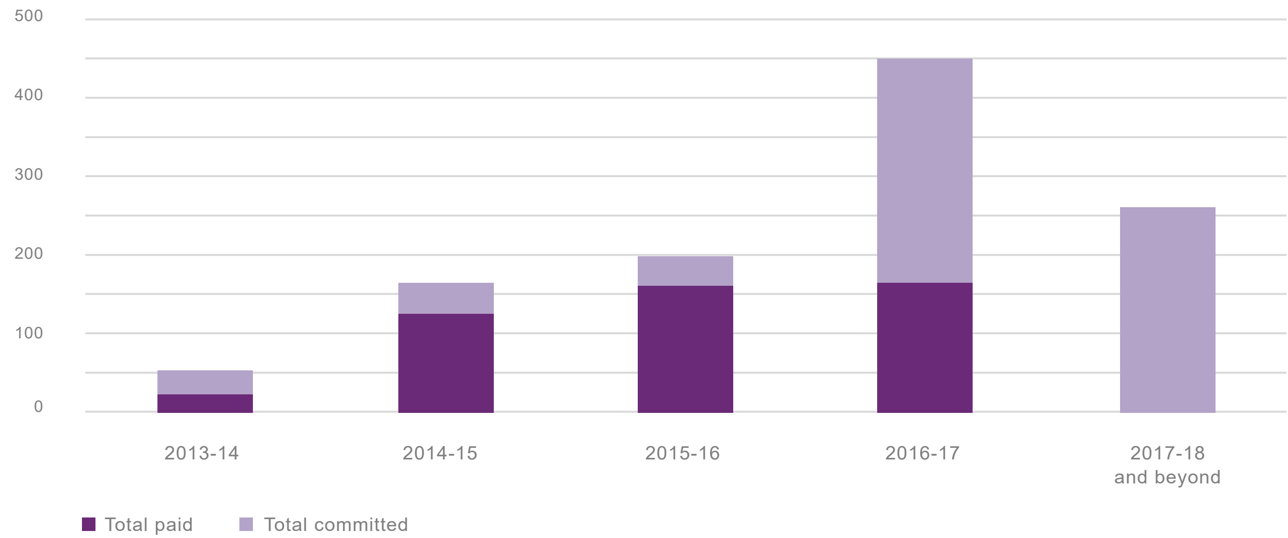
2014-15 – $128.5m has been paid

2015-16 – $157.5m has been paid

2016-17 to date – $159m has been paid

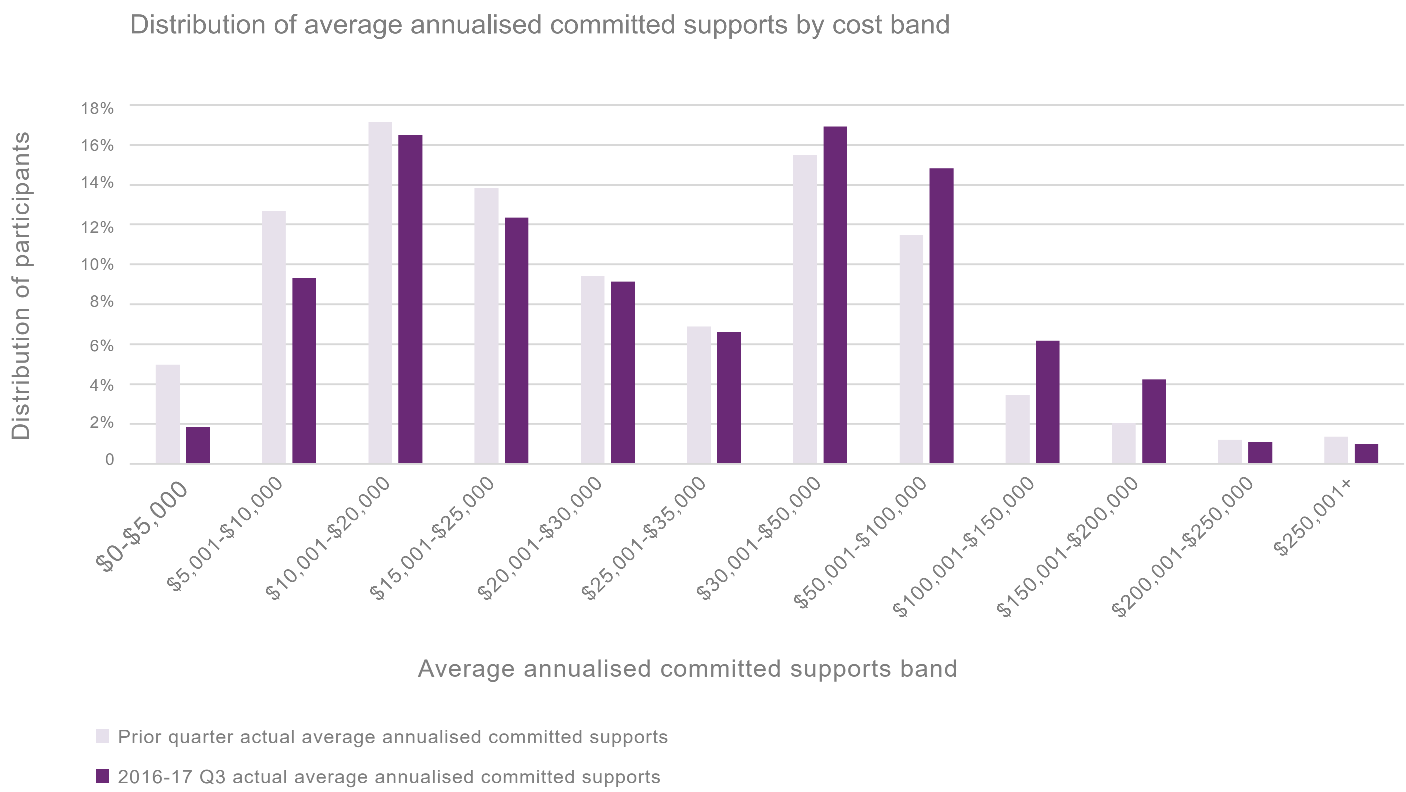
Committed and paid by expected support year

$Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	55.9	164.6	199.7	448.1	264.1	1,132.30
Total paid	34.9	128.5	157.5	159.0	-	479.8



Committed support and payments

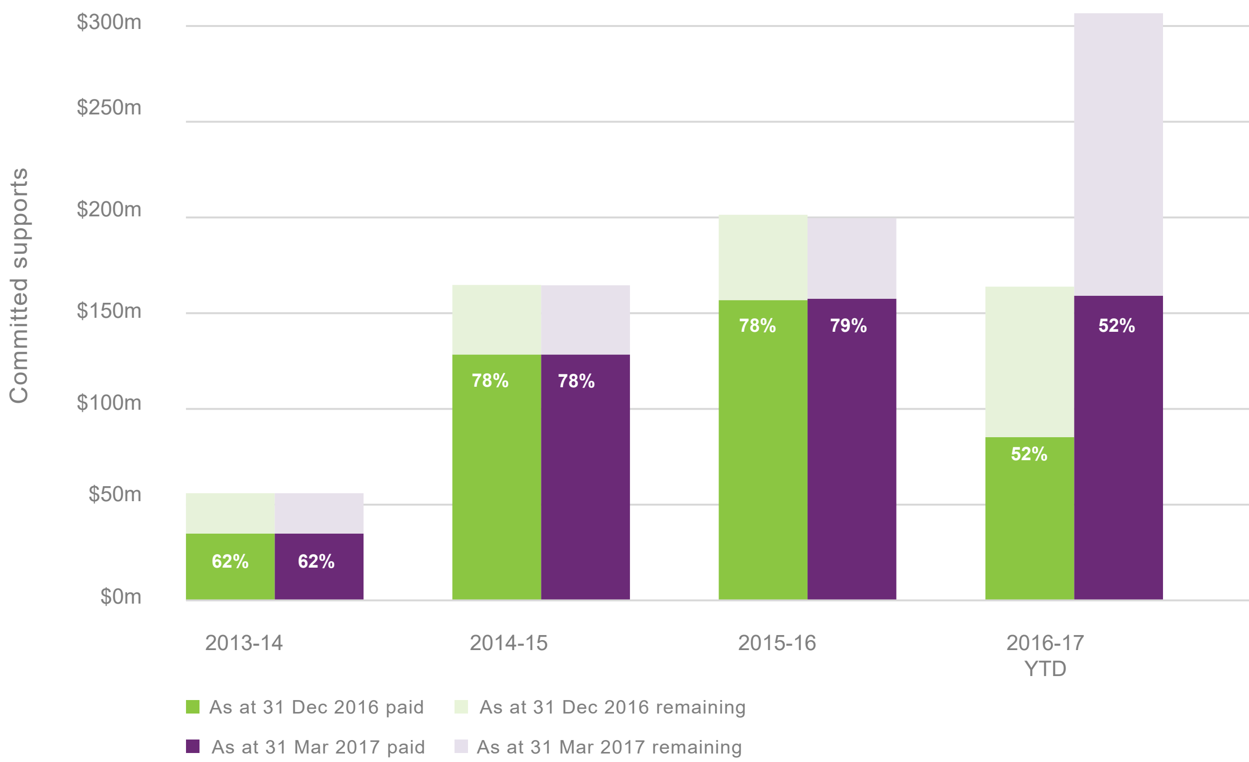
A higher proportion of participants with first plan approvals in the third quarter 2016-17 have average annualised committed supports greater than $30,000 compared with participants who entered in prior quarters.



Committed support and payments

Utilisation of committed supports by year that the support was expected to be provided as at 31 December 2016, compared with 31 March 2017.

Utilisation of committed supports as at 31 December 2016 and 31 March 2017



The utilisation of committed supports has increased for supports provided in 2015-16 and 2016-17 YTD.

PART 3

ndis

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG report.

PART 4

Providers and Markets

The scale and extent of the market continues to grow, with a 31% increase in the number of providers during the quarter to 1,935.

Providers and Markets

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- To provide supports to NDIS participants, a service provider is required to register and be approved by the NDIA.
- Providers register with the NDIS by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide
- Providers are approved to deliver disability supports and services to participants of the NDIS if they have at least one registration group approved

How providers interact with participants

- NDIS participants have the flexibility to choose the providers who support them
- Providers are paid for disability supports and services provided to the participants

Key Statistics

1,935
APPROVED PROVIDERS

80-90%
OF PAYMENTS MADE BY THE NDIA ARE RECEIVED BY 25% OF PROVIDERS

36%
OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

THERAPEUTIC SUPPORTS HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY HOUSEHOLDTASKS AND ASSISTANCE WITH TRAVEL/ TRANSPORT

Approved providers

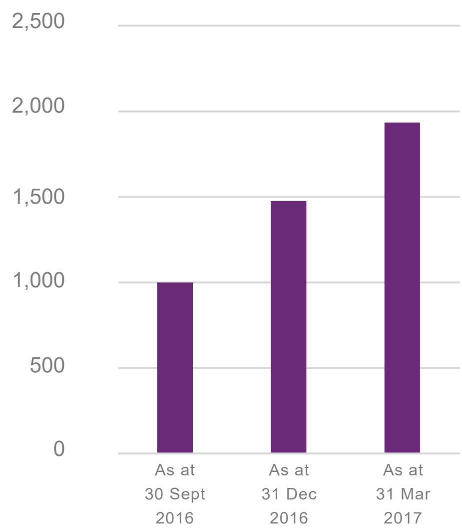
Increase in number of providers over time

As at 31 March 2017, there were 1,935 registered service providers of which 694 were individual/sole trader operated business while the remaining 1,241 providers were registered a company/organisation

0.52
AVERAGE NEW PROVIDERS PER PARTICIPANT

1.7
AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

Approved providers over time



The number of approved service providers increased by 31% from 1,476 to 1,935

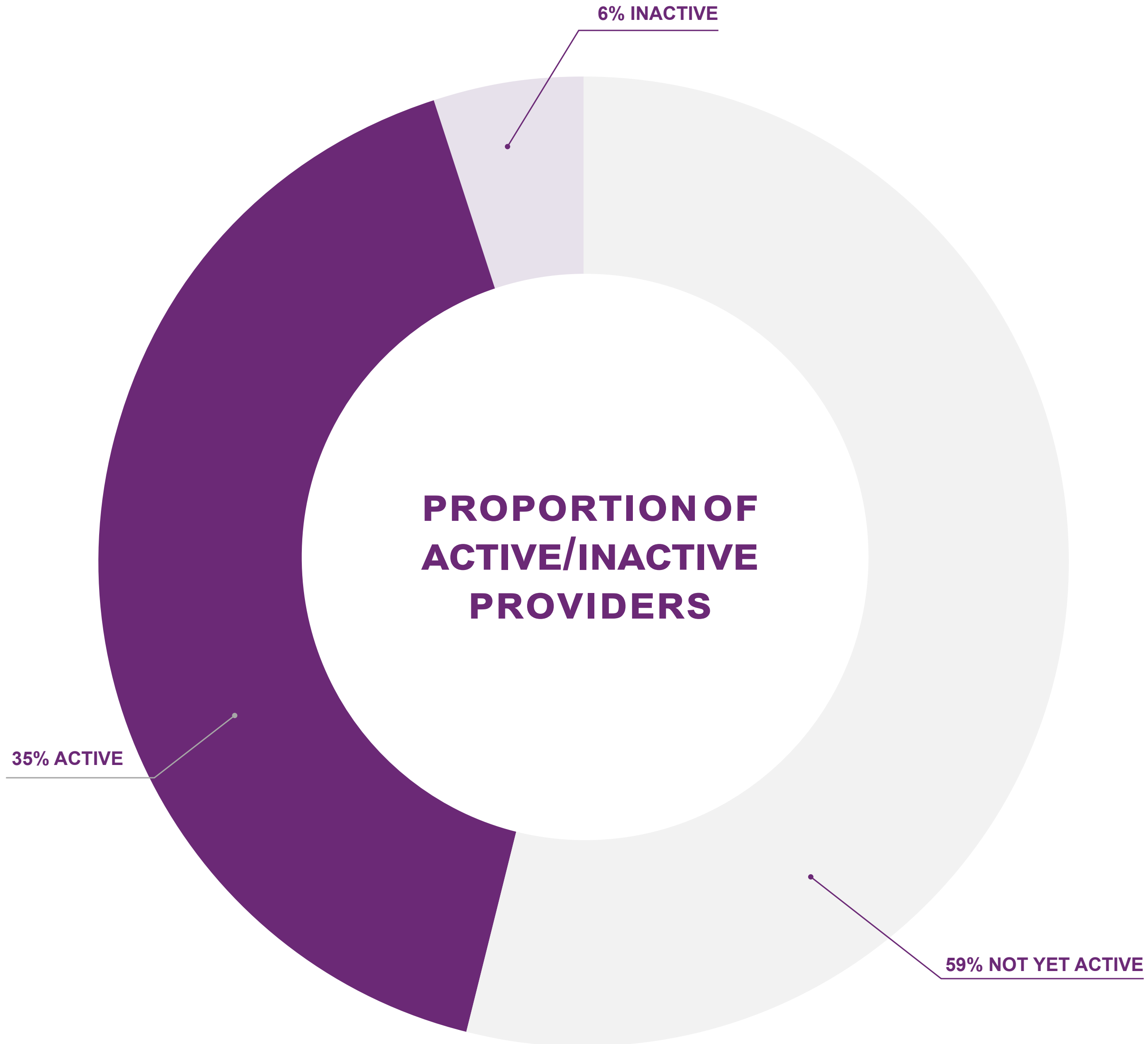
Type of provider

36% of approved service providers are individual/sole traders

Approved providers

Change in the activity status of providers

As at 31 March 2017 35% providers were active in the last quarter, 59% were yet to have evidence of activity and 6% were inactive. Of the overall stock of providers, 383 began delivering new supports in the quarter.

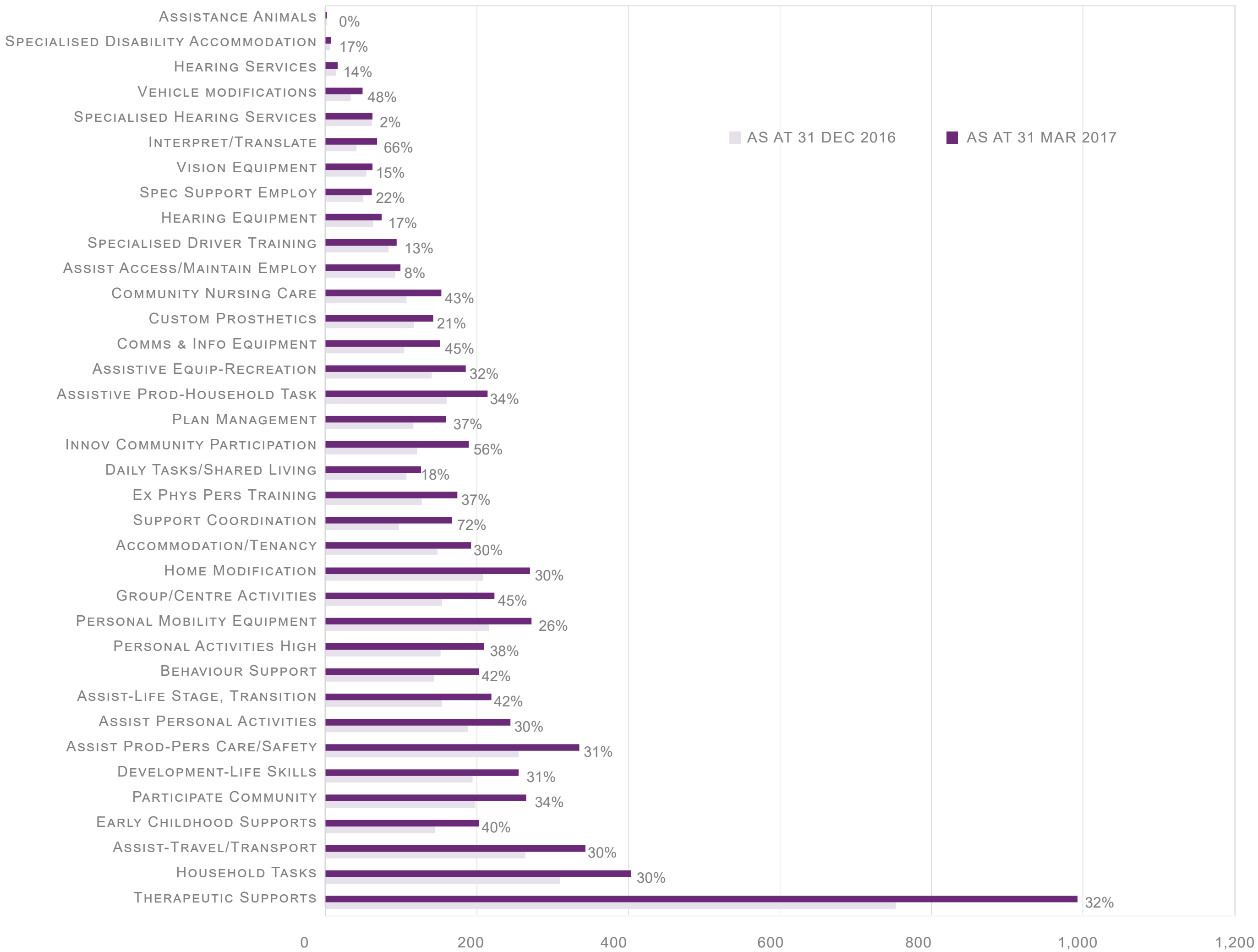


383
NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS

Registration groups

The increase in approved providers from 31 December 2016 to 31 March 2017 varies by registration group.

Approved providers by registration group



Therapeutic supports has seen a 32% increase in number since last quarter.

Market share of top providers

80-90% of payments made by the NDIA are received by 25% of providers.

Market share of the top 25% of providers by registration group

25% of providers have received 88% of payments during Q3 2016-17 for personal activities.

PART 5

ndis

Information, linkages and capacity building

Information, linkages and capacity building was covered in the national version of the COAG report.

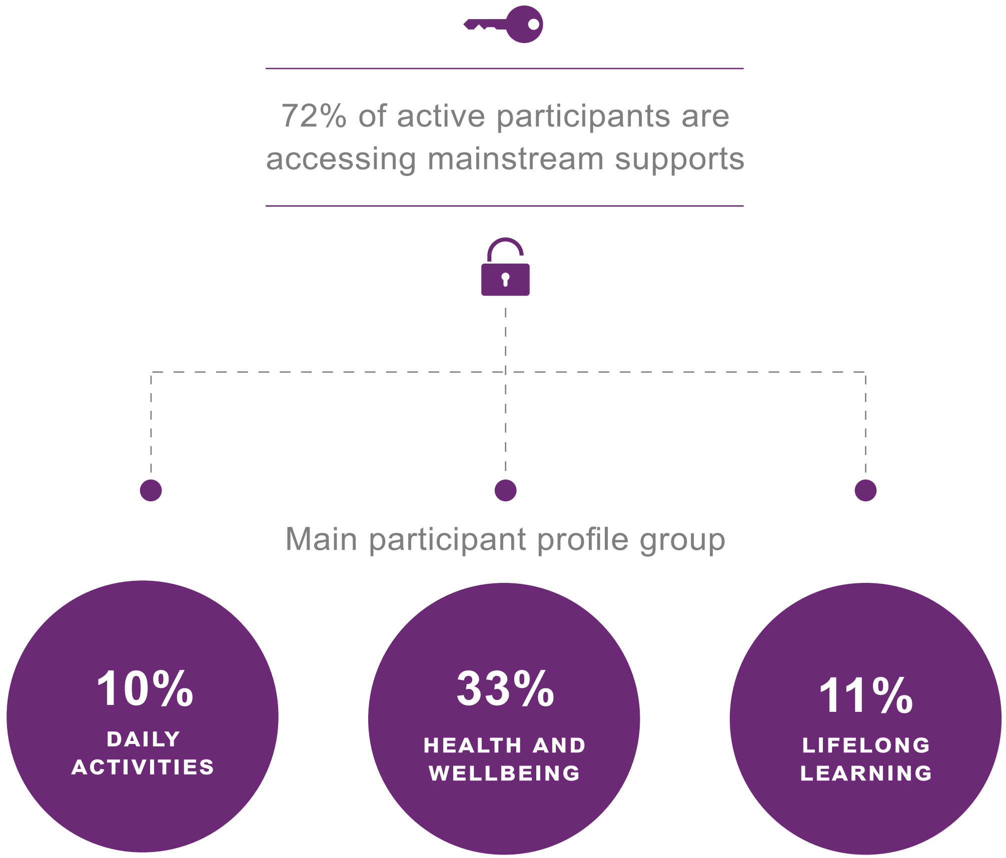
PART 6

Mainstream interface

72% of active participants with approved plans access mainstream services.

Mainstream interface

72% of active participants with approved plans access mainstream services. Participants are accessing mainstream services predominantly for health and wellbeing, lifelong learning and daily activities.



COAG

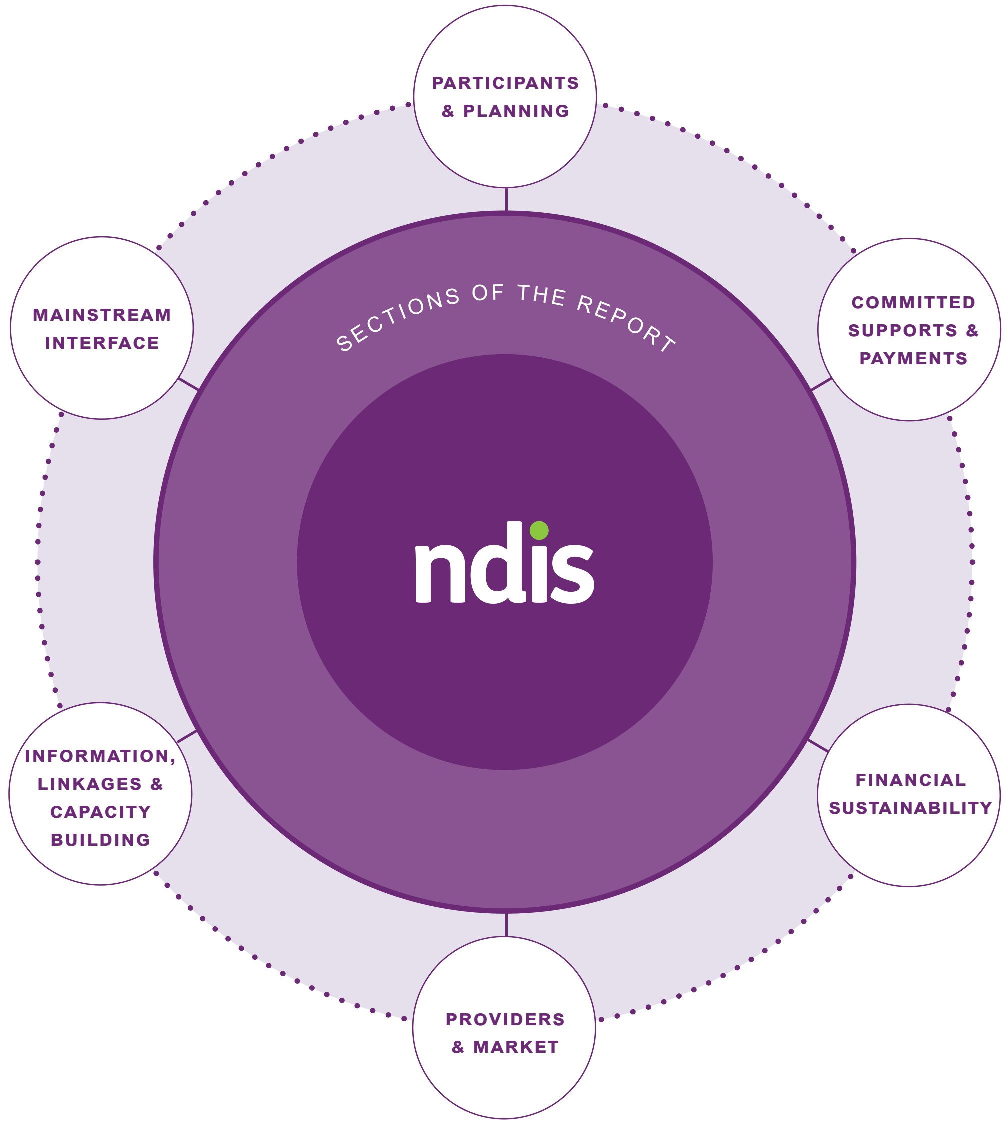
Disability Reform Council

Performance Report

Queensland - Appendix - 31 March 2017

Overview

This report is the third quarterly report during the NDIS Transition period, which commenced on 1st July 2016.



Summary

Participants and Planning

2,481 additional participants with plans this quarter and 124 children referred to the ECEI gateway.

50% of the bilateral estimate has been met at 31 March 2017, since Scheme inception.

Committed supports and payment

$0.4 billion of supports has been committed to 5,053 participants. his is a cumulative figure and represents all funding committed to participants since they entered the Scheme. That is, the cost is distributed across multiple financial years.

$31.2 million has been paid to providers & participants since 1 July 2013.

Overall 27% of committed supports were utilised in 2015-16. 2016-17 experience is still emerging.

Providers and Market

1,046 approved providers.

75%-85% of payments made by the NDIA are received by 25% of providers.

26% of service providers are individual/sole traders.

Mainstream Interface

74% of active participants with a first plan approved from 1 July 2016 access mainstream services.

PART 1

Participants and Planning

As the transition phase to full scheme continues, the NDIS in QLD continues to grow with 2,481 additional participants with approved plans this quarter.

Participants & Planning

The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by QLD and Commonwealth governments.

Key Statistics

3,286
ACCESS DECISIONS IN 2016-17 Q3

2,481
FIRST PLANS APPROVED IN 2016-17 Q3

124
CHILDREN WITH A CONFIRMED ECEIGATEWAY REFERRAL

50%
OF BILATERAL ESTIMATE MET

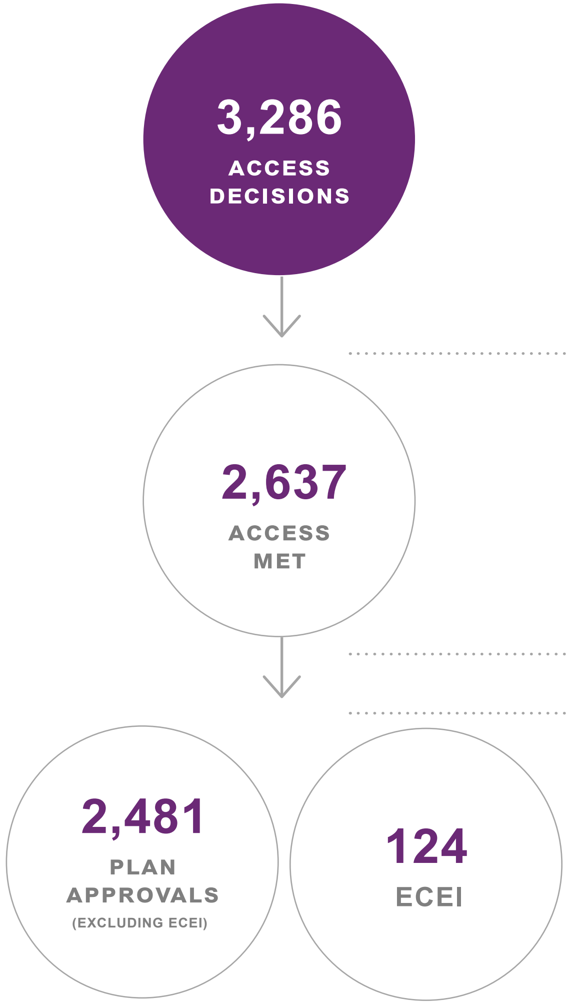
18%
OF PARTICIPANTS WITH AN APPROVED PLAN ARE CHILDREN AGED 7-14 YEARS

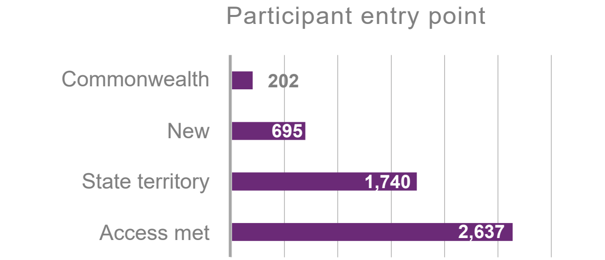
34%
OF PARTICIPANTS WITH AN APPROVED PLAN HAVE A REPORTEDPRIMARY DISABILITY OF INTELLECTUAL DISABILITY

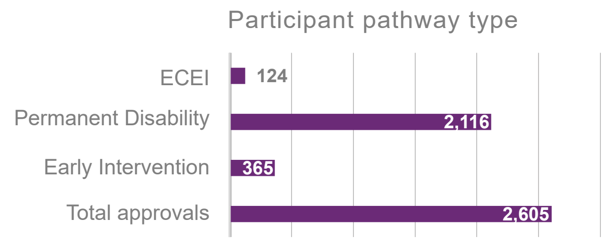
Quarterly intake

2016-17 Q3.

Sixty-six percent (66%) of participants determined ‘eligible’ in this period had transitioned from an existing State/Territory program. Overall, since 1 July 2013, there have been 3,286 access decisions, and 2,605 participants have an approved plan (including children in the ECEI gateway).







Eighty percent (80%) of decisions met the criteria of the Act (referred to as an ‘eligible’ decision. This is consistent with last quater.

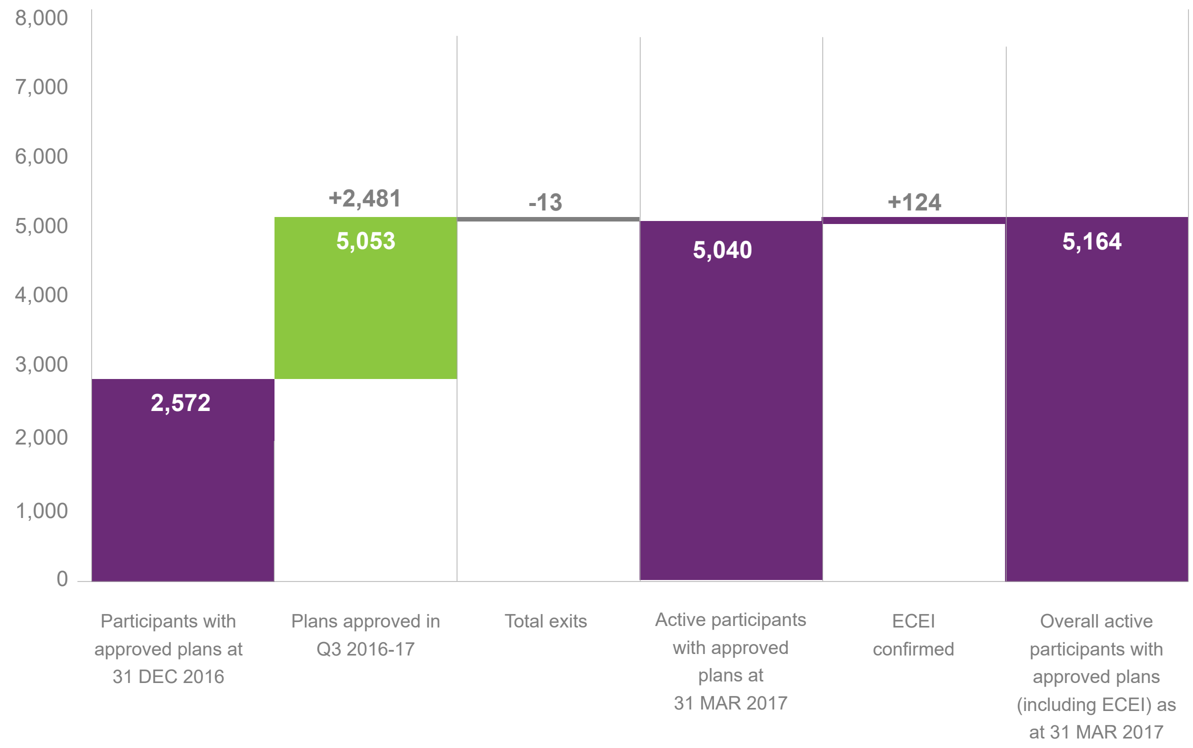
Quarterly intake detail

Plan approvals 2016-17 Q3.

Plan approval numbers since 1 July 2016 have increased from 2,572 at the end of 2016-17 Q2 to 5,053 by the end of 2016-17 Q3. This is an increase of 2,481 approvals. Additionally there were 124 children with a confirmed ECEI referral and 13 exits bringing overall number to 5,164 (including ECEI).

Plan reviews increased from 310 in the previous quarter to 748 in 2016-17 Q3. These figures relate to all participants who have entered the scheme (including transition), not just participants who entered the scheme in Q3 of 2016-17.

Change in plan approvals between Q2 and Q3 2016-17



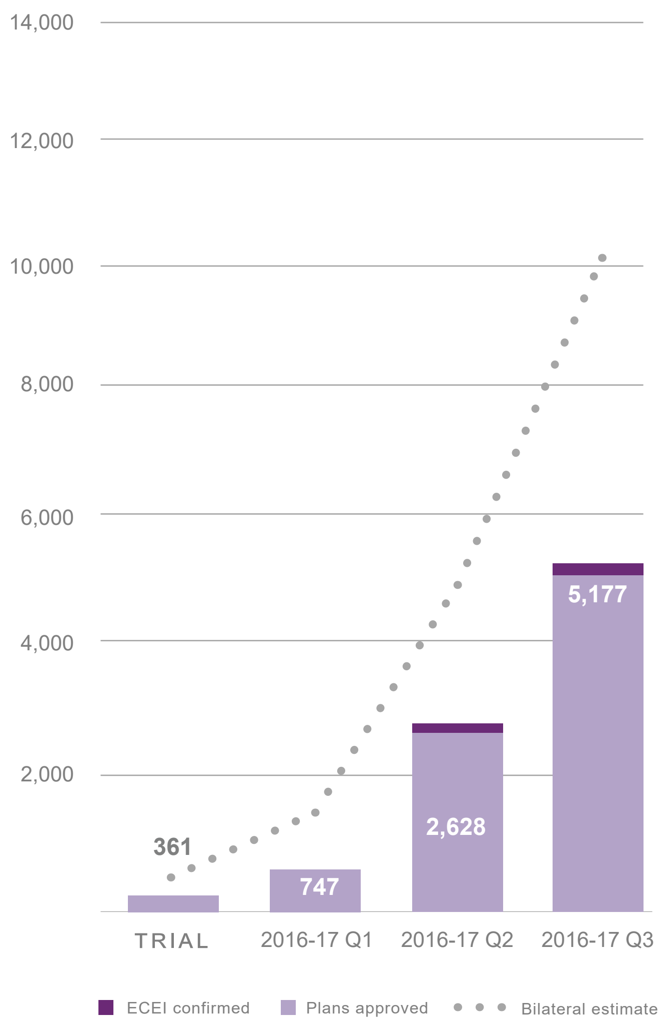
Cumulative position

Plan approvals to 31 March 2017.

By the end of Q3, the cumulative total number of participants receiving support was 5,177 (including 124 children supported through the ECEI gateway). In addition, 1,892 participants were awaiting a plan at 31 March 2017.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimates by quarter



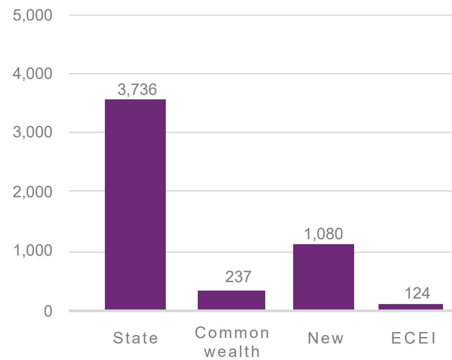
50%
of the bilateral estimate

2,481
plan approvals in 2016-17 Q3

5,053
plan approvals to date; 5,177 including ECEI confirmed

124
ECEI referrals confirmed in gateway

Plan approvals by participant referral pathway

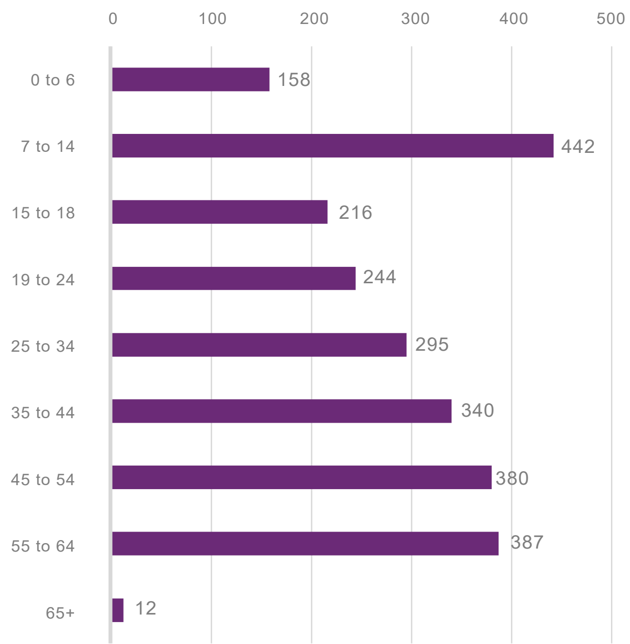


Participant profiles

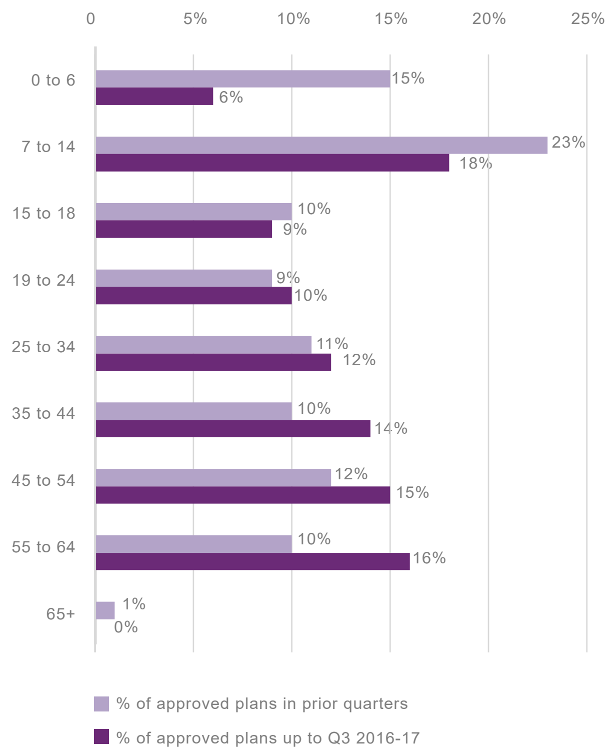
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

Around 18% of participants entering in the current quarter are children aged 7-14 years. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by age group



% of plan approvals by age group

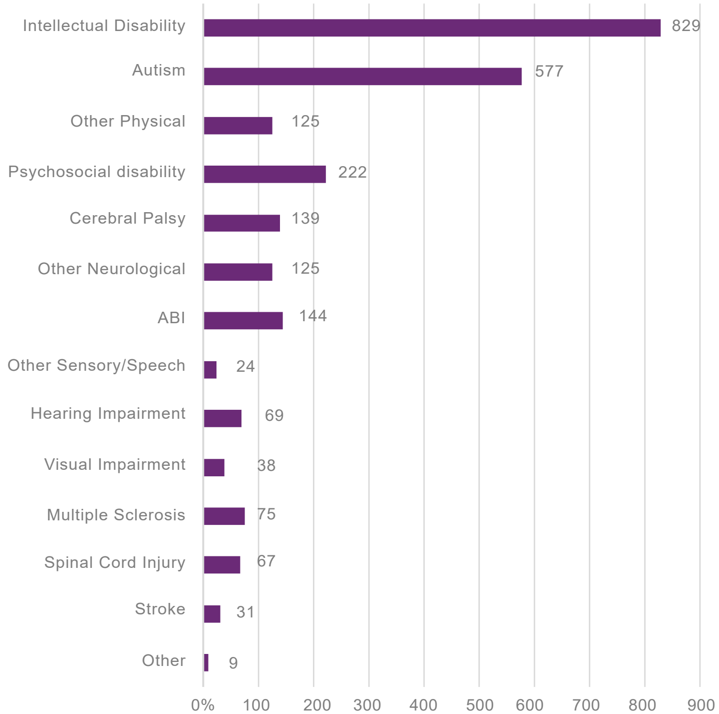


Participant profiles

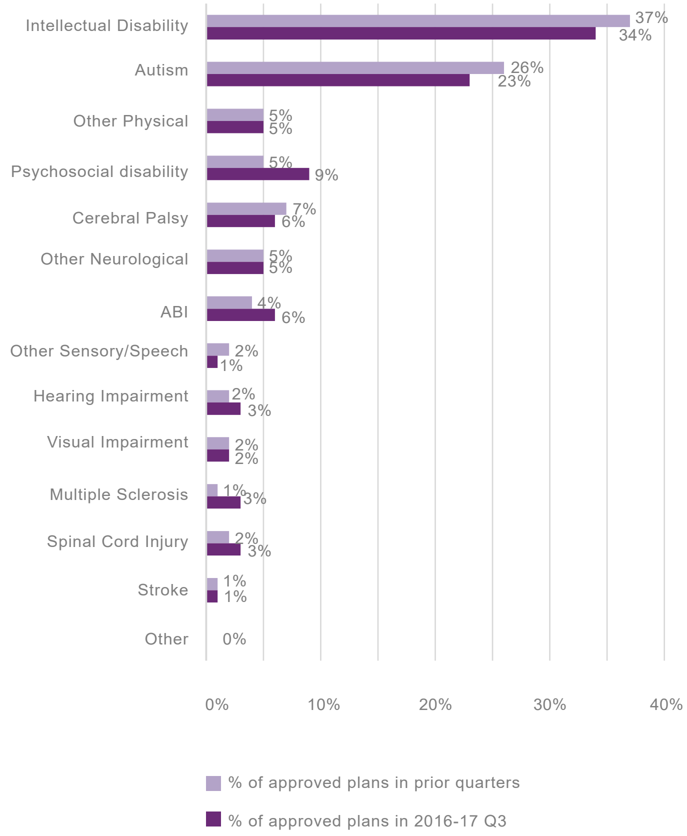
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

34% of participants entering in the current quarter have a primary disability group of Intellectual disability. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by primary disability group



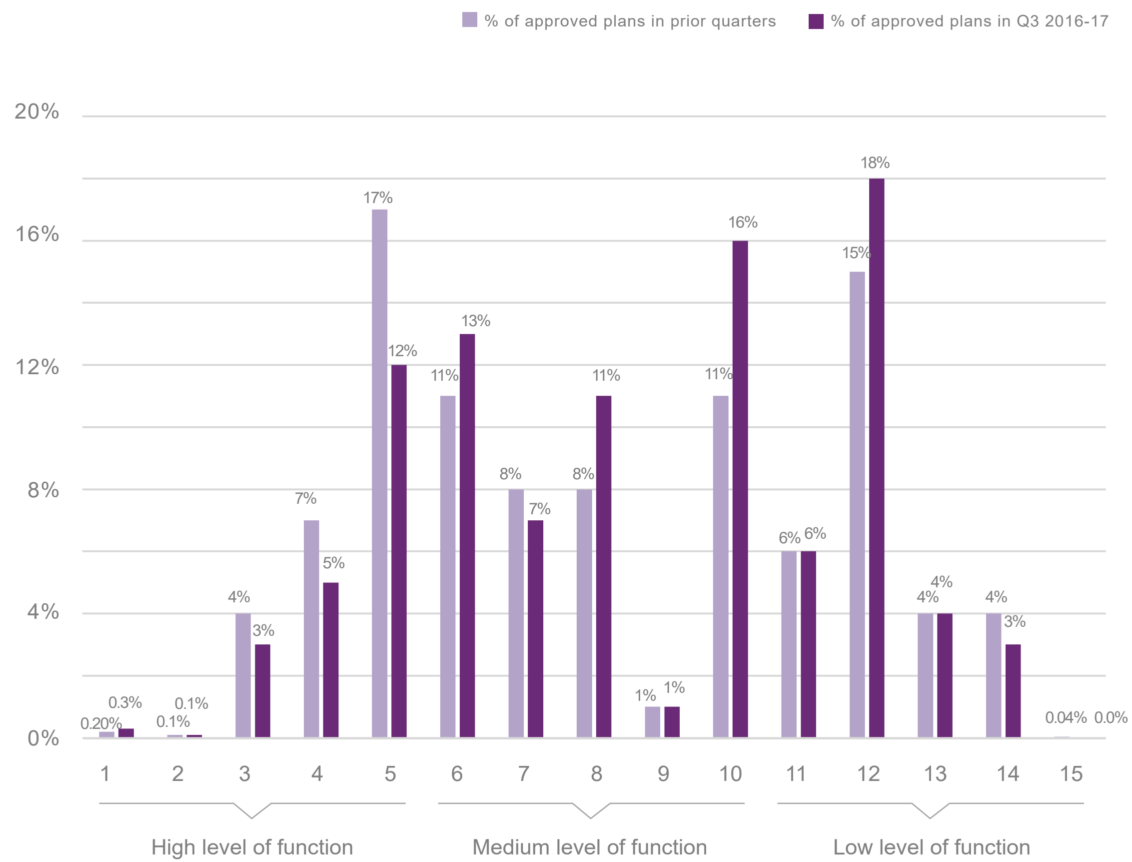
% of plan approvals by primary disability



Participant profiles

Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

For participants with a plan approval in the current quarter, around 37% have a level of function between 4 and 7 (moderate to high levels of function). 31% of participants with approved plans have low level of function (level 11 and above). This result is influenced by the phasing schedule.



Participant profiles

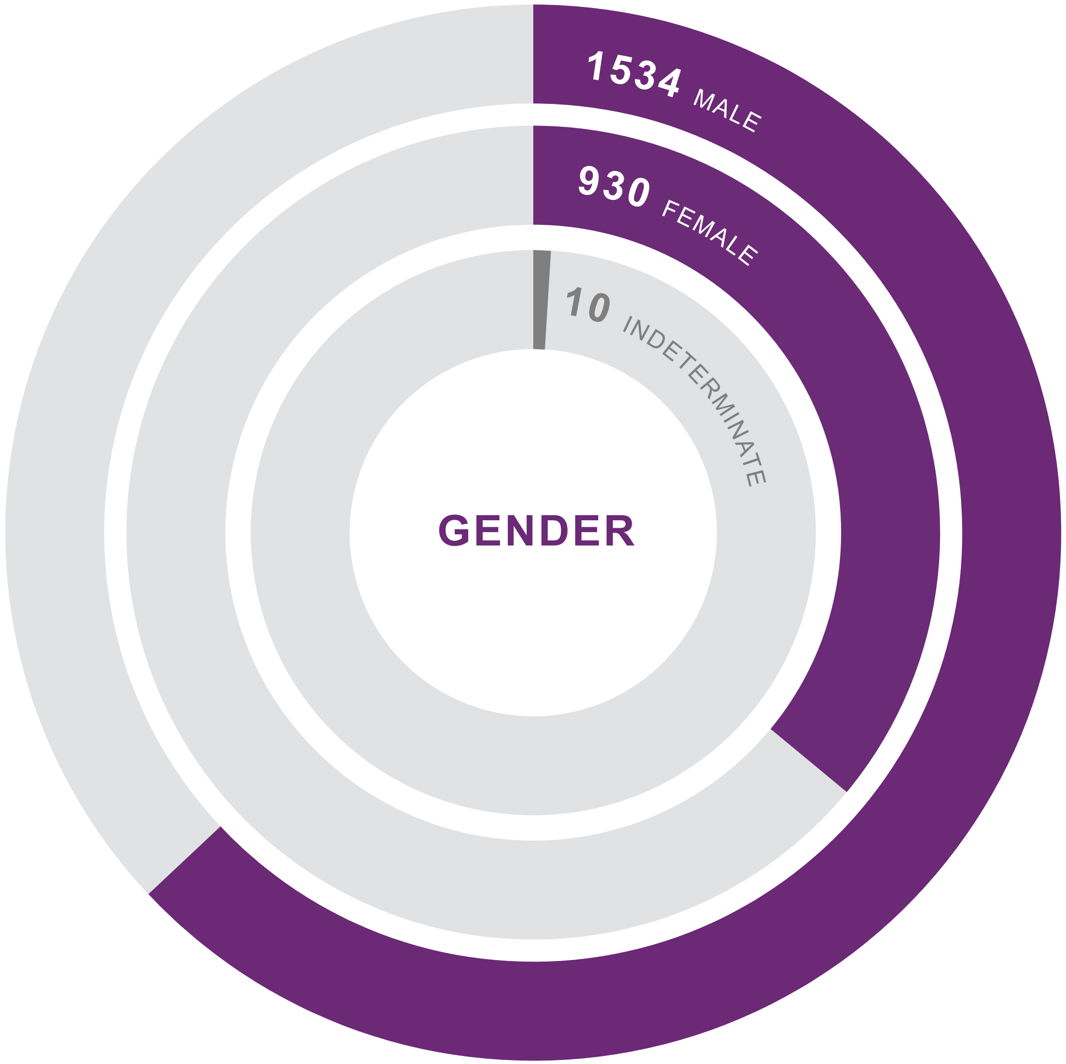
Demographic profile of participants with a plan approved in Q3 2016-17.

Aboriginal & Torres-Strait Islander Status

Aboriginal & Torres-Strait	**199**
Not stated	**19**

Young people in residential aged care (YPIRAC) status

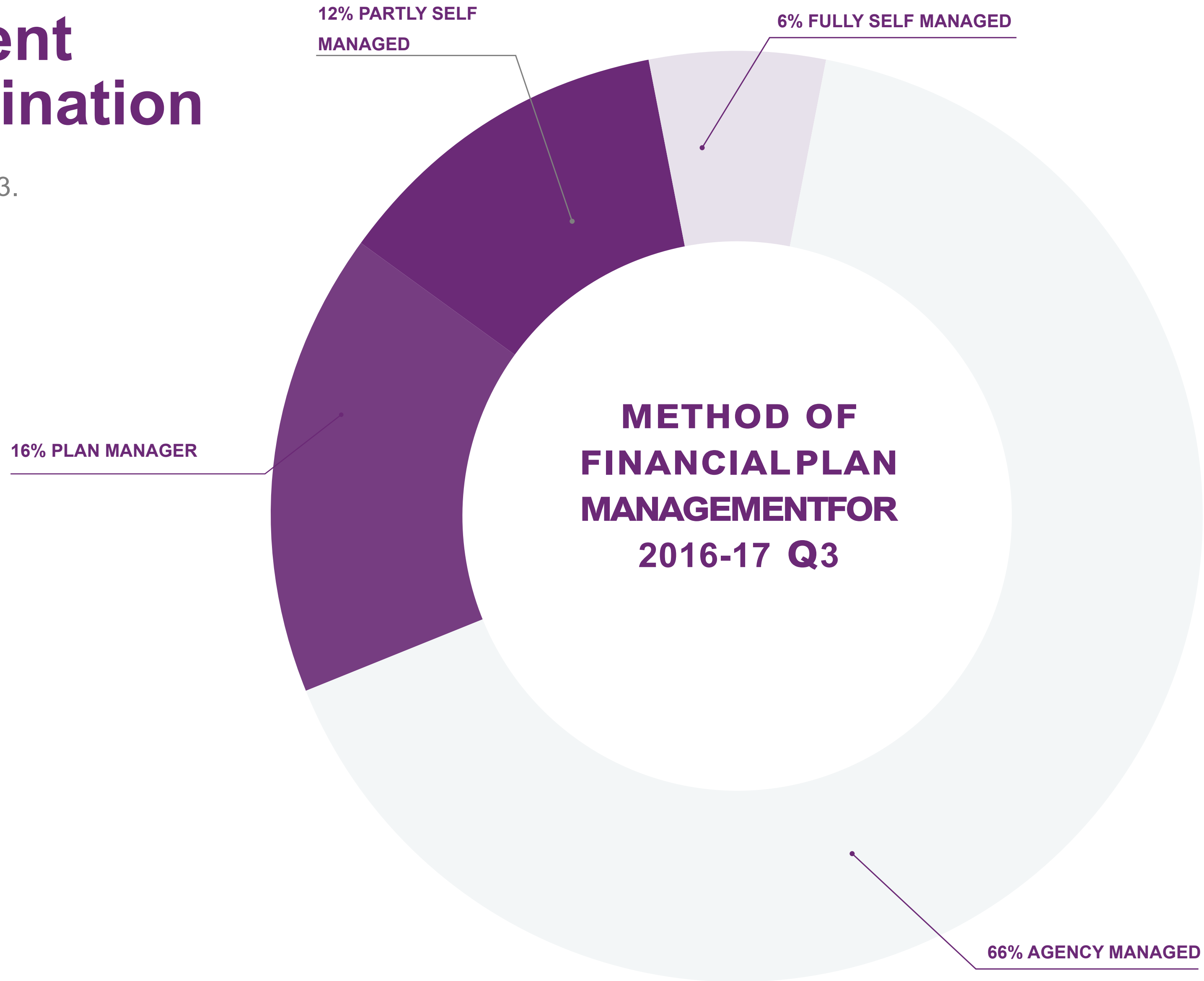
YPIRAC	**42**
Not YPIRAC	**2,432**



Plan management
Support Co-ordination

Support co-ordination for 2016-17 Q3.

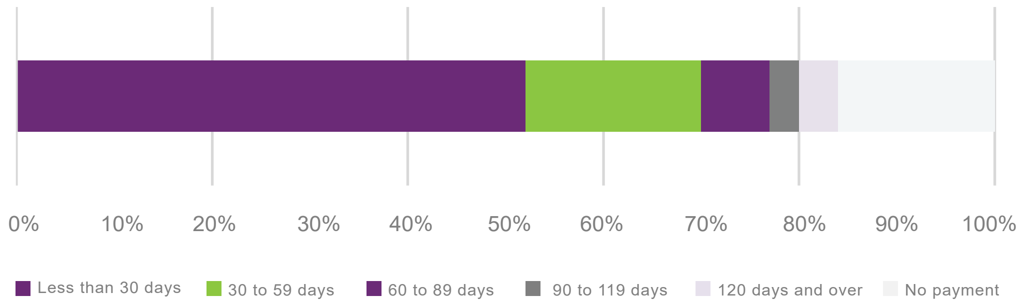
Support co-ordination
88%



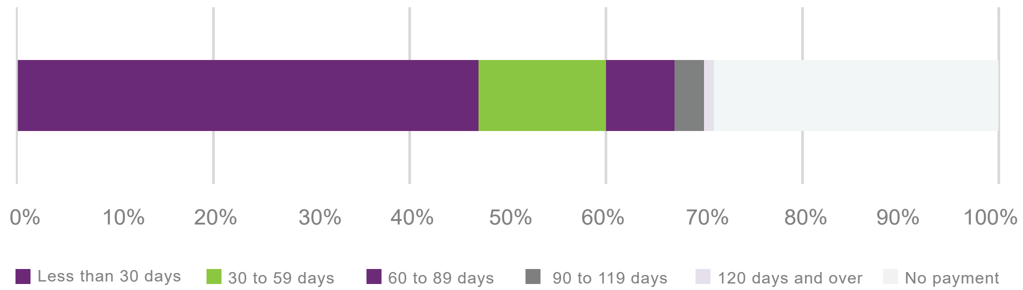
Plan activation

Plan activation refers to the amount of time between plan approval and the commencement of service. Seventy-seven percent of plans approved in Quarter 1 were activated within 90 days of approval and 67% of plans approved in Quarter 2 were activated within 90 days of approval.

Duration to Plan activation by 2016-17 Q1 of first plan approval



Duration to Plan activation by 2016-17 Q2 of first plan approval



Given that plans approved in Quarter 3 are relatively new, it would be too early to examine the duration to plan activation for these plans and hence these have excluded from the charts to the right.

Participant outcomes

Number of questionnaires completed in the first three quarters for 2016-17 by Short Form Outcomes Framework (SFOF) version.

Baseline outcome measures were collected on for participants receiving their first plan in the last three quarters. On the whole, participants want more choice and control in their life, have low levels of employment, and have low levels of community participation. Participation rates for mainstream education, training and skill development were also low. Most participants were happy with their current home.

Baseline outcomes were also collected on families and carers. Many reported that they would like to work more than they do and also see family and friends more often.

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires
Participant 0 to school	101	192	175	468
Participant school to 14	101	350	480	931
Participant 15 to 24	49	294	399	742
Participant 25 and over	129	953	1,379	2,461
Total participant	**380**	**1,789**	**2,433**	**4,602**
Family 0 to 14	203	513	594	1,310
Family 15 to 24	13	74	59	146
Family 25 and over	4	32	49	85
Total family	**220**	**619**	**702**	**1,541**
Total	600	2,408	3,135	6,143

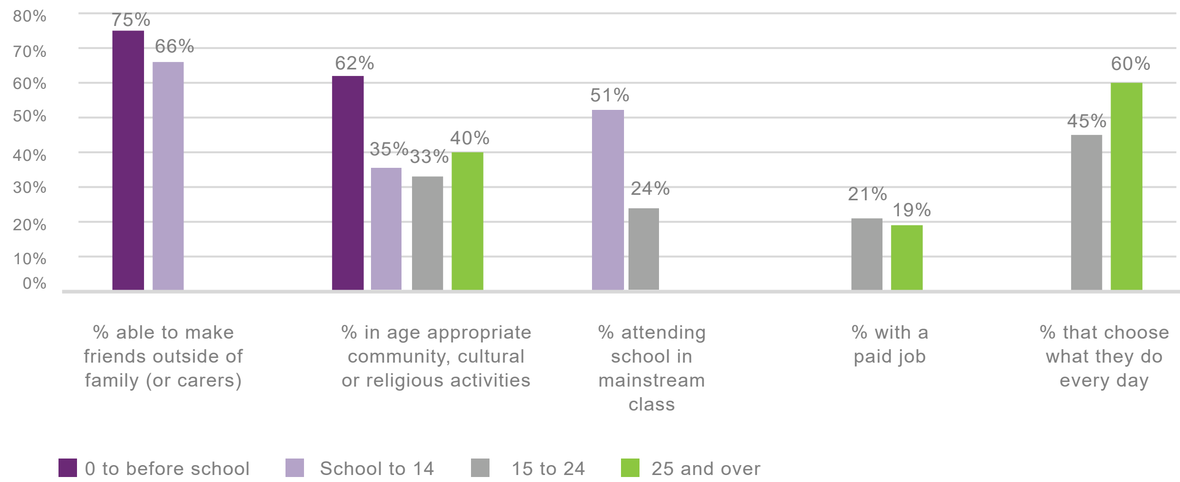
Participant outcomes

Key measures on baseline social, economic and independence outcomes

For the 0 to before school and school to 14 groups, between 66% - 75% of the participants entering the scheme this quarter reported being able to make friends outside of their family or carers. Participation in age appropriate community, cultural or religious activities was highest among 0 to before school age with 62% and for all other age groups the proportion was below 40%.

Around 19% of 25+ year olds had a paid job.

Selected key indicators for participants



Participant satisfaction

There is insufficient data to present information on participant satisfaction in QLD.

PART 2

ndis

Committed support and payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to $0.4 billion (including support periods in the future), of which $31.2 million has been paid.

Committed support and payments

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$0.4 BILLION OF SUPPORTS HAS BEEN COMMITTED TO 5,053 PARTICIPANTS

$31.2 MILLION HAS BEEN PAID TO PROVIDERS & PARTICIPANTS

OVERALL 27% OF COMMITTED SUPPORTS WERE UTILISED IN 2015-16. 2016-17 EXPERIENCE IS STILL EMERGING.

Committed support and payments

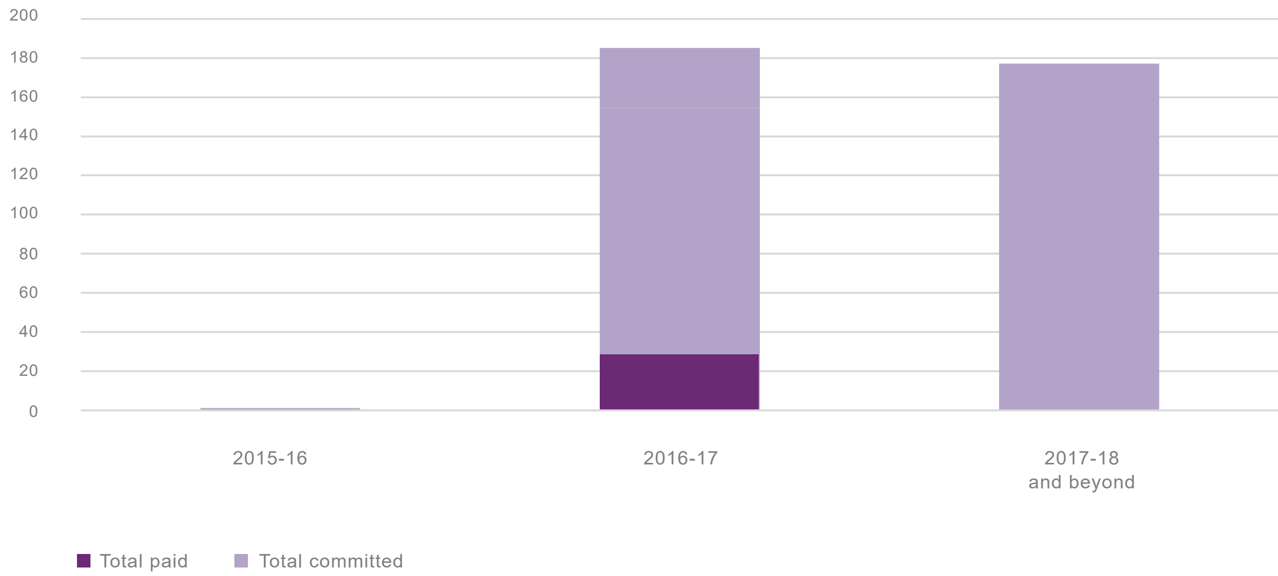
Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $0.4 billion that has been committed in participant plans, $31.2 million has been paid to date.

In particular, for supports provided in:
2015-16 – $0.3m has been paid
2016-17 to date– $30.9m has been paid

Committed and paid by expected support year

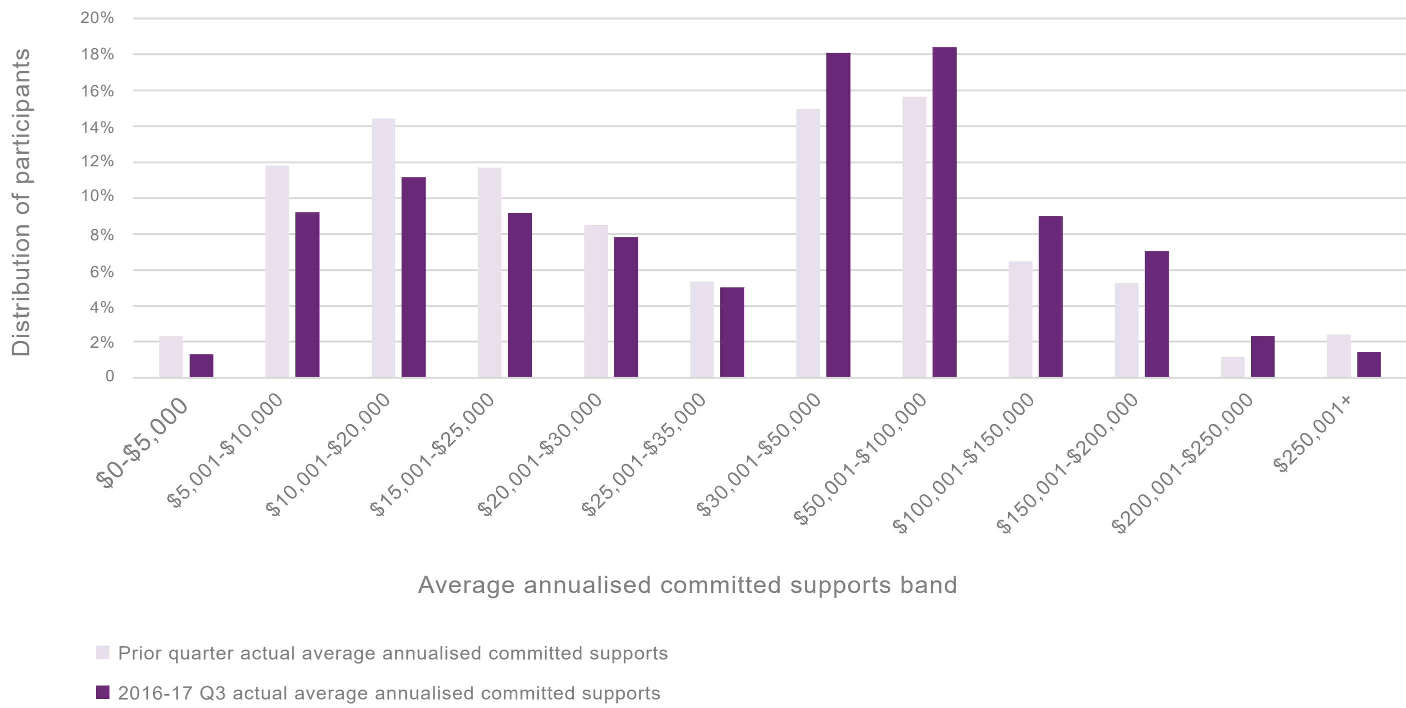
$Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	n/a	n/a	1.1	185.2	177.1	363.4
Total paid	n/a	n/a	0.3	30.9		31.2



Committed support and payments

A higher proportion of participants with first plan approvals in the third quarter 2016-17 have average annualised committed supports greater than $30,000 compared with participants who entered in prior quarters.

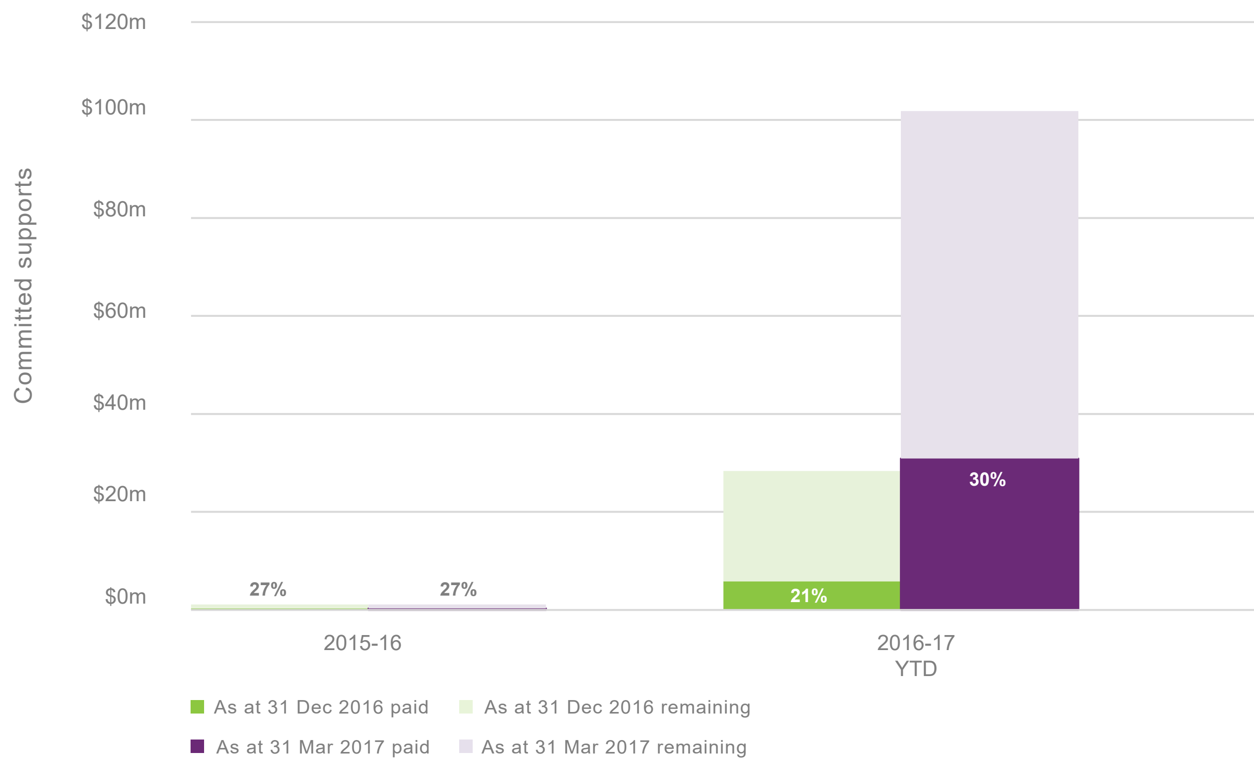
Distribution of average annualised committed supports by cost band



Committed support and payments

Utilisation of committed supports by year that the support was expected to be provided as at 31 December 2016, compared with 31 March 2017.

Utilisation of committed supports as at 31 December 2016 and 31 March 2017



The utilisation of committed supports has increased for supports provided in 2015-16 and 2016-17 YTD.

PART 3

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG report.

PART 4

Providers and Markets

The scale and extent of the market continues to grow, with a 67% increase in the number of providers during the quarter to 1,046.

Providers and Markets

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- To provide supports to NDIS participants, a service provider is required to register and be approved by the NDIA.
- Providers register with the NDIS by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide
- Providers are approved to deliver disability supports and services to participants of the NDIS if they have at least one registration group approved

How providers interact with participants

- NDIS participants have the flexibility to choose the providers who support them
- Providers are paid for disability supports and services provided to the participants

Key Statistics

1,046 APPROVED PROVIDERS

75%-85% OF PAYMENTS MADE BY THE NDIA ARE RECEIVED BY 25% OF PROVIDERS

26% OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

THERAPEUTIC SUPPORTS HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY ASSISTANCE WITH TRAVEL/ TRANSPORT AND HOUSEHOLD TASKS.

Approved providers

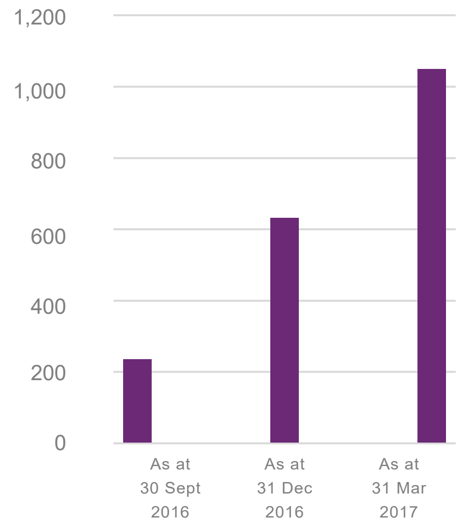
Increase in number of providers over time

As at 31 March 2017, there were 1,046 registered service providers of which 277 were individual/sole trader operated business while the remaining 769 providers were registered a company/organisation

0.76
AVERAGE NEW PROVIDERS PER PARTICIPANT

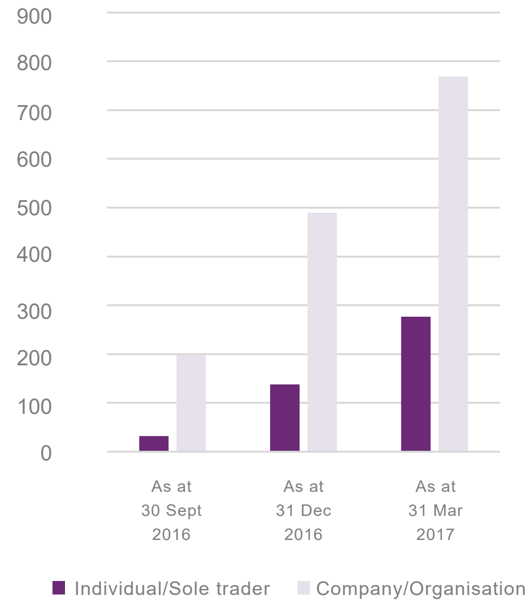
1.13
AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

Approved providers over time



The number of approved service providers increased by 67% from 628 to 1,046

Type of provider



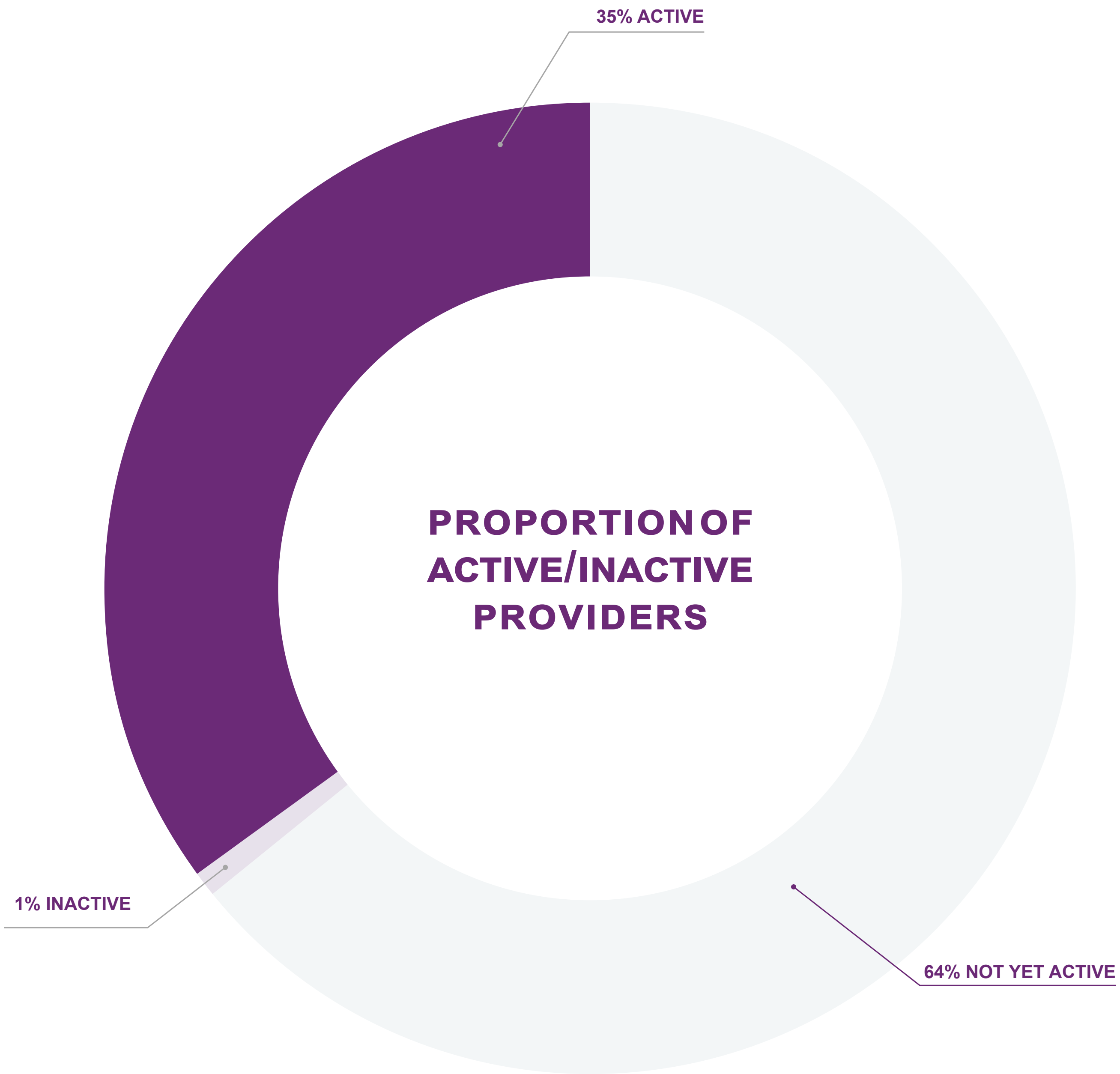
26% of approved service providers are individual/sole traders

Approved providers

Change in the activity status of providers

As at 31 March 2017 35% providers were active in the last quarter, 64% were yet to have evidence of activity and 1% were inactive. Of the overall stock of providers, 83 began delivering new supports in the quarter.

83
NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS

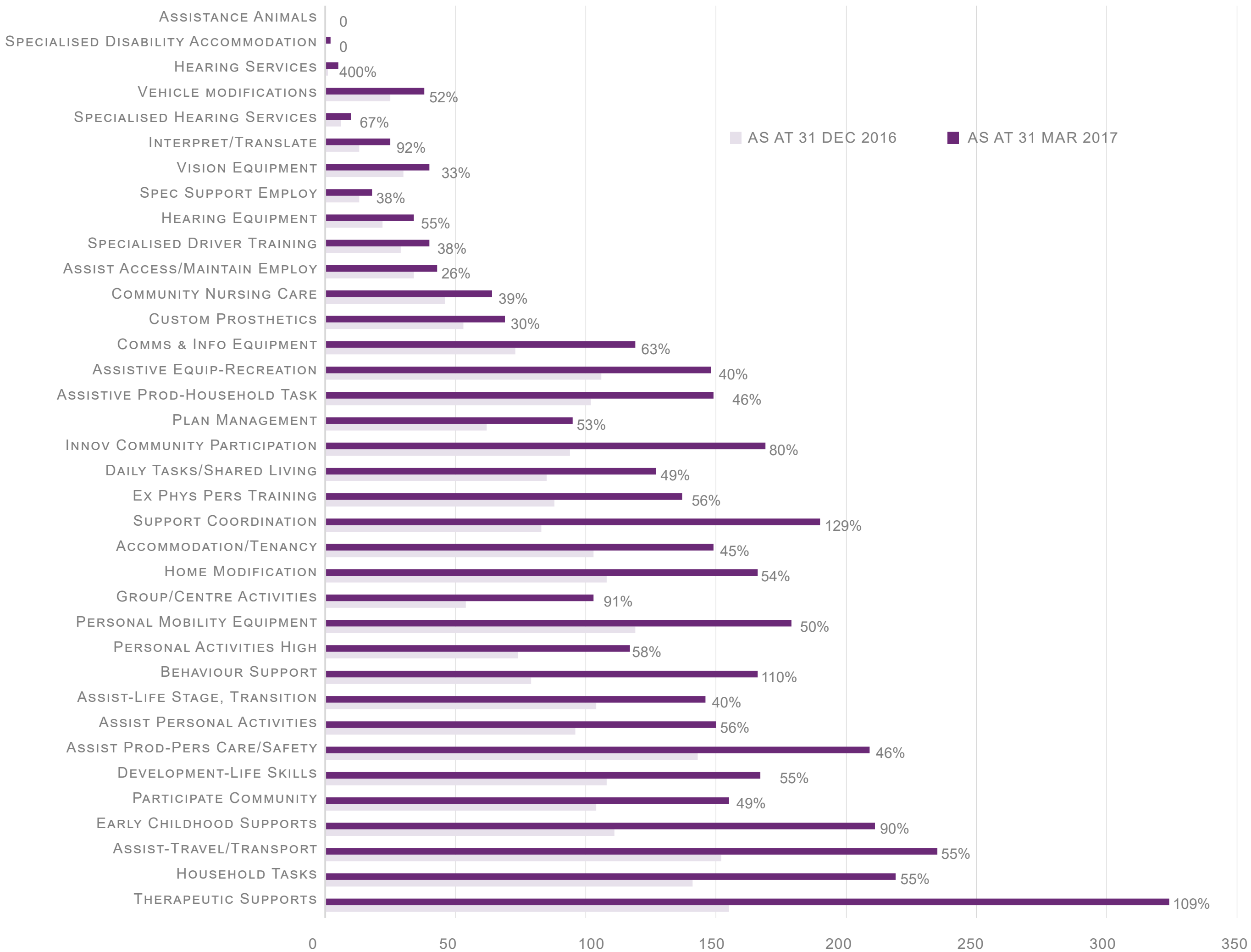


Registration groups

The increase in approved providers from 31 December 2016 to 31 March 2017 varies by registration group.

Therapeutic supports has seen a 109% increase in number since last quarter.

Approved providers by registration group



Market share of top providers

75%-85% of payments made by the NDIA are received by 25% of providers.

Market share of the top 25% of providers by registration group

25% of providers have received 82% of payments during Q3 2016-17 for personal activities.

PART 5

Information, linkages and capacity building

Information, linkages and capacity building was covered in the national version of the COAG report.

PART 6

Mainstream interface

74% of active participants with approved plans access mainstream services.

Mainstream interface

74% of active participants with approved plans access mainstream services. Participants are accessing mainstream services predominantly for health and wellbeing, lifelong learning and
daily activities.

74% of active participants are accessing mainstream supports

Main participant profile group

11% DAILY ACTIVITIES

34% HEALTH AND WELLBEING

10% LIFELONG LEARNING

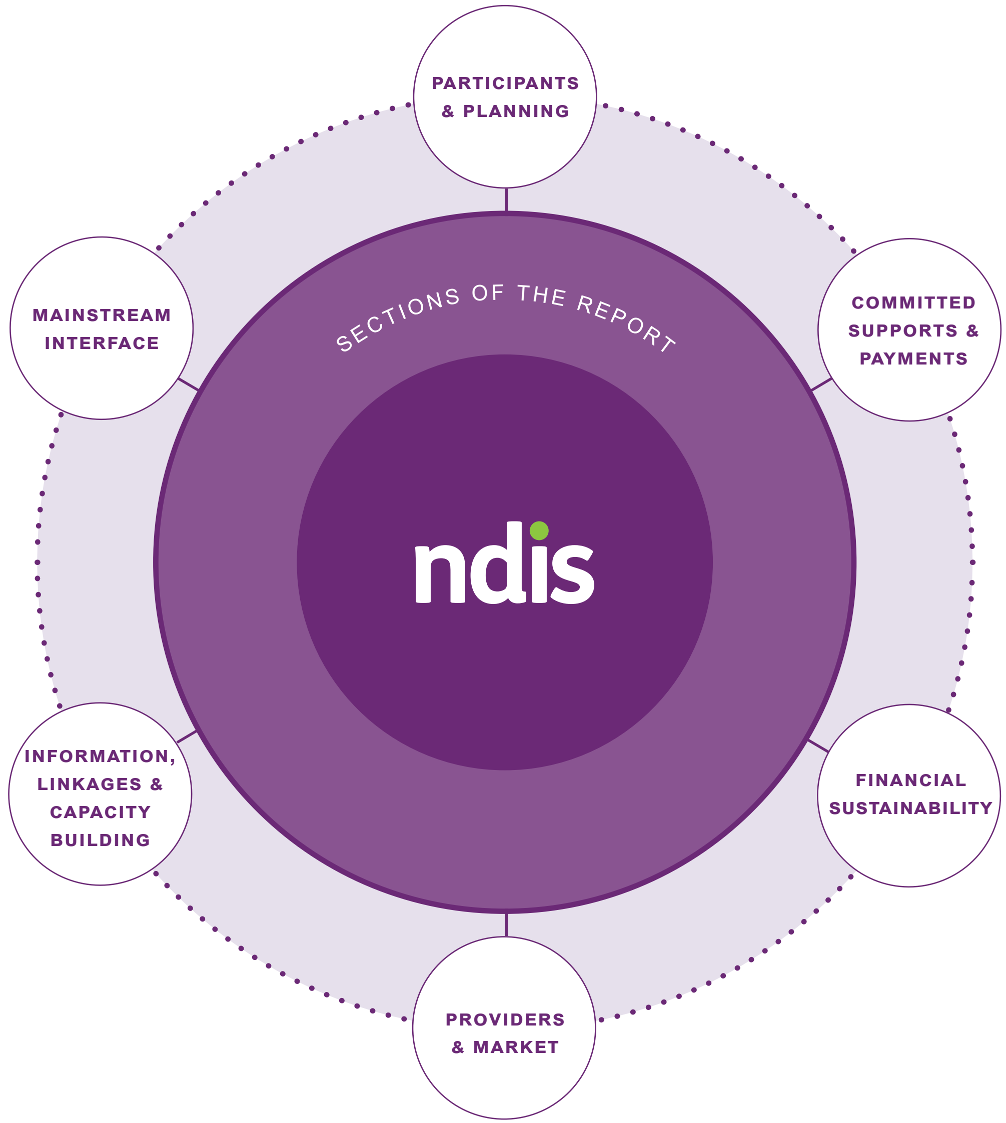
COAG

Disability Reform Council
Performance Report

Western Australia - Appendix - 31 March 2017

Overview

This report is the third quarterly report during the NDIS Transition period, which commenced on 1st July 2016.



Summary

Participants and Planning

489 additional participants with plans this quarter and 0 children referred to the ECEI gateway.

57% of the bilateral estimate has been met at 31 March 2017, since Scheme inception.

Committed supports and payment

$0.3 billion of supports has been committed to 3,177 participants. This is a cumulative figure and represents all funding committed to participants since they entered the Scheme. That is, the cost is distributed across multiple financial years.

$0.15 billion has been paid to providers & participants.

Overall 59% of committed supports were utilised in 2014-15. 72% of committed supports were utilised in 2015-16. 2016-17 experience is still emerging.

Providers and Market

632 approved providers.

75%-90% of payments made by the NDIA are received by 25% of providers.

22% of service providers are individual/sole traders.

Mainstream Interface

91% of active participants with a first plan approved from 1 July 2016 access mainstream services.

PART 1

ndis

Participants and Planning

As the transition phase to full scheme continues, the NDIS in WA continues to grow with 489 additional participants with approved plans this quarter.

Participants & Planning

The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by WA and Commonwealth governments.

Key Statistics

803
ACCESS DECISIONS IN 2016-17 Q3

489
FIRST PLANS APPROVED IN 2016-17 Q3

0
CHILDREN WITH A CONFIRMED ECEI GATEWAY REFERRAL

57%
OF BILATERAL ESTIMATE MET

27%
OF PARTICIPANTS WITH AN APPROVED PLAN ARE CHILDREN AGED 7-14 YEARS

33%
OF PARTICIPANTS WITH AN APPROVED PLAN HAVE A REPORTEDPRIMARY DISABILITY OF INTELLECTUAL DISABILITY

Quarterly intake

2016-17 Q3.

Fifty-nine (59%) of participants determined 'eligible' in this period had transitioned from an existing State/Territory program. Overall, since 1 July 2013, there have been 4,286 access decisions, and 3,440 participants have an approved plan (with no children in the ECEI gateway).

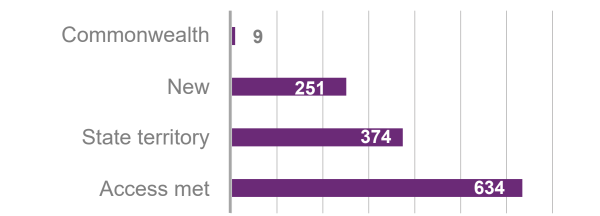
803 ACCESS DECISIONS

634 ACCESS MET

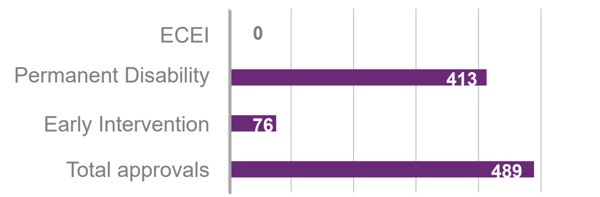
489 PLAN APPROVALS (EXCLUDING ECEI)

0 ECEI

Participant entry point



Participant pathway type



Seventy-nine percent (79%) of decisions met the criteria of the Act (referred to as an 'eligible' decision. This is consistent with last quater.

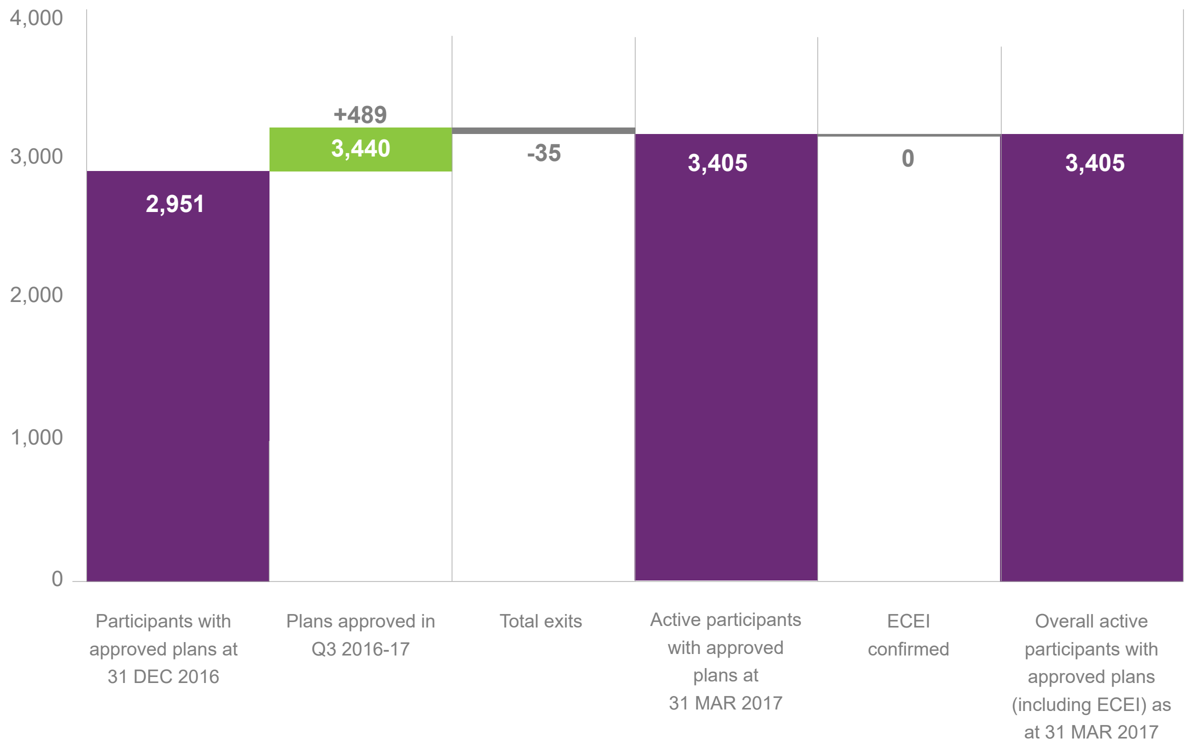
Quarterly intake detail

Plan approvals 2016-17 Q3.

Plan approval numbers since 1 July 2016 have increased from 2,951 at the end of 2016-17 Q2 to 3,440 by the end of 2016-17 Q3. This is an increase of 489 approvals. Additionally there were zero children with a confirmed ECEI referral and 35 exits bringing overall number to 3,405 (including ECEI).

Plan reviews decreased from 623 in the previous quarter to 585 in 2016-17 Q3. These figures relate to all participants who have entered the scheme (including transition), not just participants who entered the scheme in Q3 of 2016-17.

Change in plan approvals between Q2 and Q3 2016-17



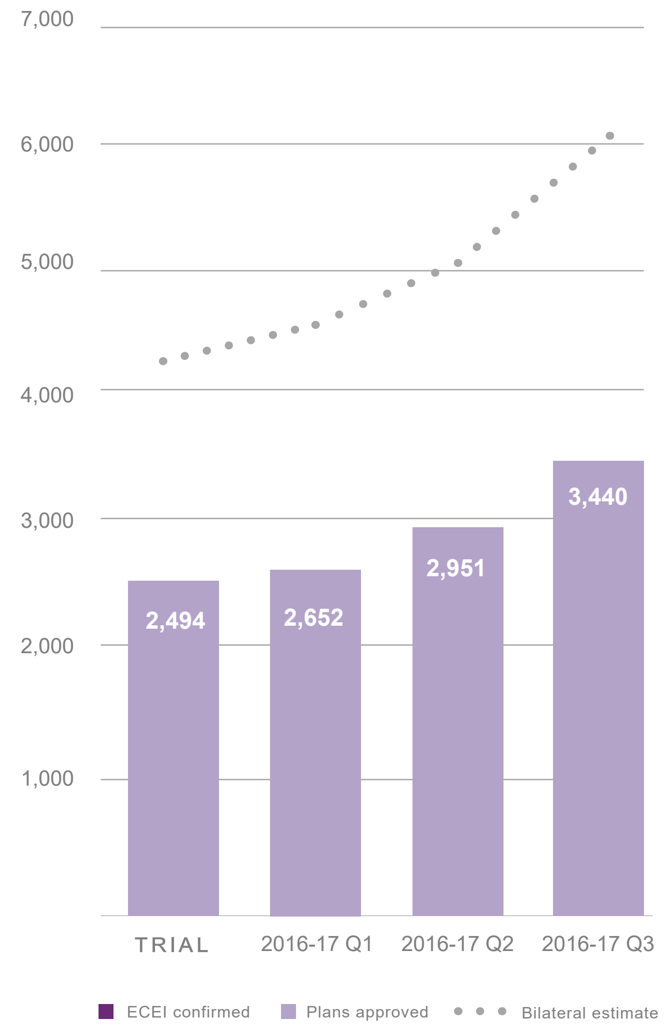
Cumulative position

Plan approvals to 31 March 2017.

By the end of Q3, the cumulative total number of participants receiving support was 3,440 (including no children supported through the ECEI gateway). In addition, 346 participants were awaiting a plan at 31 March 2017.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimates by quarter



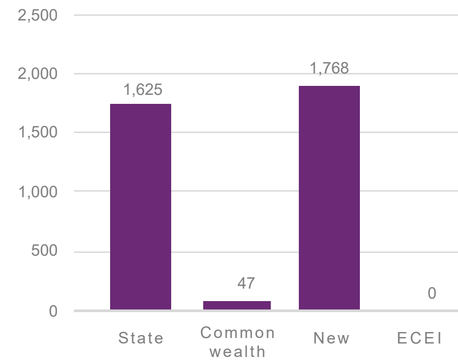
57%
of the bilateral estimate

489
plan approvals in 2016-17 Q3

3,440
plan approvals to date; 3,440 including ECEI confirmed

0
ECEI referrals confirmed in gateway

Plan approvals by participant referral pathway

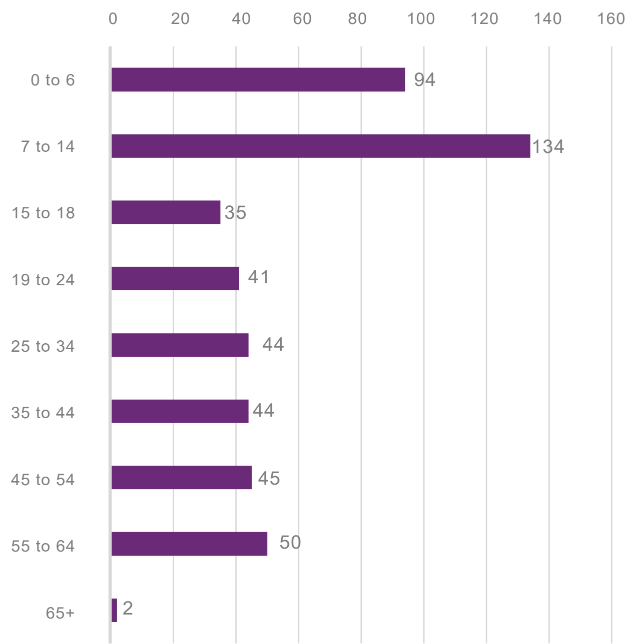


Participant profiles

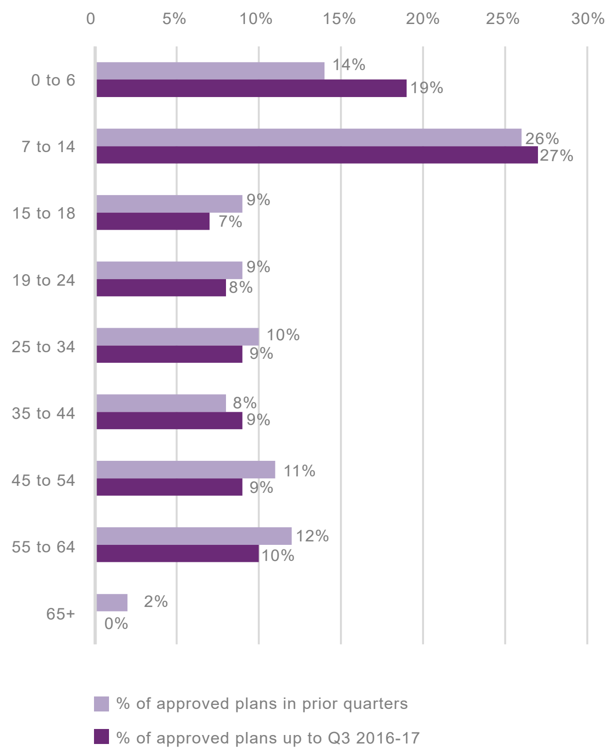
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

Around 27% of participants entering in the current quarter are children aged 7-14 years. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by age group



% of plan approvals by age group

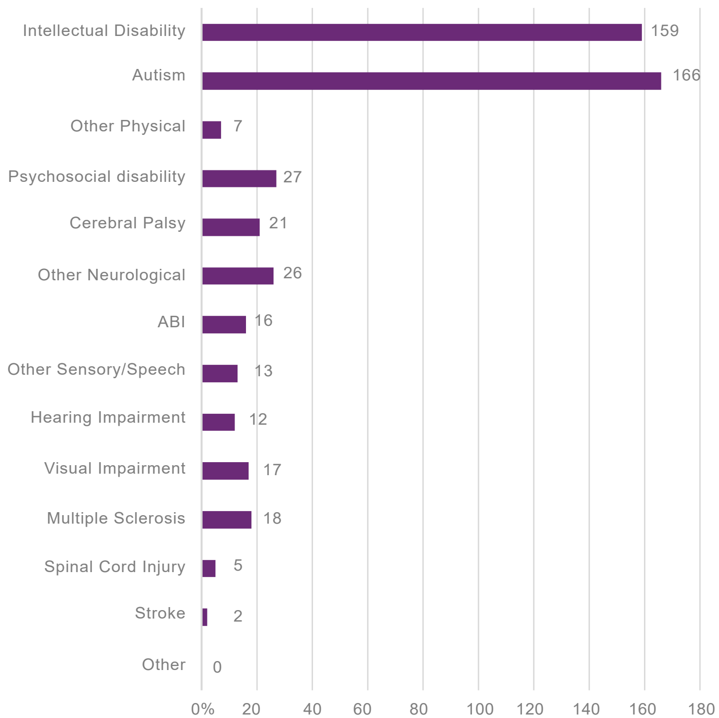


Participant profiles

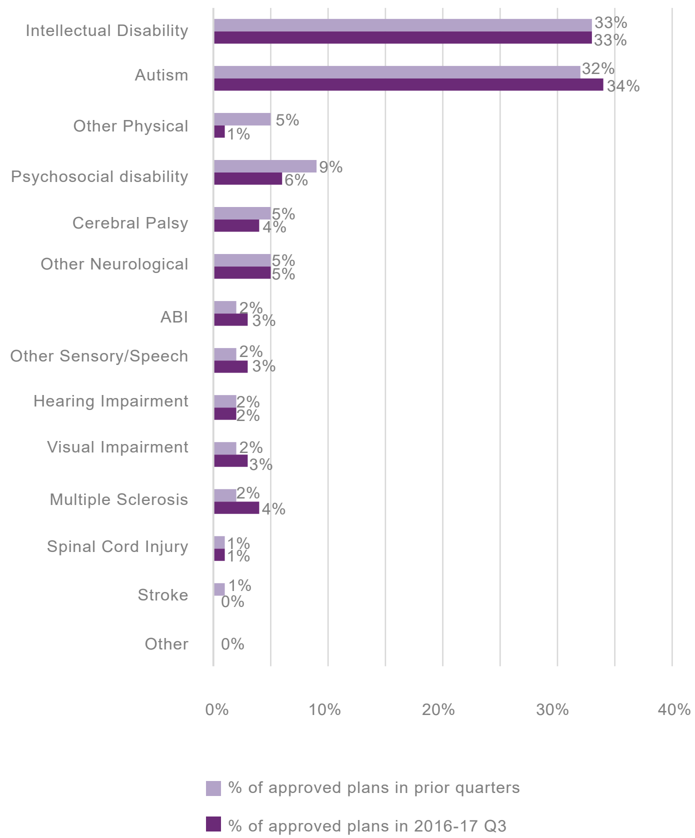
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

33% of participants entering in the current quarter have a primary disability group of Intellectual disability. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by primary disability group



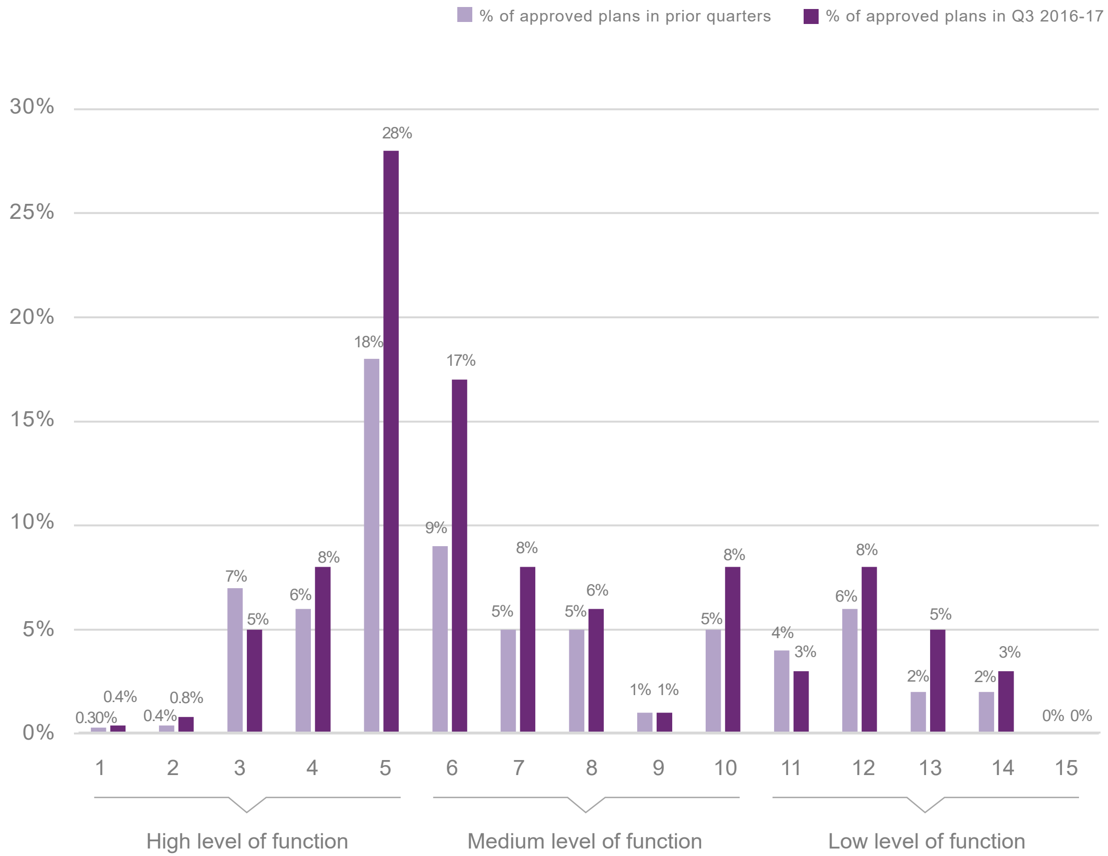
% of plan approvals by primary disability



Participant profiles

Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

For participants with a plan approval in the current quarter, around 61% have a level of function between 4 and 7 (moderate to high levels of function). 19% of participants with approved plans have low level of function (level 11 and above). This result is influenced by the phasing schedule.



Participant profiles

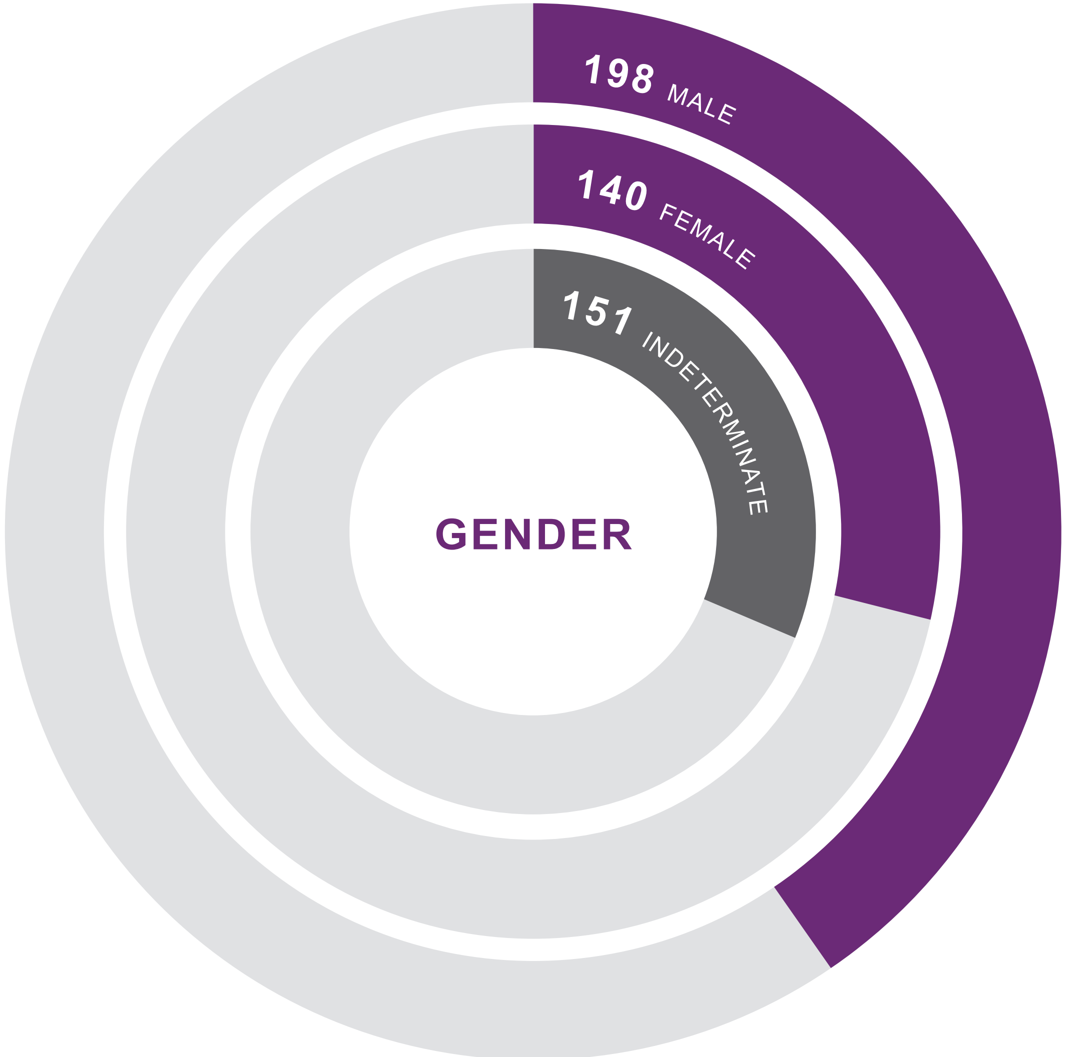
Demographic profile of participants with a plan approved in Q3 2016-17.

Aboriginal & Torres-Strait Islander Status

Aboriginal & Torres-Strait	7
Not stated	4

Young people in residential aged care (YPIRAC) status

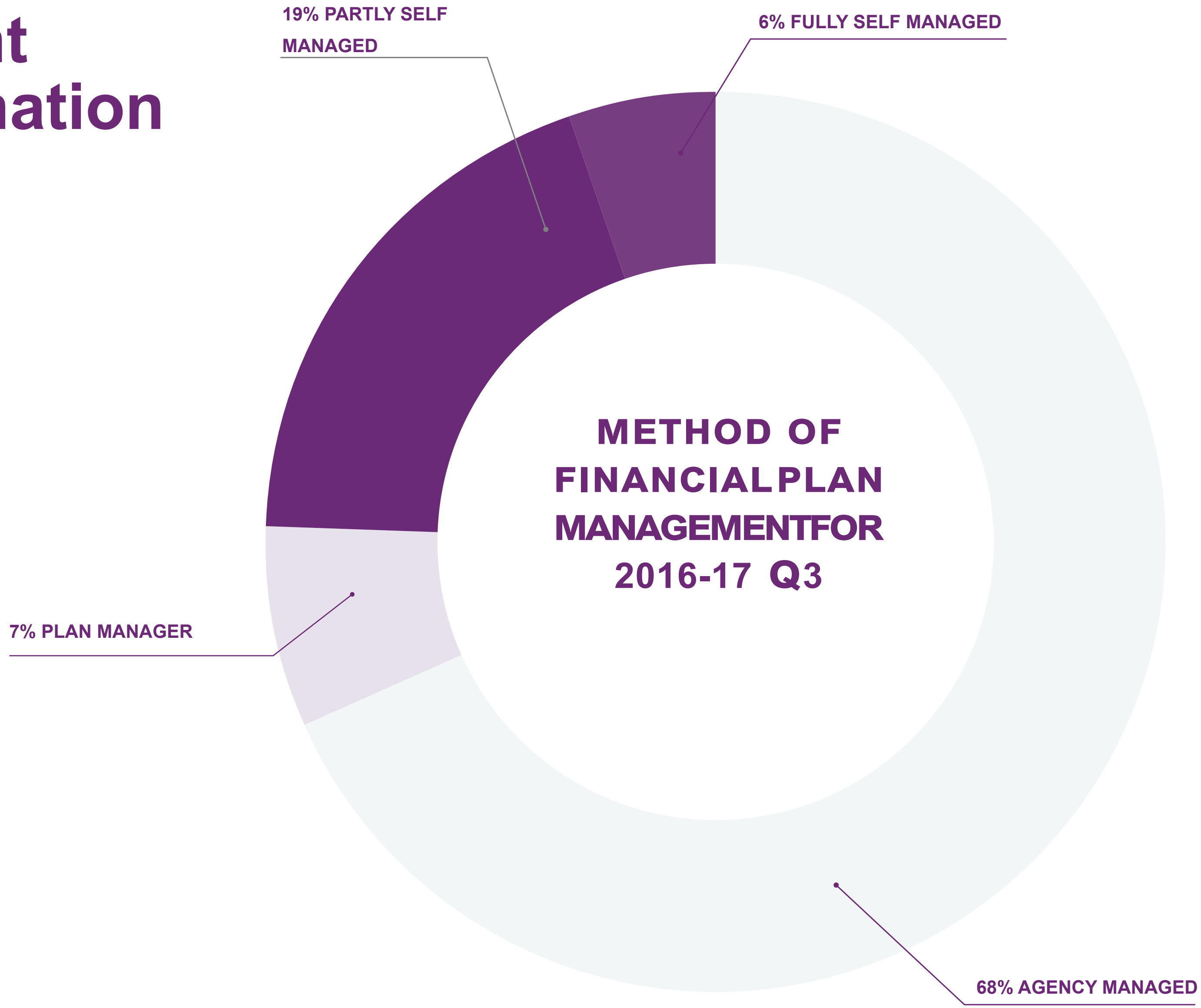
YPIRAC	1
Not YPIRAC	488



Plan management
Support Co-ordination

Support co-ordination for 2016-17 Q3.

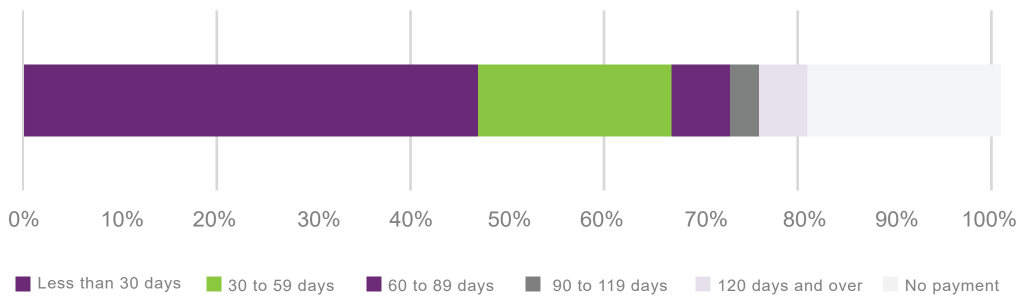
Support co-ordination
83%



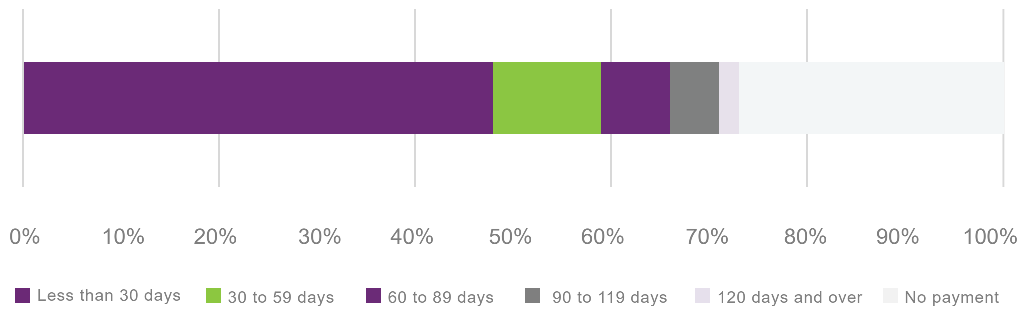
Plan activation

Plan activation refers to the amount of time between plan approval and the commencement of service. Seventy-three percent of plans approved in Quarter 1 were activated within 90 days of approval and 66% of plans approved in Quarter 2 were activated within 90 days of approval.

Duration to Plan activation by 2016-17 Q1 of first plan approval



Duration to Plan activation by 2016-17 Q2 of first plan approval



Given that plans approved in Quarter 3 are relatively new, it would be too early to examine the duration to plan activation for these plans and hence these have excluded from the charts to the right.

Participant outcomes

Number of questionnaires completed in the first three quarters for 2016-17 by Short Form Outcomes Framework (SFOF) version.

Baseline outcome measures were collected for participants receiving their first plan in the last three quarters. On the whole, participants want more choice and control in their life, have low levels of employment, and have low levels of community participation. Participation rates for mainstream education, training and skill development were also low. Most participants were happy with their current home.

Baseline outcomes were also collected on families and carers. Many reported that they would like to work more than they do and also see family and friends more often.

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires
Participant 0 to school	43	78	102	223
Participant school to 14	23	46	135	204
Participant 15 to 24	16	23	71	110
Participant 25 and over	70	150	179	399
Total participant	**152**	**297**	**487**	**936**
Family 0 to 14	64	120	232	416
Family 15 to 24	7	7	3	17
Family 25 and over	2	6	8	16
Total family	**73**	**133**	**243**	**449**
Total	225	430	730	1,385

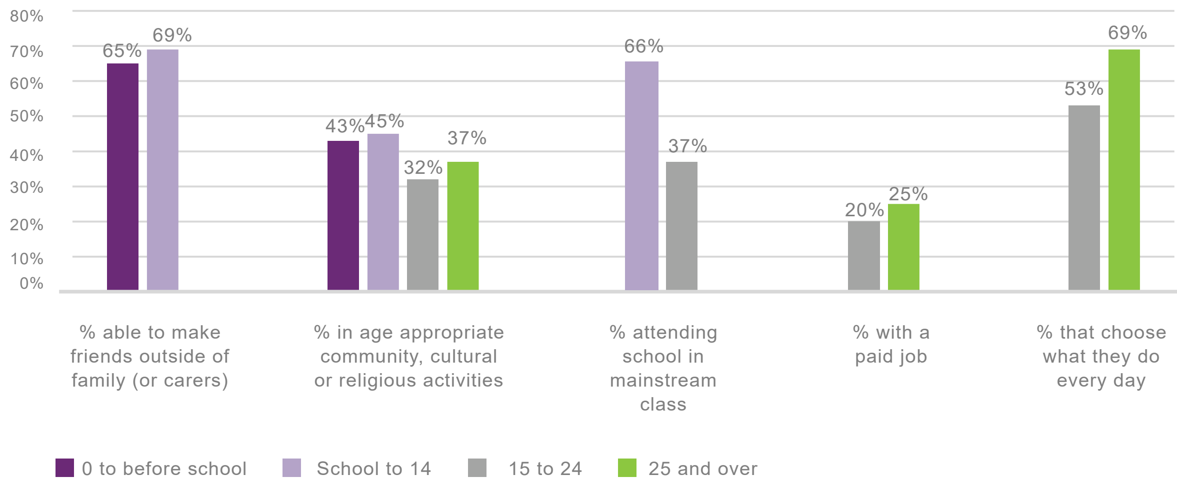
Participant outcomes

Key measures on baseline social, economic and independence outcomes

For the 0 to before school and school to 14 groups, between 65% - 69% of the participants entering the scheme this quarter reported being able to make friends outside of their family or carers. Participation in age appropriate community, cultural or religious activities was between 32-45% among the age groups.

Around 25% of 25+ year olds had a paid job.

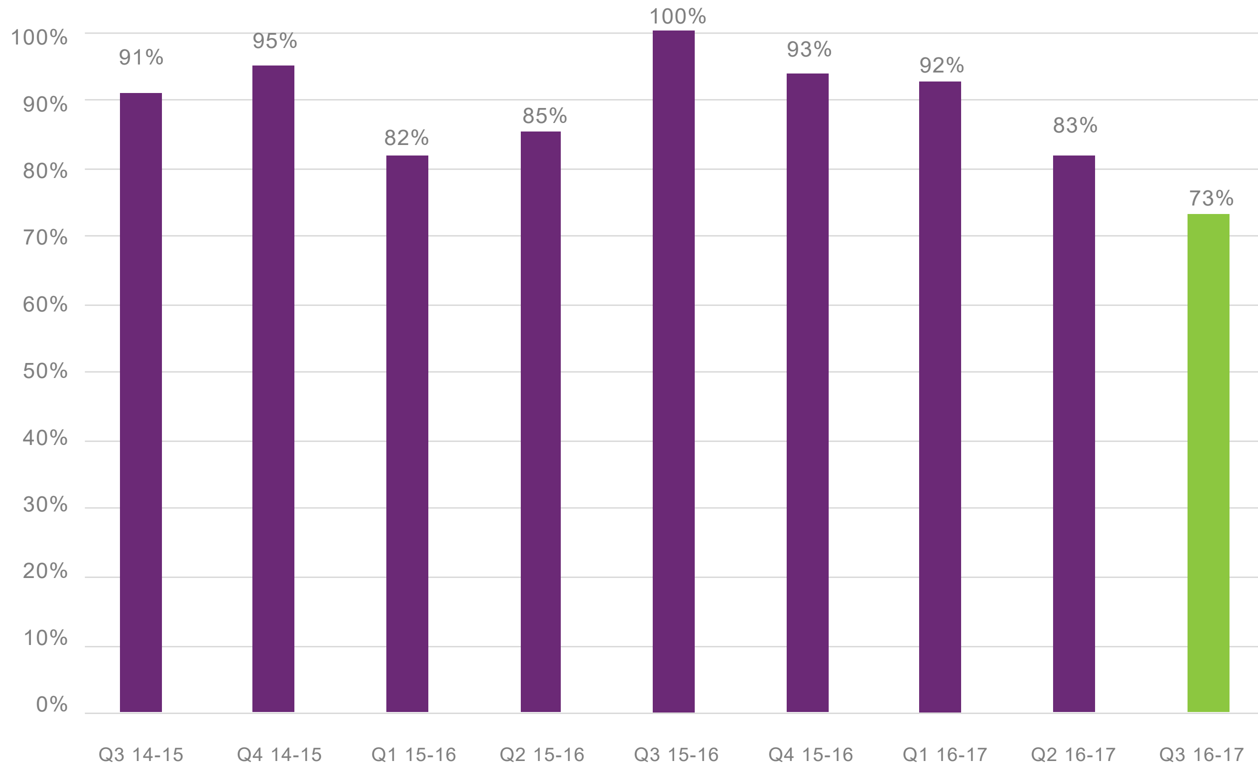
Selected key indicators for participants



Participant satisfaction

73% of participants rated their satisfaction with the Agency as either good or very good in the current quarter.

Proportion of participants describing satisfaction with the agency as good or very good – by quarter



Participation satisfaction continues to be high, but has dropped during transition, compared with the trial site experience.

PART 2

ndis

Committed support and payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to $0.3 billion (including support periods in the future), of which $0.15 billion has been paid.

Committed support and payments

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$0.3 BILLION OF SUPPORTS HAS BEEN COMMITTED TO 3,440 PARTICIPANTS

$0.15 BILLION HAS BEEN PAID TO PROVIDERS & PARTICIPANTS

OVERALL 59% OF COMMITTED SUPPORTS WERE UTILISED IN 2014-15. 72% OF COMMITTED SUPPORTS WERE UTILISED IN 2015-16. 2016-17 EXPERIENCE IS STILL EMERGING.

Committed support and payments

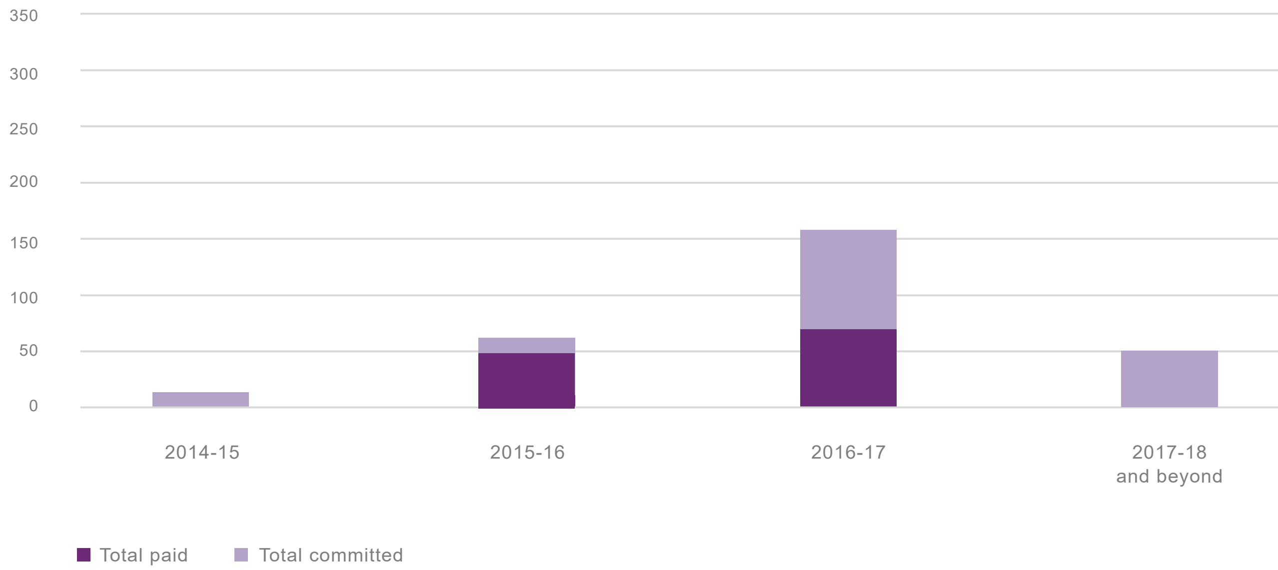
Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $0.3 billion that has been committed in participant plans, $0.15 billion has been paid to date.

In particular, for supports provided in:
2014-15 – $12.5m has been paid
2015-16 – $49.2m has been paid
2016-17 to date – $85.7m has been paid

Committed and paid by expected support year

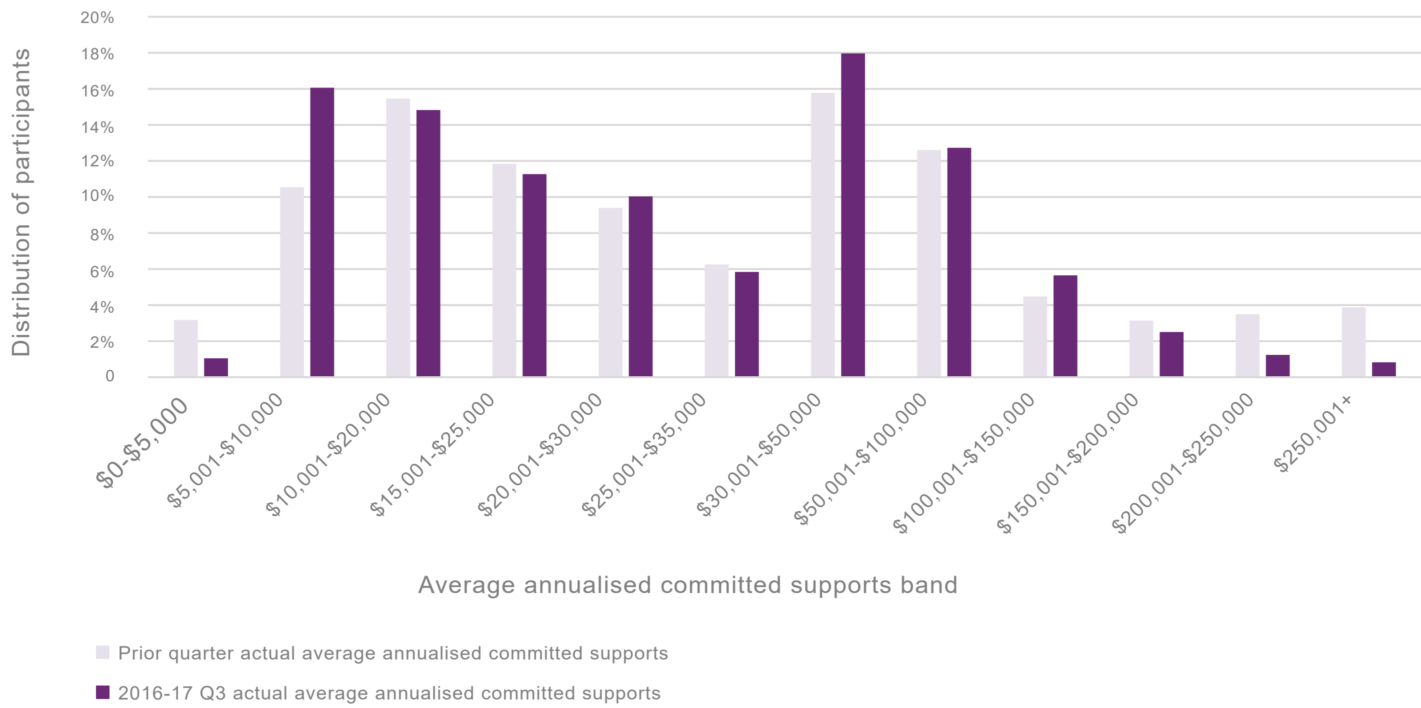
$Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	n/a	21	67.9	161.8	49.9	300.6
Total paid	n/a	12.5	49.2	85.7		147.4



Committed support and payments

A higher proportion of participants with first plan approvals in the third quarter 2016-17 have average annualised committed supports greater than $30,000 compared with participants who entered in prior quarters.

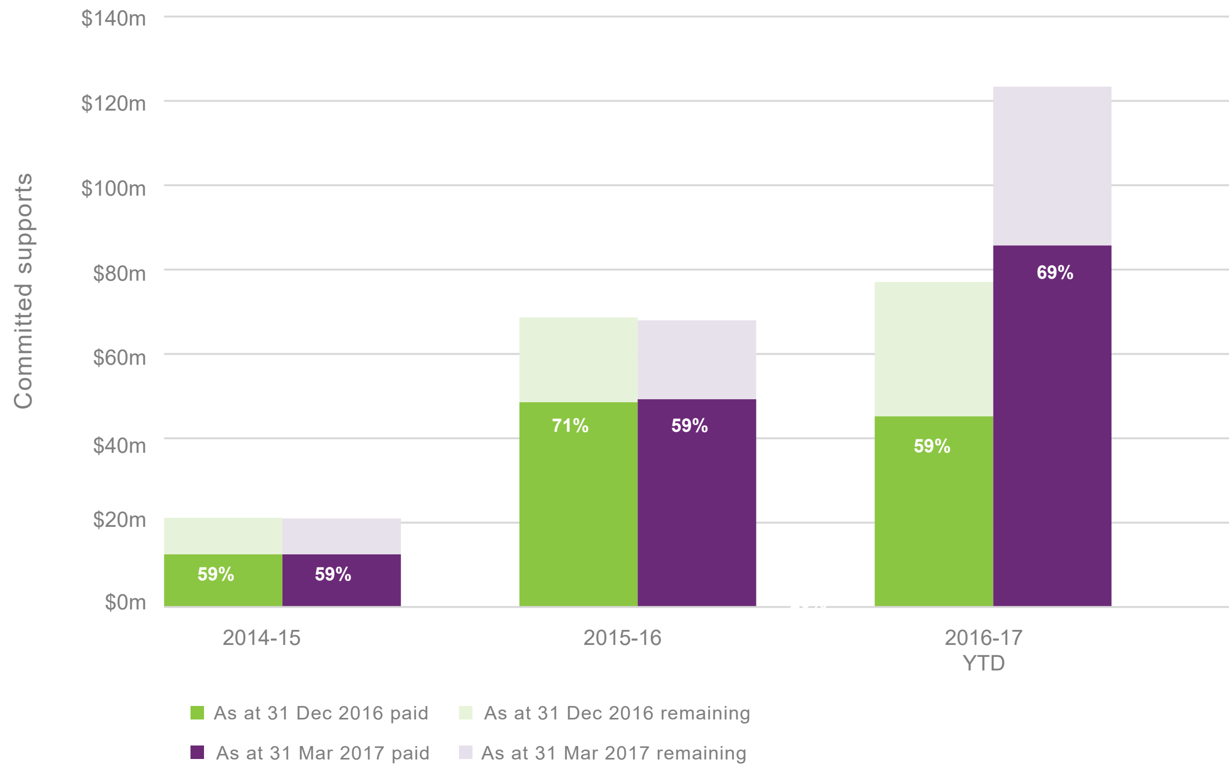
Distribution of average annualised committed supports by cost band



Committed support and payments

Utilisation of committed supports by year that the support was expected to be provided as at 31 December 2016, compared with 31 March 2017.

Utilisation of committed supports as at 31 December 2016 and 31 March 2017



The utilisation of committed supports has increased for supports provided in 2016-17 YTD.

PART 3

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG report.

PART 4

ndis

Providers and Markets

The scale and extent of the market continues to grow, with a 24% increase in the number of providers during the quarter to 632.

Providers and Markets

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- To provide supports to NDIS participants, a service provider is required to register and be approved by the NDIA.
- Providers register with the NDIS by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide
- Providers are approved to deliver disability supports and services to participants of the NDIS if they have at least one registration group approved

How providers interact with participants

- NDIS participants have the flexibility to choose the providers who support them
- Providers are paid for disability supports and services provided to the participants

Key Statistics

632
APPROVED PROVIDERS

75%-90%
OF PAYMENTS MADE BY THE NDIA ARE RECEIVED BY 25% OF PROVIDERS

22%
OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

THERAPEUTIC SUPPORTS HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY ASSISTANCE WITH PERSONAL CARE/SAFETY AND PERSONAL MOBILITY EQUIPMENT

Approved providers

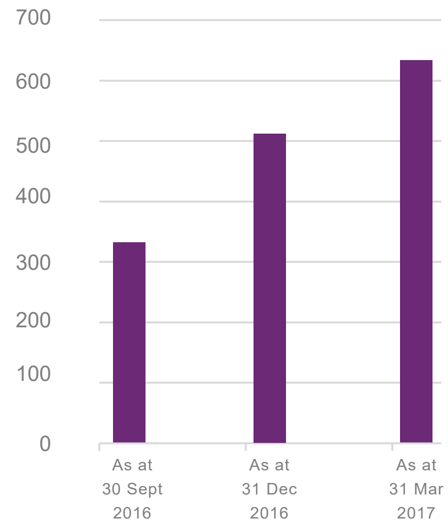
Increase in number of providers over time

As at 31 March 2017, there were 632 registered service providers of which 136 were individual/sole trader operated business while the remaining 496 providers were registered a company/organisation.

0.32
AVERAGE NEW PROVIDERS PER PARTICIPANT

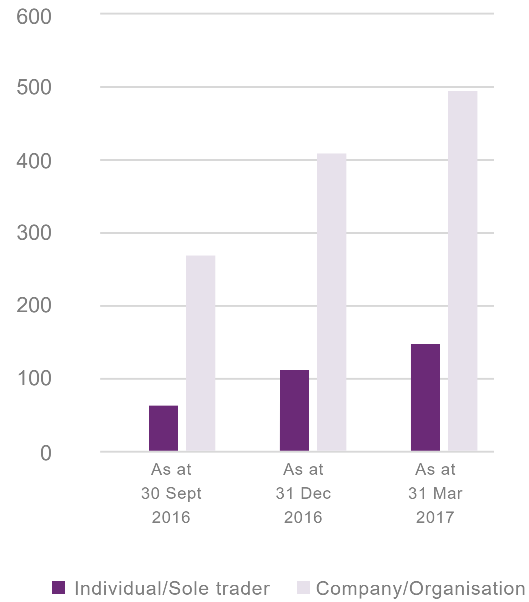
1.4
AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

Approved providers over time



The number of approved service providers increased by 24% from 509 to 632

Type of provider



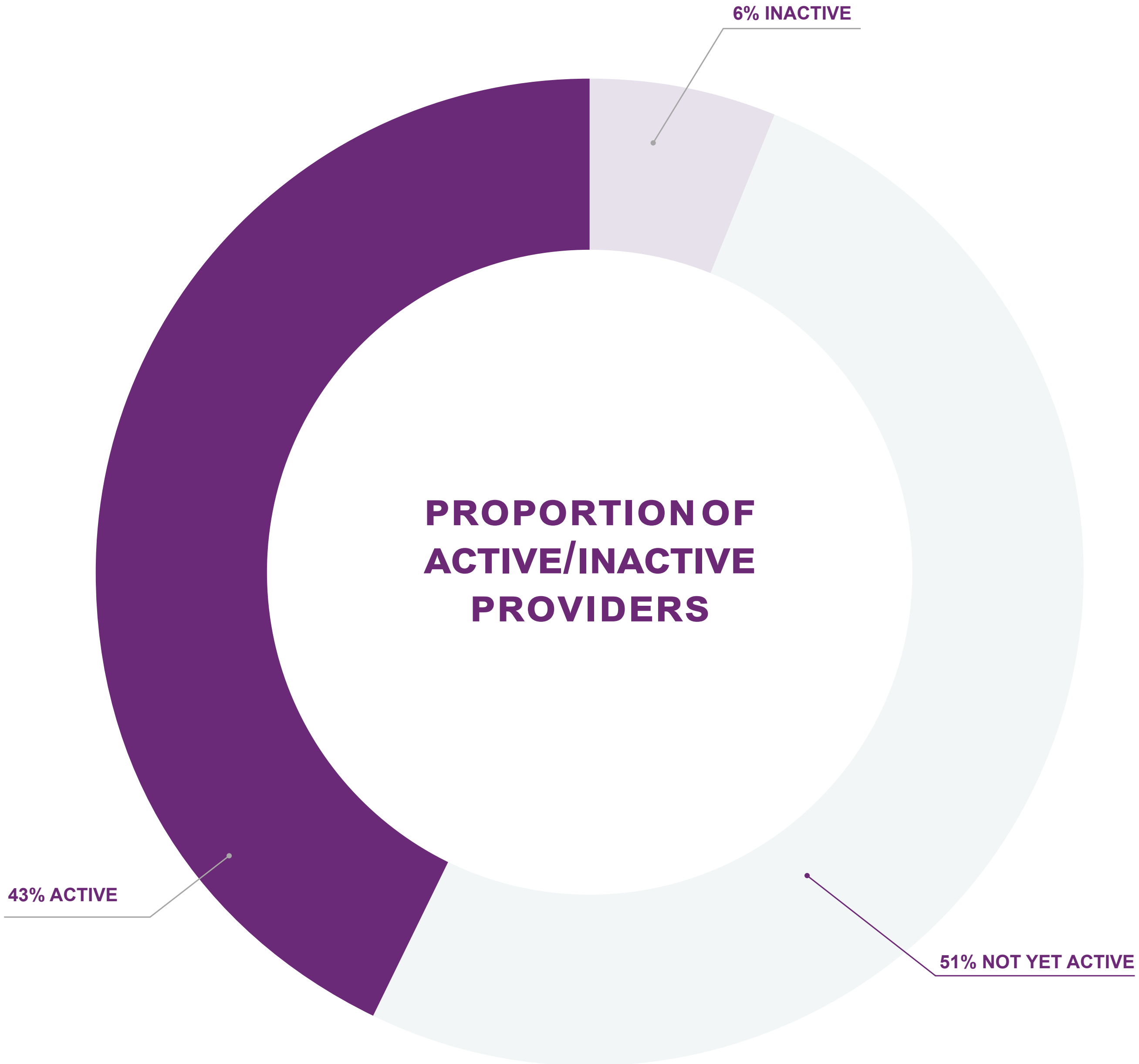
22% of approved service providers are individual/sole traders

Approved providers

Change in the activity status of providers

As at 31 March 2017 43% providers were active in the last quarter, 51% were yet to have evidence of activity and 6% were inactive. Of the overall stock of providers, 135 began delivering new supports in the quarter.

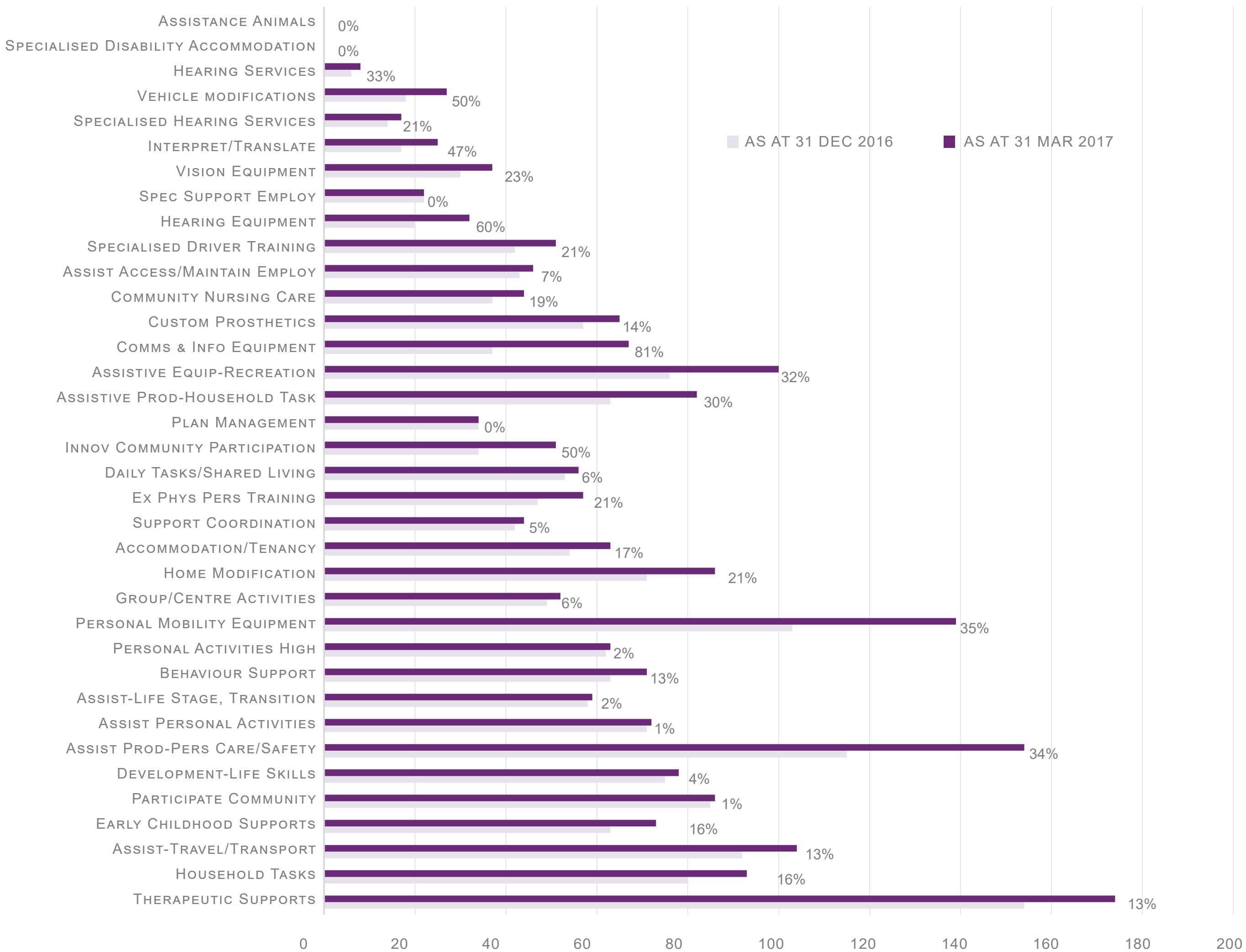
135
NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS



Registration groups

The increase in approved providers from 31 December 2016 to 31 March 2017 varies by registration group.

Approved providers by registration group



Therapeutic supports has seen a 13% increase in number since last quarter.

Market share of top providers

75%-90% of payments made by the NDIA are received by 25% of providers.

25% of providers have received 74% of payments during Q3 2016-17 for personal activities.

Market share of the top 25% of providers by registration group

PART 5

ndis

Information, linkages and capacity building

Information, linkages and capacity building was covered in the national version of the COAG report.

PART 6

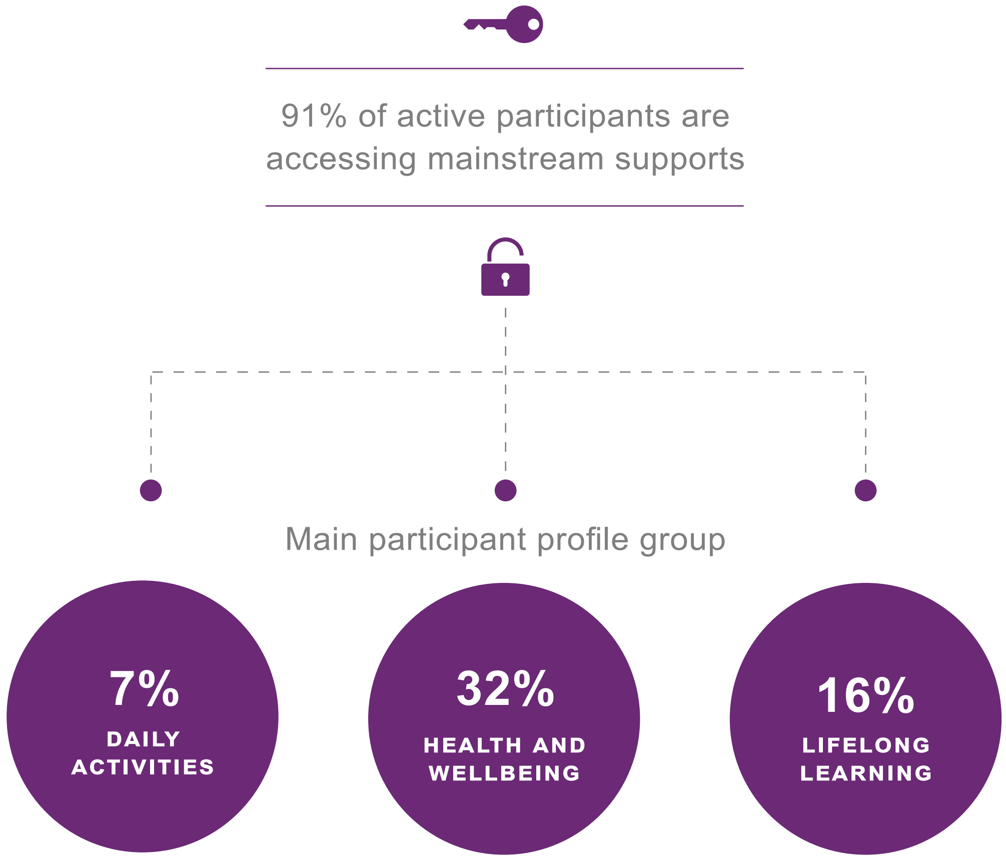
ndis

Mainstream interface

91% of active participants with approved plans access mainstream services.

Mainstream interface

91% of active participants with approved plans access mainstream services. Participants are accessing mainstream services predominantly for health and wellbeing, lifelong learning and
daily activities.



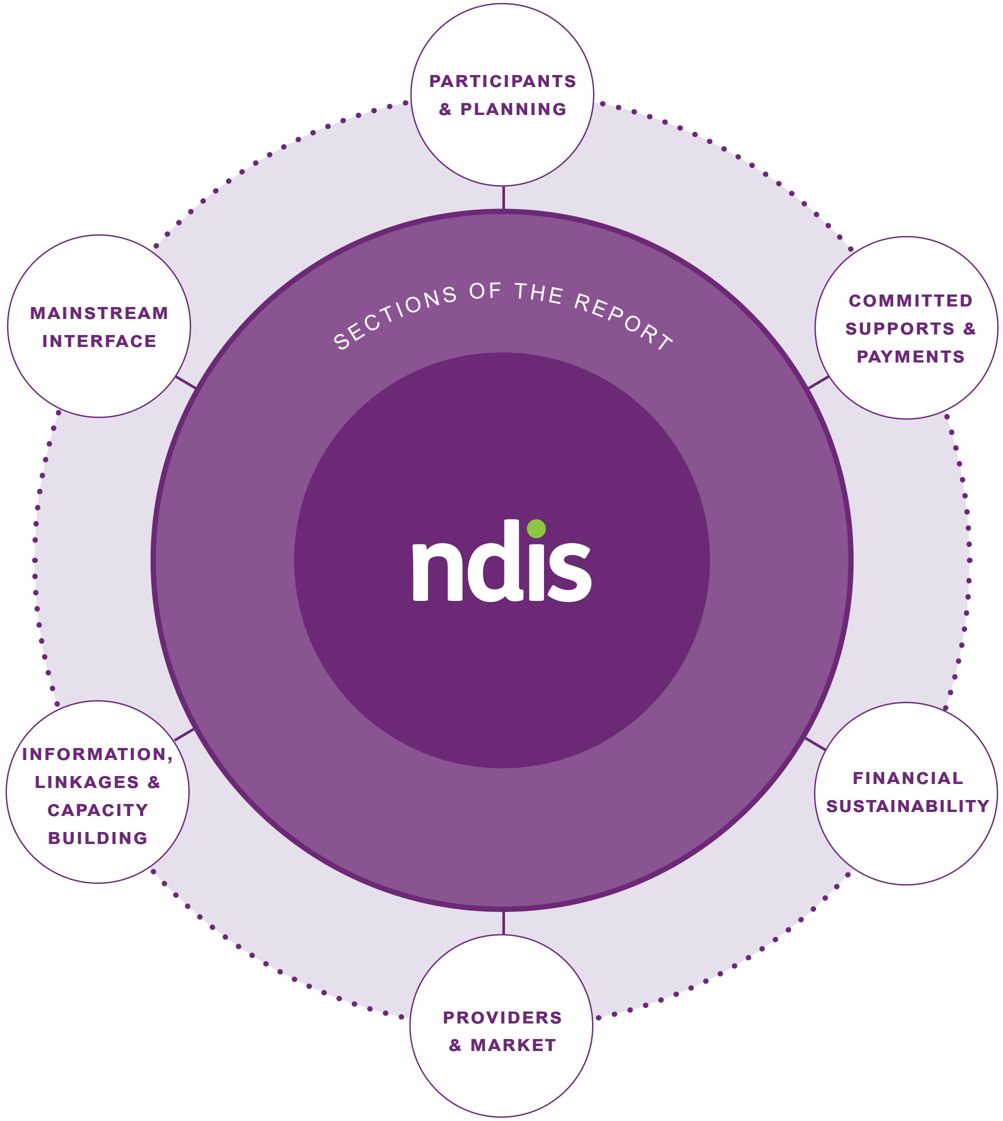
COAG

Disability Reform Council
Performance Report

South Australia - Appendix - 31 March 2017

Overview

This report is the third quarterly report during the NDIS Transition period, which commenced on 1st July 2016.



Summary

Participants and Planning

854 additional participants with plans this quarter and 29 children referred to the ECEI gateway.

97% of the bilateral estimate has been met at 31 March 2017, since Scheme inception.

Committed supports and payment

$0.4 billion of supports has been committed to 11,052 participants. This is a cumulative figure and represents all funding committed to participants since they entered the Scheme. That is, the cost is distributed across multiple financial years.

$0.2 billion has been paid to providers & participants since 1 July 2013.

Overall 54% of committed supports were utilised in 2013-14. 61% of committed supports were utilised in 2014-15 and 2016-17. 2016-17 experience is still emerging.

Providers and Market

947 approved providers.

70%-90% of payments made by the NDIA are received by 25% of providers.

35% of service providers are individual/sole traders.

Mainstream Interface

89% of active participants with a first plan approved from 1 July 2016 access mainstream services.

PART 1

Participants and Planning

As the transition phase to full scheme continues, the NDIS in SA continues to grow with 854 additional participants with approved plans this quarter.

Participants & Planning

The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by State/Territory and Commonwealth governments.

Key Statistics

1,832
ACCESS DECISIONS IN 2016-17 Q3

854
FIRST PLANS APPROVED IN 2016-17 Q3

29
CHILDREN WITH A CONFIRMED ECEIGATEWAY REFERRAL

97%
OF BILATERAL ESTIMATE MET

26%
OF PARTICIPANTS WITH AN APPROVED PLAN ARE CHILDREN AGED 7-14 YEARS

39%
OF PARTICIPANTS WITH AN APPROVED PLAN HAVE A REPORTEDPRIMARY DISABILITY OF INTELLECTUAL DISABILITY

Quarterly intake

2016-17 Q3.

Forty-six percent (46%) of participants determined 'eligible' in this period had transitioned from an existing State/Territory program. Overall, since 1 July 2013, there have been, 1,832 access decisions, and 883 participants have an approved plan (including children in the ECEI gateway).

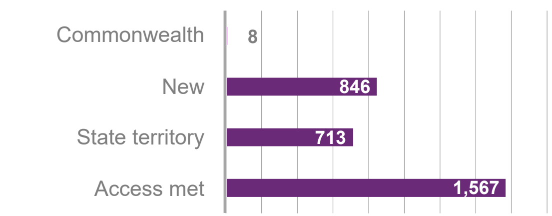
1,832 ACCESS DECISIONS

1567 ACCESS MET

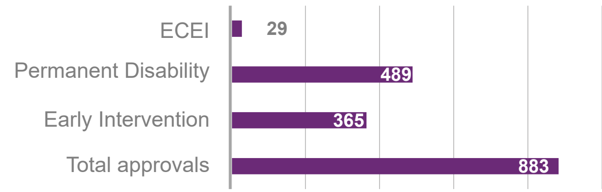
854 PLAN APPROVALS (EXCLUDING ECEI)

29 ECEI

Participant entry point



Participant pathway type



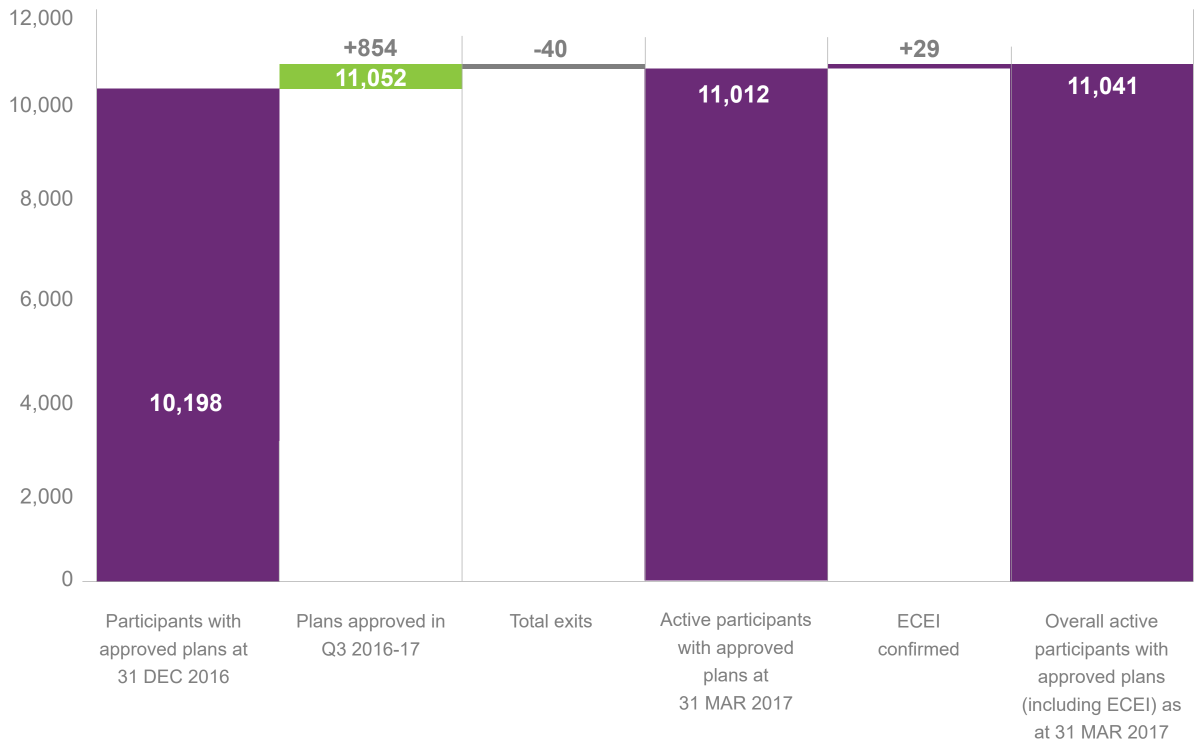
Eighty-six percent (86%) of decisions met the criteria of the Act (referred to as an 'eligible' decision. This is consistent with last quater.

Quarterly intake detail

Plan approvals 2016-17 Q3.

Plan approval numbers since 1 July 2016 have increased from 10,198 at the end of 2016-17 Q2 to 11,052 by the end of 2016-17 Q3. This is an increase of 854 approvals. Additionally there were 29 children with a confirmed ECEI referral and 40 exits bringing overall number to 11,041 (including ECEI).

Change in plan approvals between Q2 and Q3 2016-17



Plan reviews increased from 1,366 in the previous quarter to 2,175 in 2016-17 Q3. These figures relate to all participants who have entered the scheme (including transition), not just participants who entered the scheme in Q3 of 2016-17.

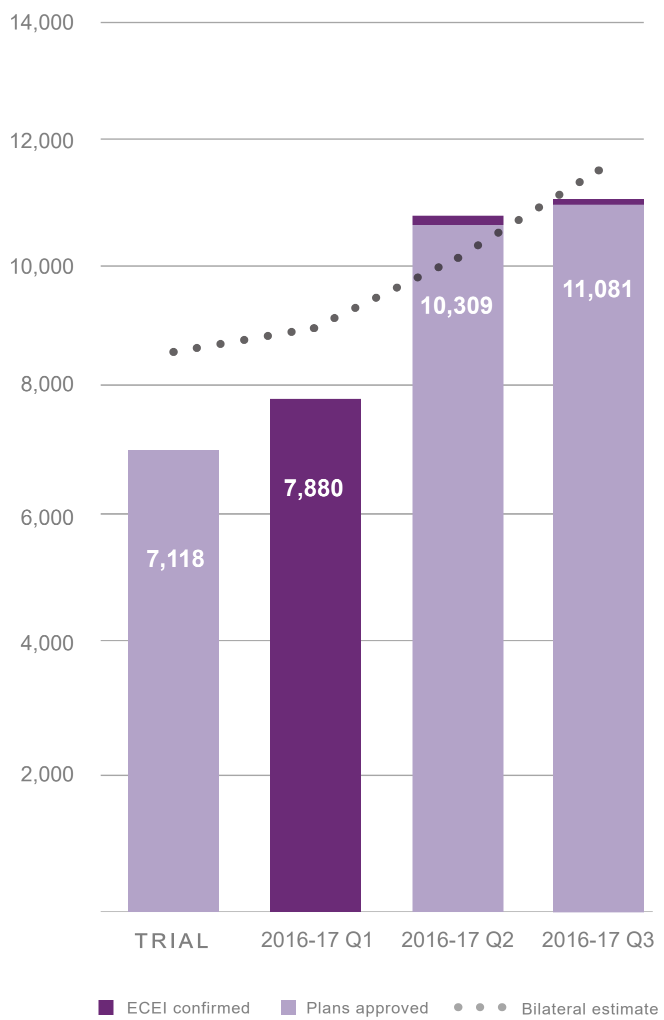
Cumulative position

Plan approvals to 31 March 2017.

By the end of Q3, the cumulative total number of participants receiving support was 11,081 (including 29 children supported through the ECEI gateway). In addition, 1,866 participants were awaiting a plan at 31 March 2017.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimates by quarter



97%

of the bilateral estimate

854

plan approvals in 2016-17 Q3

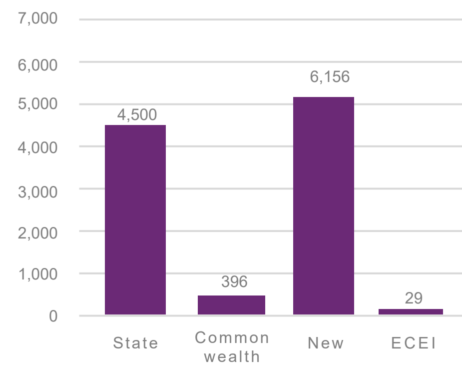
11,052

plan approvals to date: 11,081 including ECEI confirmed

29

ECEI referrals confirmed in gateway

Plan approvals by participant referral pathway

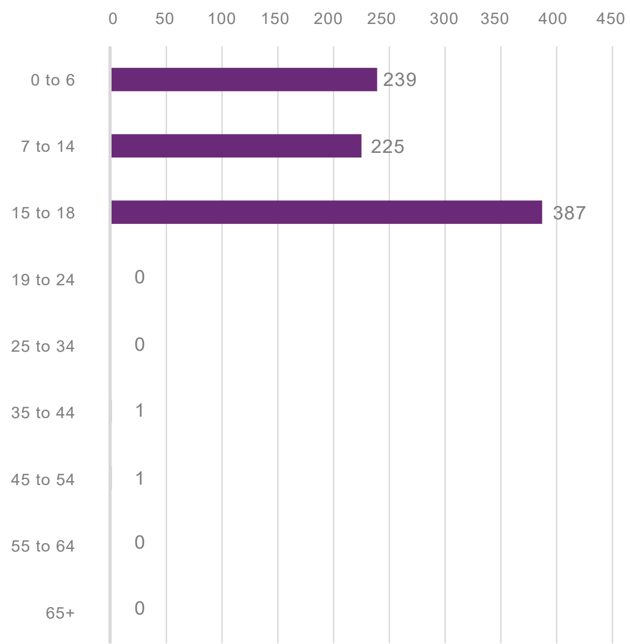


Participant profiles

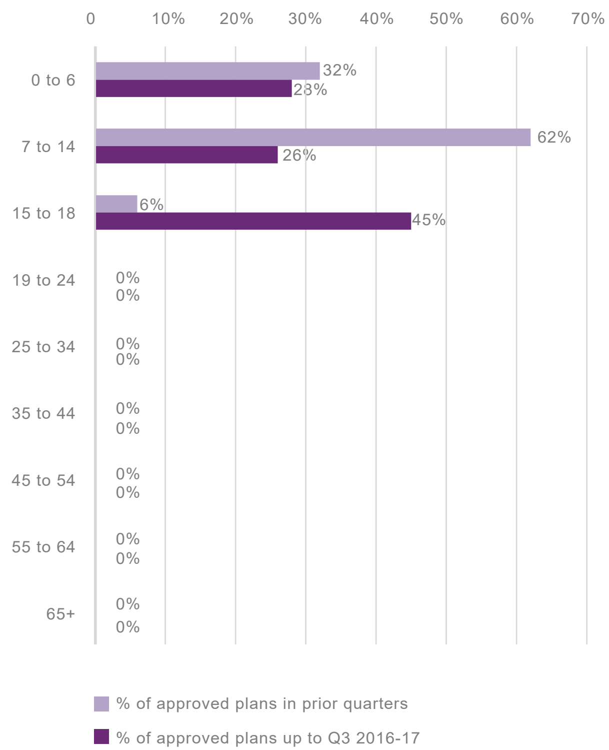
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

Around 26% of participants entering in the current quarter are children aged 7-14 years.

Plan approvals in Q3 2016-17 by age group



% of plan approvals by age group

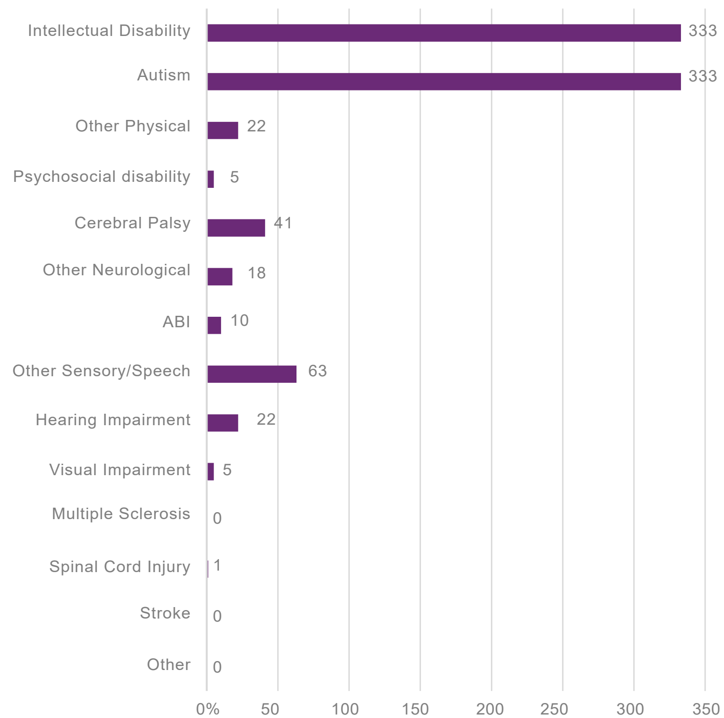


Participant profiles

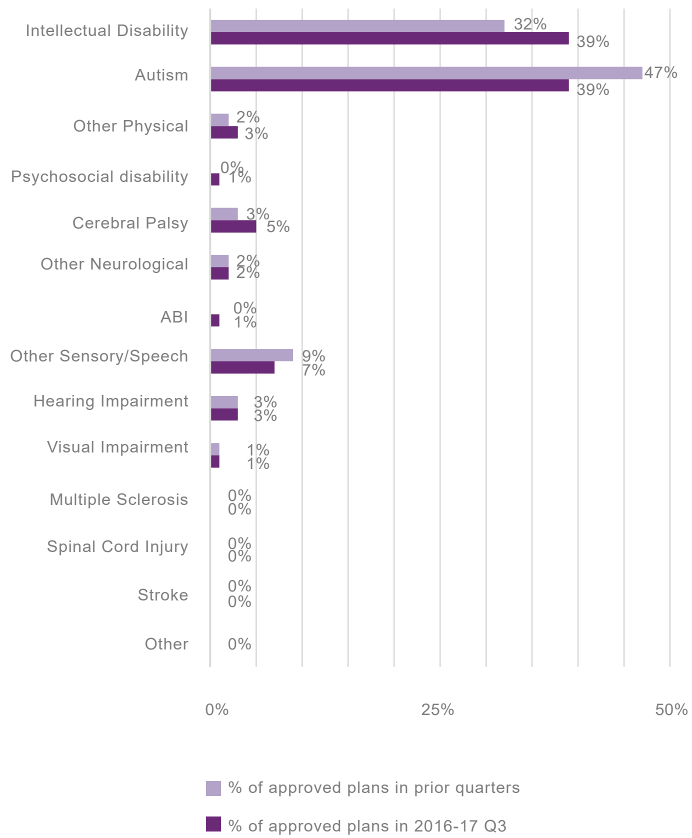
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

39% of participants entering in the current quarter have a primary disability group of Intellectual disability. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by primary disability group



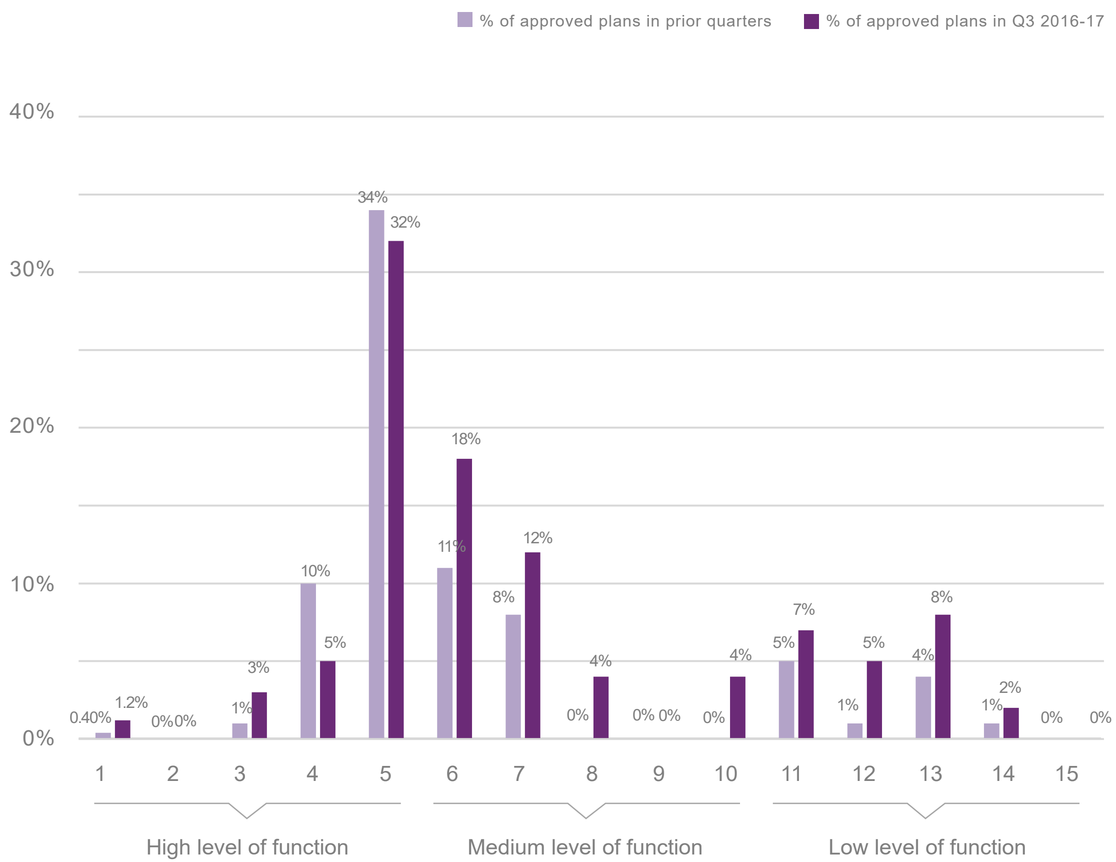
% of plan approvals by primary disability



Participant profiles

Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

For participants with a plan approval in the current quarter, around 67% have a level of function between 4 and 7 (moderate to high levels of function). 22% of participants with approved plans have low level of function (level 11 and above). This result is influenced by the phasing schedule.



Participant profiles

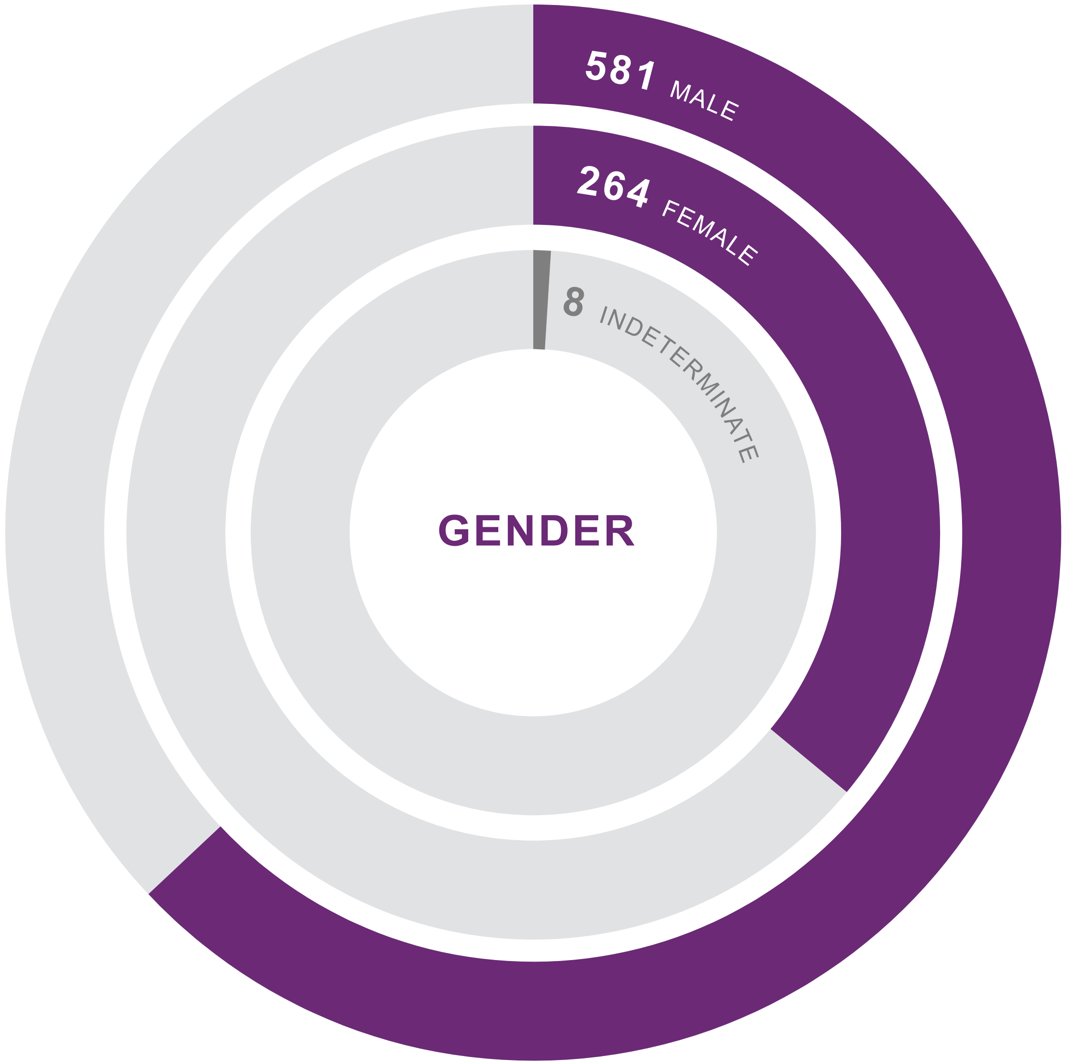
Demographic profile of participants with a plan approved in Q3 2016-17.

Aboriginal & Torres-Strait Islander Status

Aboriginal & Torres-Strait	34
Not stated	42

Young people in residential aged care (YPIRAC) status

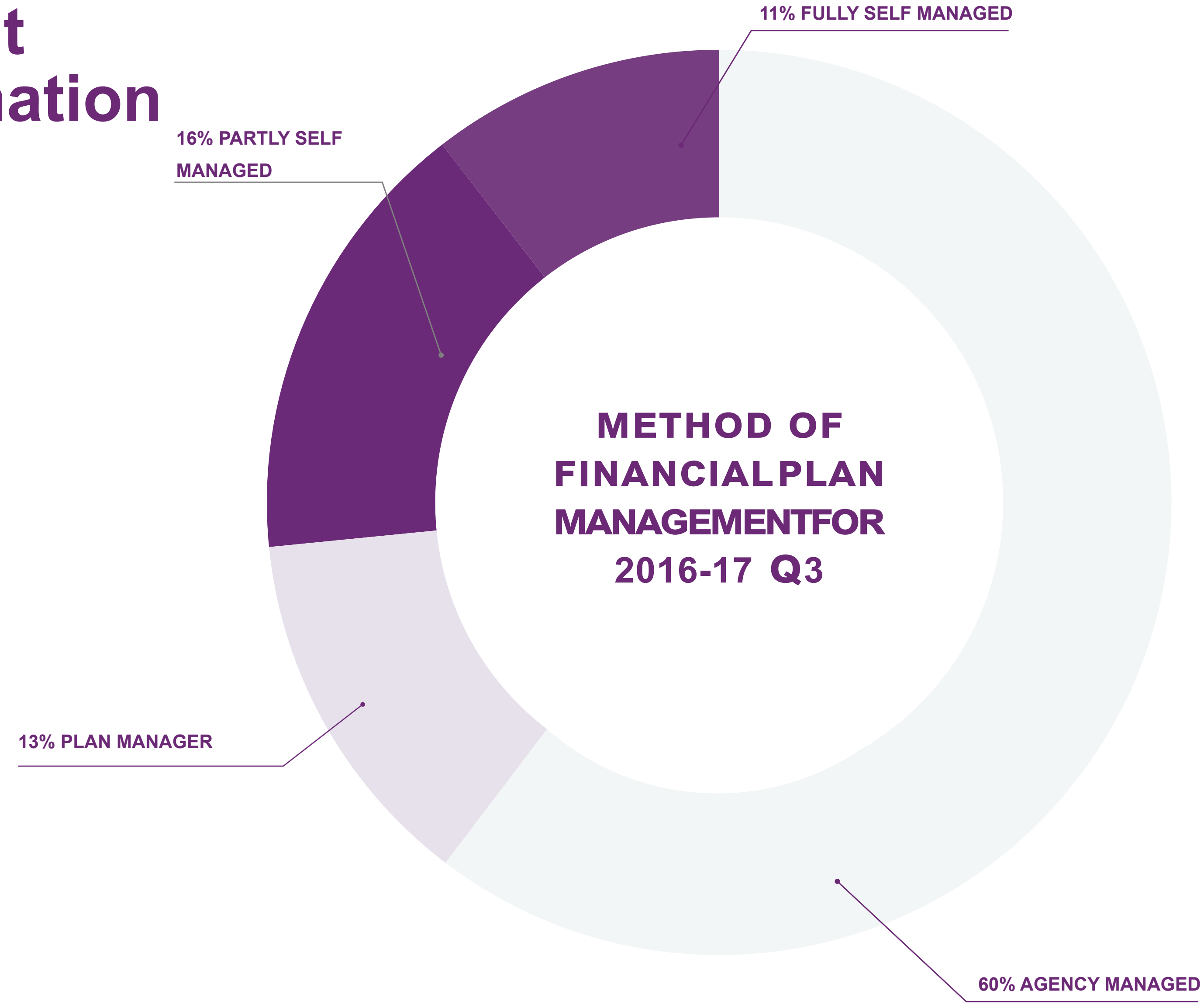
YPIRAC	0
Not YPIRAC	853



Plan management Support Co-ordination

Support co-ordination for 2016-17 Q3.

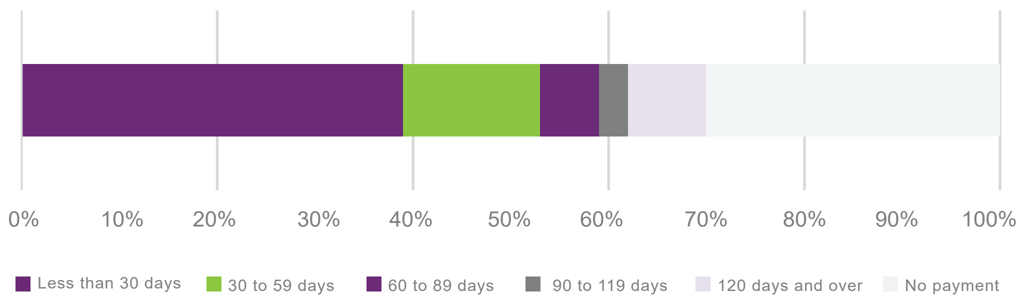
Support co-ordination
70%



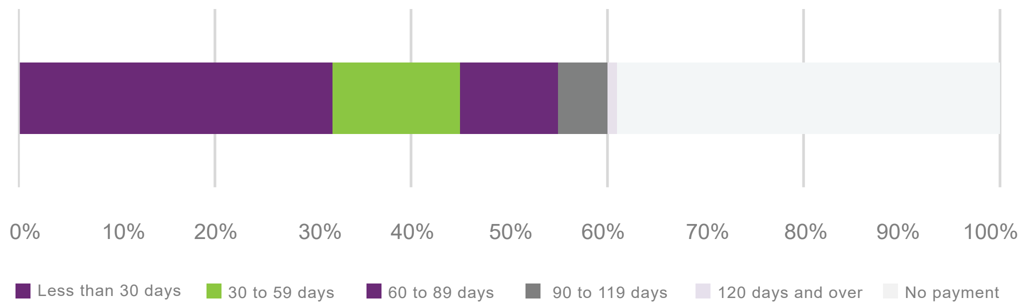
Plan activation

Plan activation refers to the amount of time between plan approval and the commencement of service. Fifty-nine percent of plans approved in Quarter 1 were activated within 90 days of approval and 55% of plans approved in Quarter 2 were activated within 90 days of approval.

Duration to Plan activation by 2016-17 Q1 of first plan approval



Duration to Plan activation by 2016-17 Q2 of first plan approval



Given that plans approved in Quarter 3 are relatively new, it would be too early to examine the duration to plan activation for these plans and hence these have excluded from the charts to the right.

Participant outcomes

Number of questionnaires completed in the first three quarters for 2016-17 by Short Form Outcomes Framework (SFOF) version.

Baseline outcome measures were collected for participants receiving their first plan in the last three quarters. On the whole, participants want more choice and control in their life, have low levels of employment, and have low levels of community participation. Participation rates for mainstream education, training and skill development were also low. Most participants were happy with their current home.

Baseline outcomes were also collected on families and carers. Many reported that they would like to work more than they do and also see family and friends more often.

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires
Participant 0 to school	184	932	238	1,354
Participant school to 14	504	1,255	261	2,020
Participant 15 to 24	46	40	338	424
Participant 25 and over	1	1	2	4
Total participant	**735**	**2,228**	**839**	**3,802**
Family 0 to 14	683	2,114	454	3,251
Family 15 to 24	44	101	236	381
Family 25 and over	0	0	0	0
Total family	**727**	**2,215**	**690**	**3,632**
Total	1,462	4,443	1,529	7,434

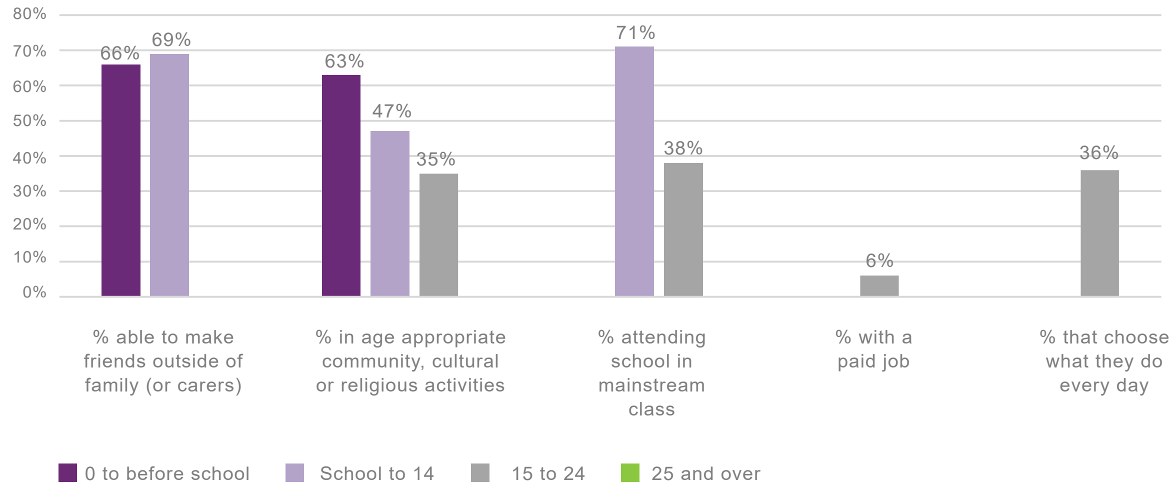
Participant outcomes

Key measures on baseline social, economic and independence outcomes

For the 0 to before school and school to 14 groups, between 66% - 69% of the participants entering the scheme this quarter reported being able to make friends outside of their family or carers. Participation in age appropriate community, cultural or religious activities was highest among 0 to before school age with 63% and for all other age groups the proportion was below 50%.

Around 6% of 15-24 year olds had a paid job.

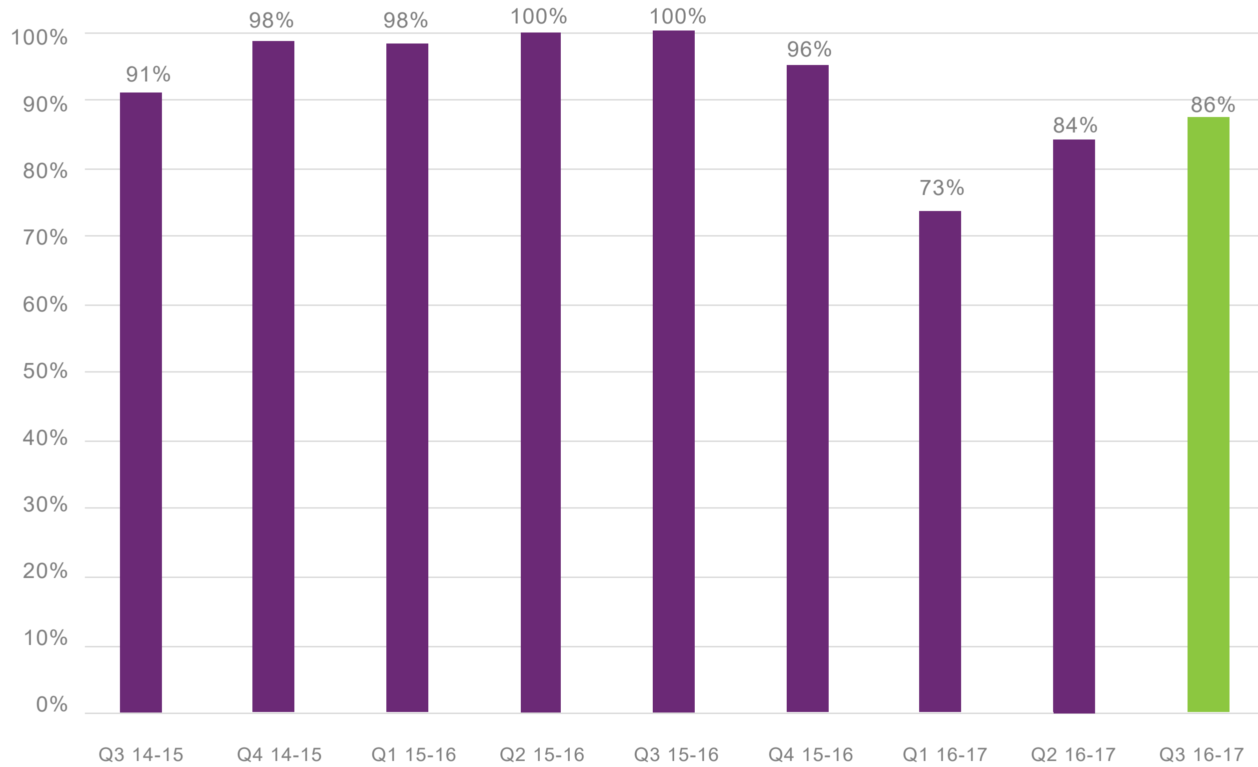
Selected key indicators for participants



Participant satisfaction

86% of participants rated their satisfaction with the Agency as either good or very good in the current quarter.

Proportion of participants describing satisfaction with the agency as good or very good – by quarter



Participation satisfaction continues to be high, but has dropped during transition, compared with the trial site experience.

PART 2

Committed support and payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to $0.4 billion (including support periods in the future), of which $0.2 billion has been paid.

Committed support and payments

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$0.4 BILLION OF SUPPORTS HAS BEEN COMMITTED TO 11,052 PARTICIPANTS

$0.2 BILLION HAS BEEN PAID TO PROVIDERS & PARTICIPANTS

OVERALL 54% OF COMMITTED SUPPORTS WERE UTILISED IN 2013-14. 61% OF COMMITTED SUPPORTS WERE UTILISED IN 2014-15 AND 2015-16. 2016-17 EXPERIENCE IS STILL EMERGING.

Committed support and payments

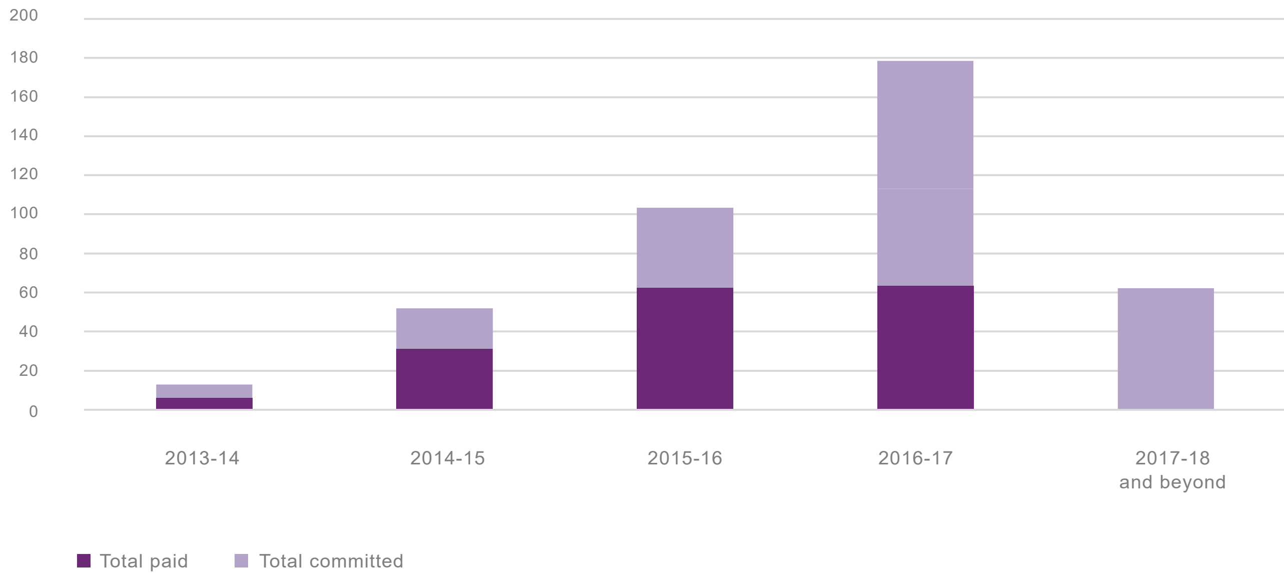
Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $0.4 billion that has been committed in participant plans, $0.2 billion has been paid to date.

In particular, for supports provided in:
2013-14 – $6.9m has been paid
2014-15 – $31.5m has been paid
2015-16 – $62.8m has been paid
2016-17 to date – $65.5m has been paid

Committed and paid by expected support year

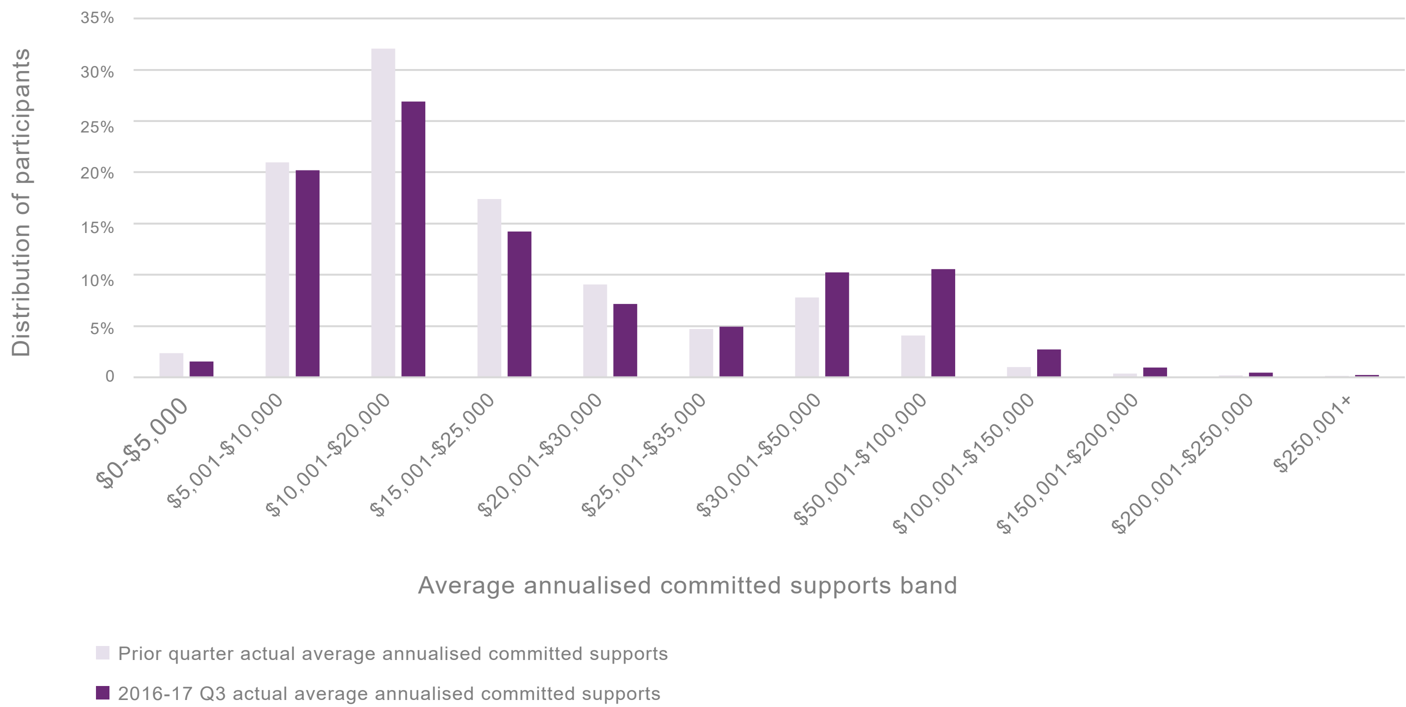
$Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	12.8	52	103.3	178.6	62.3	409
Total paid	6.9	31.5	62.8	65.5		166.8



Committed support and payments

A higher proportion of participants with first plan approvals in the third quarter 2016-17 have average annualised committed supports greater than $30,000 compared with participants who entered in prior quarters.

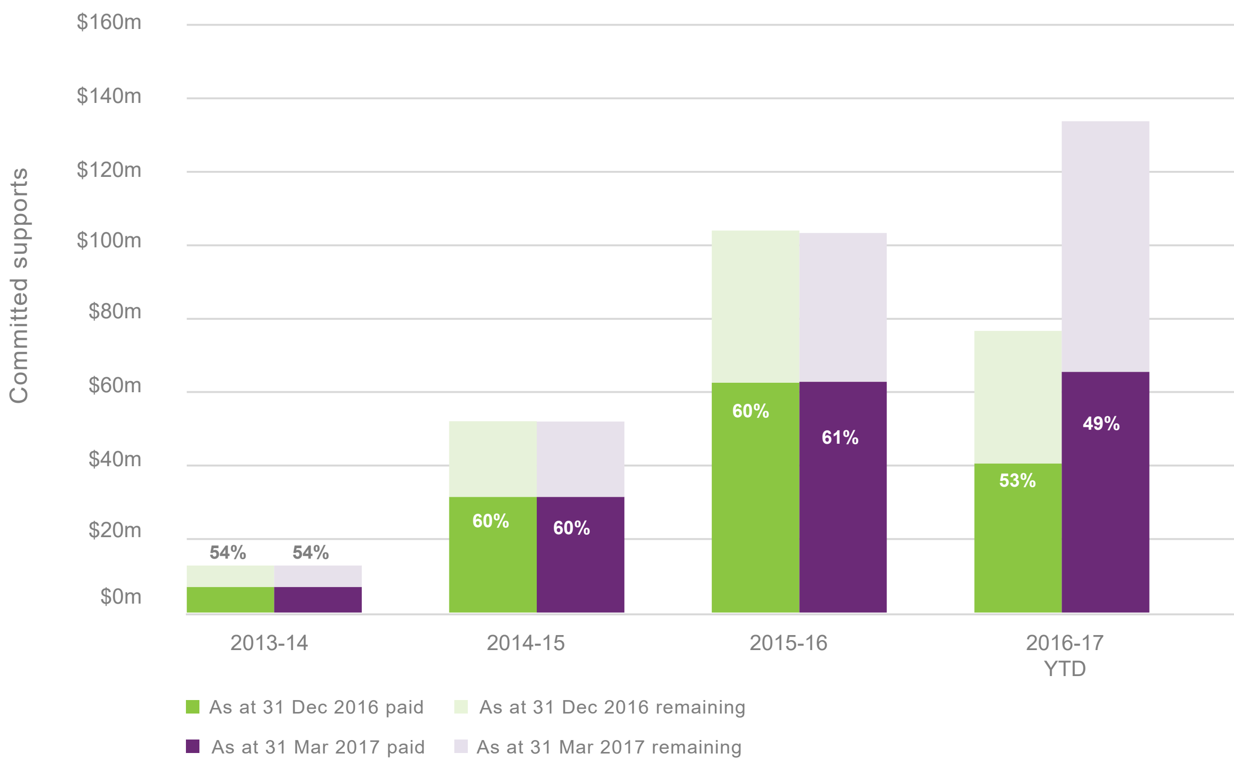
Distribution of average annualised committed supports by cost band



Committed support and payments

Utilisation of committed supports by year that the support was expected to be provided as at 31 December 2016, compared with 31 March 2017.

Utilisation of committed supports as at 31 December 2016 and 31 March 2017



PART 3

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG report.

PART 4

Providers and Markets

The scale and extent of the market continues to grow, with a 22% increase in the number of providers during the quarter to 947.

Providers and Markets

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- To provide supports to NDIS participants, a service provider is required to register and be approved by the NDIA.
- Providers register with the NDIS by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide
- Providers are approved to deliver disability supports and services to participants of the NDIS if they have at least one registration group approved

How providers interact with participants

- NDIS participants have the flexibility to choose the providers who support them
- Providers are paid for disability supports and services provided to the participants

Key Statistics

947
APPROVED PROVIDERS

70-90%
OF PAYMENTS MADE BY THE NDIA ARE RECEIVED BY 25% OF PROVIDERS

35%
OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

THERAPEUTIC SUPPORTS HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY EARLY CHILDHOOD SUPPORTS AND ASSISTANCE WITH ASSIST PROD-PERS CARE/SAFETY

Approved providers

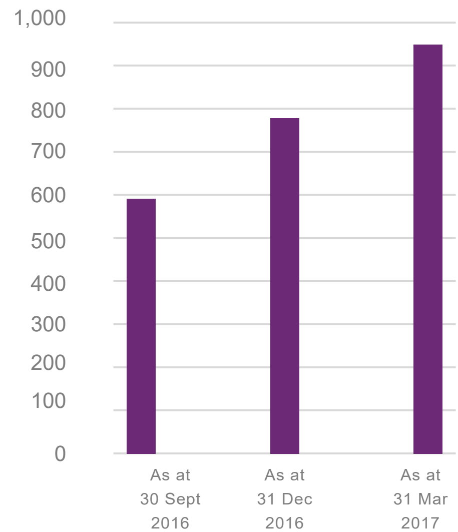
Increase in number of providers over time

As at 31 March 2017, there were 947 registered service providers of which 335 were individual/sole trader operated business while the remaining 612 providers were registered a company/organisation

0.3
AVERAGE NEW PROVIDERS PER PARTICIPANT

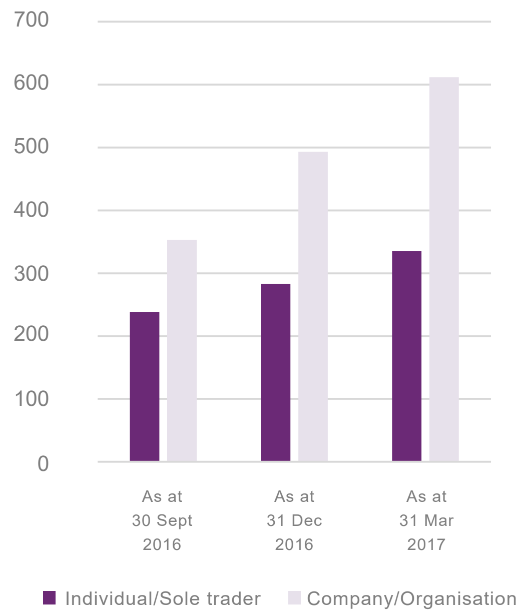
1.2
AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

Approved providers over time



The number of approved service providers increased by 22% from 776 to 947

Type of provider



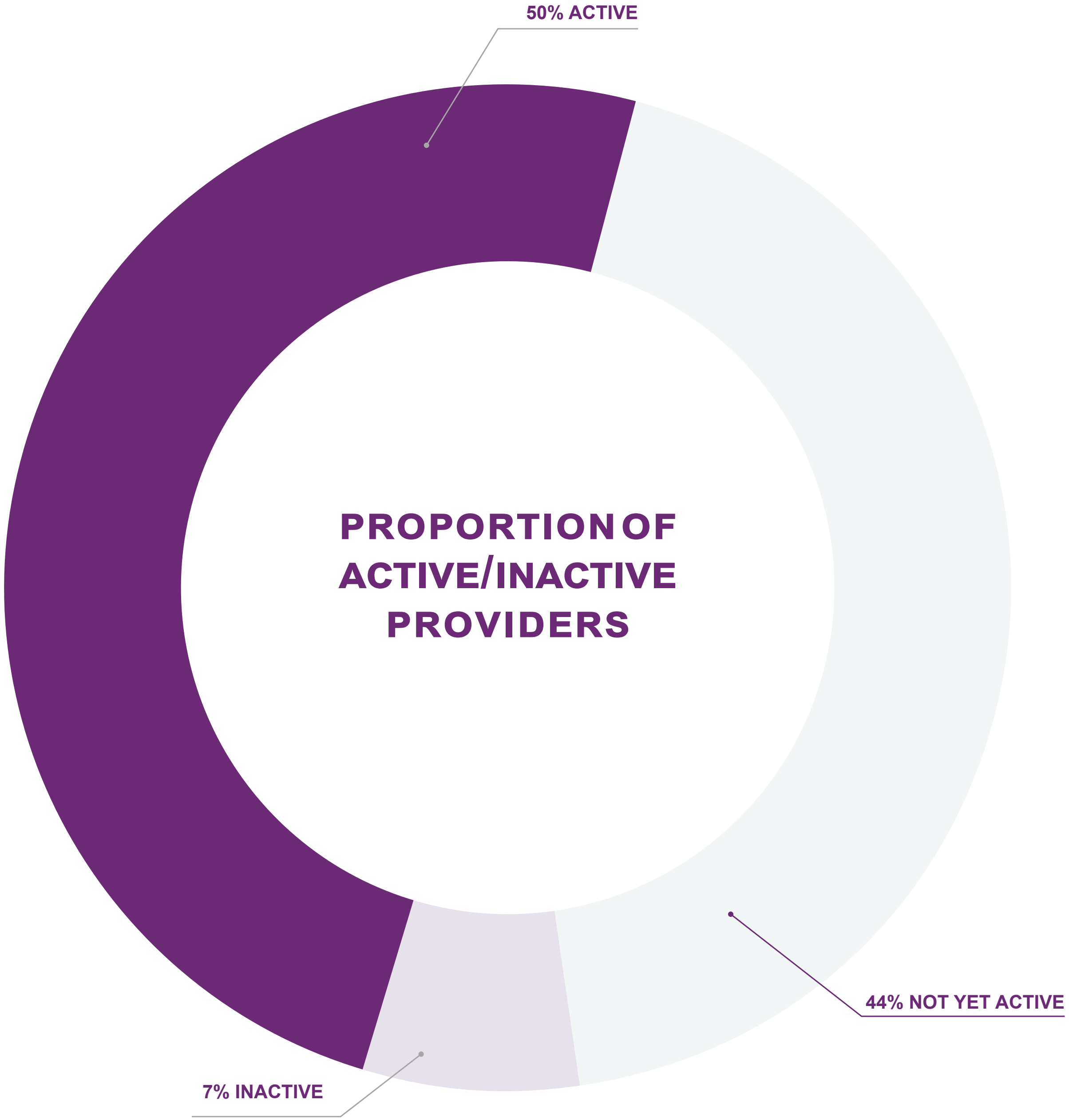
35% of approved service providers are individual/sole traders

Approved providers

Change in the activity status of providers

As at 31 March 2017 50% providers were active in the last quarter, 44% were yet to have evidence of activity and 7% were inactive. Of the overall stock of providers, 321 began delivering new supports in the quarter.

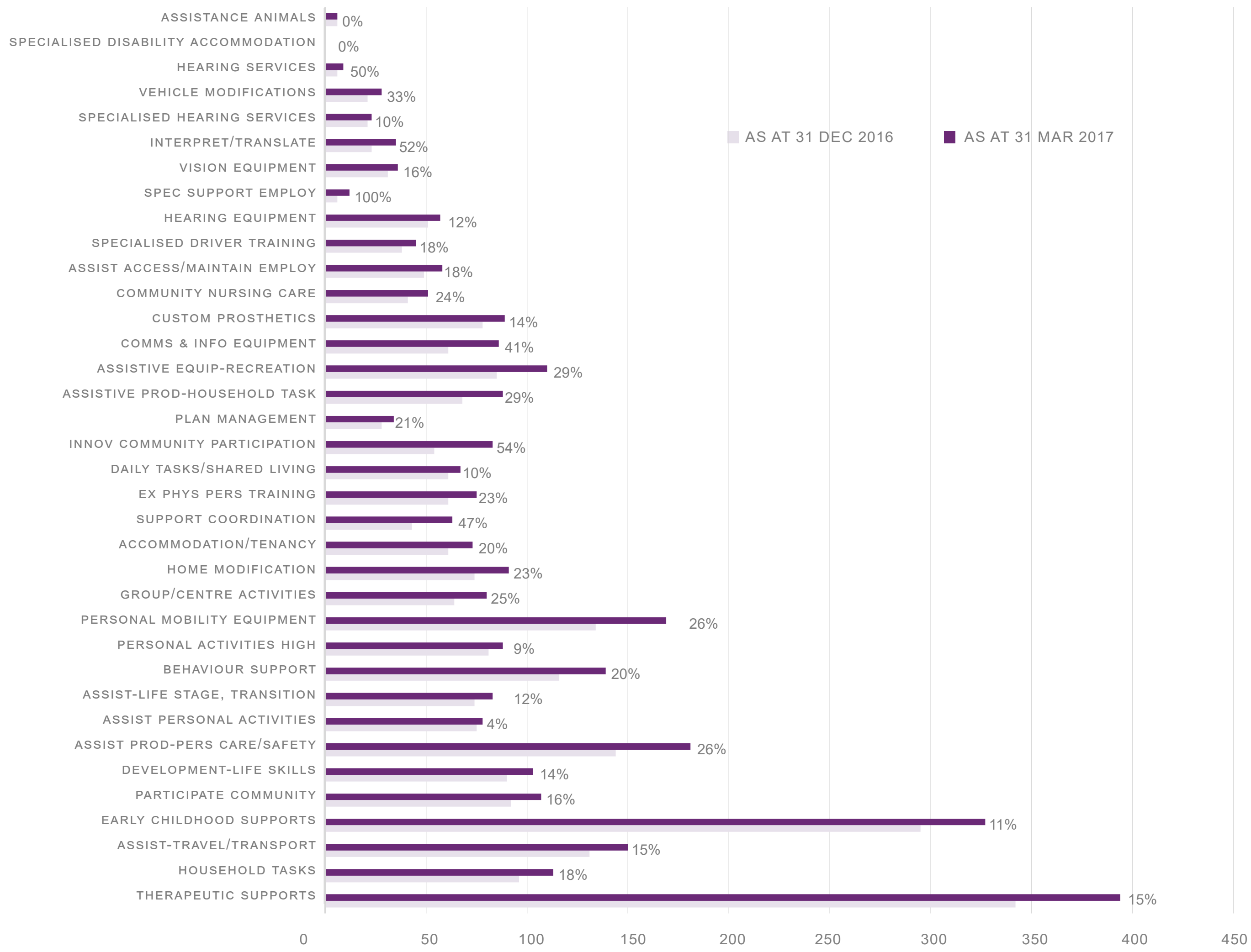
321
NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS



Registration groups

The increase in approved providers from 31 December 2016 to 31 March 2017 varies by registration group.

Approved providers by registration group

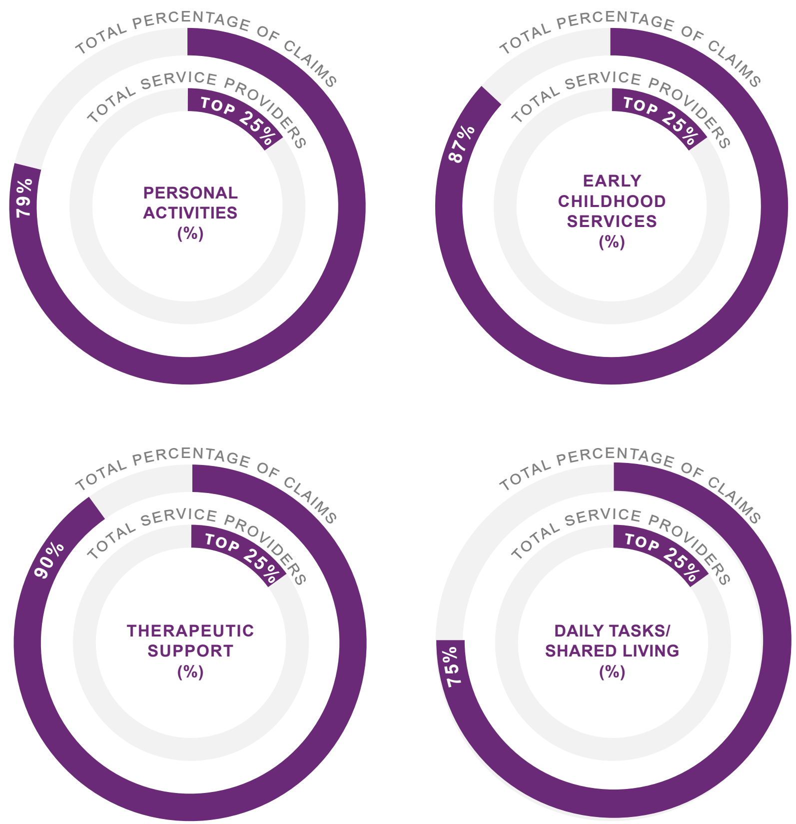


Therapeutic supports has seen a 15% increase in number since last quarter.

Market share of top providers

70-90% of payments made by the NDIA are received by 25% of providers.

Market share of the top 25% of providers by registration group



25% of providers have received 79% of payments during Q3 2016-17 for personal activities.

PART 5

Information, linkages and capacity building

Information, linkages and capacity building was covered in the national version of the COAG report.

PART 6

Mainstream interface

89% of active participants with approved plans access mainstream services.

Mainstream interface

89% of active participants with approved plans access mainstream services. Participants are accessing mainstream services predominantly for health and wellbeing, lifelong learning and daily activities.

89% of active participants are accessing mainstream supports

Main participant profile group

9% DAILY ACTIVITIES

17% HEALTH AND WELLBEING

46% LIFELONG LEARNING

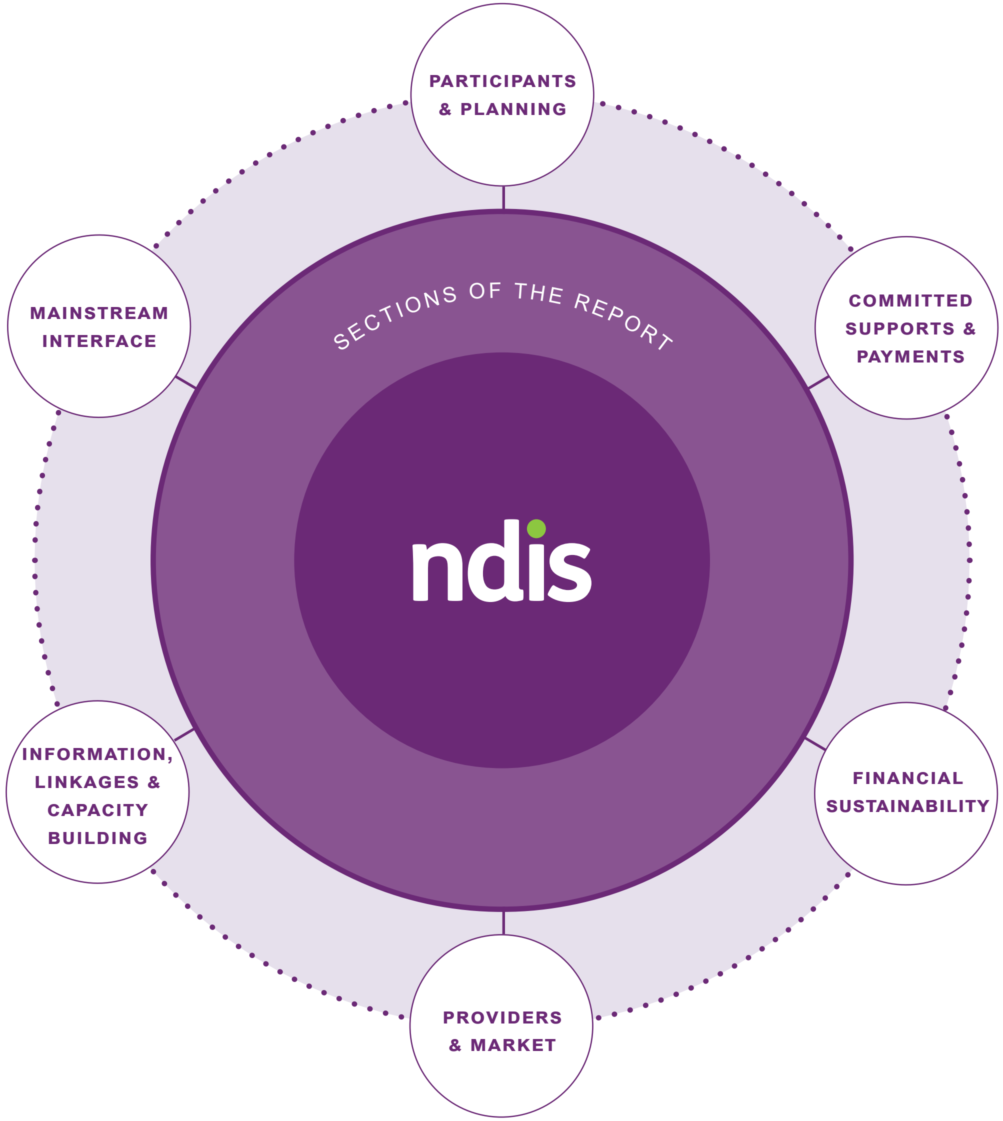
COAG

Disability Reform Council
Performance Report

Tasmania - Appendix - 31 March 2017

Overview

This report is the third quarterly report during the NDIS Transition period, which commenced on 1st July 2016.



Summary

Participants and Planning

232 additional participants with plans this quarter and 0 children referred to the ECEI gateway.

97% of the bilateral estimate has been met at 31 March 2017, since Scheme inception.

Committed supports and payment

$0.3 billion of supports has been committed to 1,877 participants. This is a cumulative figure and represents all funding committed to participants since they entered the Scheme. That is, the cost is distributed across multiple financial years.

$0.14 billion has been paid to providers & participants since 1 July 2013.

Overall 56% of committed supports were utilised in 2013-14, 71% of committed supports were utilised in 2014-15 and 73% in 2015-16. 2016-17 experience is still emerging.

Providers and Market

616 approved providers.

70-90% of payments made by the NDIA are received by 25% of providers.

25% of service providers are individual/sole traders.

Mainstream Interface

88% of active participants with a first plan approved from 1 July 2016 access mainstream services.

PART 1

Participants and Planning

As the transition phase to full scheme continues, the NDIS in Tasmania continues to grow with 232 additional participants with approved plans this quarter.

Participants & Planning

The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by the Tasmanian and Commonwealth governments.

Key Statistics

335
ACCESS DECISIONS IN 2016-17 Q3

232
FIRST PLANS APPROVED IN 2016-17 Q3

0
CHILDREN WITH A CONFIRMED ECEIGATEWAY REFERRAL

97%
OF BILATERAL ESTIMATE MET

26%
OF PARTICIPANTS WITHANAPPROVED PLAN ARE CHILDREN AGED 7-14 YEARS

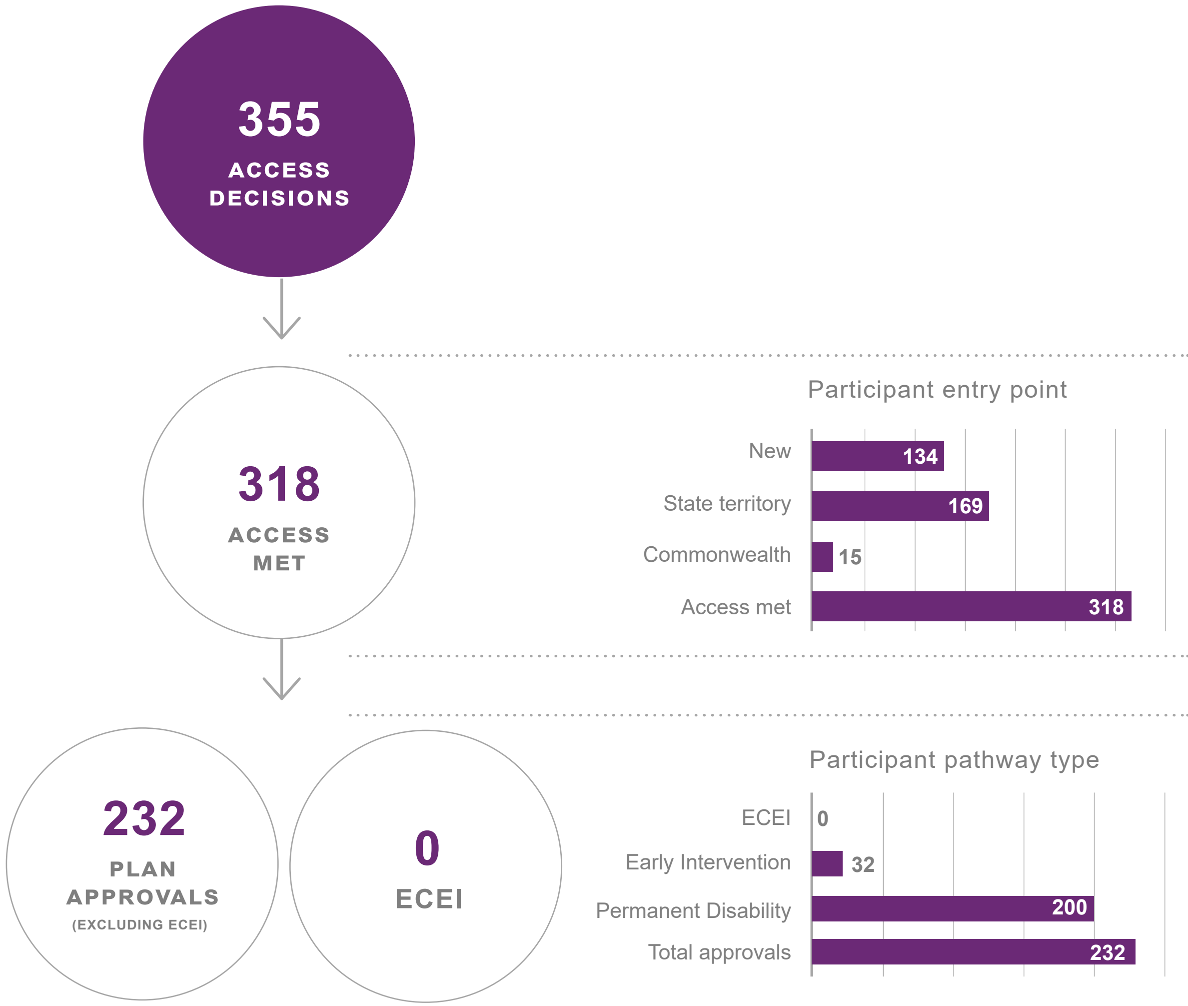
48%
OF PARTICIPANTS WITH AN APPROVED PLAN HAVE A REPORTEDPRIMARY DISABILITY OF INTELLECTUAL DISABILITY

Quarterly intake

2016-17 Q3.

Fifty-three percent (53%) of participants determined 'eligible' in this period had transitioned from an existing State/Territory program. Overall, since 1 July 2013, there have been 2,262 access decisions, and 1,877 participants have an approved plan (including children in the ECEI gateway).

Ninety percent (90%) of decisions met the criteria of the Act (referred to as an 'eligible' decision. This is consistent with last quater.

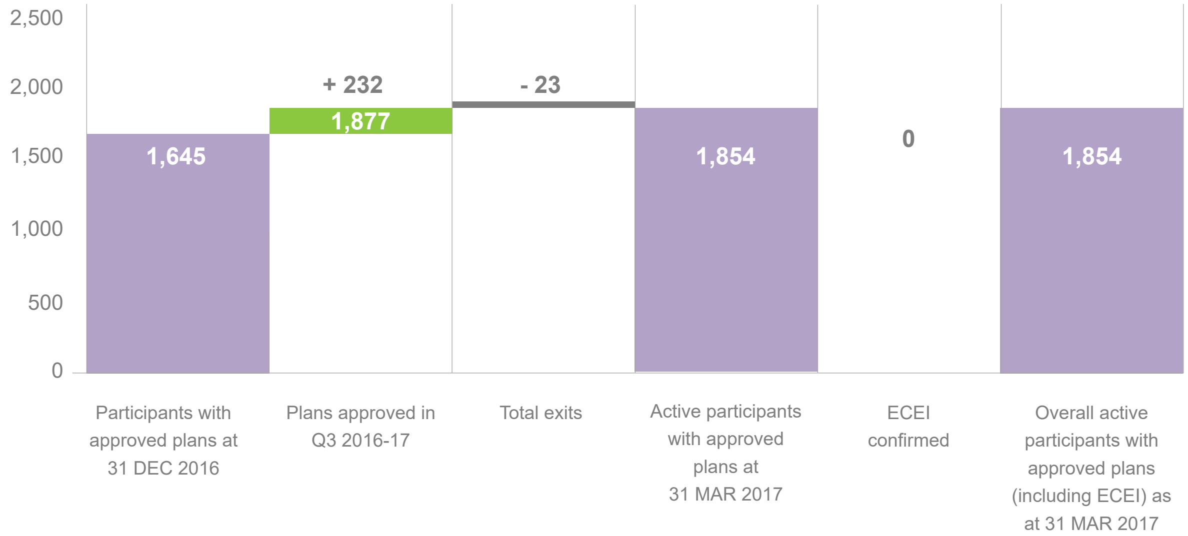


Quarterly intake detail

Plan approvals 2016-17 Q3.

Plan approval numbers since 1 July 2016 have increased from 1,645 at the end of 2016-17 Q2 to 1,877 by the end of 2016-17 Q3. This is an increase of 232 approvals. Additionally there were 0 children with a confirmed ECEI referral and 23 exits bringing overall number to 1,854 (including ECEI).

Change in plan approvals between Q2 and Q3 2016-17



Plan reviews increased from 369 in the previous quarter to 436 in 2016-17 Q3. These figures relate to all participants who have entered the scheme (including transition), not just participants who entered the scheme in Q3 of 2016-17.

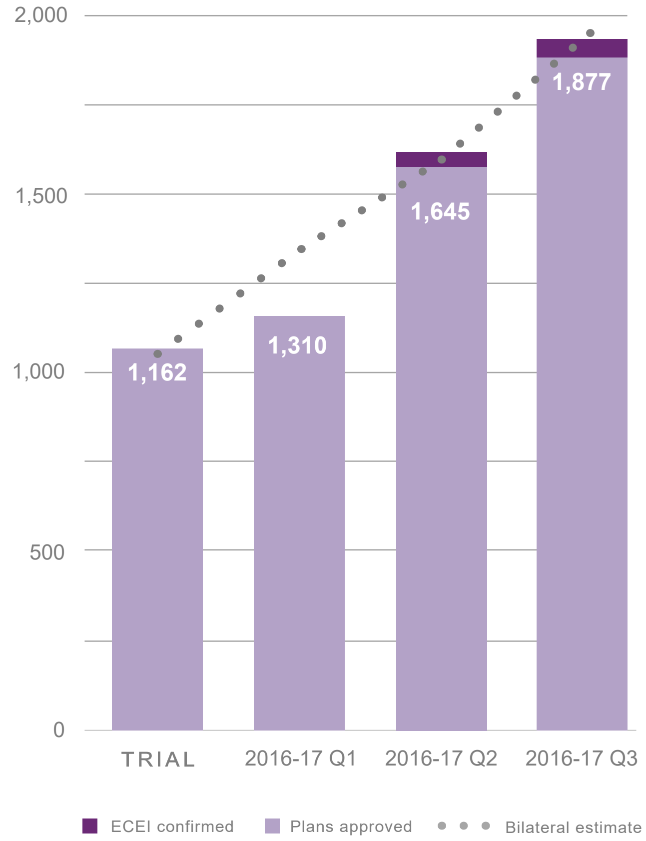
Cumulative position

Plan approvals to 31 March 2017.

By the end of Q3, the cumulative total number of participants receiving support was 1,877 (including 0 children supported through the ECEI gateway). In addition, 260 participants were awaiting a plan at 31 March 2017.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimates by quarter



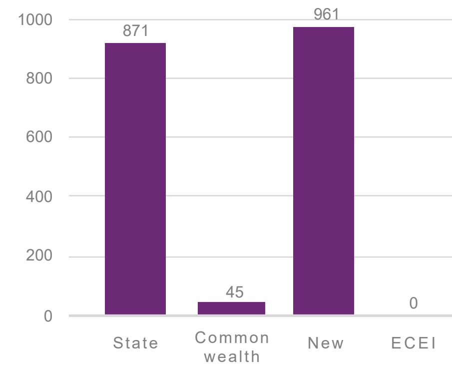
97%
of the bilateral estimate

232
plan approvals in 2016-17 Q3

1,877
plan approvals to date; 1,877 including ECEI confirmed

0
ECEI referrals confirmed in gateway

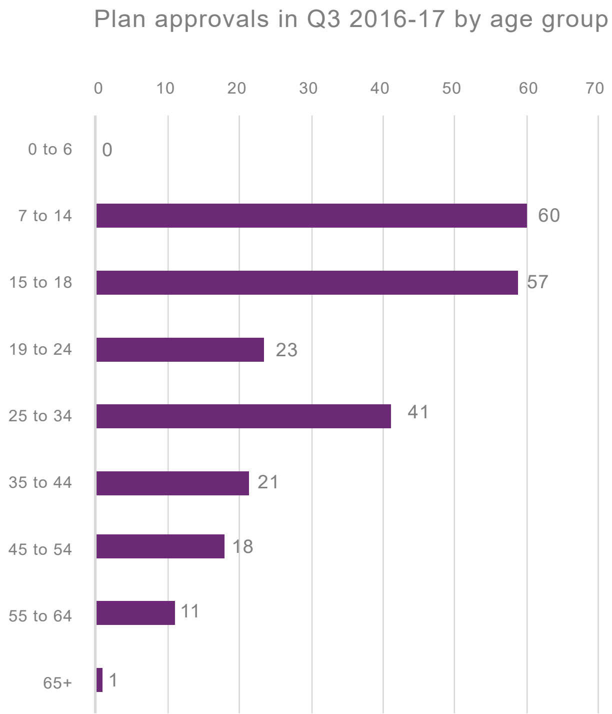
Plan approvals by participant referral pathway

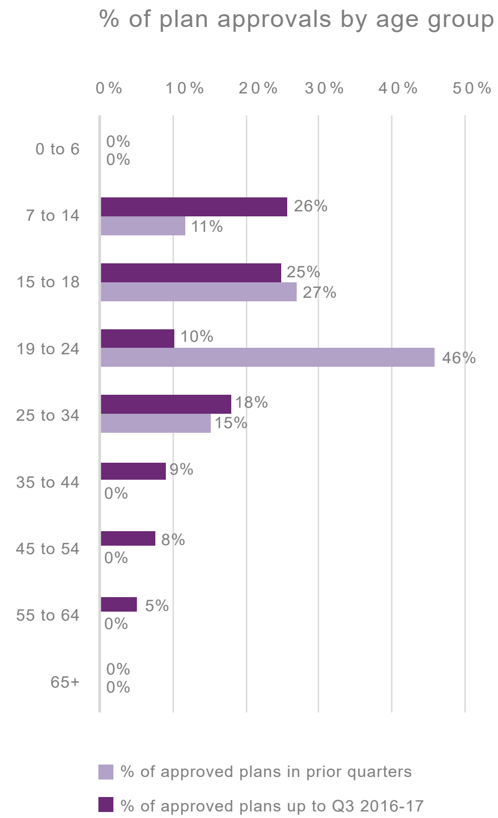


Participant profiles

Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

Around 26% of participants entering in the current quarter are children aged 7-14 years. This is consistent with previous experience.



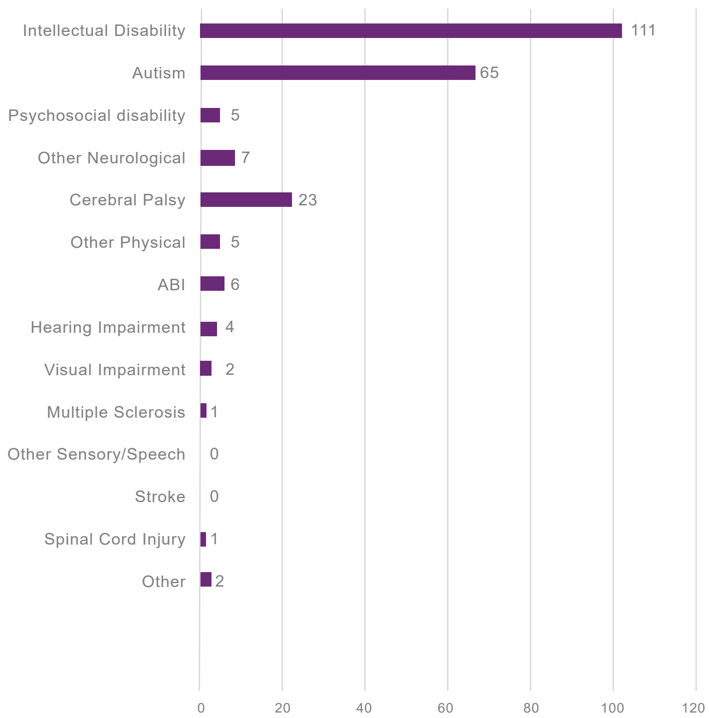


Participant profiles

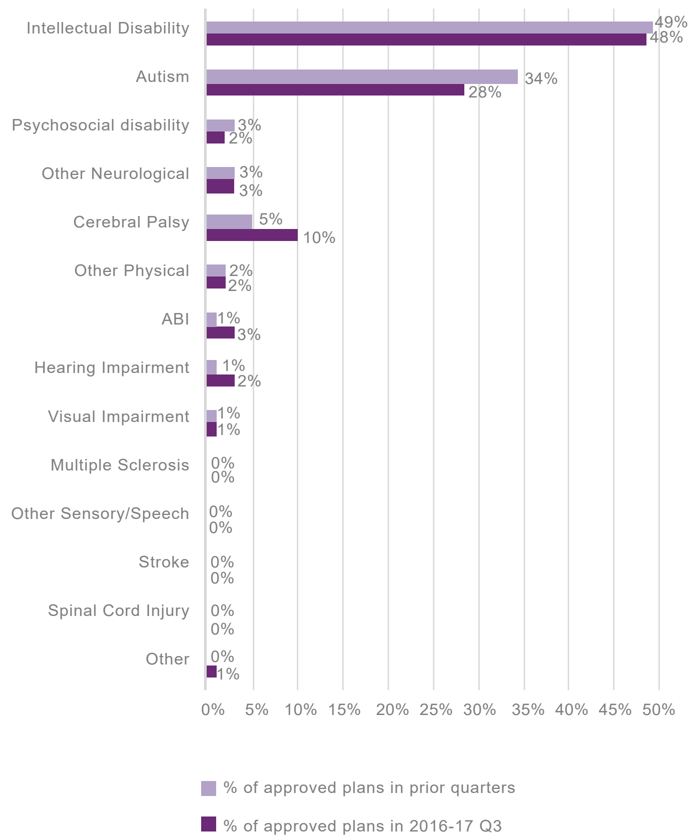
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

48% of participants entering in the current quarter have a primary disability group of Intellectual disability. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by primary disability group



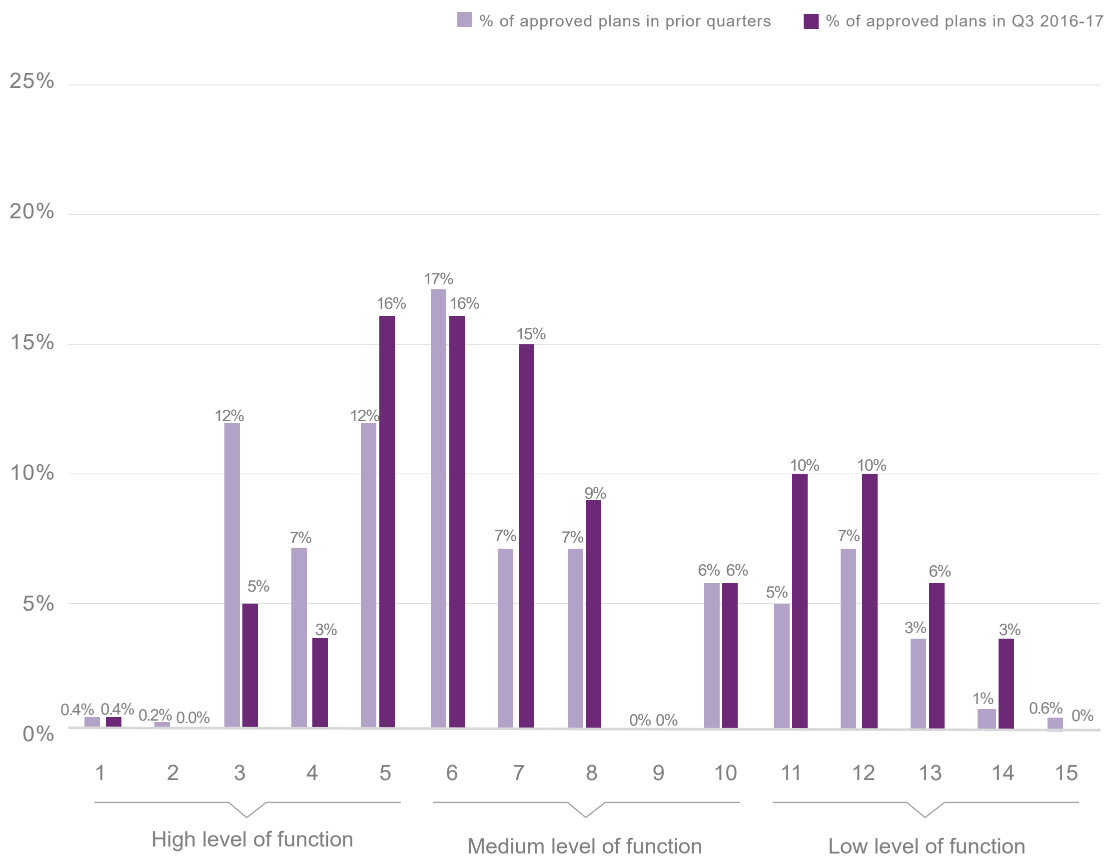
% of plan approvals by primary disability



Participant profiles

Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

For participants with a plan approval in the current quarter, around 50% have a level of function between 4 and 7 (moderate to high levels of function). 29% of participants with approved plans have low level of function (level 11 and above). This result is influenced by the phasing schedule.



Participant profiles

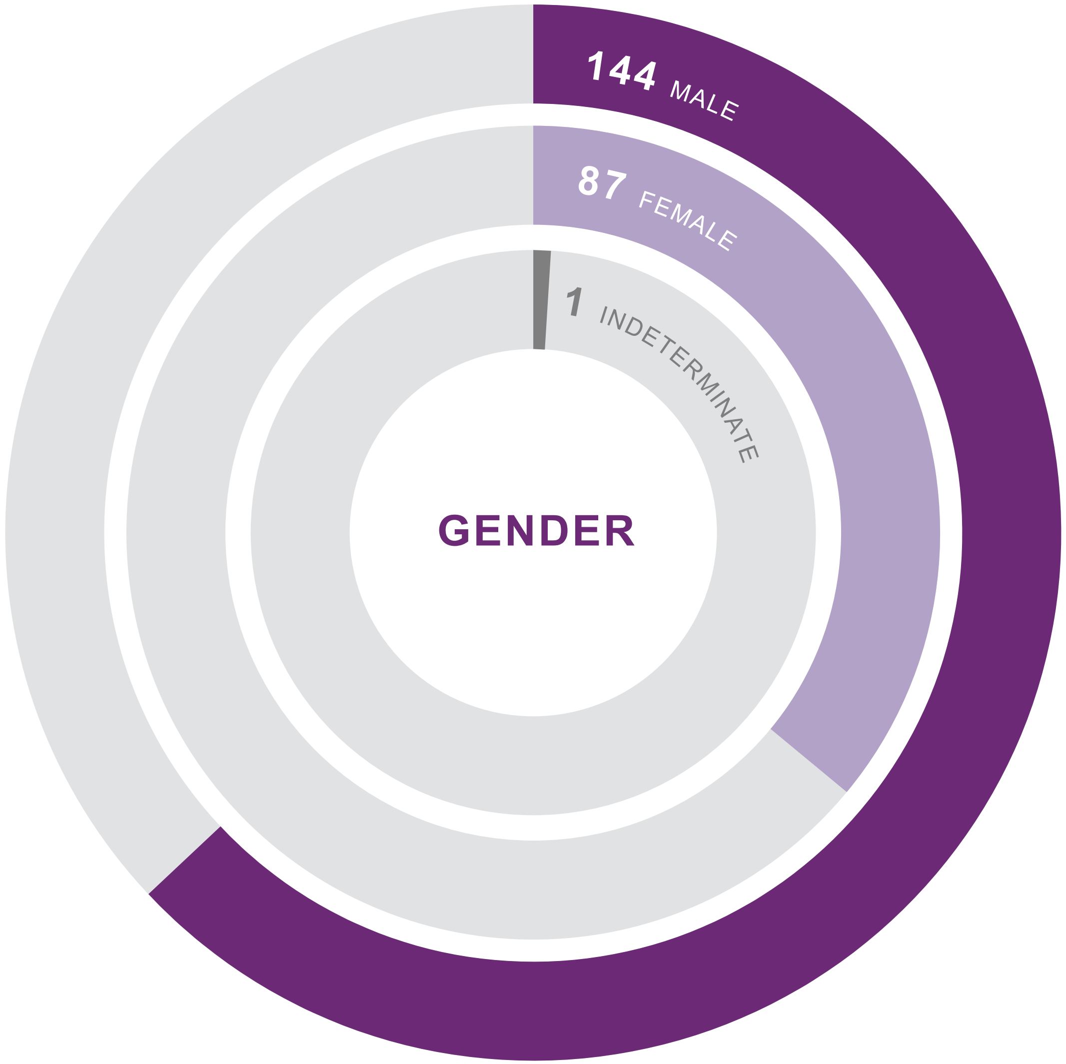
Demographic profile of participants with a plan approved in Q3 2016-17.

Aboriginal & Torres-Strait Islander Status

Aboriginal & Torres-Strait	**13**
Not stated	**4**

Young people in residential aged care (YPIRAC) status

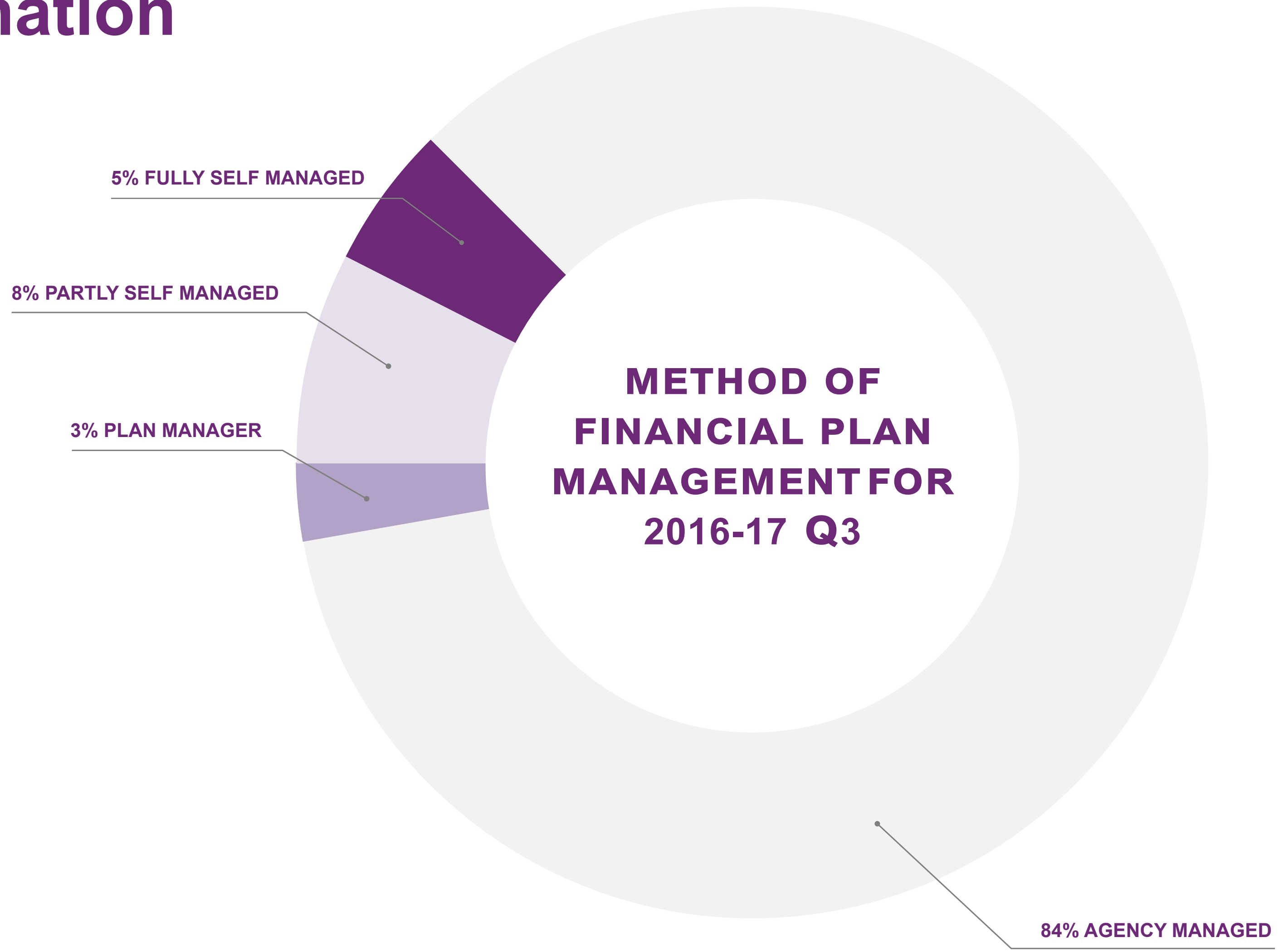
YPIRAC	**0**
Not YPIRAC	**232**



Plan management
Support Co-ordination

Support co-ordination for 2016-17 Q3.

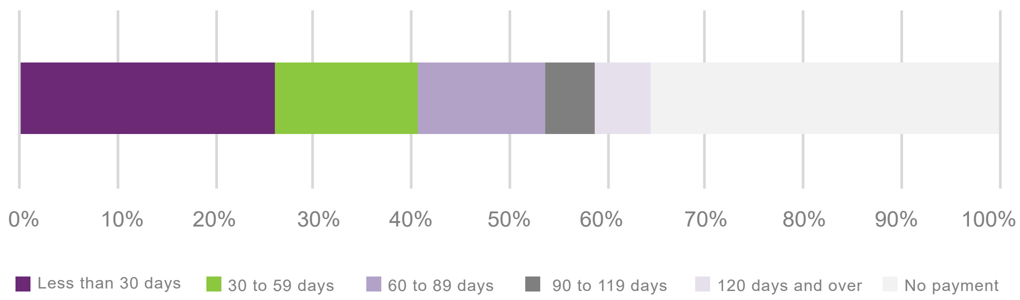
Support co-ordination
53%



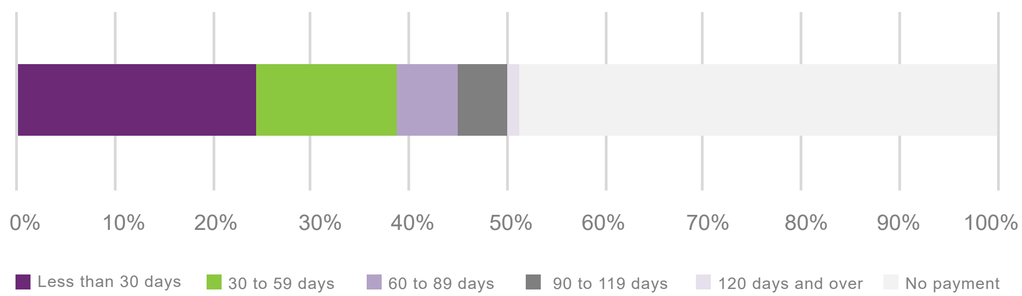
Plan activation

Plan activation refers to the amount of time between plan approval and the commencement of service. Fifty-one percent of plans approved in Quarter 1 were activated within 90 days of approval and 42% of plans approved in Quarter 2 were activated within 90 days of approval.

Duration to Plan activation by 2016-17 Q1 of first plan approval



Duration to Plan activation by 2016-17 Q2 of first plan approval



Given that plans approved in Quarter 3 are relatively new, it would be too early to examine the duration to plan activation for these plans and hence these have excluded from the charts to the right.

Participant outcomes

Number of questionnaires completed in the first three quarters for 2016-17 by Short Form Outcomes Framework (SFOF) version.

Baseline outcome measures were collected for participants receiving their first plan in the last three quarters. On the whole, participants want more choice and control in their life, have low levels of employment, and have low levels of community participation. Participation rates for mainstream education, training and skill development were also low. Most participants were happy with their current home.

Baseline outcomes were also collected on families and carers. Many reported that they would like to work more than they do and also see family and friends more often.

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires
Participant 0 to school	0	0	0	0
Participant school to 14	21	206	86	31
Participant 15 to 24	110	111	52	273
Participant 25 and over	16	15	90	121
Total participant	**147**	**332**	**228**	**707**
Family 0 to 14	20	191	75	286
Family 15 to 24	61	63	11	135
Family 25 and over	0	0	0	0
Total family	**81**	**254**	**91**	**426**
Total	228	586	319	1,133

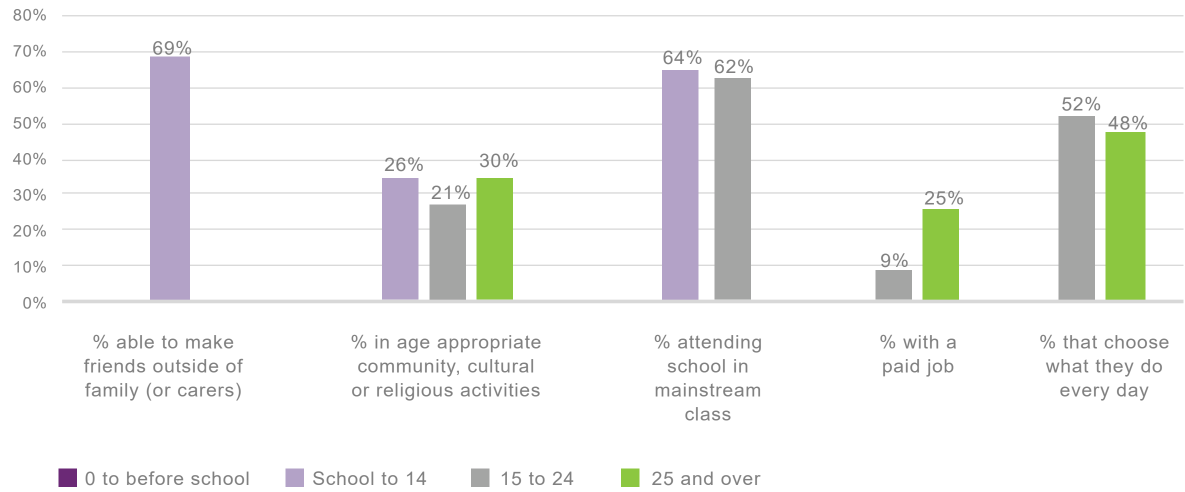
Participant outcomes

Key measures on baseline social, economic and independence outcomes

For the school to 14 group, 69% of the participants entering the scheme this quarter reported being able to make friends outside of their family or carers. Participation in age appropriate community, cultural or religious activites was highest among the 25 and over group with 30%.

Around 25% of 25+ year olds had a paid job.

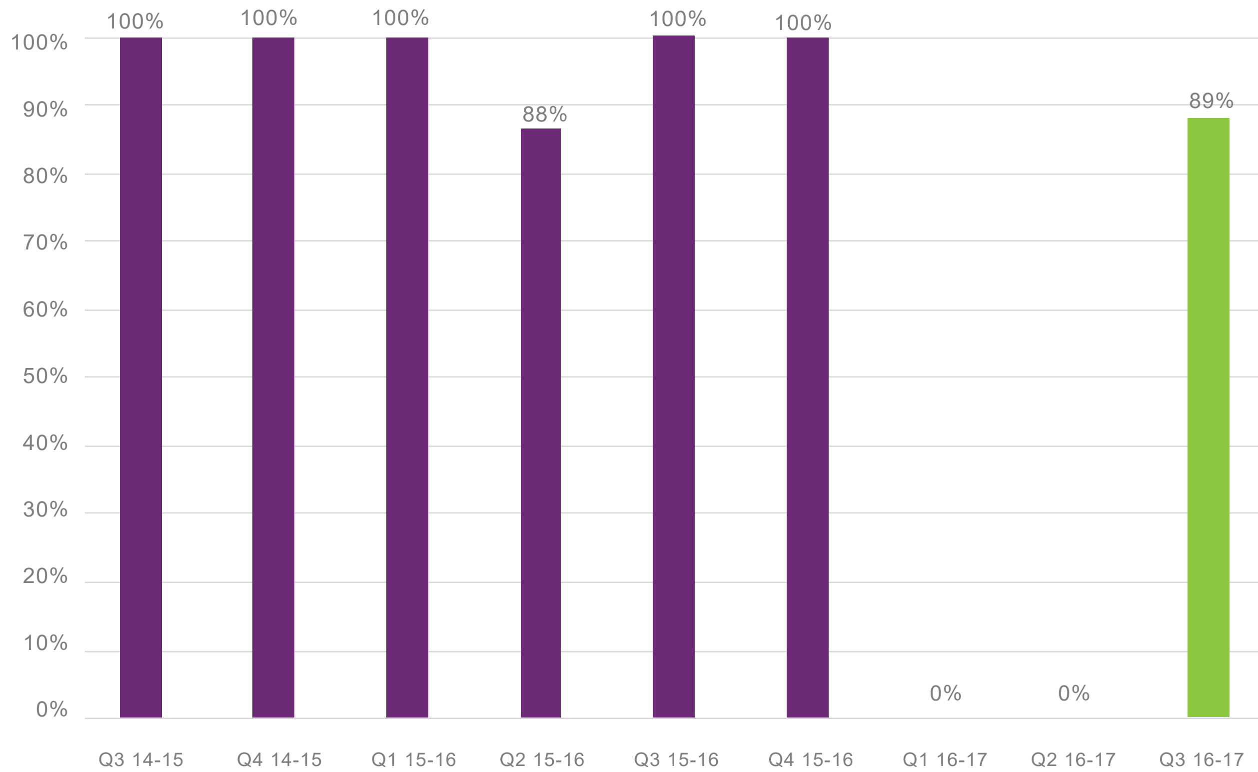
Selected key indicators for participants



Participant satisfaction

89% of participants rated their satisfaction with the Agency as either good or very good in the current quarter.

Proportion of participants describing satisfaction with the agency as good or very good – by quarter



Participation satisfaction continues to be high, but has dropped during transition, compared with the trial site experience.

PART 2

Committed support and payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to $0.3 billion (including support periods in the future), of which $0.14 billion has been paid.

Committed support and payments

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$0.3 BILLION OF SUPPORTS HAS BEEN COMMITTED TO 1,877 PARTICIPANTS

$0.14 BILLION HAS BEEN PAID TO PROVIDERS & PARTICIPANTS

OVERALL 56% OF COMMITTED SUPPORTS WERE UTILISED IN 2013-14, 71% OF COMMITTED SUPPORTS WERE UTILISED IN 2014-15 AND 73% IN 2015-16. 2016-17 EXPERIENCE IS STILL EMERGING.

Committed support and payments

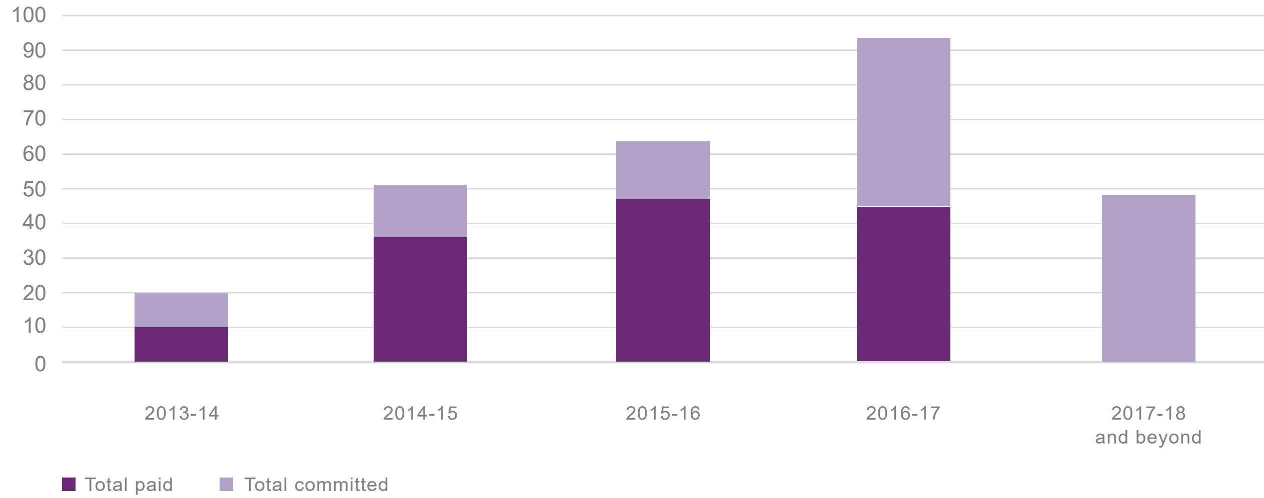
Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $0.3 billion that has been committed in participant plans, $0.14 billion has been paid to date.

In particular, for supports provided in:
2013-14 – $10.1m has been paid
2014-15 – $36.7m has been paid
2015-16 – $48.1m has been paid
2016-17 to date – $43.6m has been paid

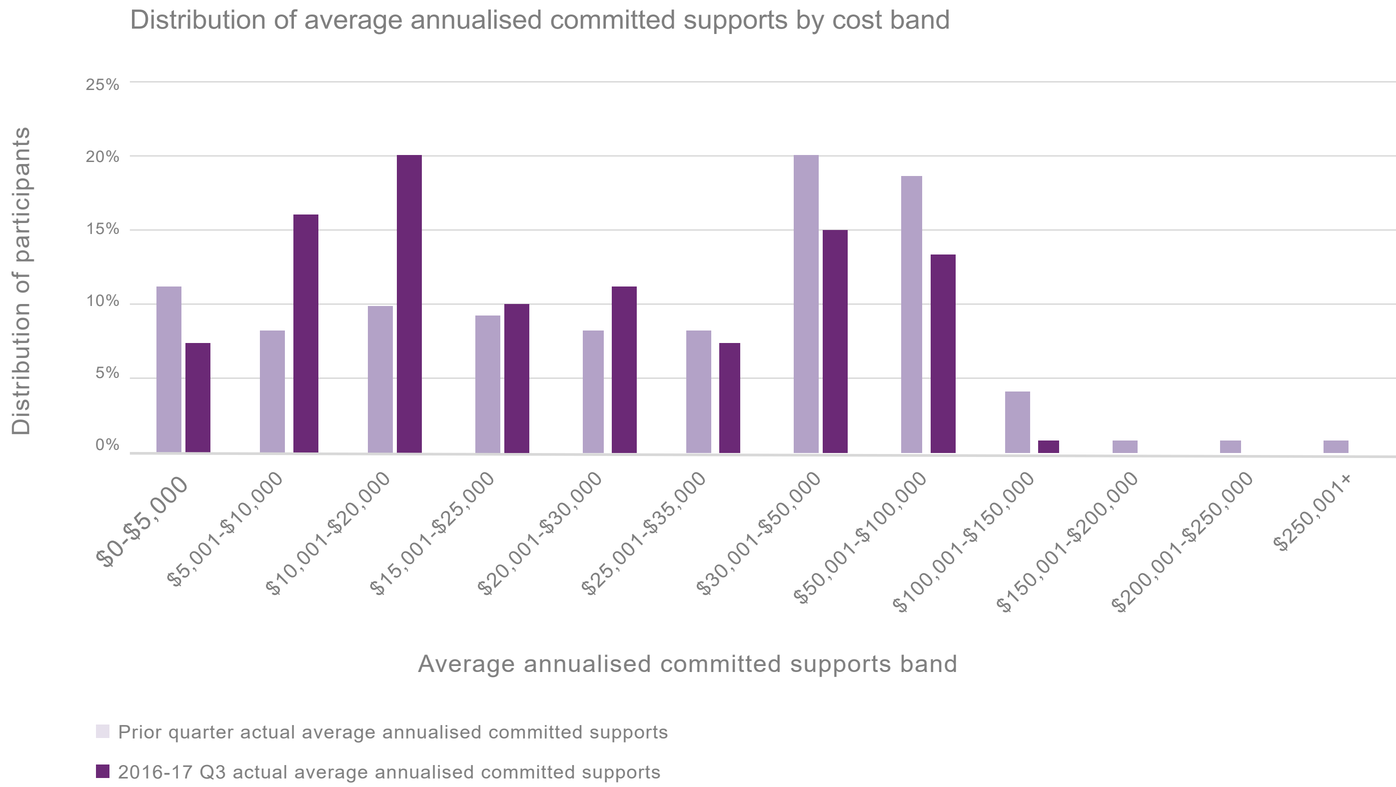
Committed and paid by expected support year

$Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	18.2	51.9	65.6	94.6	49.3	279.7
Total paid	10.1	36.7	48.1	43.6	-	138.6



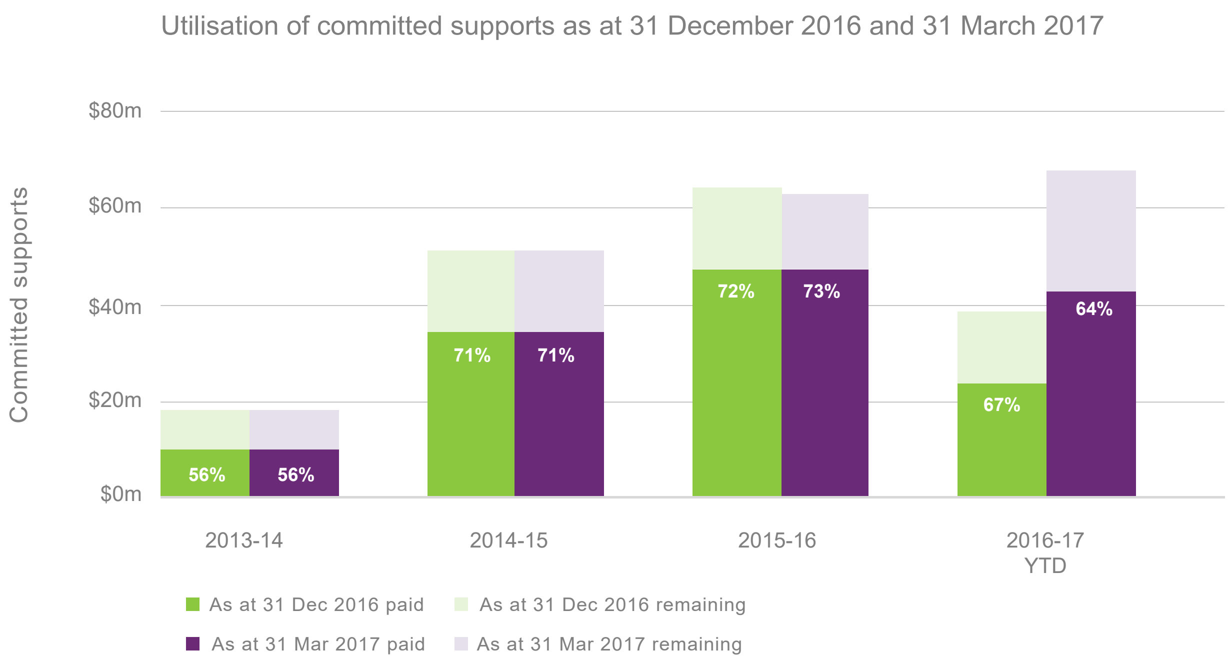
Committed support and payments

A higher proportion of participants with first plan approvals in the third quarter 2016-17 have average annualised committed supports between $5,000 - $20,000 compared with participants who entered in prior quarters.



Committed support and payments

Utilisation of committed supports by year that the support was expected to be provided as at 31 December 2016, compared with 31 March 2017.



The utilisation of committed supports has increased for supports provided in 2015-16 and 2016-17 YTD.

PART 3

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG report.

PART 4

Providers and Markets

The scale and extent of the market continues to grow, with a 21% increase in the number of providers during the quarter to 616

Providers and Markets

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- To provide supports to NDIS participants, a service provider is required to register and be approved by the NDIA.
- Providers register with the NDIS by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide
- Providers are approved to deliver disability supports and services to participants of the NDIS if they have at least one registration group approved

How providers interact with participants

- NDIS participants have the flexibility to choose the providers who support them
- Providers are paid for disability supports and services provided to the participants

Key Statistics

616
APPROVED PROVIDERS

70-90%
OF PAYMENTS MADE BY THE NDIA ARE RECEIVED BY 25% OF PROVIDERS

25%
OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

THERAPEUTIC SUPPORTS HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY ASSISTANCE WITH PERSONAL CARE/SAFETY AND PERSONAL MOBILITY EQUIPMENT

Approved providers

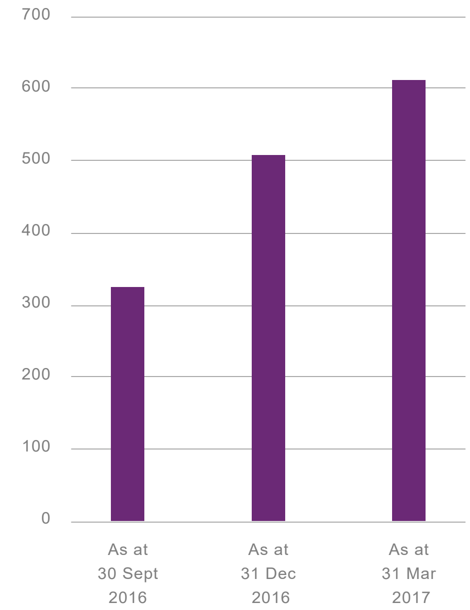
Increase in number of providers over time

As at 31 March 2017, there were 616 registered service providers of which 153 were individual/sole trader operated business while the remaining 463 providers were registered a company/organisation

0.36
AVERAGE NEW PROVIDERS PER PARTICIPANT

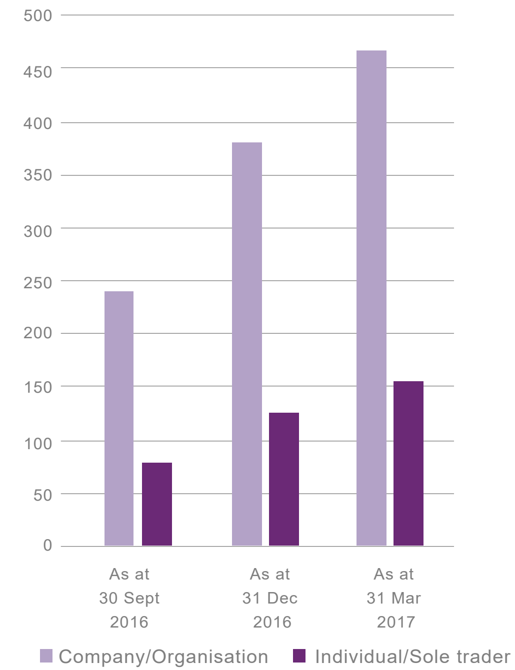
1.35
AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

Approved providers over time



The number of approved service providers increased by 21% from 511 to 616

Type of provider



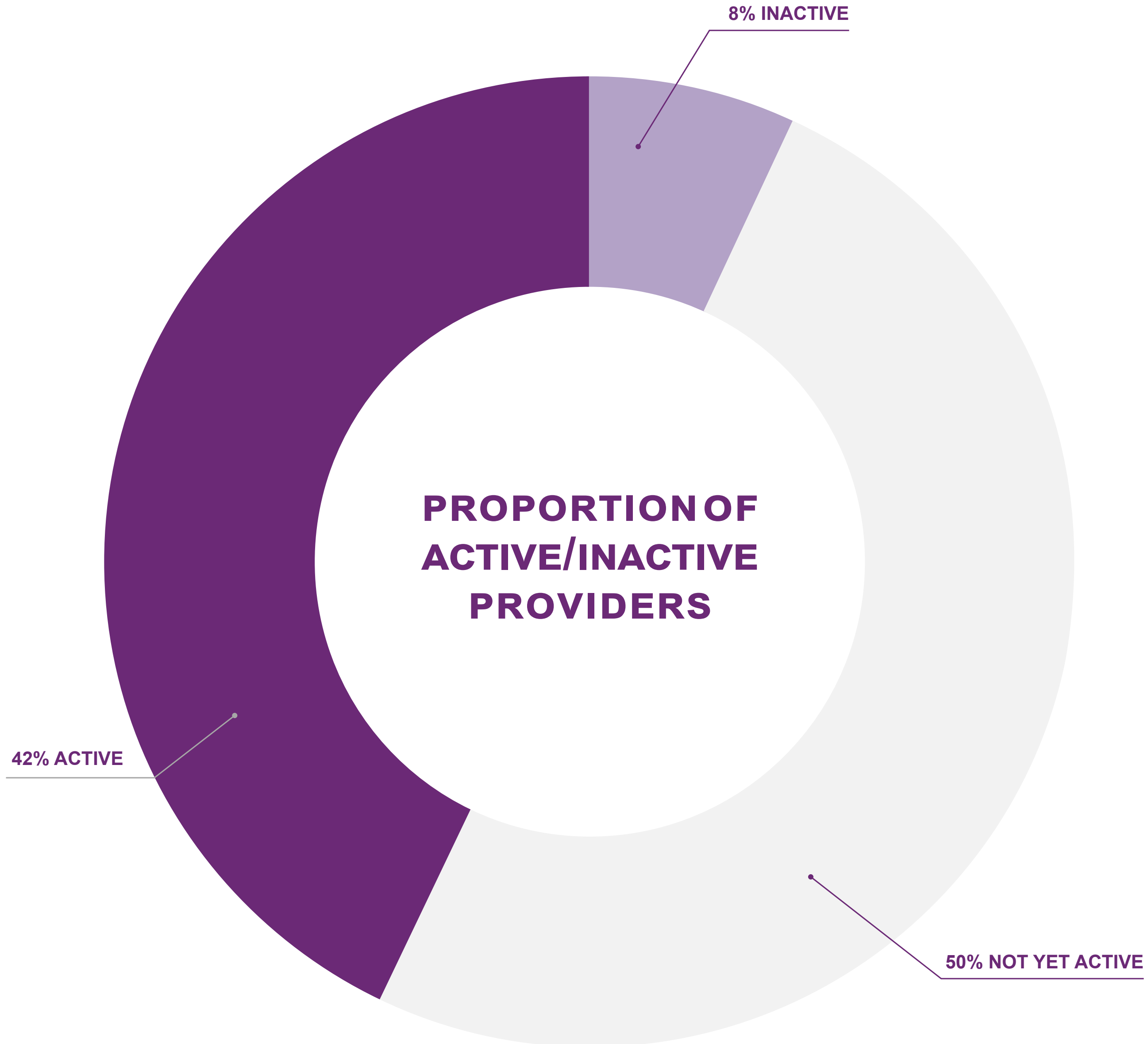
25% of approved service providers are individual/sole traders

Approved providers

Change in the activity status of providers

As at 31 March 2017 42% providers were active in the last quarter, 50% were yet to have evidence of activity and 8% were inactive. Of the overall stock of providers, 108 began delivering new supports in the quarter.

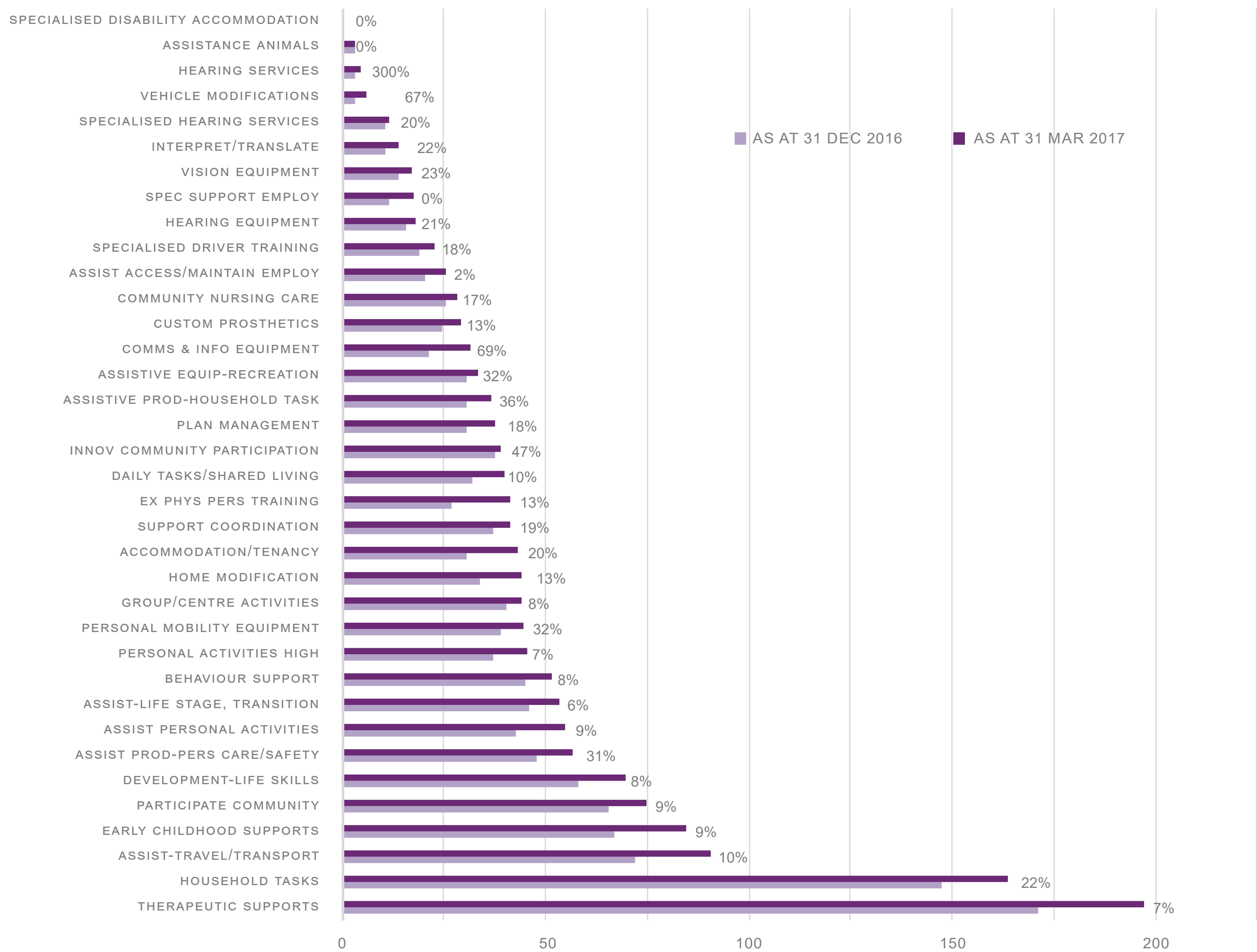
108
NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS



Registration groups

The increase in approved providers from 31 December 2016 to 31 March 2017 varies by registration group.

Approved providers by registration groups



Therapeutic supports has seen a 7% increase in number since last quarter.

Market share of top providers

70-90% of payments made by the NDIA are received by 25% of providers.

Market share of the top 25% of providers by registration group

25% of providers have received 71% of payments during Q3 2016-17 for personal activities.

PART 5

Information, linkages and capacity building

Information, linkages and capacity building was covered in the national version of the COAG report.

PART 6

Mainstream interface

88% of active participants with approved plans access mainstream services.

Mainstream interface

88% of active participants with approved plans access mainstream services. Participants are accessing mainstream services predominately for health and wellbeing, lifelong learning and daily activities.

88% of active participants are accessing mainstream supports

Main participant profile group

8% DAILY ACTIVITIES

52% HEALTH AND WELLBEING

42% LIFELONG LEARNING

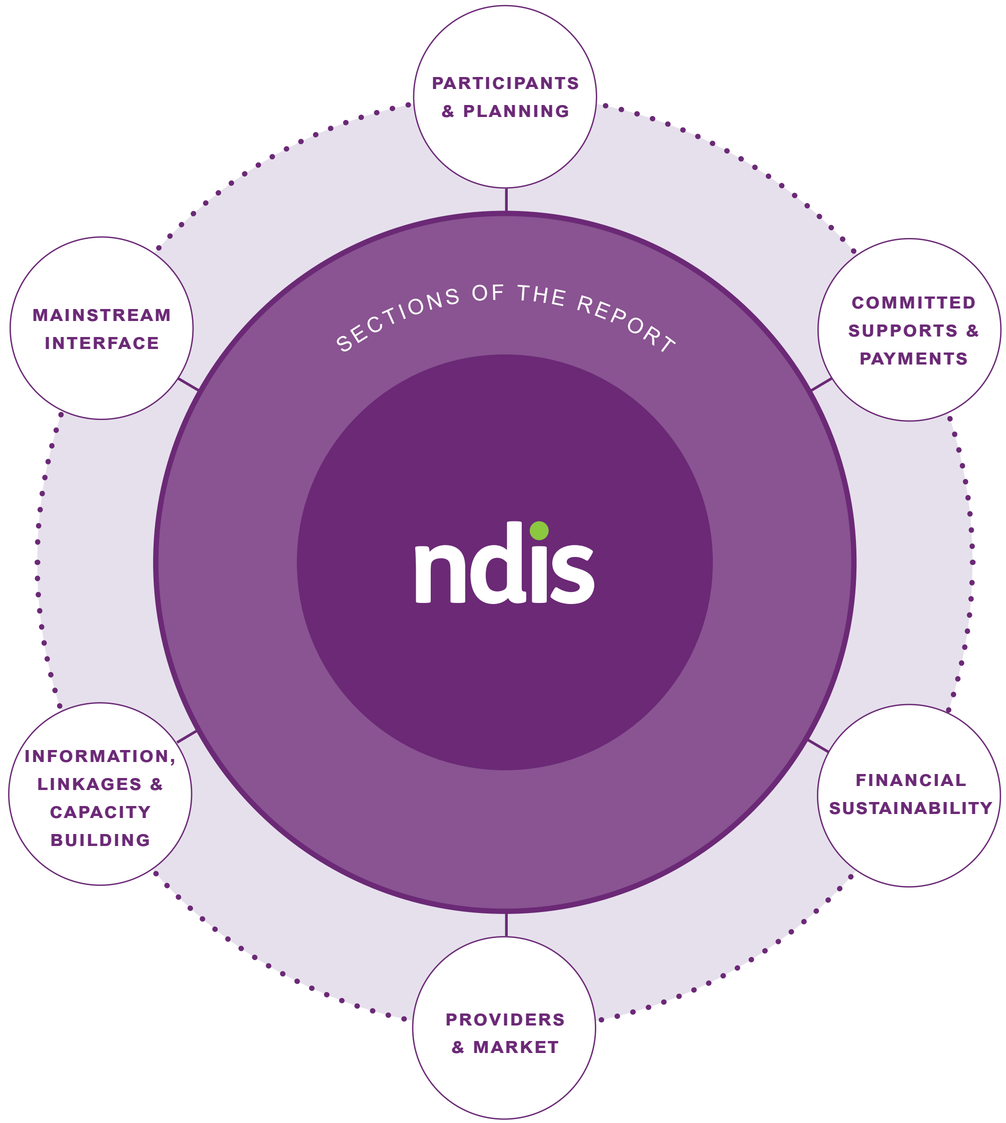
COAG

Disability Reform Council
Performance Report

Australian Capital Territory - Appendix - 31 March 2017

Overview

This report is the third quarterly report during the NDIS Transition period, which commenced on 1st July 2016.



Summary

Participants and Planning

448 additional participants with plans this quarter and 1 child referred to the ECEI gateway. (supported by a NSW ECEI provider).

118% of the bilateral estimate has been met at 31 March 2017, since Scheme inception.

Committed supports and payment

$0.53 billion of supports has been committed to 5,988 participants. This is a cumulative figure and represents all funding committed to participants since they entered the Scheme. That is, the cost is distributed across multiple financial years.

$0.26 billion has been paid to providers & participants since 1 July 2013.

Overall 79% of committed supports were utilised in 2014-15 and 83% of committed supports were utilised in 2015-16. 2016-17 experience is still emerging.

Providers and Market

687 approved providers.

75-90% of payments made by the NDIA are received by 25% of providers.

25% of service providers are individual/sole traders.

Mainstream Interface

79% of active participants with a first plan approved from 1 July 2016 access mainstream services.

PART 1

Participants and Planning

As the transition phase to full scheme continues, the NDIS in ACT continues to grow with 448 additional participants with approved plans this quarter.

Participants & Planning

The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by the ACT and Commonwealth governments.

Key Statistics

575
ACCESS DECISIONS IN 2016-17 Q3

448
FIRST PLANS APPROVED IN 2016-17 Q3

1
CHILD WITH A CONFIRMED ECEIGATEWAY REFERRAL (SUPPORTED BY A NSW ECEI PROVIDER)

118%
OF BILATERAL ESTIMATE MET

17%
OF PARTICIPANTS WITHANAPPROVED PLAN ARE CHILDREN AGED 7-14 YEARS

22%
OF PARTICIPANTS WITH AN APPROVED PLAN HAVE A REPORTEDPRIMARY DISABILITY OF INTELLECTUAL DISABILITY

Quarterly intake

2016-17 Q3.

Three percent (3%) of participants determined 'eligible' in this period had transitioned from an existing State/Territory program. Overall, since 1 July 2013, there have been 7,350 access decisions, and 5,989 participants have an approved plan (including children in the ECEI gateway).

Sixty-one percent (61%) of decisions met the criteria of the Act (referred to as an 'eligible' decision. This is consistent with last quater.

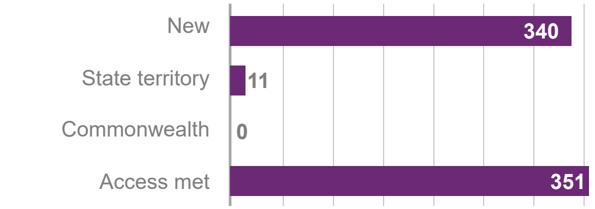
575 ACCESS DECISIONS

351 ACCESS MET

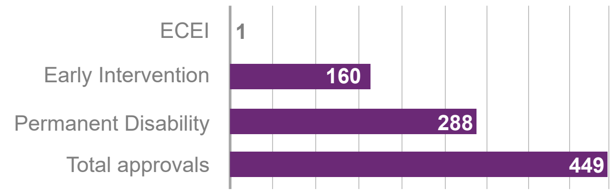
448 PLAN APPROVALS (EXCLUDING ECEI)

1 ECEI

Participant entry point



Participant pathway type



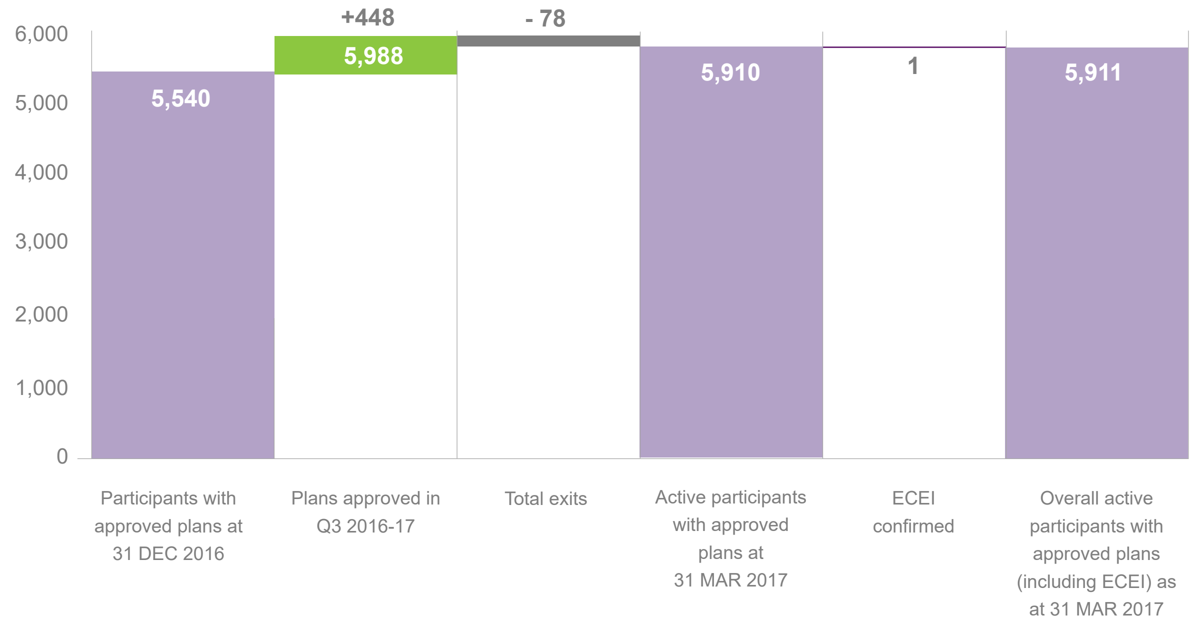
Quarterly intake detail

Plan approvals 2016-17 Q3.

Plan approval numbers since 1 July 2016 have increased from 5,540 at the end of 2016-17 Q2 to 5,988 by the end of 2016-17 Q3. This is an increase of 448 approvals. Additionally there was 1 child with a confirmed ECEI referral and 78 exits bringing overall number to 5,911 (including ECEI).

Plan reviews increased from 1,141 in the previous quarter to 1,044 in 2016-17 Q3. These figures relate to all participants who have entered the scheme (including transition), not just participants who entered the scheme in Q3 of 2016-17.

Change in plan approvals between Q2 and Q3 2016-17



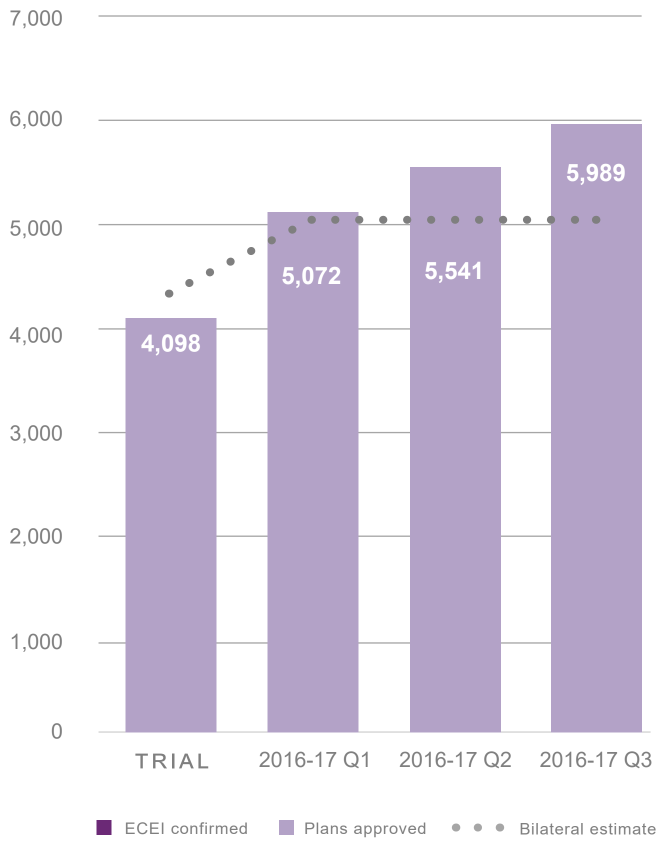
Cumulative position

Plan approvals to 31 March 2017.

By the end of Q3, the cumulative total number of participants receiving support was 5,989 (including 1 child supported through the ECEI gateway). In addition, 365 participants were awaiting a plan at 31 March 2017.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimates by quarter



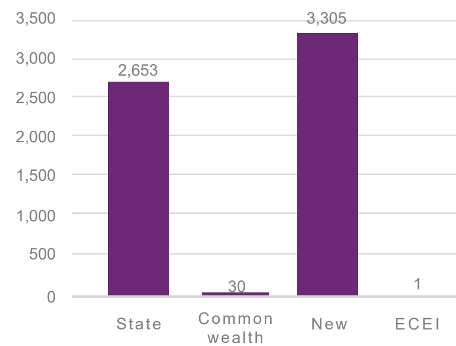
118%
of the bilateral estimate

448
plan approvals in 2016-17 Q3

5,988
plan approvals to date; 5,989 including ECEI confirmed

1
ECEI referrals confirmed in gateway

Plan approvals by participant referral pathway

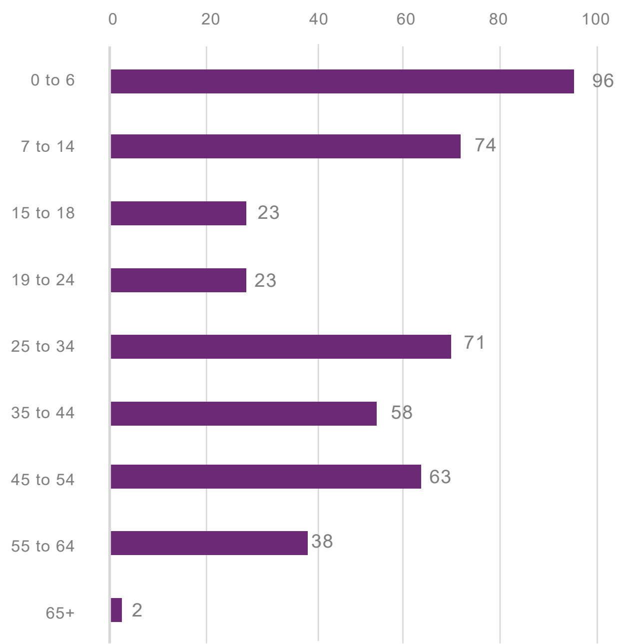


Participant profiles

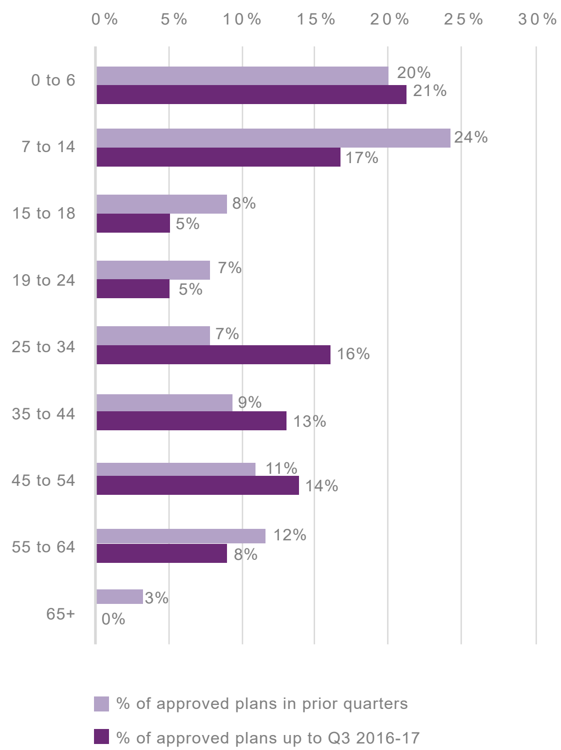
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

Around 17% of participants entering in the current quarter are children aged 7-14 years. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by age group



% of plan approvals by age group

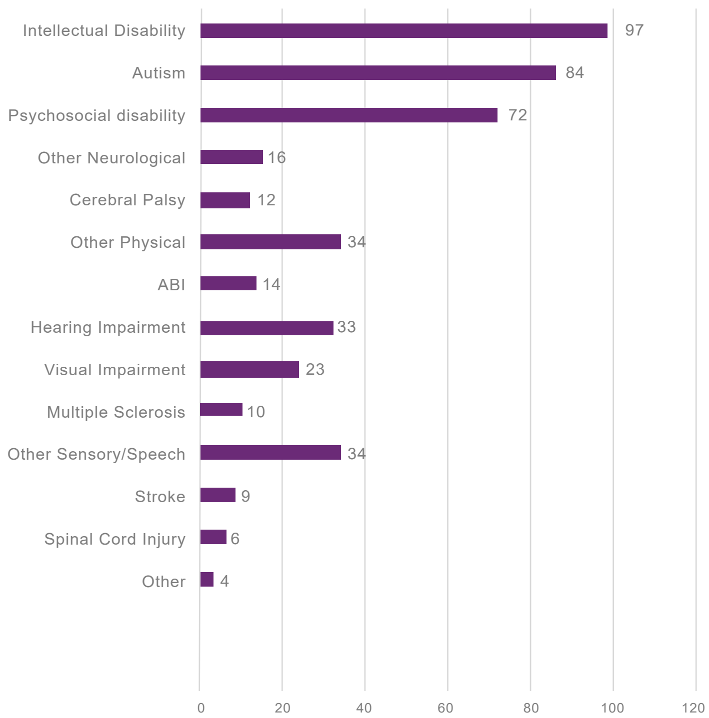


Participant profiles

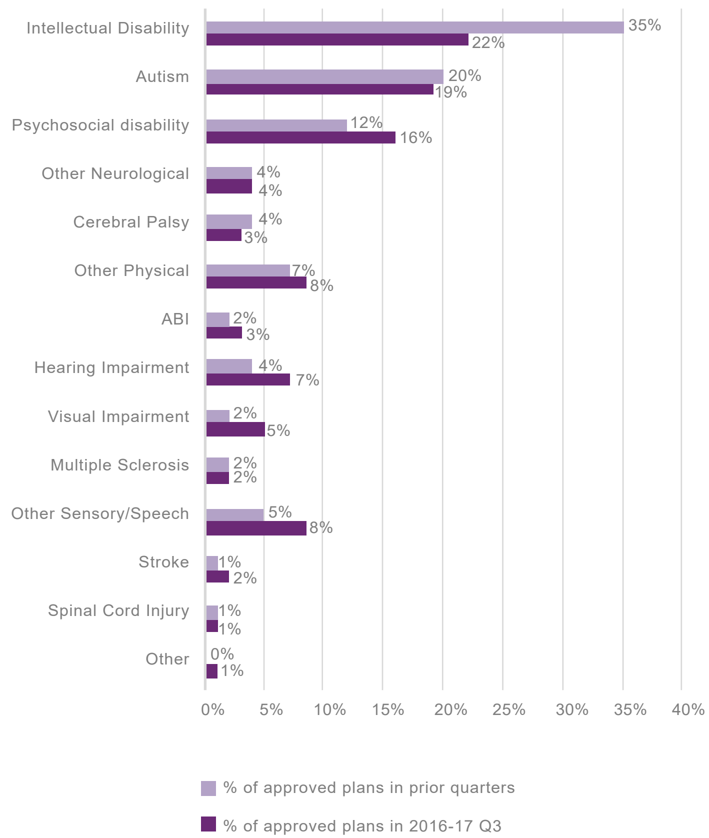
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

22% of participants entering in the current quarter have a primary disability group of Intellectual disability. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by primary disability group



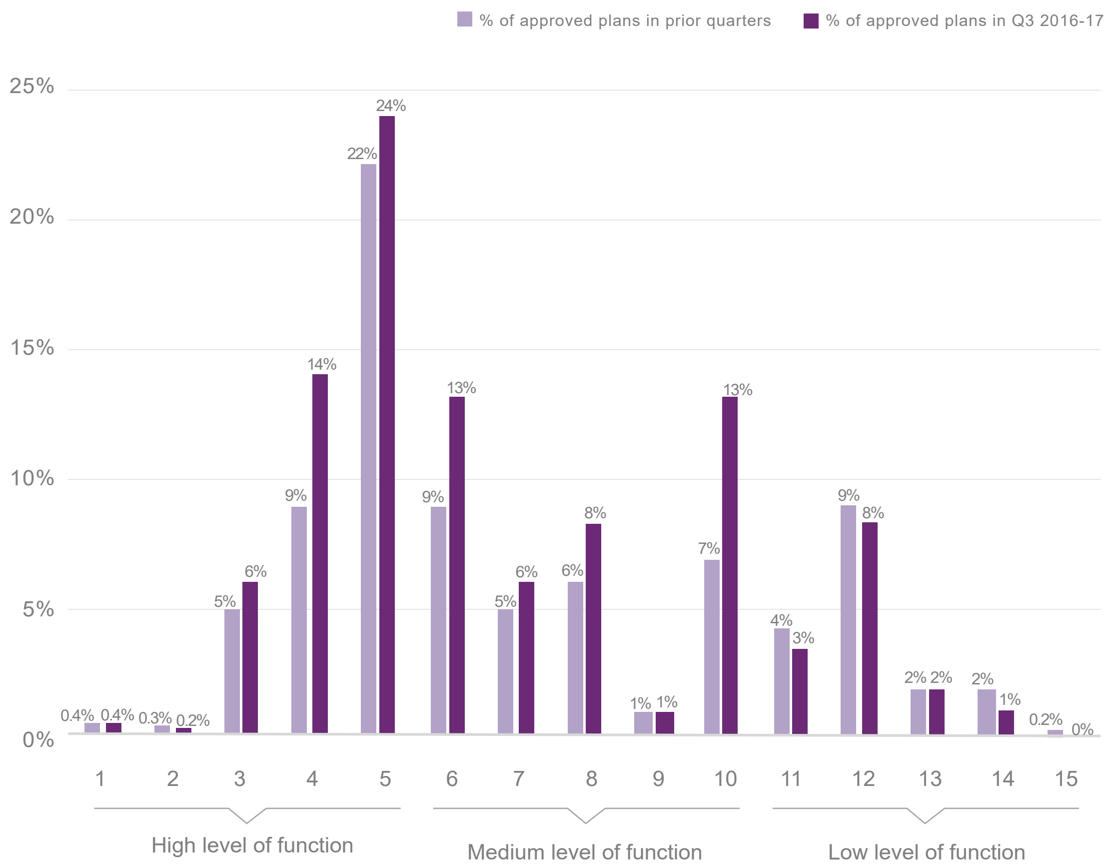
% of plan approvals by primary disability



Participant profiles

Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

For participants with a plan approval in the current quarter, around 57% have a level of function between 4 and 7 (moderate to high levels of function). 14% of participants with approved plans have low level of function (level 11 and above). This result is influenced by the phasing schedule.



Participant profiles

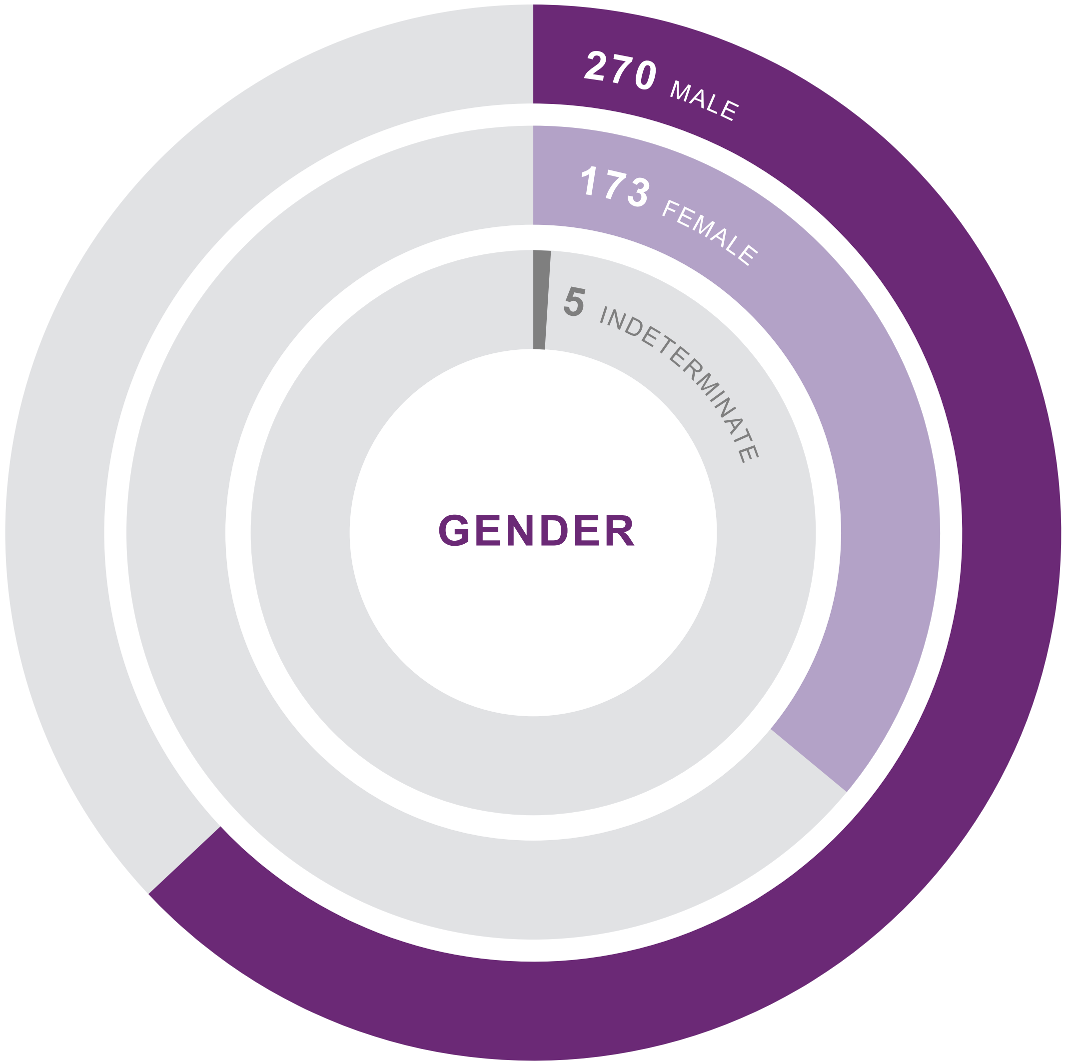
Demographic profile of participants with a plan approved in Q3 2016-17.

Aboriginal & Torres-Strait Islander Status

Aboriginal & Torres-Strait	13
Not stated	18

Young people in residential aged care (YPIRAC) status

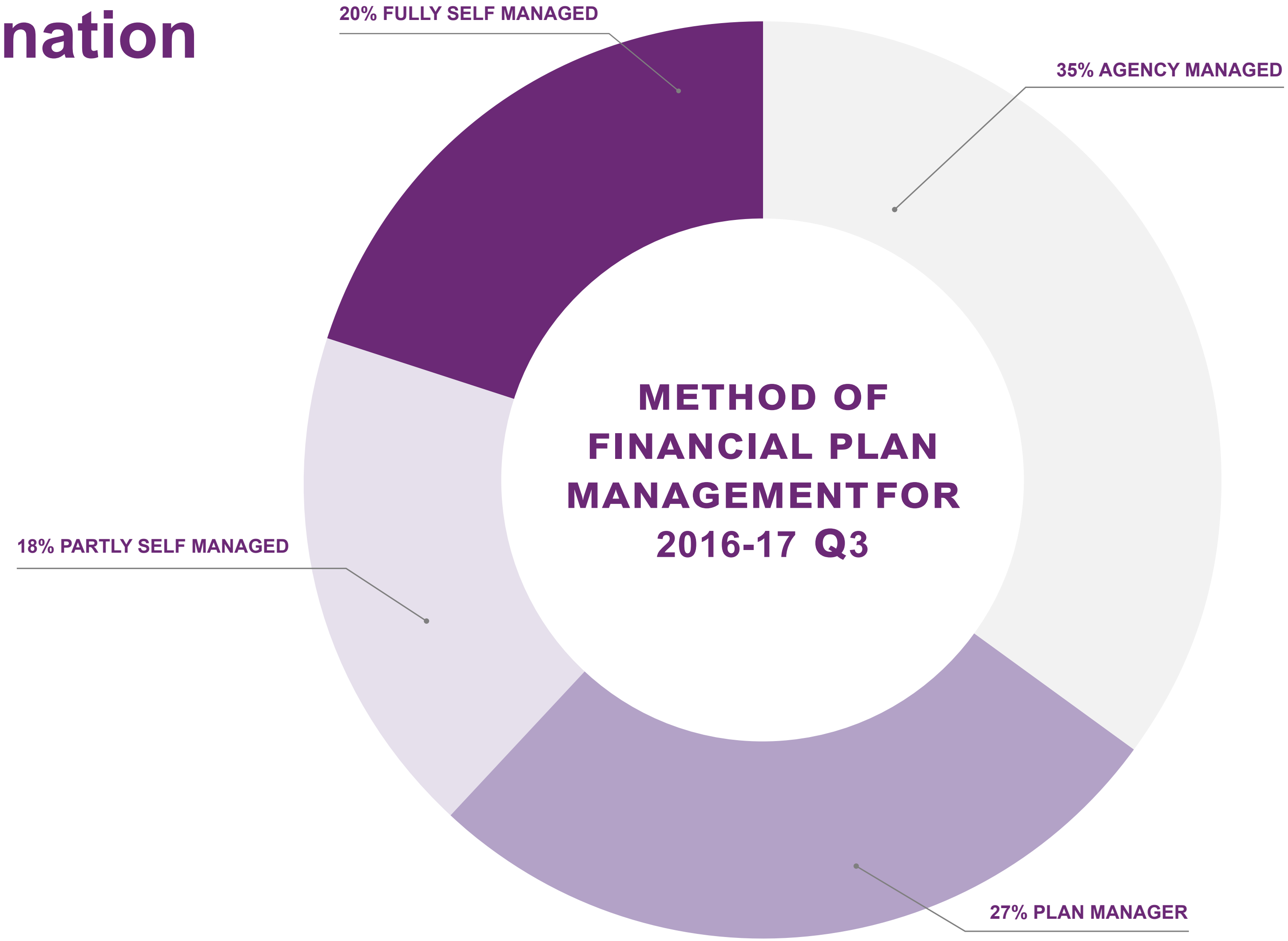
YPIRAC	1
Not YPIRAC	447



Plan management Support Co-ordination

Support co-ordination for 2016-17 Q3.

Support co-ordination
76%

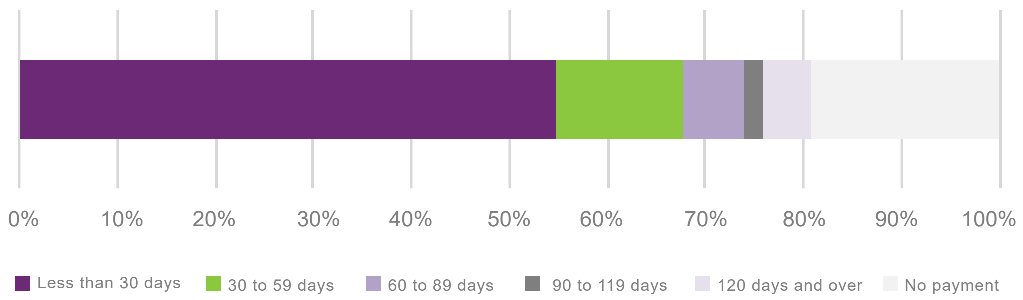


Plan activation

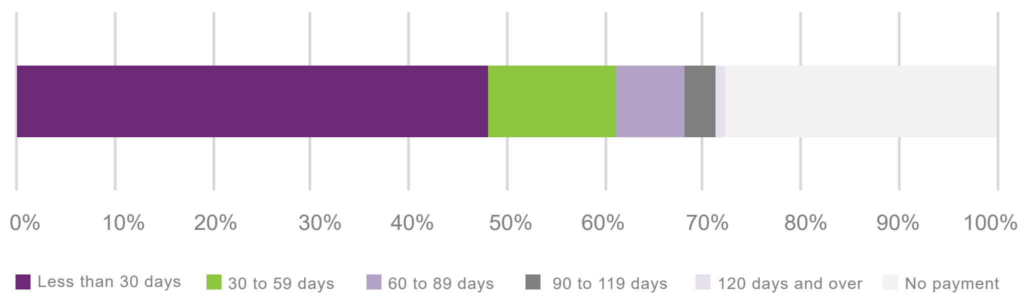
Plan activation refers to the amount of time between plan approval and the commencement of service. Seventy-three percent of plans approved in Quarter 1 were activated within 90 days of approval and 68% of plans approved in Quarter 2 were activated within 90 days of approval.

Given that plans approved in Quarter 3 are relatively new, it would be too early to examine the duration to plan activation for these plans and hence these have excluded from the charts to the right.

Duration to Plan activation by 2016-17 Q1 of first plan approval



Duration to Plan activation by 2016-17 Q2 of first plan approval



Participant outcomes

Number of questionnaires completed in the first three quarters for 2016-17 by Short Form Outcomes Framework (SFOF) version.

Baseline outcome measures were collected for participants receiving their first plan in the last three quarters. On the whole, participants want more choice and control in their life, have low levels of employment, and have low levels of community participation. Participation rates for mainstream education, training and skill development were also low. Most participants were happy with their current home.

Baseline outcomes were also collected on families and carers. Many reported that they would like to work more than they do and also see family and friends more often.

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires
Participant 0 to school	146	60	88	294
Participant school to 14	120	51	66	237
Participant 15 to 24	80	56	35	171
Participant 25 and over	578	259	205	1,042
Total participant	**924**	**426**	**394**	**1,744**
Family 0 to 14	258	102	141	501
Family 15 to 24	23	14	5	42
Family 25 and over	21	14	10	45
Total family	**302**	**130**	**156**	**588**
Total	1,226	556	550	2,332

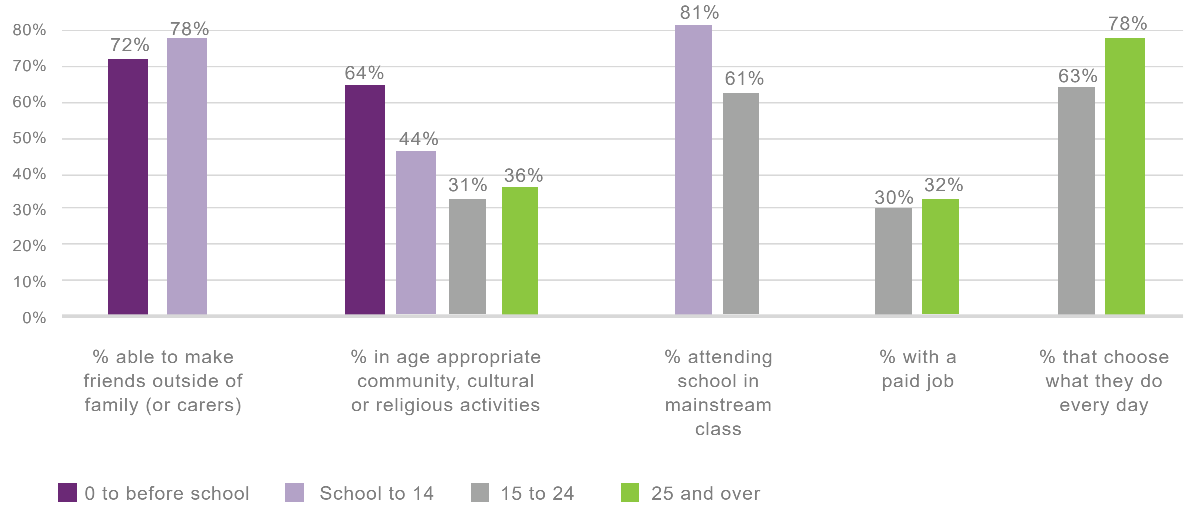
Participant outcomes

Key measures on baseline social, economic and independence outcomes

For the 0 to before school and school to 14 groups, between 72% - 78% of the participants entering the scheme this quarter reported being able to make friends outside of their family or carers. Participation in age appropriate community, cultural or religious activities was highest among 0 to before school age with 64% and for all other age groups the proportion was below 50%.

Around 32% of 25+ year olds had a paid job.

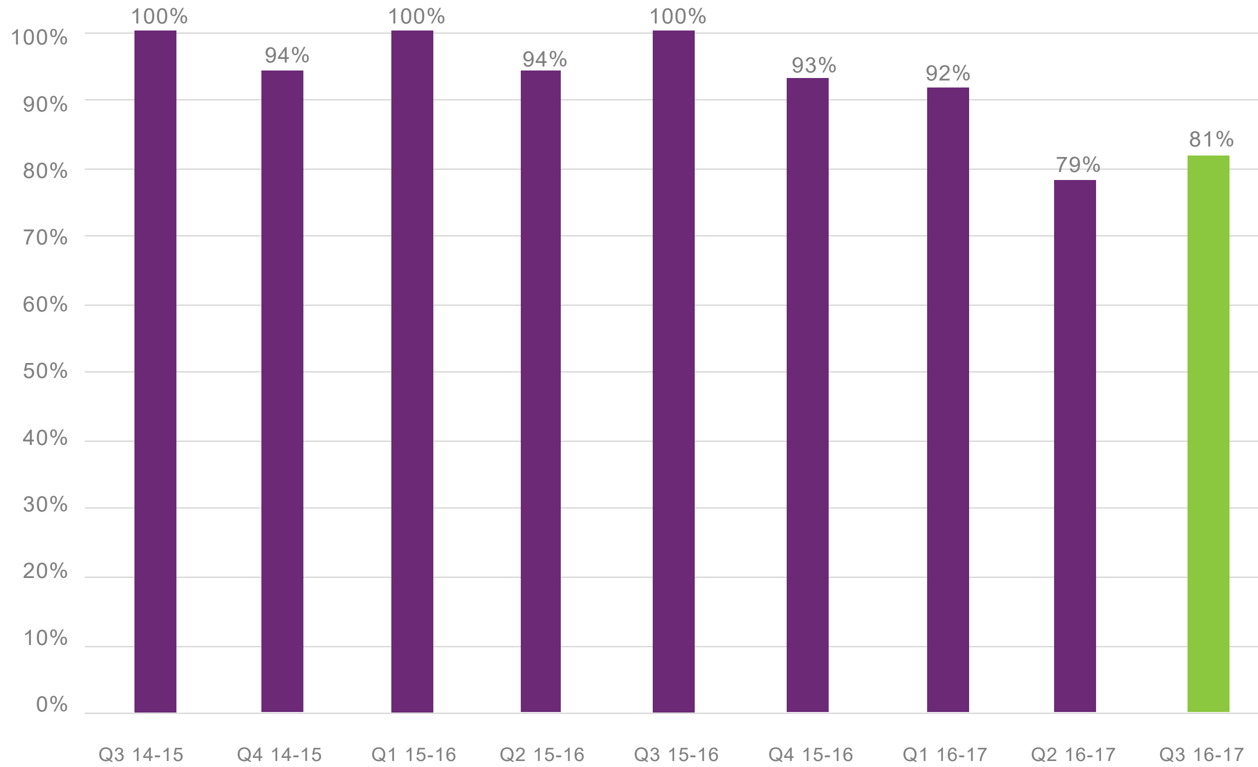
Selected key indicators for participants



Participant satisfaction

81% of participants rated their satisfaction with the Agency as either good or very good in the current quarter.

Proportion of participants describing satisfaction with the agency as good or very good – by quarter



Participation satisfaction continues to be high, but has dropped during transition, compared with the trial site experience.

PART 2

Committed support and payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to $0.53 billion (including support periods in the future), of which $0.26 billion has been paid.

Committed support and payments

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$0.53 BILLION OF SUPPORTS HAS BEEN COMMITTED TO 5,988 PARTICIPANTS

$0.26 BILLION HAS BEEN PAID TO PROVIDERS & PARTICIPANTS

OVERALL 79% OF SUPPORTS WERE UTILISED IN 2014-15. 83% OF THE COMMITTED SUPPORTS WERE UTILISED IN 2015-16 AND THE 2016-17 EXPERIENCE IS STILL EMERGING.

Committed support and payments

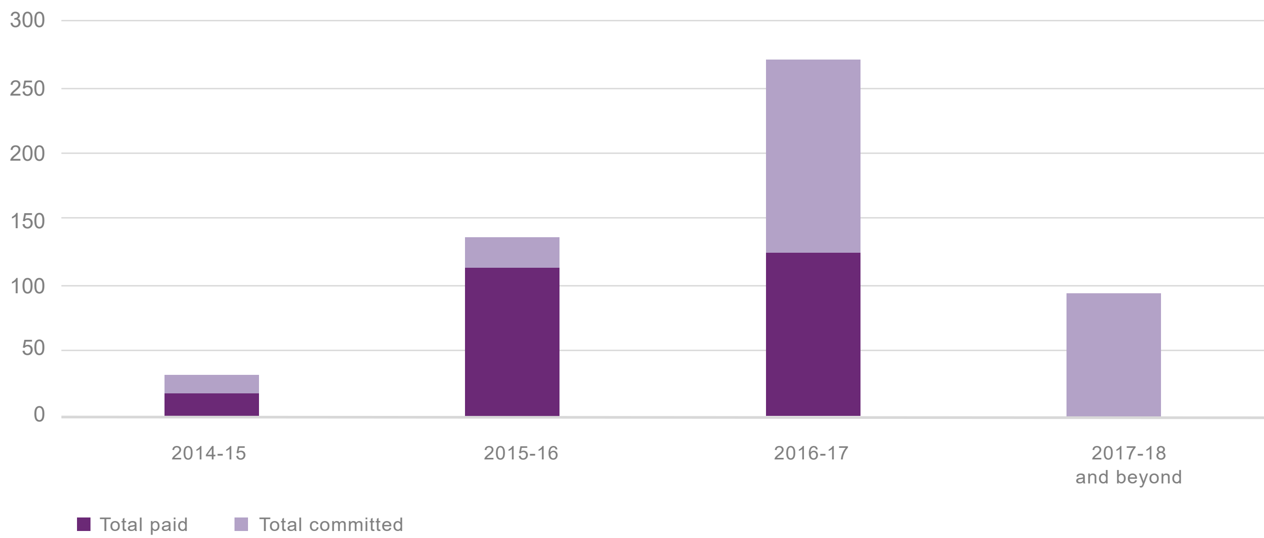
Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $0.53 billion that has been committed in participant plans, $0.26 billion has been paid to date.

In particular, for supports provided in:
2014-15 – $22.3m has been paid
2015-16 – $113.3m has been paid
2016-17 to date – $123m has been paid

Committed and paid by expected support year

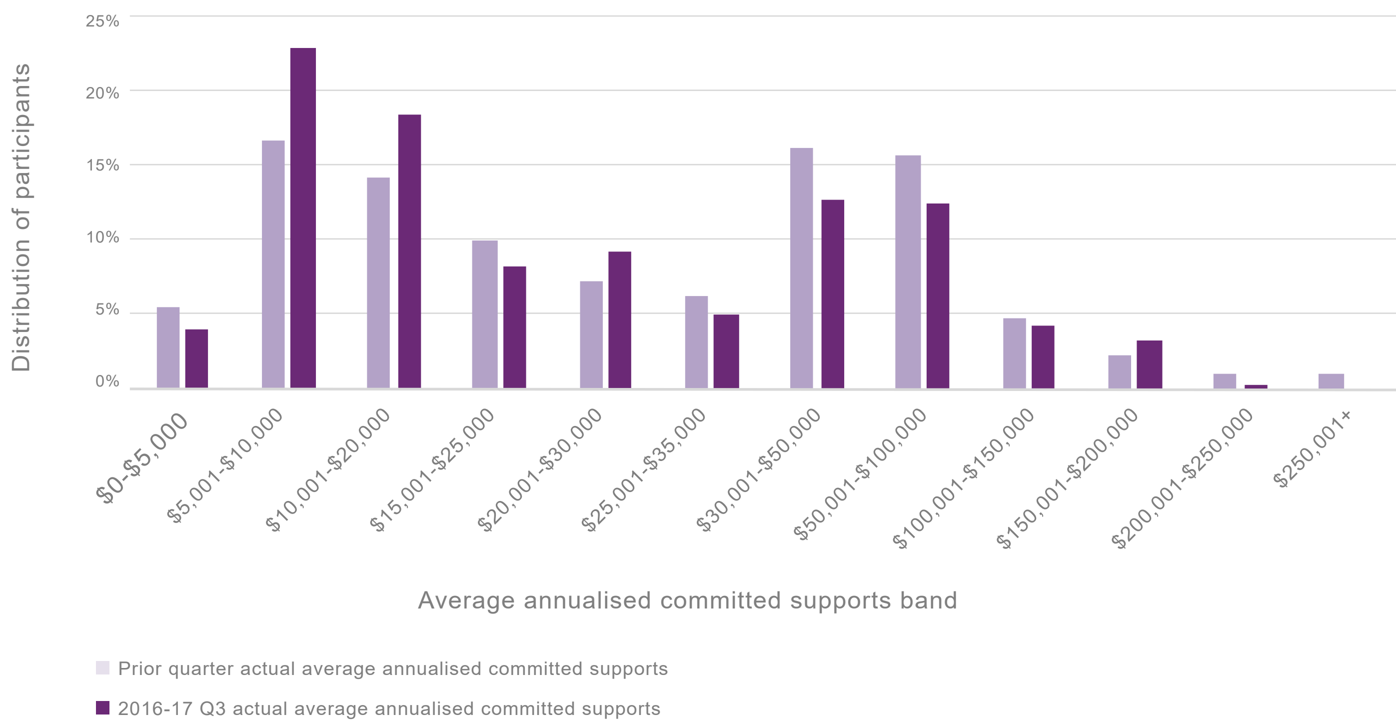
$Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	n/a	28.1	136	270.7	94.4	529.2
Total paid	n/a	22.3	113.3	123	-	258.7



Committed support and payments

A higher proportion of participants with first plan approvals in the third quarter 2016-17 have average annualised committed supports between $5,000 - $20,000 compared with participants who entered in prior quarters.

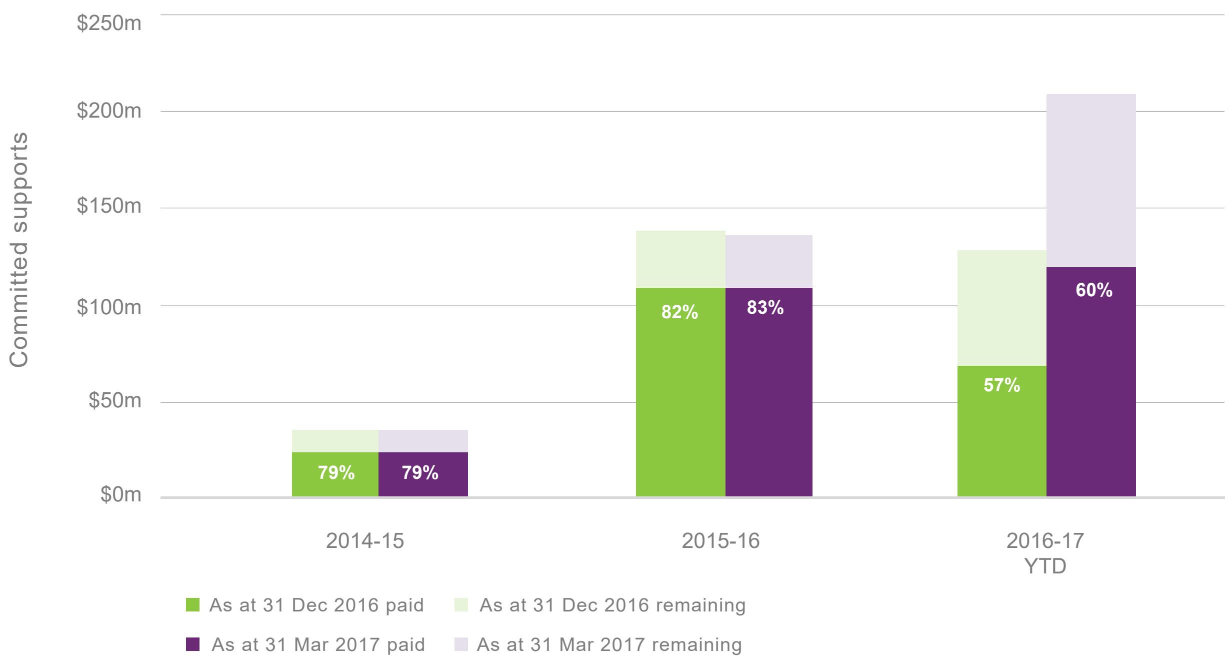
Distribution of average annualised committed supports by cost band



Committed support and payments

Utilisation of committed supports by year that the support was expected to be provided as at 31 December 2016, compared with 31 March 2017.

Utilisation of committed supports as at 31 December 2016 and 31 March 2017



The utilisation of committed supports has increased for supports provided in 2015-16 and 2016-17 YTD.

PART 3

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG report.

PART 4

Providers and Markets

The scale and extent of the market continues to grow, with a 28% increase in the number of providers during the quarter to 687

Providers and Markets

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- To provide supports to NDIS participants, a service provider is required to register and be approved by the NDIA.
- Providers register with the NDIS by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide
- Providers are approved to deliver disability supports and services to participants of the NDIS if they have at least one registration group approved

How providers interact with participants

- NDIS participants have the flexibility to choose the providers who support them
- Providers are paid for disability supports and services provided to the participants

Key Statistics

687
APPROVED PROVIDERS

75-90%
OF PAYMENTS MADE BY THE NDIA ARE RECEIVED BY 25% OF PROVIDERS

25%
OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

THERAPEUTIC SUPPORTS HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY PERSONAL MOBILITY EQUIPMENT AND ASSISTANCE WITH PERSONAL CARE/ SAFETY

Approved providers

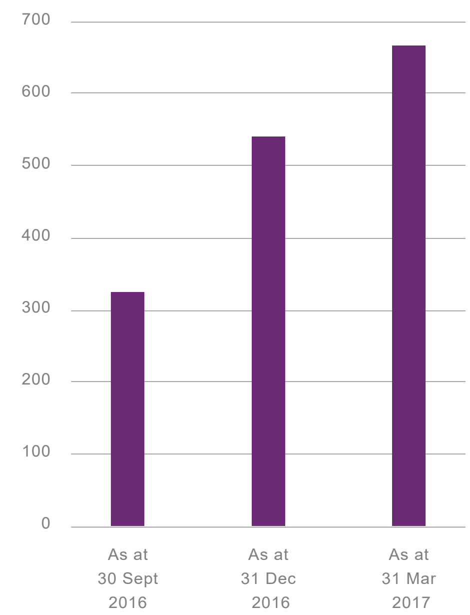
Increase in number of providers over time

As at 31 March 2017, there were 687 registered service providers of which 169 were individual/sole trader operated business while the remaining 518 providers were registered a company/organisation

0.33
AVERAGE NEW PROVIDERS PER PARTICIPANT

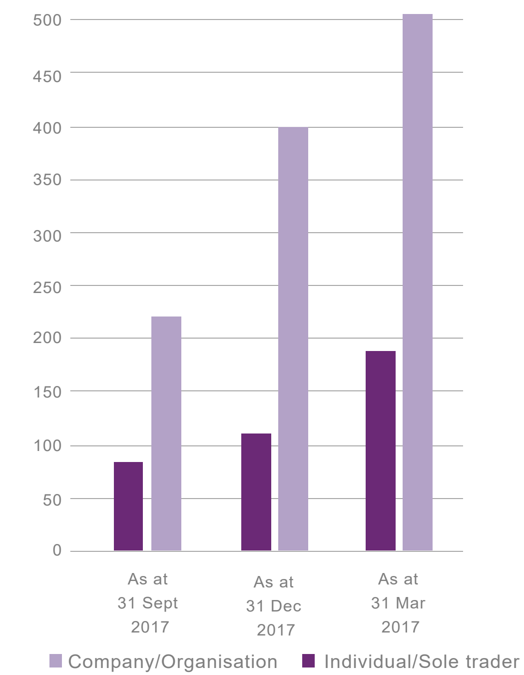
1.12
AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

Approved providers over time



The number of approved service providers increased by 28% from 535 to 687

Type of provider



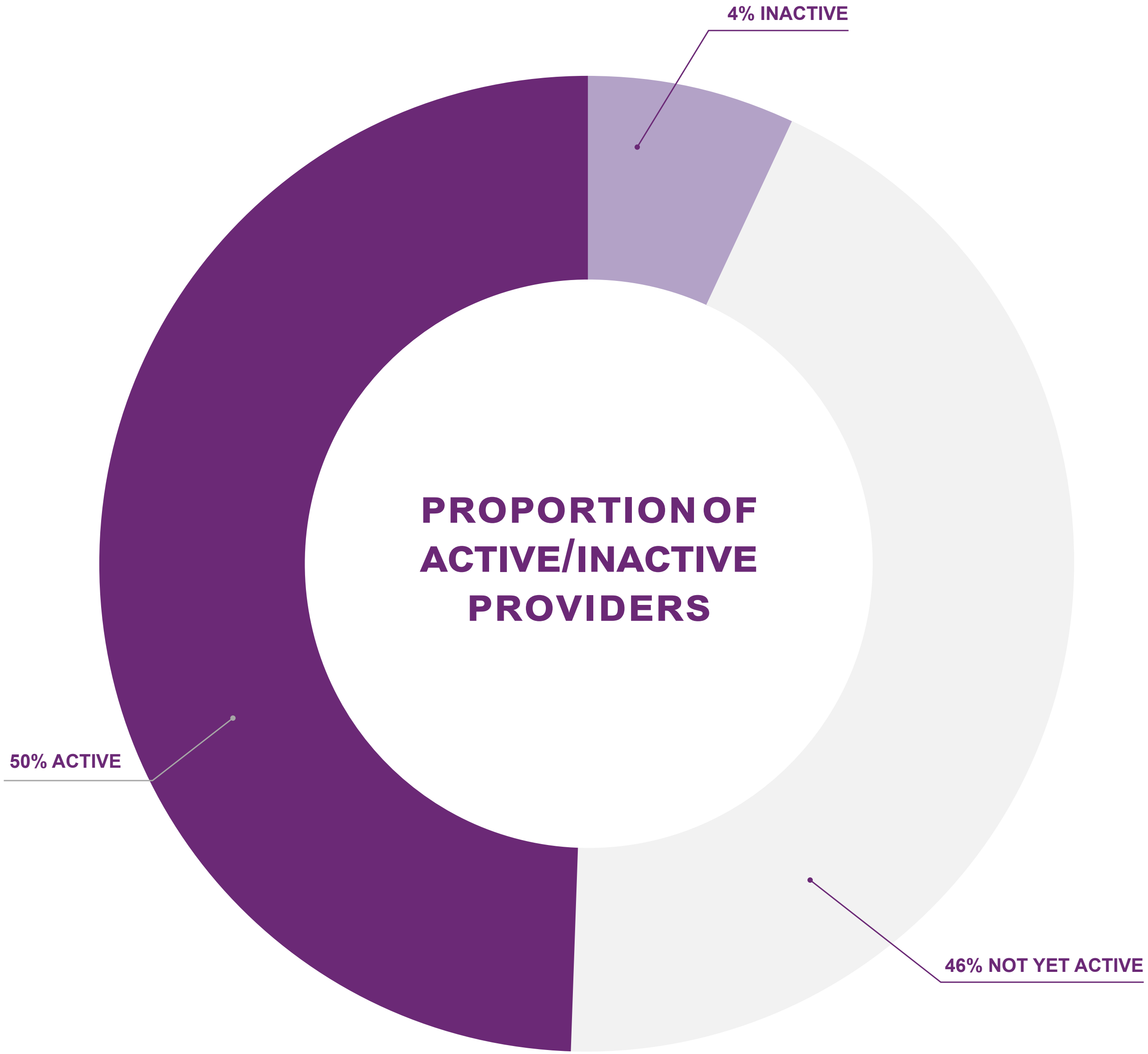
25% of approved service providers are individual/sole traders

Approved providers

Change in the activity status of providers

As at 31 March 2017 50% providers were active in the last quarter, 46% were yet to have evidence of activity and 4% were inactive. Of the overall stock of providers, 227 began delivering new supports in the quarter.

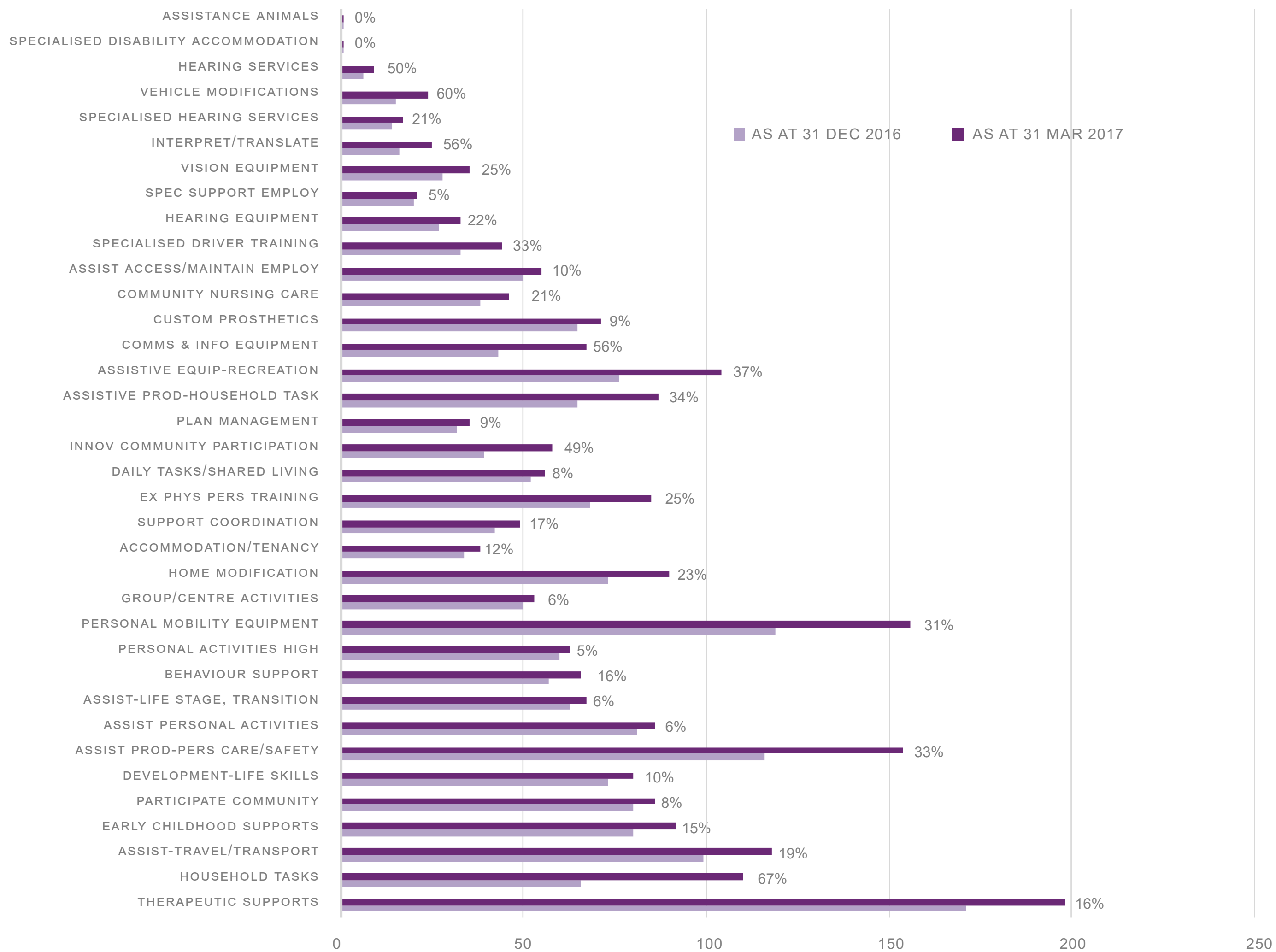
227
NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS



Registration groups

The increase in approved providers from 31 December 2016 to 31 March 2017 varies by registration group.

Approved providers by registration groups



Therapeutic supports has seen a 16% increase in number since last quarter.

Market share of top providers

75-90% of payments made by the NDIA are received by 25% of providers.

Market share of the top 25% of providers by registration group

25% of providers have received 88% of payments during Q3 2016-17 for personal activities.

PART 5

Information, linkages and capacity building

Information, linkages and capacity building was covered in the national version of the COAG report.

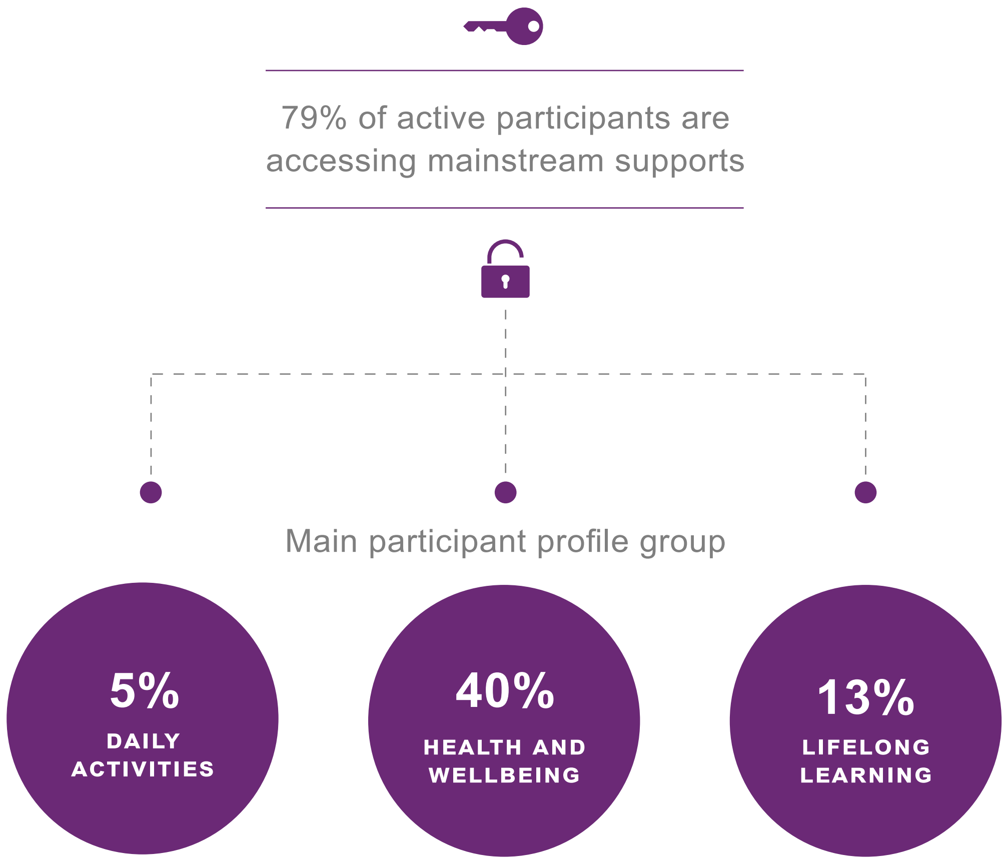
PART 6

Mainstream interface

77% of active participants with approved plans access mainstream services.

Mainstream interface

79% of active participants with approved plans access mainstream services. Participants are accessing mainstream services predominately for health and wellbeing, lifelong learning and daily activities.



COAG

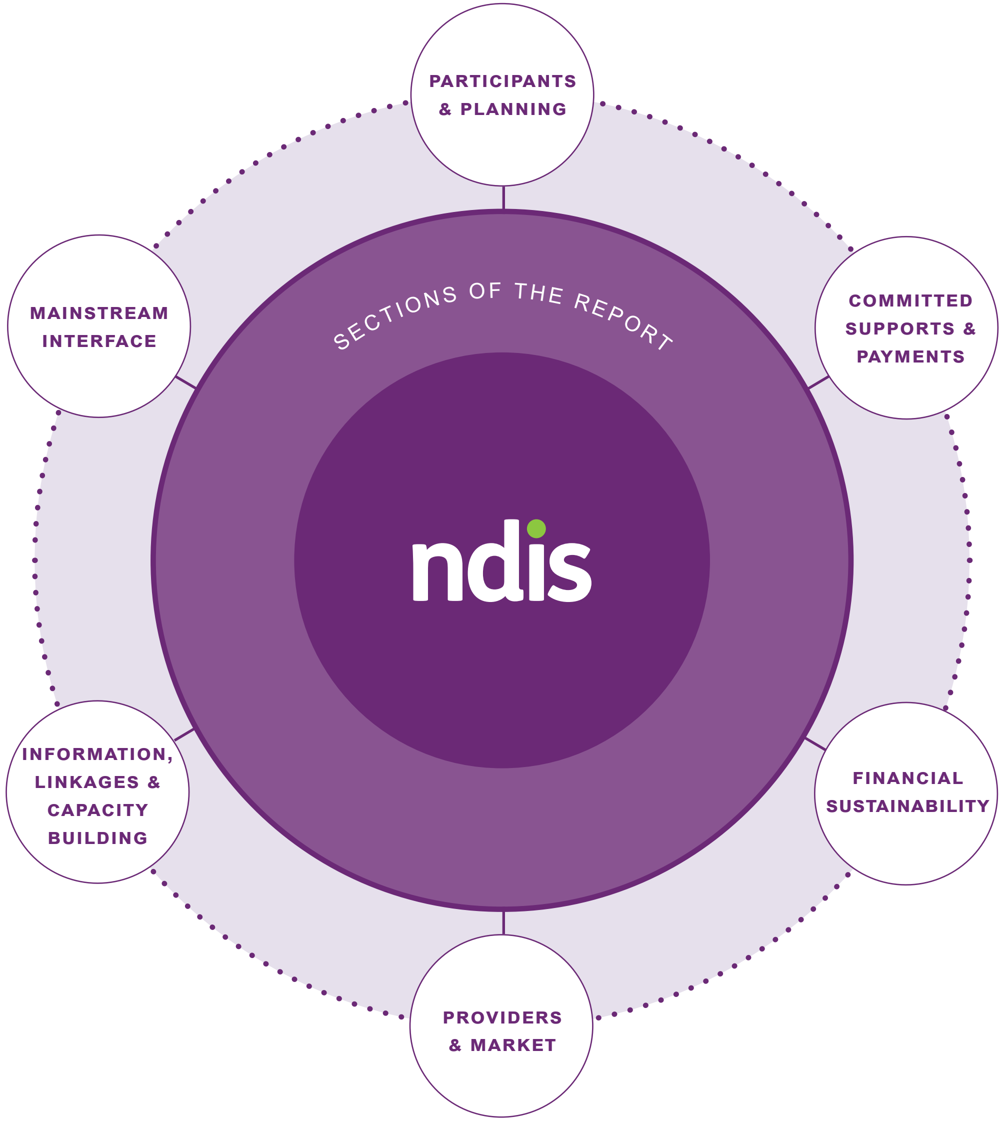
Disability Reform Council
Performance Report

Northern Territory - Appendix - 31 March 2017

ndis

Overview

This report is the third quarterly report during the NDIS Transition period, which commenced on 1st July 2016.



Summary

Participants and Planning

138 additional participants with plans this quarter and 0 children referred to the ECEI gateway.

72% of the bilateral estimate has been met at 31 March 2017, since Scheme inception.

Committed supports and payment

$51 million of supports has been committed to 299 participants. This is a cumulative figure and represents all funding committed to participants since they entered the Scheme. That is, the cost is distributed across multiple financial years.

$8 million has been paid to providers & participants since 1 July 2013.

Overall 80% of committed supports were utilised in 2014-15 and 70% of committed supports were utilised in 2015-16. 2016-17 experience is still emerging.

Providers and Market

336 approved providers.

17% of service providers are individual/sole traders.

Mainstream Interface

89% of active participants with a first plan approved from 1 July 2016 access mainstream services.

PART 1

Participants and Planning

As the transition phase to full scheme continues, the NDIS in NT continues to grow with 138 additional participants with approved plans this quarter.

Participants & Planning

The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by the Northern Territory and Commonwealth governments.

Key Statistics

221
ACCESS DECISIONS IN 2016-17 Q3

138
FIRST PLANS APPROVED IN 2016-17 Q3

0
CHILDREN WITH A CONFIRMED ECEIGATEWAY REFERRAL

72%
OF BILATERAL ESTIMATE MET

6%
OF PARTICIPANTS WITHANAPPROVED PLAN ARE CHILDREN AGED 7-14 YEARS

42%
OF PARTICIPANTS WITH AN APPROVED PLAN HAVE A REPORTEDPRIMARY DISABILITY OF INTELLECTUAL DISABILITY

Quarterly intake

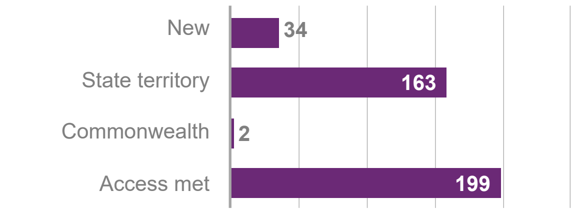
2016-17 Q3.

Eighty-two percent (82%) of participants determined ‘eligible’ in this period had transitioned from an existing State/Territory program. Overall, since 1 July 2013, there have been 403 access decisions, and 299 participants have an approved plan (including children in the ECEI gateway).

221 ACCESS DECISIONS

199 ACCESS MET

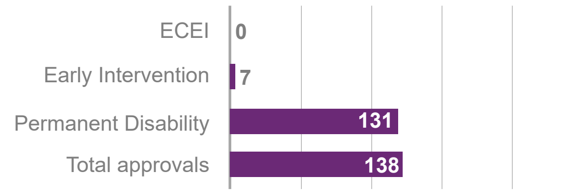
Participant entry point



138 PLAN APPROVALS (EXCLUDING ECEI)

0 ECEI

Participant pathway type



Ninety percent (90%) of decisions met the criteria of the Act (referred to as an ‘eligible’ decision. This is consistent with last quater.

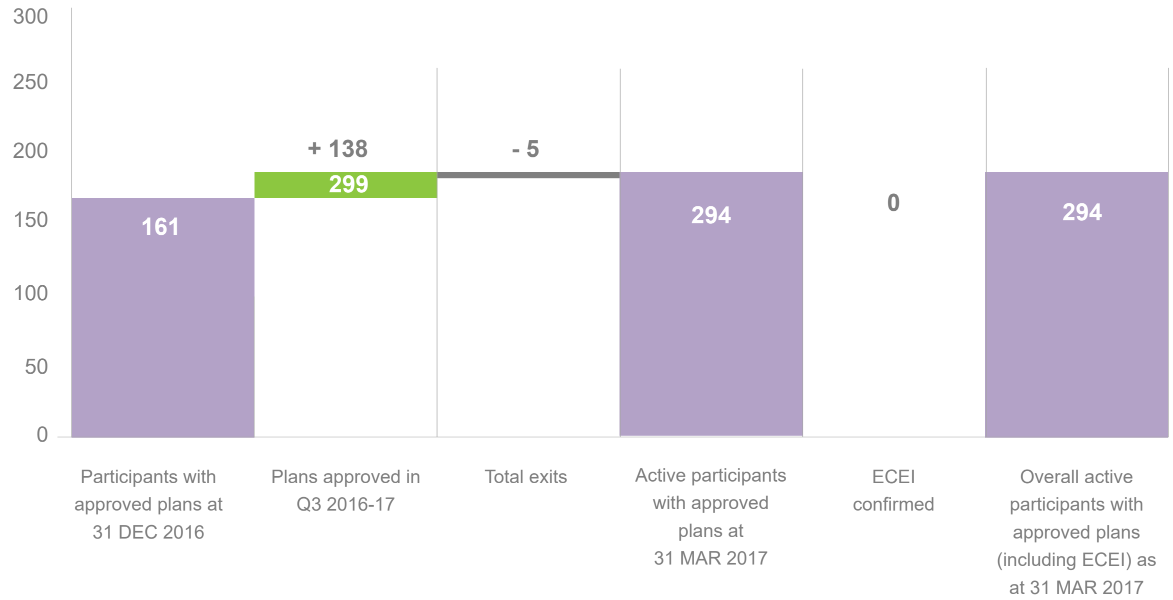
Quarterly intake detail

Plan approvals 2016-17 Q3.

Plan approval numbers since 1 July 2016 have increased from 161 at the end of 2016-17 Q2 to 299 by the end of 2016-17 Q3. This is an increase of 138 approvals. Additionally there were 0 children with a confirmed ECEI referral and 5 exits bringing overall number to 294 (including ECEI).

Plan reviews increased from 44 in the previous quarter to 130 in 2016-17 Q3. These figures relate to all participants who have entered the scheme (including transition), not just participants who entered the scheme in Q3 of 2016-17.

Change in plan approvals between Q2 and Q3 2016-17



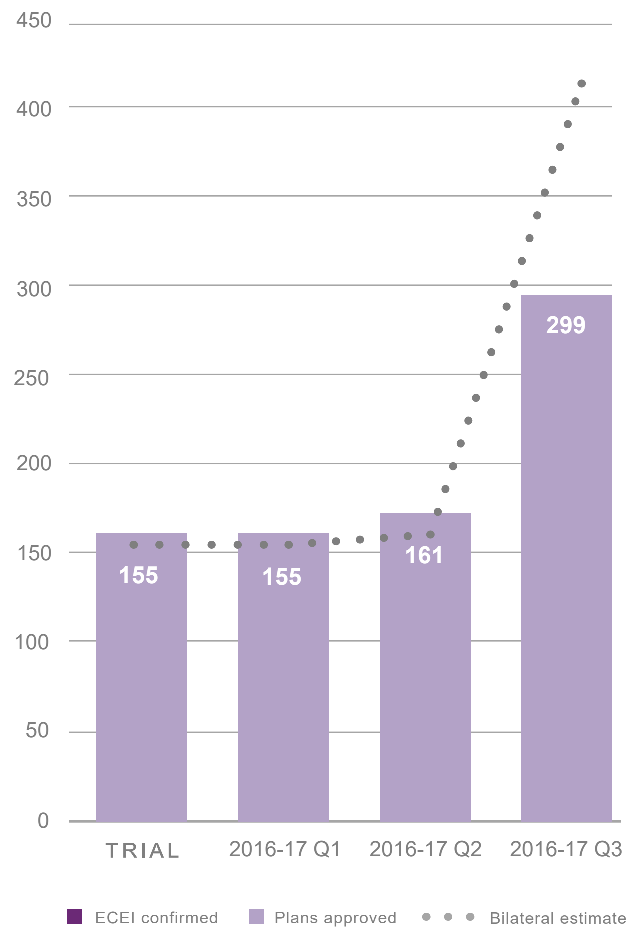
Cumulative position

Plan approvals to 31 March 2017.

By the end of Q3, the cumulative total number of participants receiving support was 299 (including 0 children supported through the ECEI gateway). In addition, 66 participants were awaiting a plan at 31 March 2017.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimates by quarter



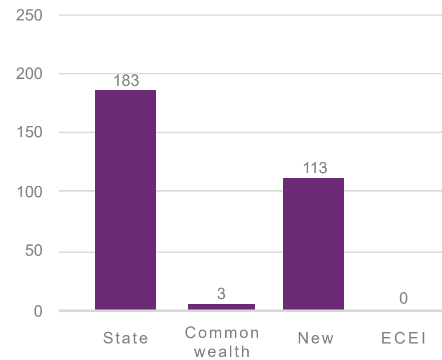
72%
of the bilateral estimate

138
plan approvals in 2016-17 Q3

299
plan approvals to date; 299 including ECEI confirmed

0
ECEI referrals confirmed in gateway

Plan approvals by participant referral pathway

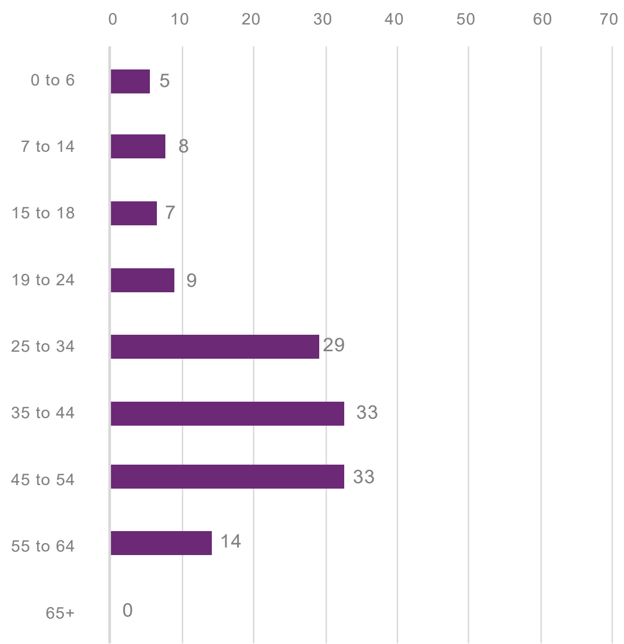


Participant profiles

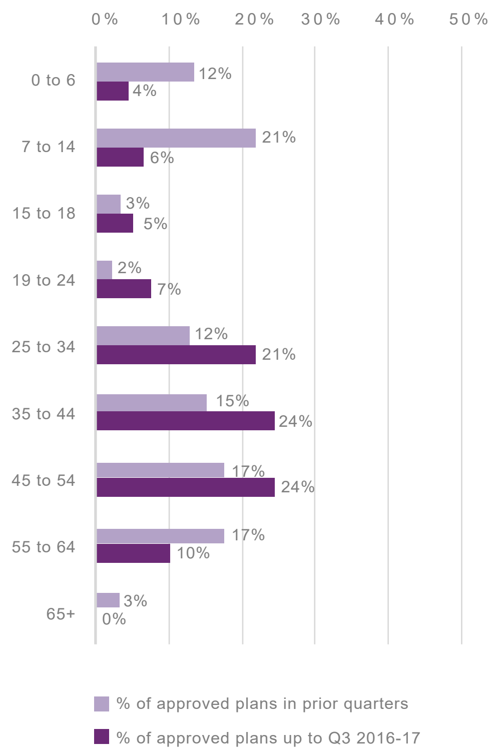
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

Around 6% of participants entering in the current quarter are children aged 7-14 years. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by age group



% of plan approvals by age group

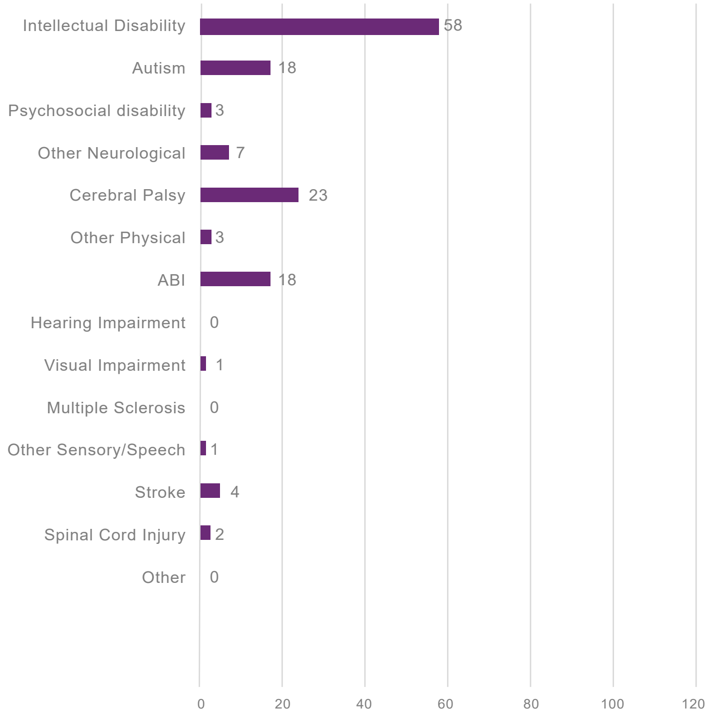


Participant profiles

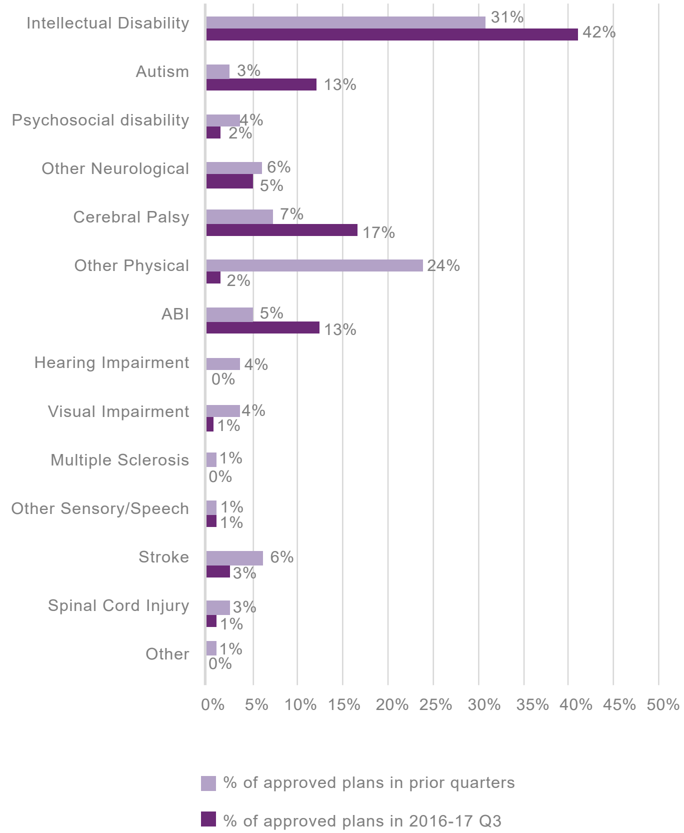
Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

42% of participants entering in the current quarter have a primary disability group of Intellectual disability. This is consistent with previous experience.

Plan approvals in Q3 2016-17 by primary disability group



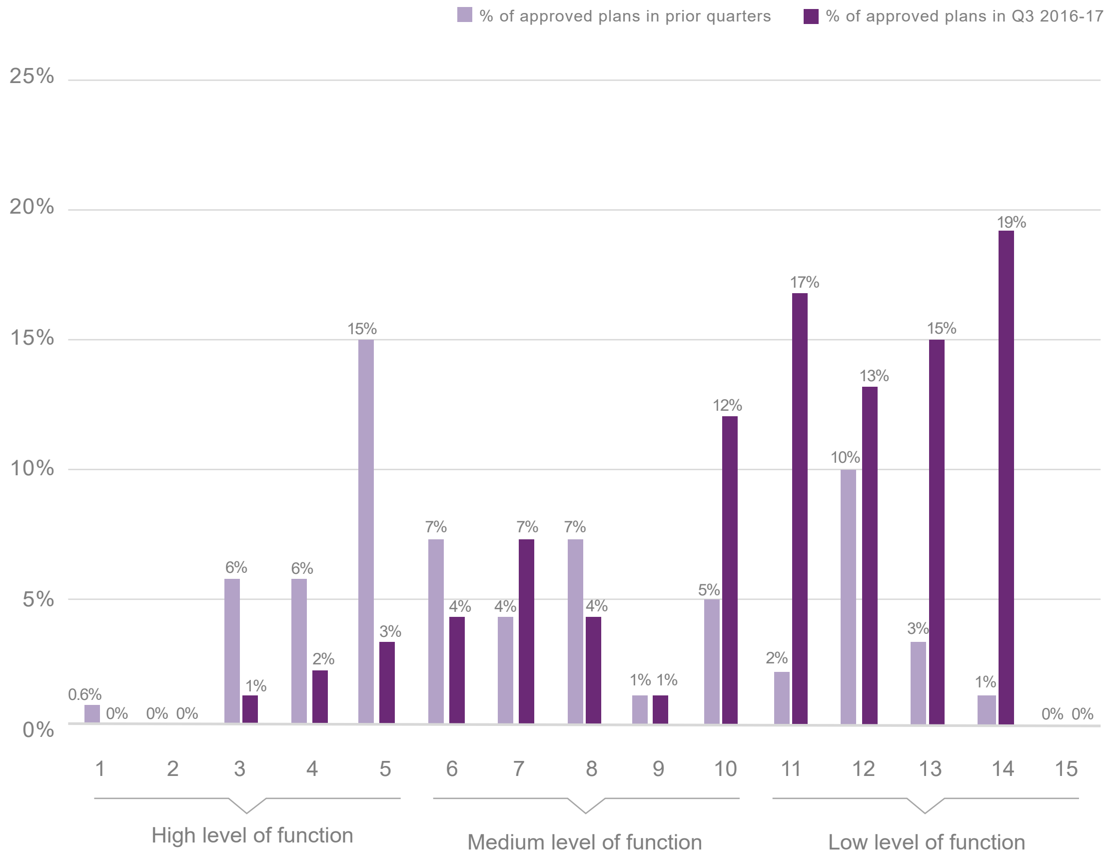
% of plan approvals by primary disability



Participant profiles

Demographic profile of participants with a plan approved in Q3 2016-17, compared with plan approvals in prior quarters.

For participants with a plan approval in the current quarter, around 16% have a level of function between 4 and 7 (moderate to high levels of function). 64% of participants with approved plans have low level of function (level 11 and above). This result is influenced by the phasing schedule.



Participant profiles

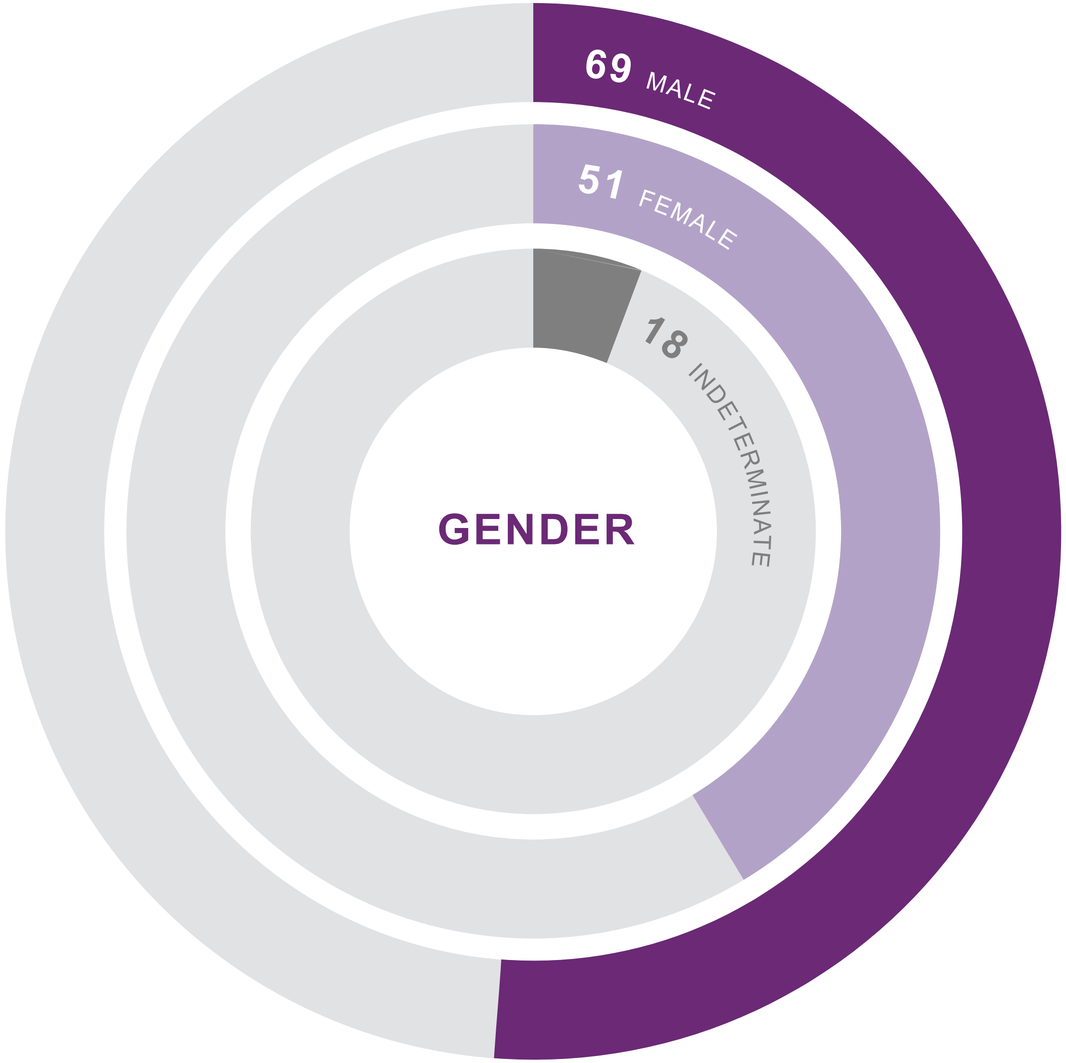
Demographic profile of participants with a plan approved in Q3 2016-17.

Aboriginal & Torres-Strait Islander Status

Aboriginal & Torres-Strait	71
Not stated	1

Young people in residential aged care (YPIRAC) status

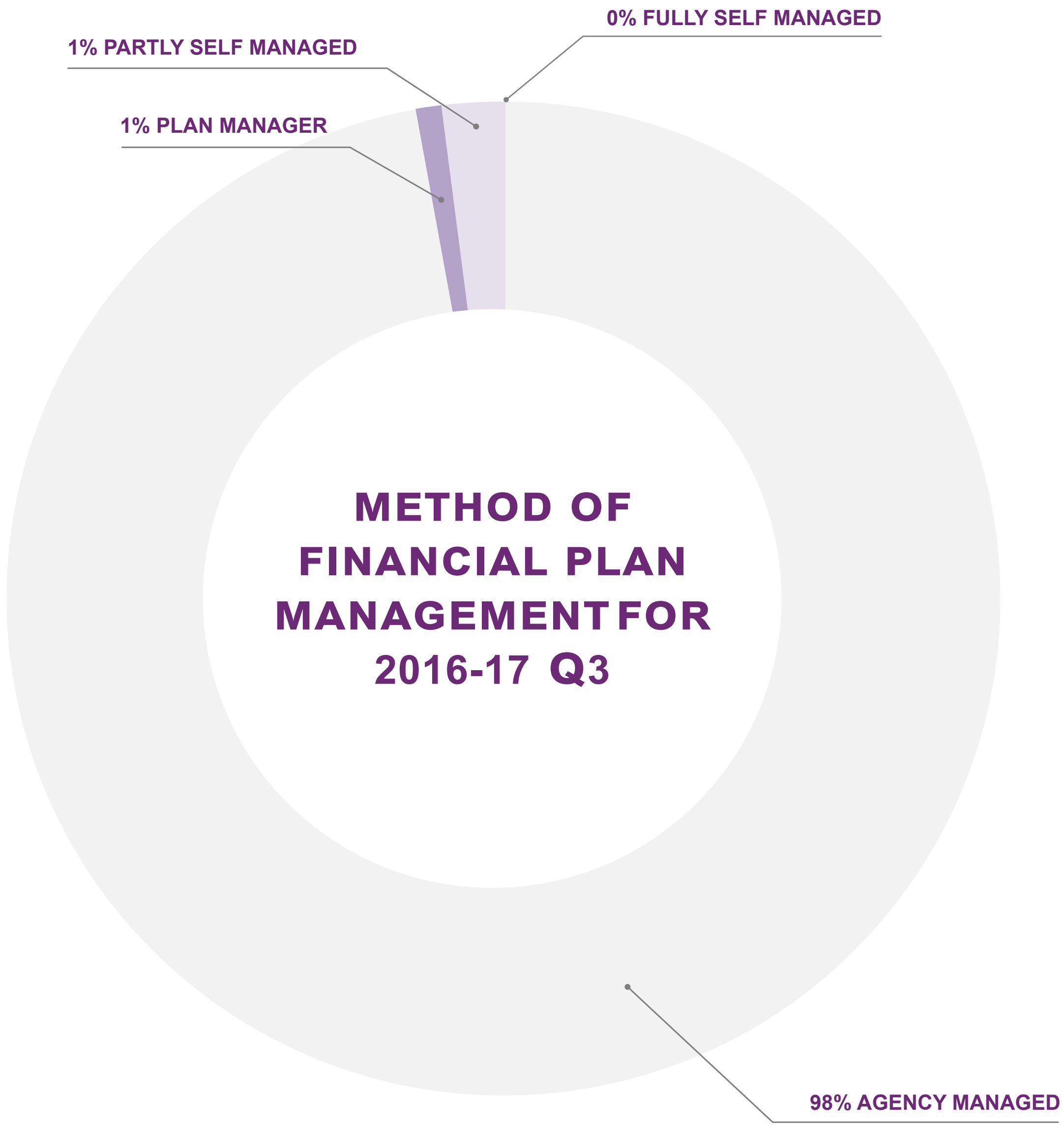
YPIRAC	0
Not YPIRAC	138



Plan management
Support Co-ordination

Support co-ordination for 2016-17 Q3.

Support co-ordination
95%



Plan activation

There is insufficient data to present information on plan activation for participants in NT.

Participant outcomes

Insufficient data was collected for participants in NT. As a result, no information can be provided around key indicators for participants.

Participant satisfaction

There is insufficient data to present information on participant satisfaction in NT.

ndis

Committed support and payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to $51 million (including support periods in the future), of which $8 million has been paid.

Committed support and payments

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$51
MILLION
OF SUPPORTS
HAS BEEN
COMMITTED TO
299 PARTICIPANTS

$8
MILLION
HAS BEEN
PAID TO
PROVIDERS
& PARTICIPANTS

80% OF COMMITTED SUPPORTS WERE UTILISED IN 2014 15 AND 70% OF COMMITTEDSUPPORTS WERE UTILISED IN 2015-16. 2016-17 EXPERIENCE IS STILL EMERGING.

Committed support and payments

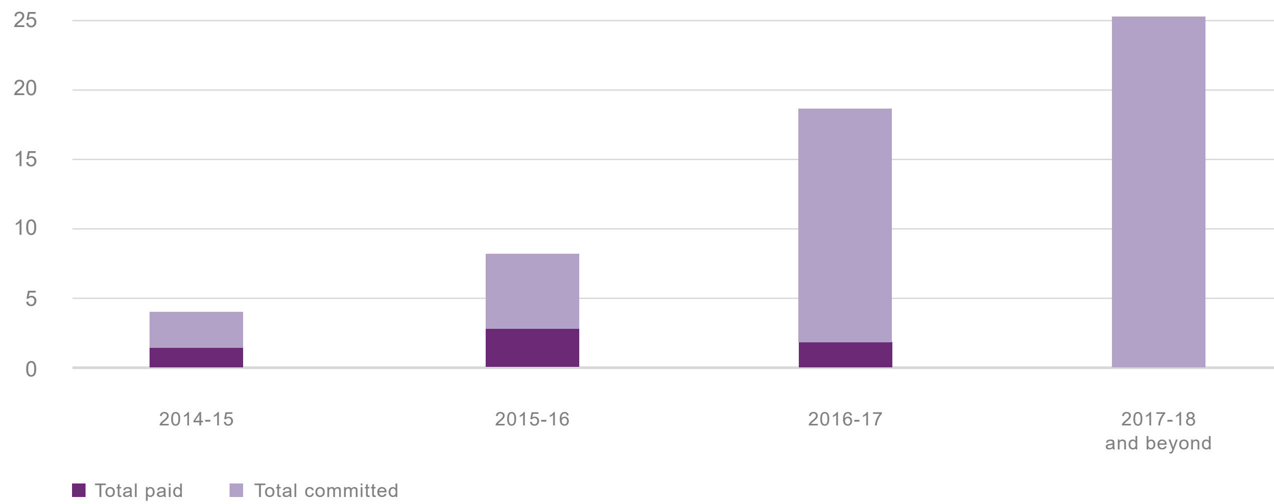
Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $51 million that has been committed in participant plans, $8.3 million has been paid to date.

In particular, for supports provided in:
2014-15 – $1.6m has been paid
2015-16 – $3.9m has been paid
2016-17 to date – $2.7m has been paid

Committed and paid by expected support year

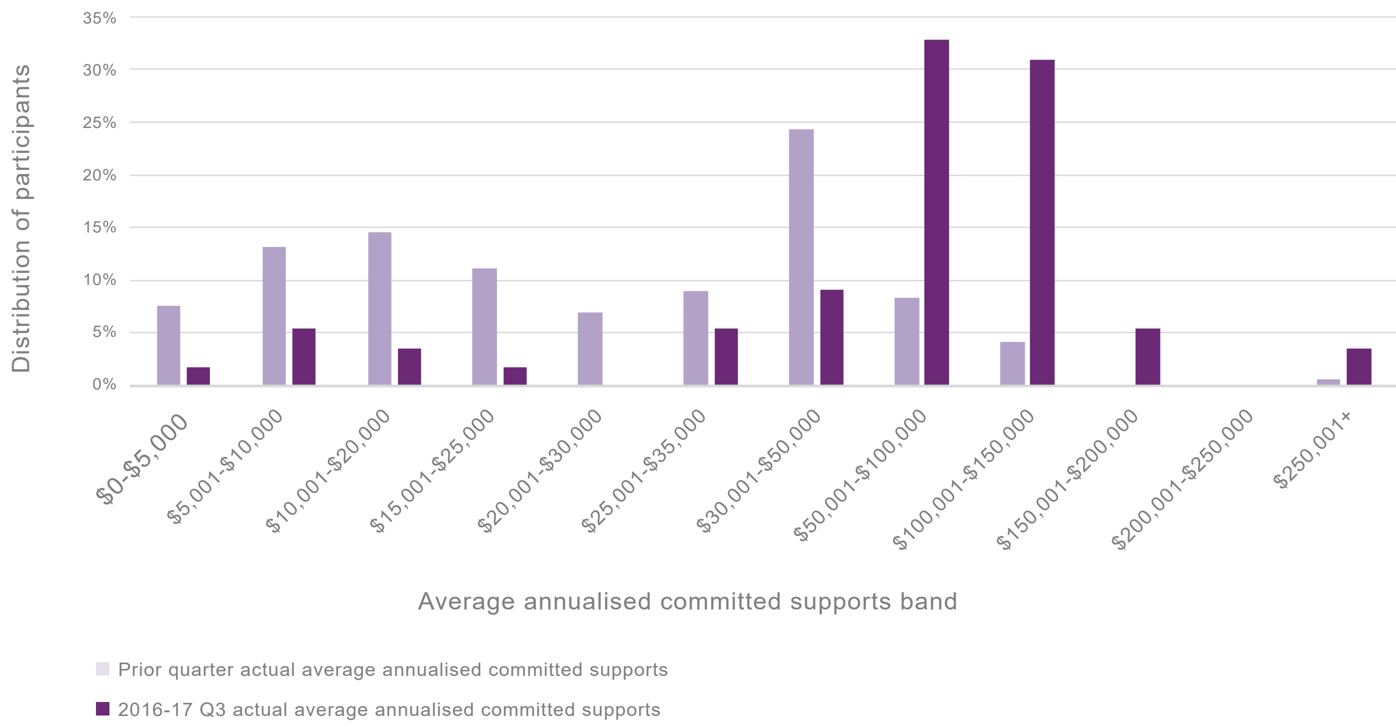
$Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	n/a	2.1	5.6	17.4	25.7	50.7
Total paid	n/a	1.6	3.9	2.7	-	8.3



Committed support and payments

A higher proportion of participants with first plan approvals in the third quarter 2016-17 have average annualised committed supports greater than $50,000 compared with participants who entered in prior quarters.

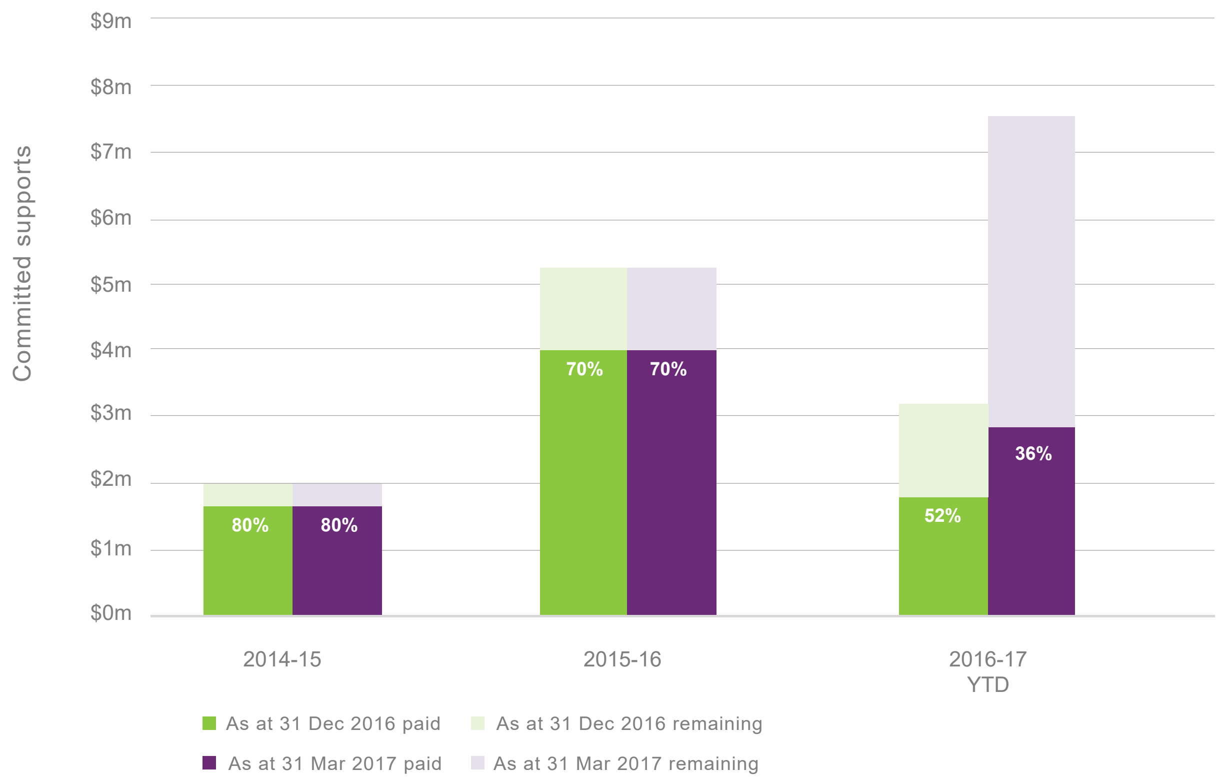
Distribution of average annualised committed supports by cost band



Committed support and payments

Utilisation of committed supports by year that the support was expected to be provided as at 31 December 2016, compared with 31 March 2017.

Utilisation of committed supports as at 31 December 2016 and 31 March 2017



PART 3

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG report.

PART 4

Providers and Markets

The scale and extent of the market continues to grow, with a 23% increase in the number of providers during the quarter to 336

Providers and Markets

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- To provide supports to NDIS participants, a service provider is required to register and be approved by the NDIA.
- Providers register with the NDIS by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide
- Providers are approved to deliver disability supports and services to participants of the NDIS if they have at least one registration group approved

How providers interact with participants

- NDIS participants have the flexibility to choose the providers who support them
- Providers are paid for disability supports and services provided to the participants

Key Statistics

336 APPROVED PROVIDERS

23% OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

ASSISTANCE WITH PERSONAL CARE/ SAFETY HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY PERSONAL MOBILITY EQUIPMENT AND ASSISTIVE EQUIPMENT FOR RECREATION

Approved providers

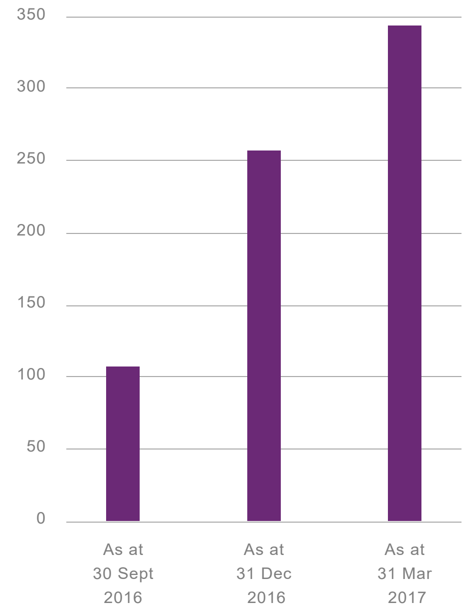
Increase in number of providers over time

As at 31 March 2017, there were 336 registered service providers of which 56 were individual/sole trader operated business while the remaining 280 providers were registered a company/organisation.

0.19
AVERAGE NEW PROVIDERS PER PARTICIPANT

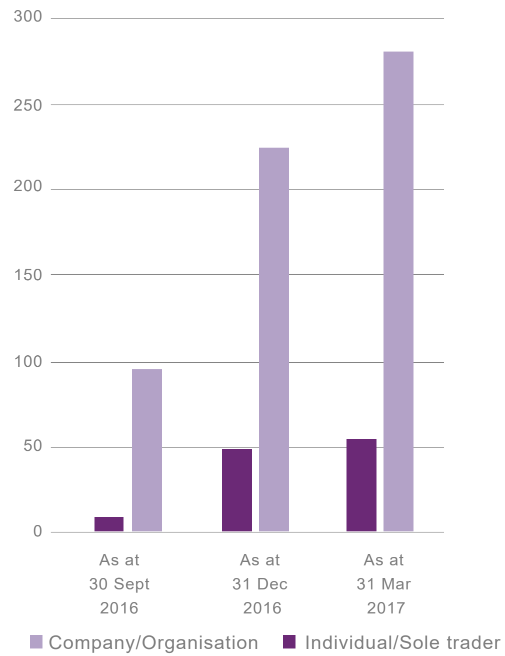
0.35
AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

Approved providers over time



The number of approved service providers increased by 23% from 273 to 336

Type of provider



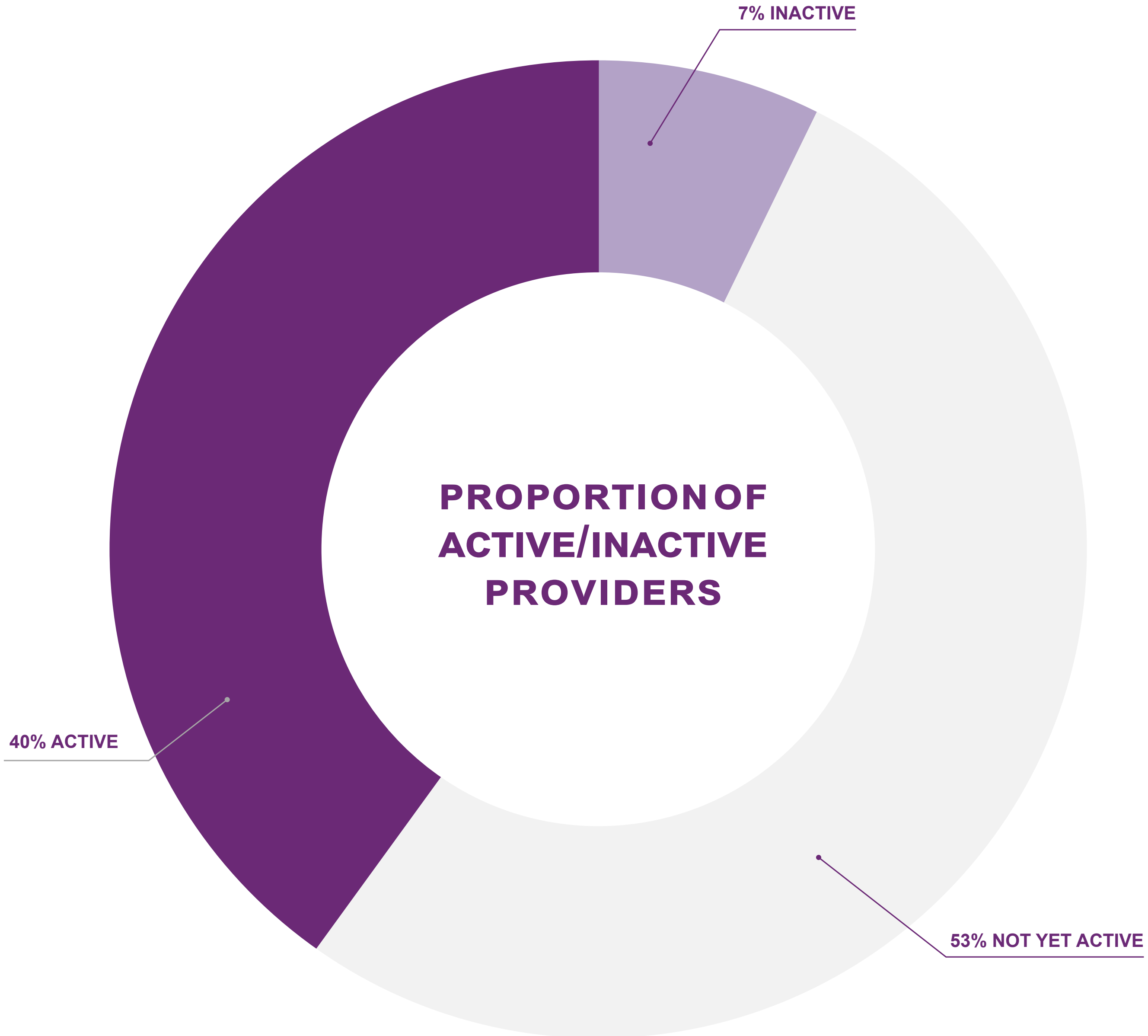
17% of approved service providers are individual/sole traders

Approved providers

Change in the activity status of providers

As at 31 March 2017 40% providers were active in the last quarter, 53% were yet to have evidence of activity and 7% were inactive. Of the overall stock of providers, 10 began delivering new supports in the quarter.

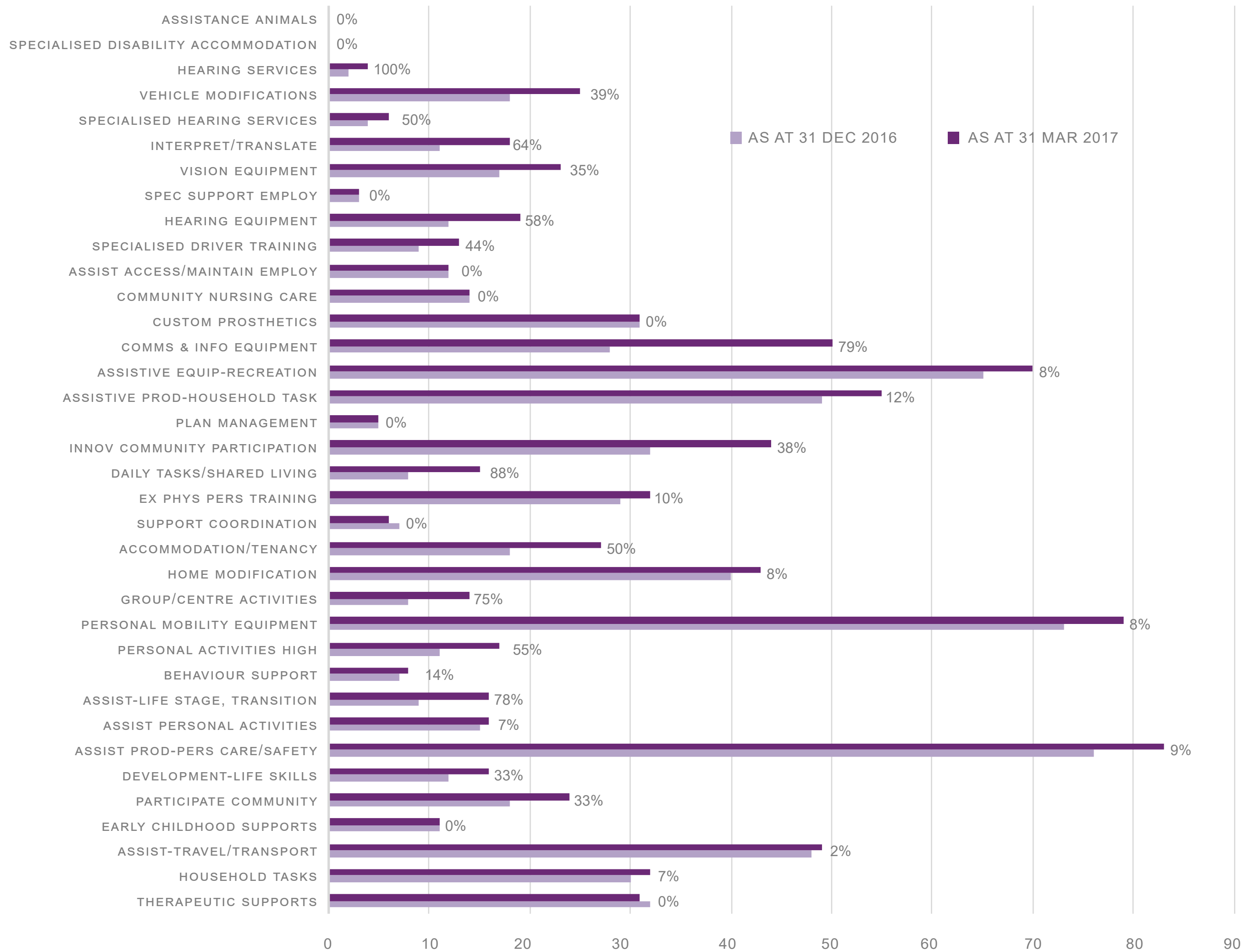
10
NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS



Registration groups

The increase in approved providers from 31 December 2016 to 31 March 2017 varies by registration group.

Approved providers by registration groups



Comms and information equipment has seen a 79% increase since the last quarter.

Market share of top providers

There is insufficient data to present information around market share of the largest providers in NT.

PART 5

Information, linkages and capacity building

Information, linkages and capacity building was covered in the national version of the COAG report.

PART 6

Mainstream interface

89% of active participants with approved plans access mainstream services.

Mainstream interface

89% of active participants with approved plans access mainstream services.

89% of active participants are accessing mainstream supports

Main participant profile group

3% DAILY ACTIVITIES

57% HEALTH AND WELLBEING

2% LIFELONG LEARNING

Thank you